Electronic Visit Verification
AHCCCS EVV System Model Design - Member
July 2019
Decisions are Subject to Change

EVV System Model Design
➢ AHCCCS has selected Sandata Technologies as the State-Wide Electronic Visit Verification (EVV) vendor to comply with the 21st Century Cures Act (Cures Act).
➢ **System Model Design Objectives** • Ensuring, tracking and monitoring timely service delivery and access to care for members. • Accommodating the lifestyles of members and their families and the way in which they manage care; and, • Generating cost savings from the prevention of fraud, waste and abuse.
➢ **Open Vendor Model** • AHCCCS plans to implement an open vendor model contracting with one statewide EVV vendor, Sandata Technologies, that will be an option available for use by providers and Managed Care Organizations (MCOs). • Providers and Managed Care Organizations (MCOs) may continue to use an existing EVV system or choose to use an alternate EVV vendor.
➢ **Elimination of Paper Timesheets** • AHCCCS will be establishing criteria for limited exceptions to the EVV system requirements when technological infrastructure is limited, unreliable or nonexistent. In addition, when allowable, the use of paper timesheets will be required to be used in combination with a fixed device to generate a code with a time and date stamp to verify the beginning and end of the service delivery.
➢ **Data Collection Devices** • Members and/or the responsible party will be able to choose a device or data collection modality, amongst a set of options, that best fits their lifestyle and the way in which they manage their care.
➢ **System Modules** The EVV System will include a: • Scheduling module to support providers and members/responsible parties in managing the schedule of the Direct Care Worker (DCW) • Multi-level escalating alerts whenever a scheduled visit does not occur on time
➢ **Verification** • The System will require visit verification from both the DCW and the member/responsible party • The DCW verification will occur both at the beginning and the end of the shift • The member/responsible party will be required to verify the services provided at the end of the DCW's shift • The system will include flexible options for member/responsible party verification including, but not limited to, options for services to be verified remotely and to delegate the verification responsibilities to another person of suitable age, discretion, and other defined criteria.