



Welcome to AHCCCS OIFA System Navigation

You were automatically muted upon entry.

Please only join by either your phone or your computer.

Please use the chat feature for questions
or raise your hand.

Thank you.





AHCCCS OIFA System Navigation

Tuesday, June 27, 2023

OIFA AHCCCS Team

- Susan Kennard, Administrator
- Chaz Longwell, Recovery and Resiliency Coordinator
- Cynthia Burr, Behavioral Health Liaison
- Jamie Green, Healthcare Advocacy Coordinator
- Austin Hernandez, Administrative Assistant

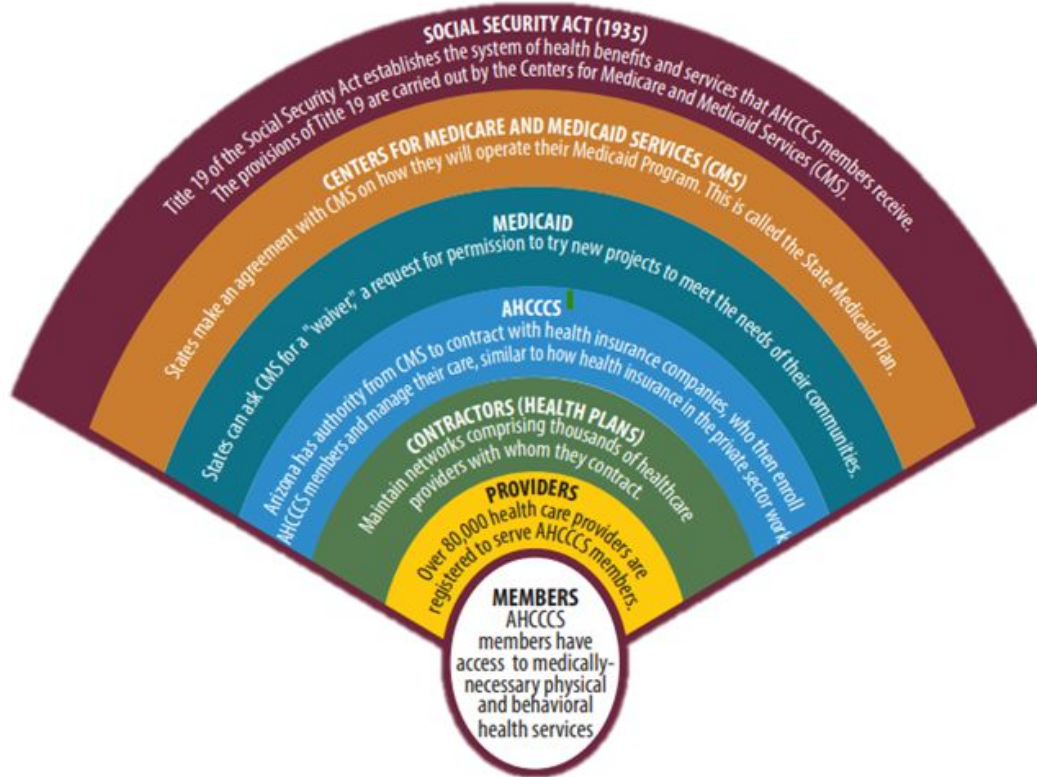
Introductions

Type in chat:

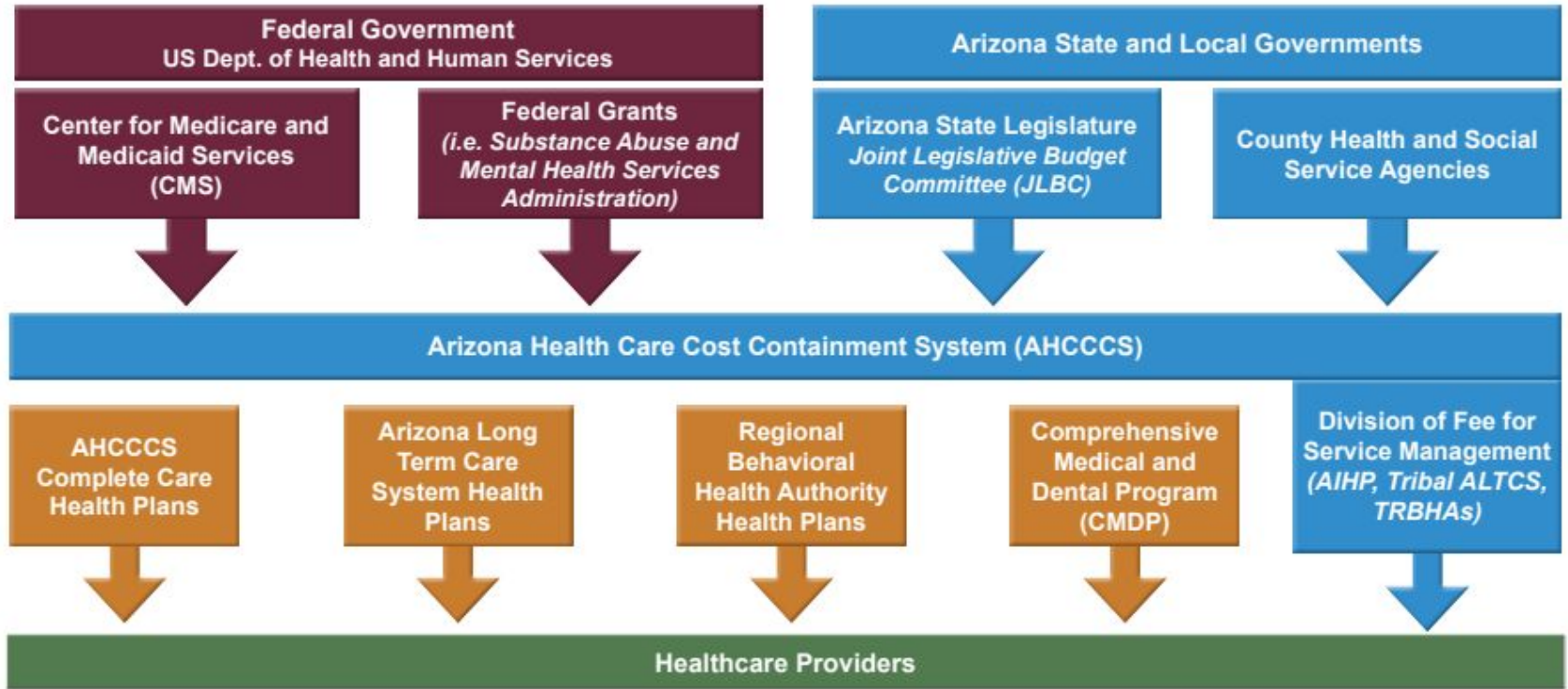
- First Name
- You can only have one condiment for the rest of your life. Which one?



AHCCCS Oversight



AHCCCS Funding Sources



Organization	Administrator	Title	Phone Number	Email Address
AHCCCS	Susan Kennard	Administrator, Office of Individual and Family Affairs	623.213.6591	oifa@azahcccs.gov
Arizona Complete Health	Melissa Brown	Administrator, Individual and Family Affairs	520.373.1489	melisbrown@azcompletehealth.com
Banner University	Colleen McGregor	Administrator, Office of Individual and Family Affairs	480.827.5988	OIFAteam@bannerhealth.com
Care1st	Debra Jorgensen	Administrator, Office of Individual and Family Affairs	480.205.2305	OIFA@care1staz.com
DCS-CHP	Edi Green	Administrator, Office of Individual and Family Affairs	520.429.5976	CHPCompliance@azdcs.gov
DES/DDD	Leah Gibbs	Administrator, Office of Individual and Family Affairs	602.316.1485	OIFABHAdvocate@azdes.gov
Molina Complete Care	Veronica De La O	Administrator, Individual and Family Affairs	602.489.4165	MCCAZ-OIFA@molinahealthcare.com
Mercy Care	Blythe Fitzharris	Interim Administrator, Office of Individual and Family Affairs	480.404.3417	KramarchukV@mercycaresaz.org
BCBSAZ Health Choice	Veronica Welch	Administrator, Office of Individual and Family Affairs	480.435.1772	OIFA@azblue.com
United Health Care	Dawn McReynolds	Administrator, Office of Individual and Family Affairs	602.255.8605	advocate.oifa@uhc.com

Upcoming AHCCCS Community Events



- Building Partnership Community Policy
 - 7/10/23 12:00 p.m. -1:00 p.m.
 - [Join](#) Meeting
- Jacob's Law Training ([click to register](#))
 - 7/20/23 10:00 a.m. -12:00 p.m.
- AHCCCS Community Forum ([click to register](#))
 - 7/17/23 10:00 a.m. -12:00 p.m.
- OIFA 3.0 Virtual Summit
 - 7/27/23 9:00 a.m. -11:30 a.m.
 - [Join](#) Meeting

Questions?
Want to attend?
Reach out to OIFA at
oifa@azahcccs.gov

Subscribe to OIFA's Friday Newsletter

It's easy to join our mailing list!

Two Easy Ways to Join

1 Text **OIFALIST** to **22828**
Message and data rates may apply.

or

2 Subscribe at
<http://bit.ly/OIFANews>

You can unsubscribe at any time.



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Handle:

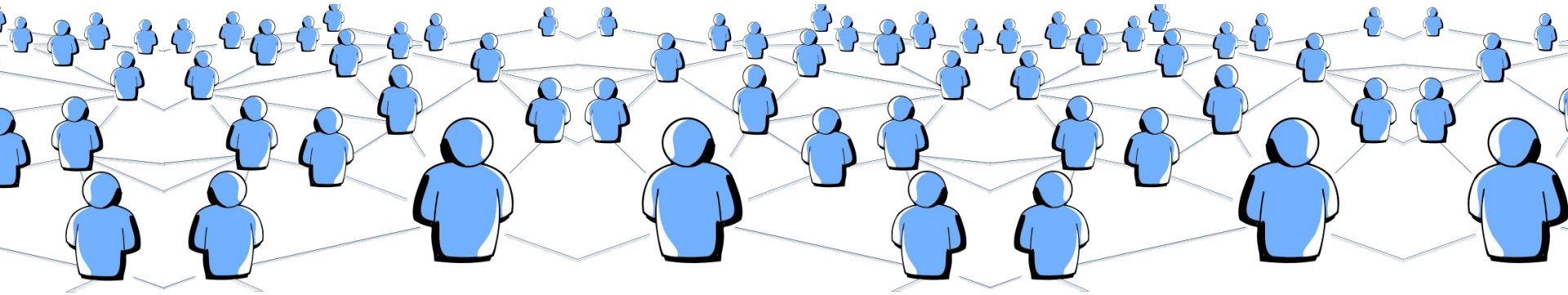
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Channel:

[AHCCCSgov](https://www.youtube.com/channel/AHCCCSgov)





Next System Navigation Meeting
Tuesday 07/25/23 @ noon

Thank You