

NOTICE OF PUBLIC INFORMATION-PUBLIC NOTICE

1. **Name of the Agency:** Arizona Health Care Cost Containment System (AHCCCS)
2. **The topic of the public information notice:** AHCCCS Fee-For-Service (FFS) proposed provider type and rates for Transportation Network Companies (TNC) effective for dates of service on and after May 1, 2019.
3. **The public information relating to the topic:**
 - a. This Notice of Public Information describes a proposal to establish Provider Type (PT) NT and rates for Transportation Network Companies (TNC) that provide non-emergency medical transportation (NEMT).
 - b. TNC providers are entities that:
 1. Provide members enrolled with an AHCCCS Managed Care Organization (MCO) with NEMT to and from medically necessary services through an NEMT Broker pursuant to a contract with an MCO,
 2. Use a digital network or software application to connect members to transportation services provided by TNC drivers,
 3. May, but is not deemed to own, operate, or control a personal motor vehicle of a TNC driver, and
 4. Meet all other requirements of Title 28, Chapter 30, Article 3 of the Arizona Revised Statutes (A.R.S.) and have been issued a permit by the Arizona Department of Transportation pursuant to A.R.S. § 28-9552.
 - c. The following additional requirements for TNC providers will be included in an upcoming amendment to AHCCCS Medical Policy Manual (AMPM) 310-BB for Transportation:
 1. The TNC can only provide services to members, and bill, through an NEMT Broker pursuant to the Broker's contract with an MCO. An NEMT Broker is an entity which may provide administrative functions such as scheduling, verifying enrollment, validating service appointments when appropriate, as well as billing.
 2. Only the NEMT Broker shall take member calls and schedule member rides.
 3. The digital network or software application must be capable of:
 - a. Providing the TNC, from the NEMT Broker, only the following information:
 - i. The first and last name of the member,
 - ii. The member's phone number,
 - iii. The address where the member will be picked up,
 - iv. The address where the member will be dropped off, and
 - v. The date and time of the service.
 - b. Limiting the information provided by the TNC to the driver to the following information:
 - i. The first name of the member,
 - ii. The member's phone number

1. The digital network or software application must provide the driver a “masked” phone number for the driver to contact the member.
 2. The number provided to the driver will not be the member’s actual phone number, but, using the masked number, the digital network or software application will connect the driver to the member.
- iii. The address where the member will be picked up,
 - iv. The address where the member will be dropped off, and
 - v. The date and time of the service.
- c. Maintaining a record of the actual service provided by the driver including:
- i. The address where the member was picked up,
 - ii. The address where the member was dropped off, and
 - iii. The date and time the service was rendered.
- d. The TNC is required to maintain all records regarding driver information (including criminal background and federal health care program exclusion checks), vehicle inspections and reports, services, trips, and enforcement actions for a minimum of six (6) complete calendar years.

d. The new PT NT will have reduced training requirements compared to PT 28 NEMT providers. The new provider type and rates will be effective May 1, 2019. The TNC base rates will be calculated at 60.3% of the Urban NEMT base rates and 60.3% of the Rural (modifier TN) NEMT base rates. The TNC mileage rates will be calculated at 52.3% of the Urban NEMT mileage rates and 60.3% of the Rural NEMT mileage rates. More detailed information regarding the proposed fee schedule changes is included below.

e. The following rates will be added to the AHCCCS FFS Ground Non-Emergency Transportation Rate Schedule:

Procedure Code	Procedure Description	Procedure Modifier	Non-PT NT FFS Rate (No Change)	PT NT FFS Rate
A0080	NON-EMERGENCY TRANSPORTATION, PER MILE - VEHICLE PROVIDED BY VOLUNTEER		\$0.44	\$0.23
A0080	NON-EMERGENCY TRANSPORTATION, PER MILE - VEHICLE PROVIDED BY VOLUNTEER	TN	\$0.44	\$0.27
A0090	NON-EMERGENCY TRANSPORTATION, PER MILE - VEHICLE PROVIDED BY INDIVIDUAL (FAMILY)		\$0.44	\$0.23

Procedure Code	Procedure Description	Procedure Modifier	Non-PT NT FFS Rate (No Change)	PT NT FFS Rate
A0090	NON-EMERGENCY TRANSPORTATION, PER MILE - VEHICLE PROVIDED BY INDIVIDUAL (FAMILY)	TN	\$0.44	\$0.27
A0100	NON-EMERGENCY TRANSPORTATION; TAXI		\$1.04	\$0.63
A0100	NON-EMERGENCY TRANSPORTATION; TAXI	TN	\$1.04	\$0.63
A0120	NON-EMERGENCY TRANSPORTATION: MINI-BUS, MOUNTAIN AREA TRANSPORTS OTHER		\$6.64	\$4.00
A0120	NON-EMERGENCY TRANSPORTATION: MINI-BUS, MOUNTAIN AREA TRANSPORTS OTHER	TN	\$7.27	\$4.38
A0130	NON-EMERGENCY TRANSPORTATION: WHEEL-CHAIR VAN		\$11.15	\$6.72
A0130	NON-EMERGENCY TRANSPORTATION: WHEEL-CHAIR VAN	TN	\$9.30	\$5.61
A0160	NON-EMERGENCY TRANSPORTATION: PER MILE - CASE WORKER OR SOCIAL WORKER		\$0.44	\$0.23
A0160	NON-EMERGENCY TRANSPORTATION: PER MILE - CASE WORKER OR SOCIAL WORKER	TN	\$0.44	\$0.27
S0209	WHEELCHAIR VAN, MILEAGE, PER MILE		\$1.54	\$0.81
S0209	WHEELCHAIR VAN, MILEAGE, PER MILE	TN	\$1.66	\$1.00
S0215	NON-EMERGENCY TRANSPORTATION; MILEAGE, PER MILE		\$1.28	\$0.67

Procedure Code	Procedure Description	Procedure Modifier	Non-PT NT FFS Rate (No Change)	PT NT FFS Rate
S0215	NON-EMERGENCY TRANSPORTATION; MILEAGE, PER MILE	TN	\$1.53	\$0.92
T2005	NON-EMERGENCY TRANSPORTATION; STRETCHER VAN		\$49.09	\$29.60
T2005	NON-EMERGENCY TRANSPORTATION; STRETCHER VAN	TN	\$86.70	\$52.28
T2007	TRANSPORTATION WAITING TIME, AIR AMBULANCE AND NON-EMERGENCY VEHICLE (½ HOUR INCREMENTS)		\$4.59	\$2.77
T2007	TRANSPORTATION WAITING TIME, AIR AMBULANCE AND NON-EMERGENCY VEHICLE (½ HOUR INCREMENTS)	TN	\$4.59	\$2.77
T2049	NON-EMERGENCY TRANSPORTATION; STRETCHER VAN, MILEAGE; PER MILE		\$1.54	\$0.81
T2049	NON-EMERGENCY TRANSPORTATION; STRETCHER VAN, MILEAGE; PER MILE	TN	\$1.66	\$1.00

f. The AHCCCS Administration is proposing changes specified in this Notice to assure that payments are consistent with efficiency, economy, and quality of care and are sufficient to enlist enough providers so that care and services are available at least to the extent that such care and services are available to the general population in the geographic area.

g. Comments regarding the proposed AHCCCS FFS rates may be submitted electronically at FFSRates@azahcccs.gov or in writing to:

Meggan LaPorte
Arizona Health Care Cost Containment System
701 E. Jefferson St. Phoenix, Arizona 85034

All comments must be received no later than 5:00 p.m. on May 6, 2019.

h. TNC Providers can register with AHCCCS effective immediately. Questions regarding PT NT registration may be submitted electronically to Patricia Garcia at Patricia.Garcia@azahcccs.gov.

i. Many public libraries offer access to the internet. In addition, the information can be obtained at the offices of the AHCCCS Administration, 701 E. Jefferson, Phoenix, AZ 85034.