



AHCCCS Foster Care Dashboard

03/31/2024

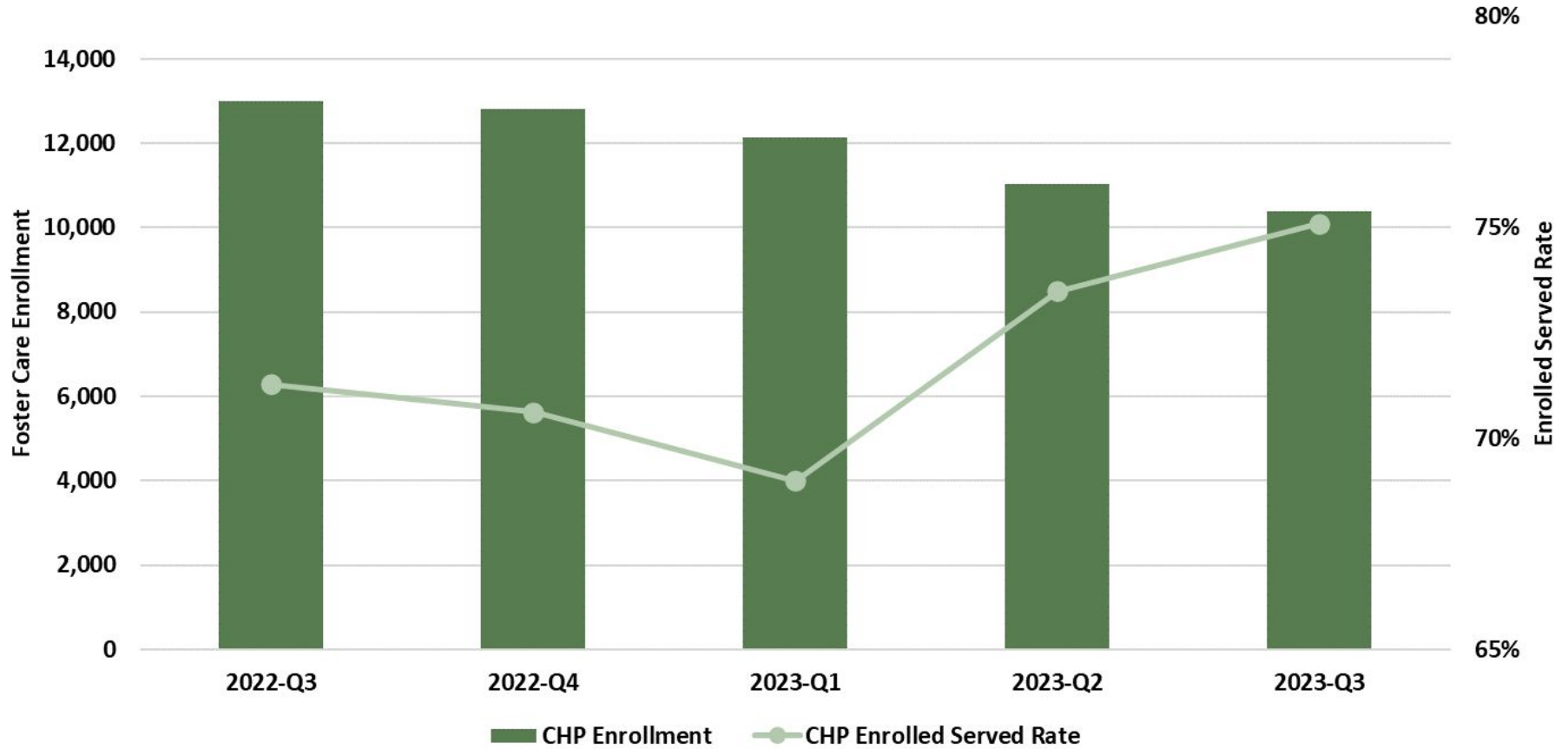
Dashboard Measure	Source	Occurrence
Enrolled Served	AHCCCS*	Monthly
Crisis Services	Regional Behavioral Health Authorities (RBHAs)	Quarterly
Rapid Response	Solari	Monthly
Therapeutic Foster Care	AHCCCS Data Warehouse/Calculated*	Quarterly
Respite	AHCCCS Data Warehouse/Calculated*	Quarterly
Grievances	Mercy Care CHP	Monthly
AHCCCS Jacob's Law Call Volume	AHCCCS Clinical Resolution Unit	Monthly
Jacob's Law HP Liaison and After-Hours Communication	ACOM449 Deliverable - HP Self Reported	Monthly
Jacob's Law Access to Services	ACOM449 Deliverable - HP Self Reported	Quarterly
DCS-CHP Enrolled Served – Percentage Served	AHCCCS Data Warehouse/Calculated*	Monthly

*Internal source(s)

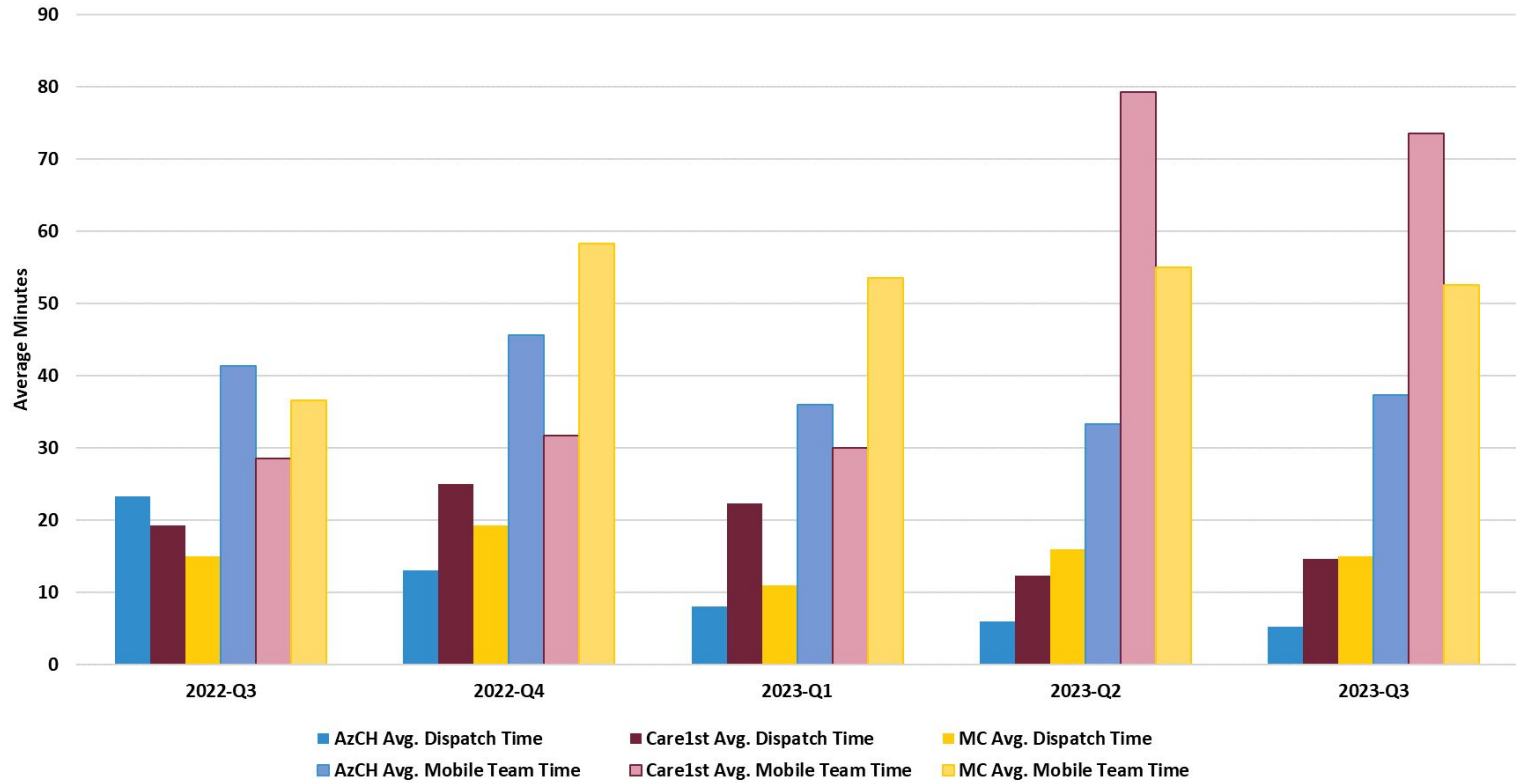
Timeframe

Quarter	Date
2022-Q3	04/01/2022 – 06/30/2022
2022-Q4	07/01/2022 – 09/30/2022
2023-Q1	10/01/2022 – 12/31/2022
2023-Q2	01/01/2023 – 03/31/2023
2023-Q3	04/01/2023 – 06/30/2023

Behavioral Health Enrolled Served

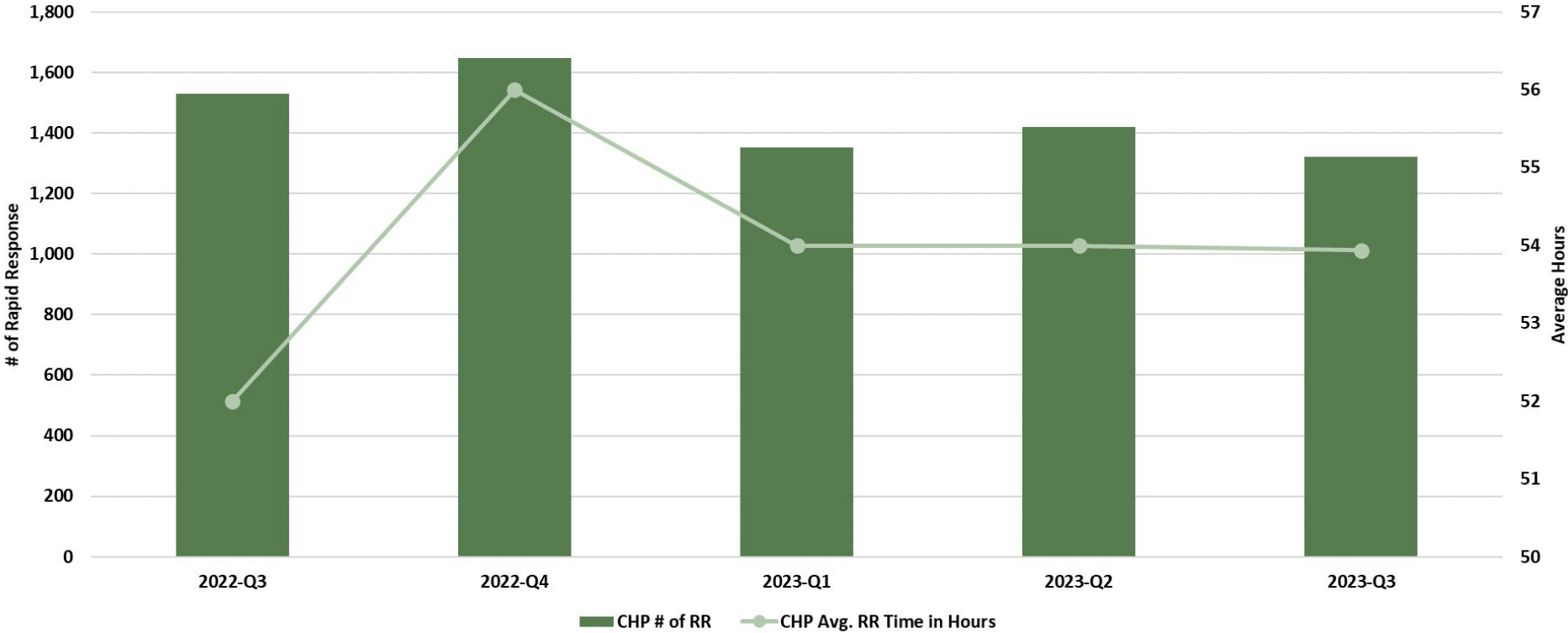


Crisis Services – HP Self Reported¹

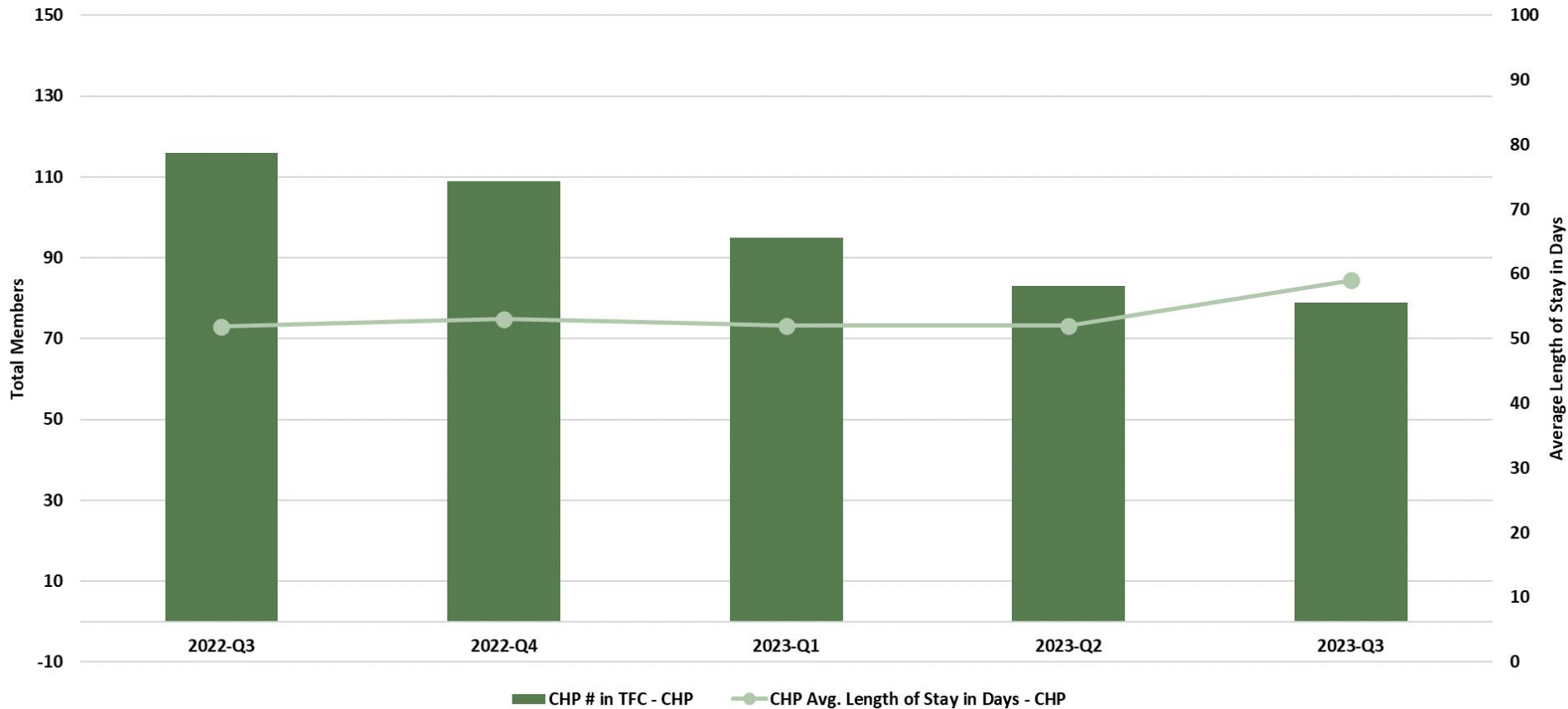


¹Effective 10/01/2022, for Crisis Services, Care1st is now the Northern HP for Dispatch/Mobile Team Time.

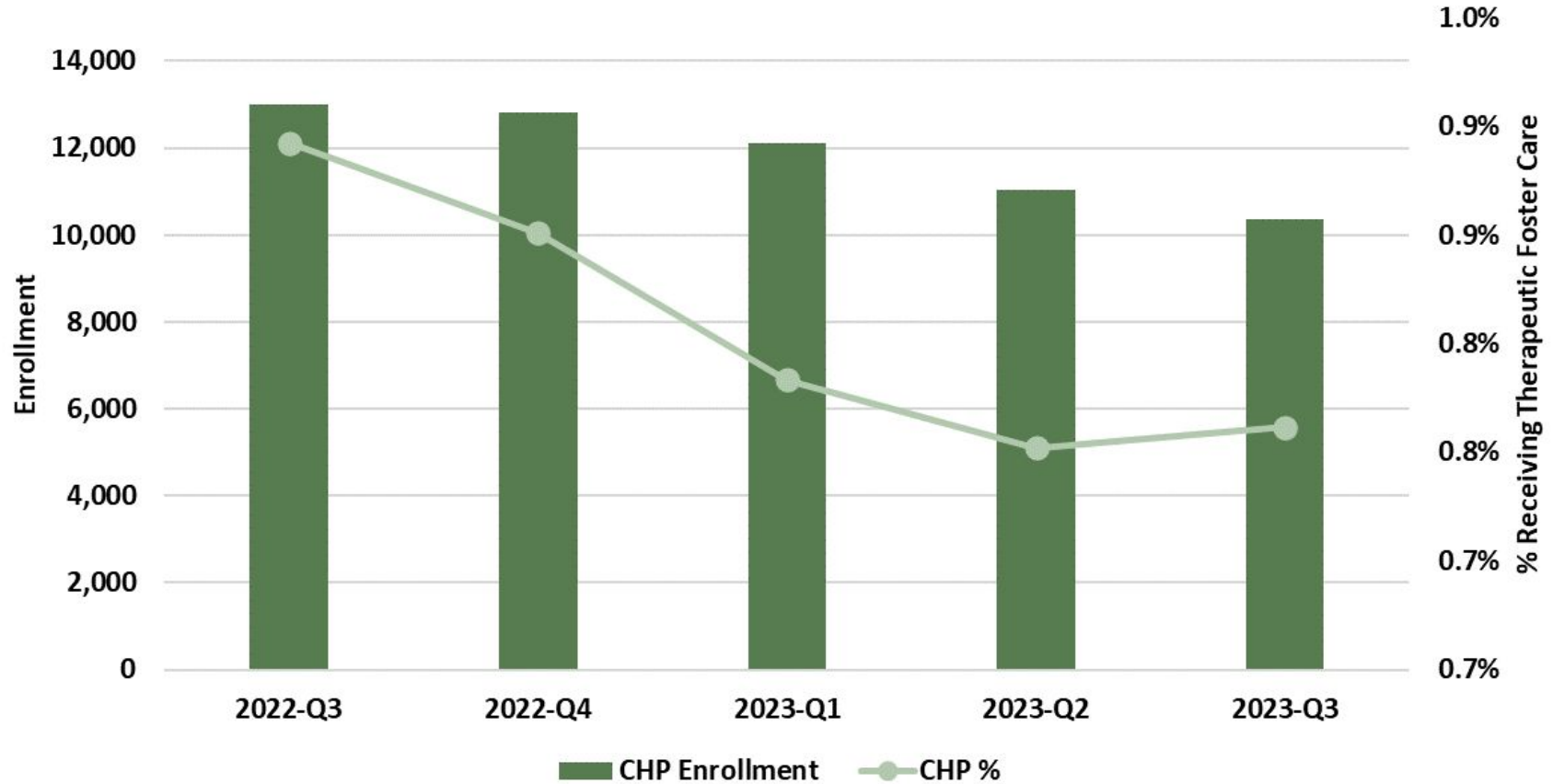
Rapid Response – HP Self-Reported (72-hour requirement)



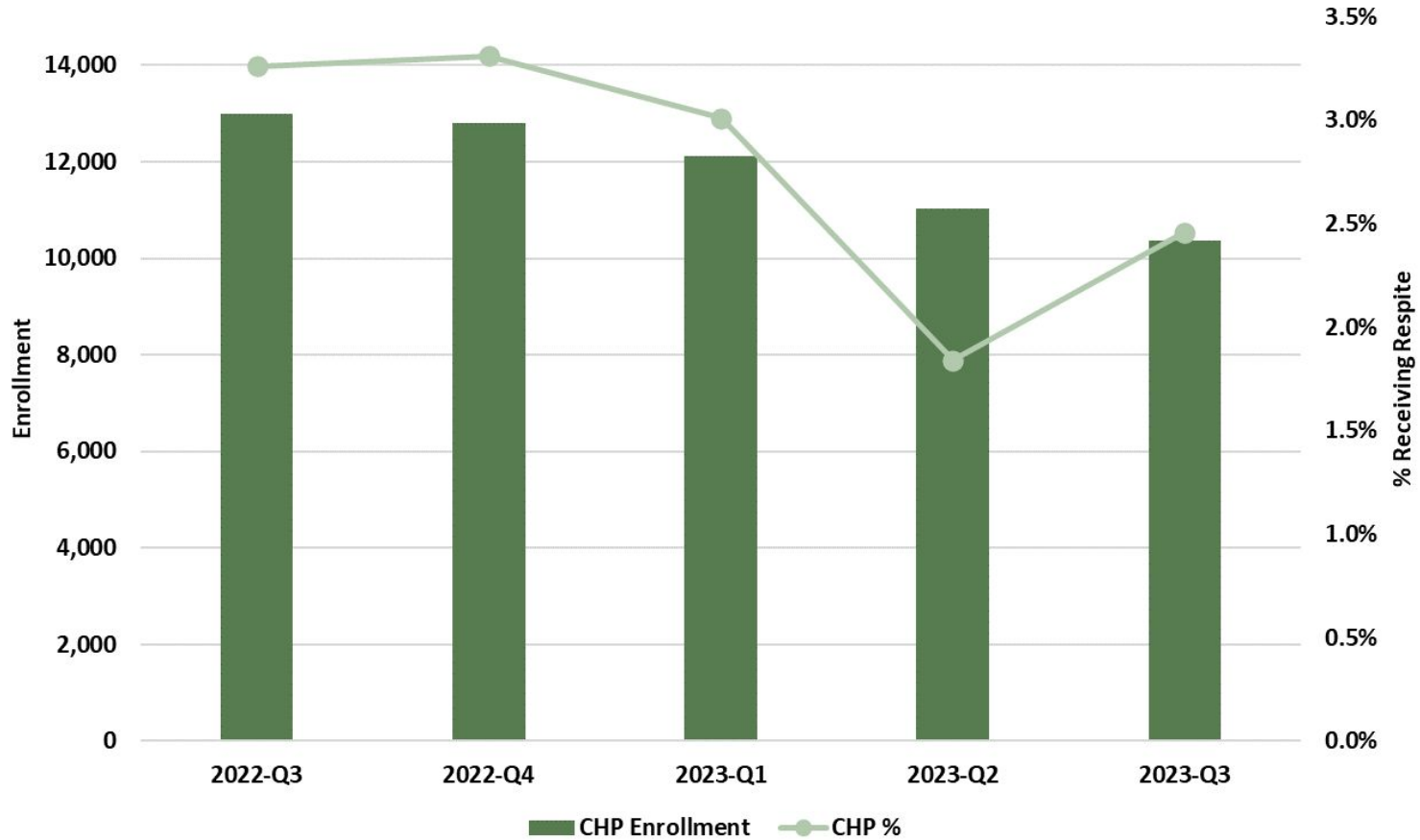
TFC Utilization by Avg. Length of Stay – AHCCCS Calculated



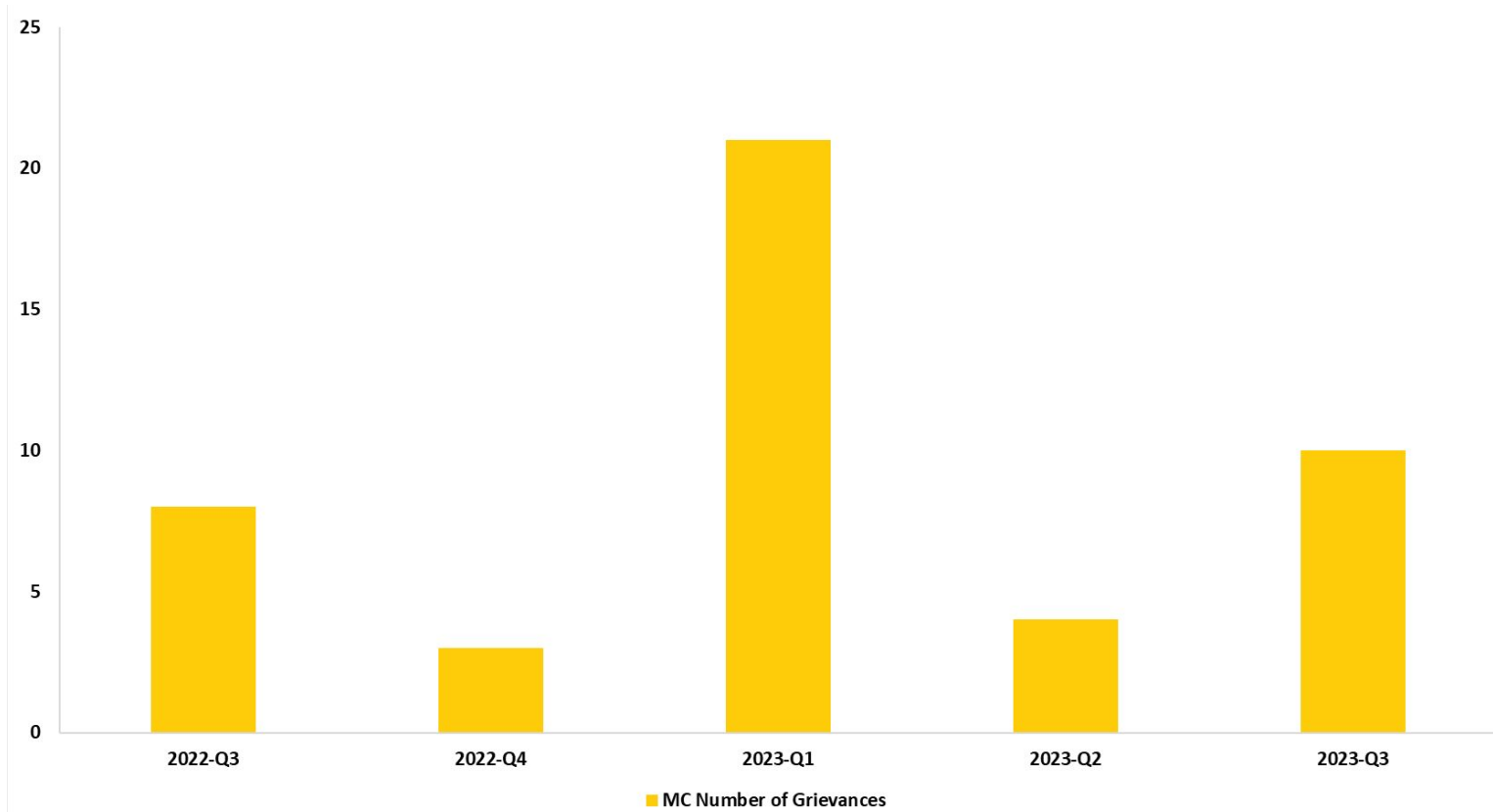
TFC Utilization – AHCCCS Calculated



Respite Utilization – AHCCCS Calculated

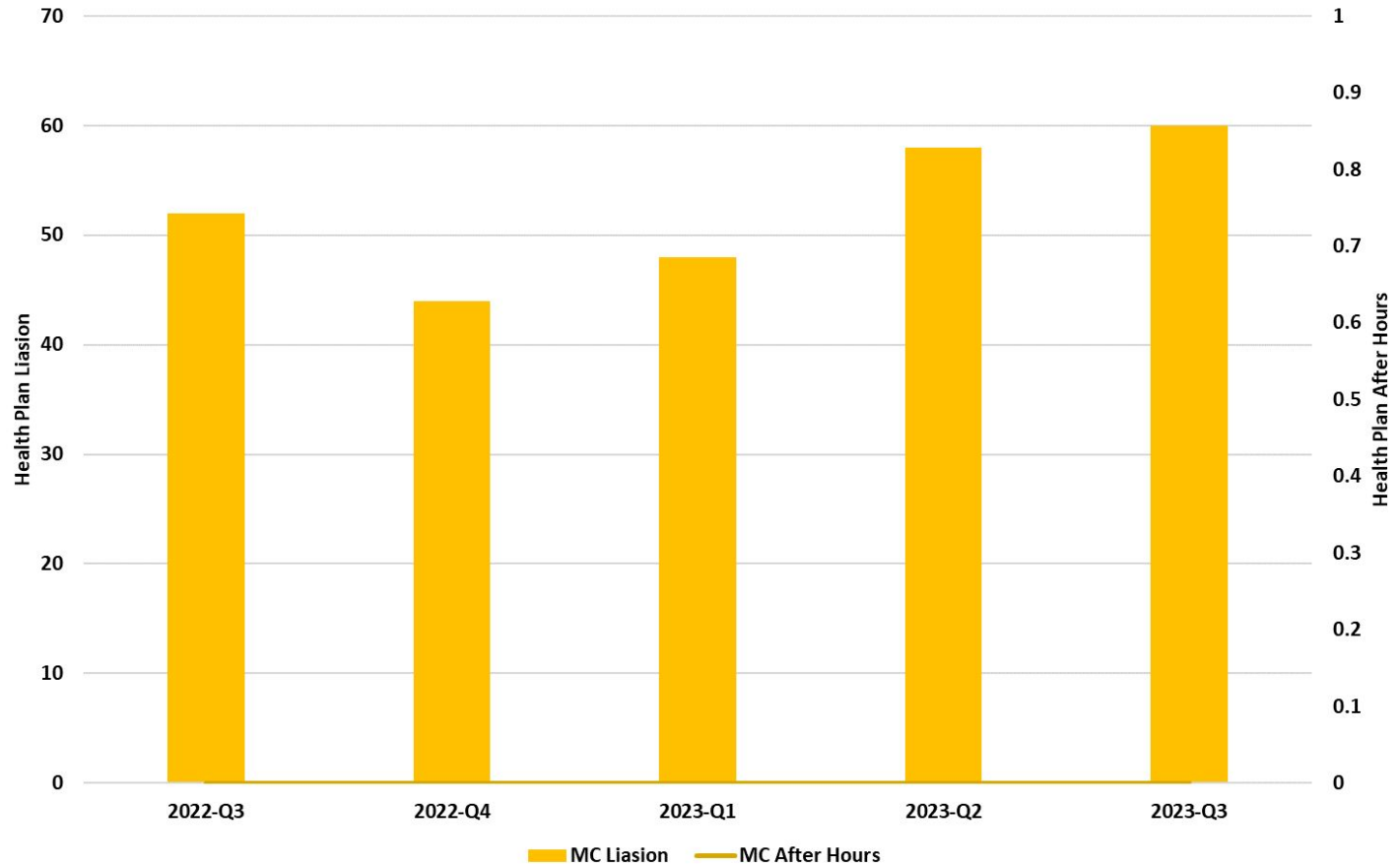


Grievances – HP Self Reported¹

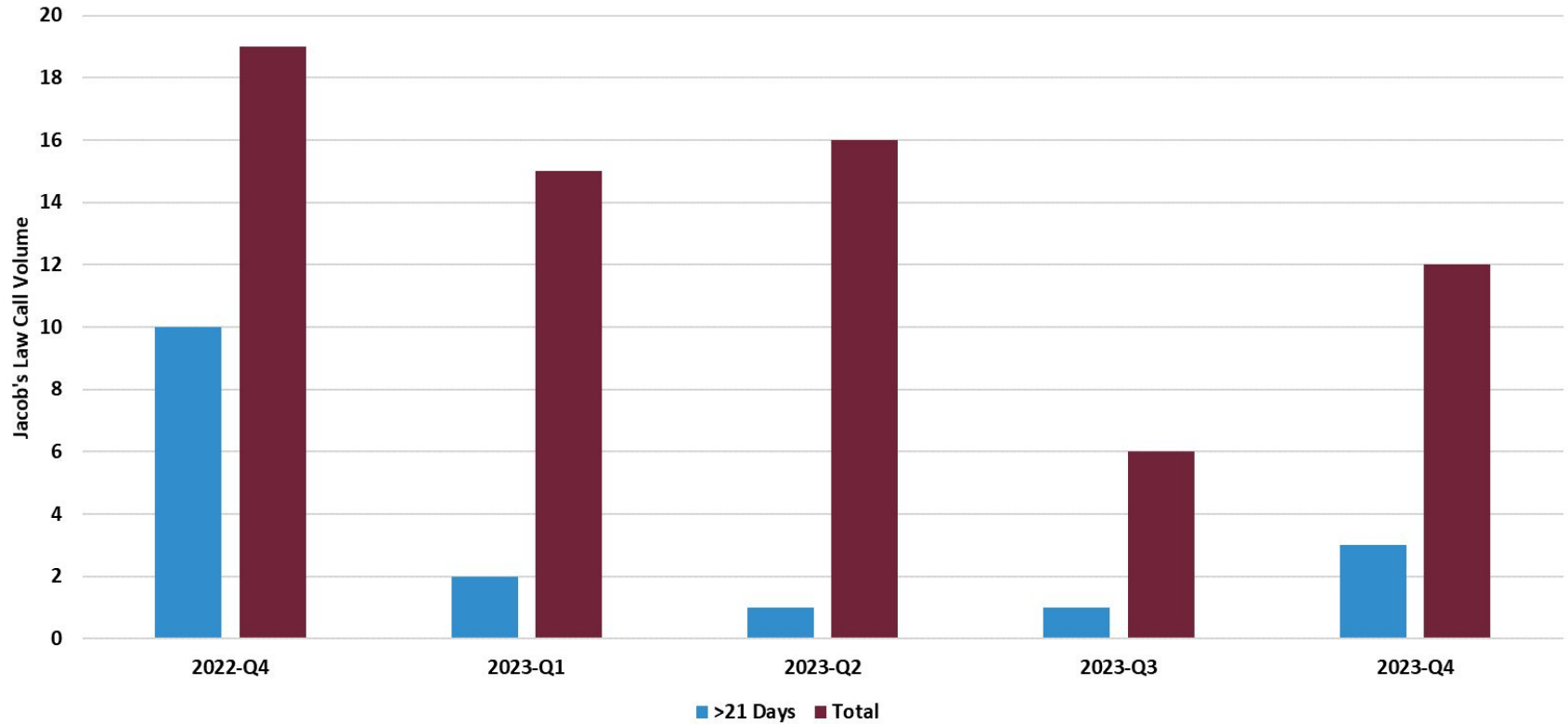


¹Beginning of 2023-Q3, Grievances will only be reported by Mercy Care (MC)

ACOM 449 – Liaison & After-Hours Call Volume – HP Self Reported

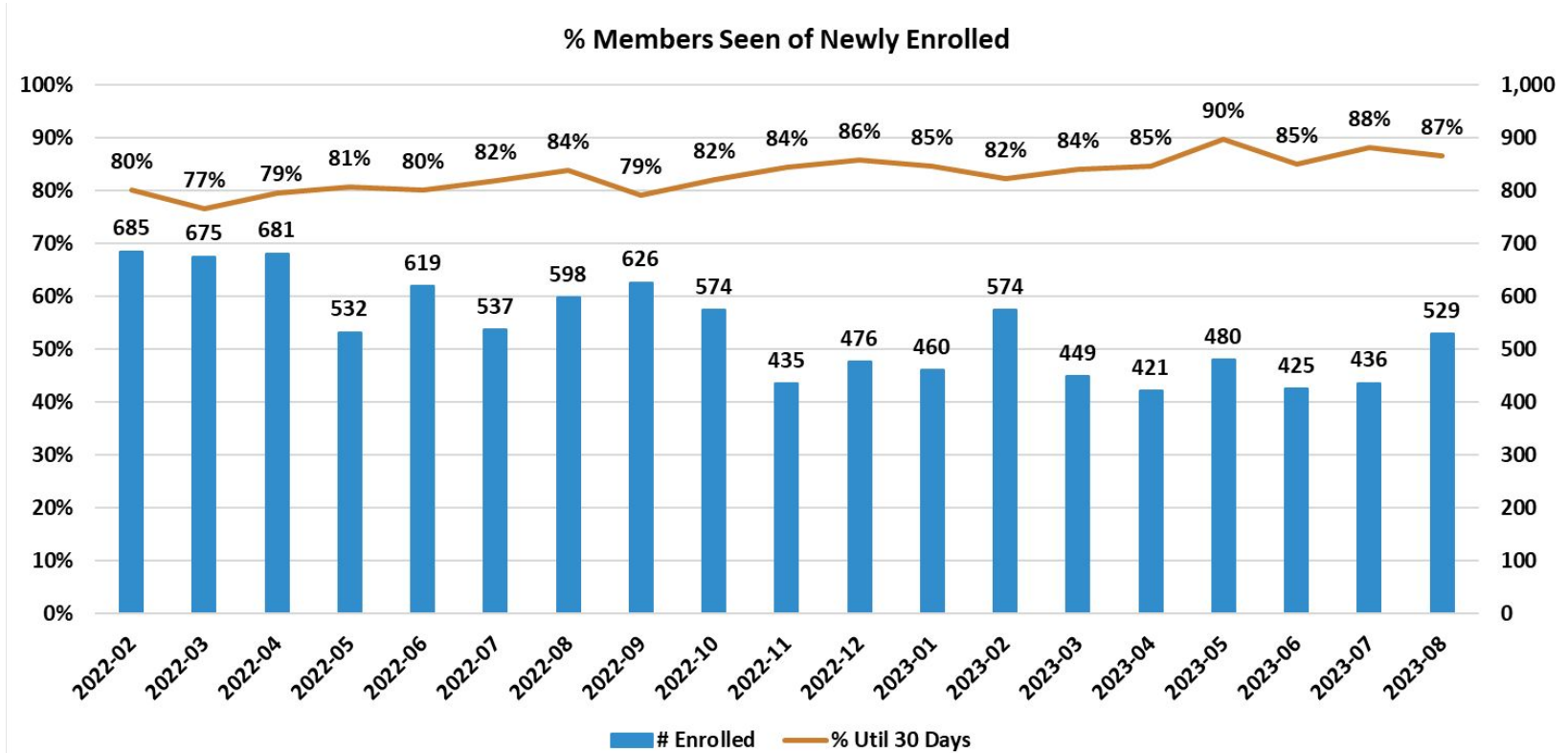


AHCCCS Clinical Resolutions – Jacob’s Law Call Volume¹



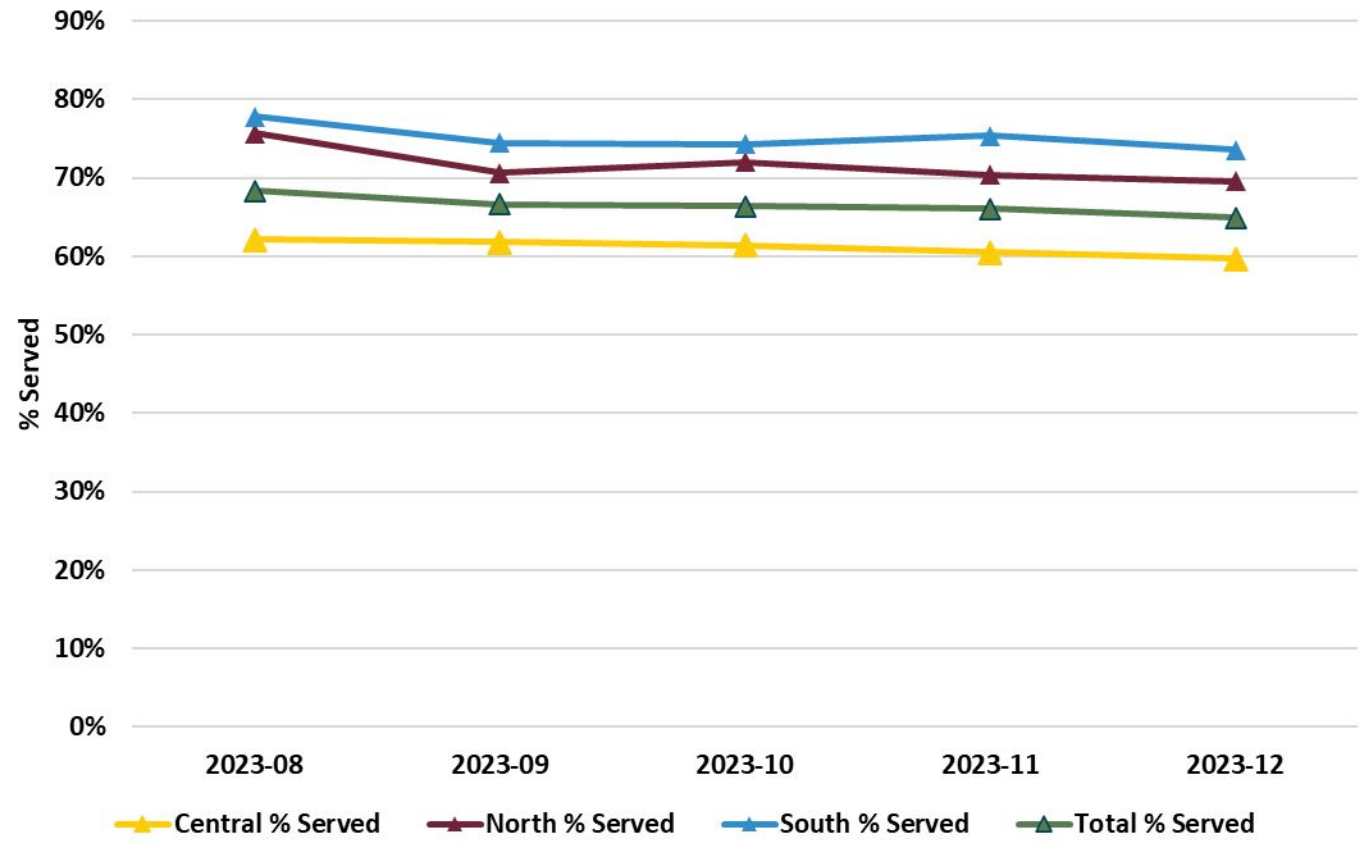
¹Reporting period updated to be consistent throughout CHP Data Dashboard. More than 21 Days, are members who were not provided Behavioral Health Services request.

Newly Enrolled CHP Members – Received BHS in first 30 days of enrollment – AHCCCS Calculated¹



¹Members enrolled for 30 consecutive days after CHP enrollment date (with no enrollment 30 days prior) and at least one behavioral health service within 30 days.

DCS-CHP Specific Enrolled/Served – Percentage Served – AHCCCS Calculated



Thank You.