

APPENDIX B Waiver Amendment Public Notice

NOTICES OF PUBLIC INFORMATION

Agencies use Notices of Public Information to notify stakeholders about other information that pertains to rulemaking notices under A.R.S. § 41-1013(B)(14). When required by law, agencies also use this notice to notify the public about information not related to rulemaking.

The most common use for this notice is to correct errors printed in a rulemaking notice or extend a public comment period. The Administrative Rules Division of the Office does not provide a standard template for Notices of Public Information because the content of this type of notice varies.

An agency shall follow the Office's formatting standards when preparing this type of notice and use a numbered list of questions and answers. Additionally, an agency receipt shall be filed with a Notice of Public Information.

NOTICE OF PUBLIC INFORMATION

ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM (AHCCCS) ADMINISTRATION

1115 RESEARCH AND DEMONSTRATION WAIVER AMENDMENT REQUEST: PARENTS AS PAID CAREGIVERS

[M23-25]

1. Name of the Agency:

Arizona Health Care Cost Containment System Administration (AHCCCS)

2. The public information:

AHCCCS 1115 Research and Demonstration Waiver Amendment Request

I. <u>Summary</u>

The Arizona Health Care Cost Containment System (AHCCCS) is requesting an amendment to the State's current Demonstration project, "Arizona Medicaid Section 1115 Demonstration" under section 1115 of the Social Security Act (Project Number 11-W-00275/9). In response to the COVID-19 Public Health Emergency (PHE), AHCCCS submitted and received approval for an Appendix K waiver amendment to allow for certain flexibilities to their program, including payments to parents who serve as paid caregivers for minor children. The goal of this proposal is to better address the direct care worker (DCW) shortage by permanently extending payments to parents who serve as paid caregivers for minor children while also further developing the Arizona Long Term Care System (ALTCS) to include extended family supports to preserve a supportive home environment and mitigate access to care challenges.

Since 1982, AHCCCS has been delivering high-quality, cost-effective health care services to Arizonans via a managed care delivery system authorized through an 1115 waiver. In 1988, AHCCCS' original 1115 Demonstration was substantially amended to allow Arizona to implement ALTCS for individuals who are elderly and/or have physical disabilities and individuals with intellectual/developmental disabilities. Since that time, the ALTCS program has evolved by creating an array of home and community based settings and services to support members to live in the least restrictive setting while still receiving the appropriate care. The program has continued to grow to over 66,000 members in July of 2022 with approximately 89 percent of members receiving HCBS. The ALTCS program includes a flexible service delivery model whereby spouses and family members (including parents of adult children) can provide paid authorized services within the member's own home. Prior to COVID-19, parents of minor children had never been paid for care they provided to their minor child.

The COVID-19 Public Health Emergency (PHE) necessitated new innovations and service delivery models to ensure members continued to receive services if the family decided not to allow DCWs into their homes or if DCWs decided not to continue working in the home setting to mitigate the risk of exposure. As a result, AHCCCS submitted and received approval for a temporary Appendix K PHE flexibility to allow for parents to be reimbursed for the provision of the "extraordinary care" that was required of them throughout the course of the pandemic. The agency received an extension of this flexibility for six months after the end of the PHE on March 22, 2023 extending the program until November 11, 2023 under the same Appendix K authority. As defined in AHCCCS' 1115 Waiver, "extraordinary care," is defined as "care that exceeds the range of activities that a [parent] would ordinarily perform in the household on behalf of the recipient [member], if he/she did not have a disability or chronic illness, and which are necessary to assure the health and welfare of the enrollee, and avoid institutionalization." The State is seeking to ensure the continuation of allowing for parents to be reimbursed for the provision of this "extraordinary care" direct care services to their minor children past the current expiration date of November 11, 2023 through a section 1115 Demonstration amendment. Per the AHCCCS Medical Policy Manual, Chapter 1240-A, the scope of direct care services include attendant care, personal care or homemaker services.

Under this Demonstration proposal, the agency will seek to:

- Mitigate DCW shortage and other access to care challenges by allowing payments to parents who serve as paid caregivers for their minor children,
- Increase member satisfaction and promote positive health and well-being outcomes for the target population,
- Extend an additional support service to restore, enhance, and maintain family functioning to preserve effective care for the member in the home and community, and
- Ensure that members receive high-quality care while increasing timely accessibility to care providers.

Proposed Eligibility Requirements under the Demonstration

Background

On March 13, 2020, the President of the United States declared the 2019 novel coronavirus (COVID-19) a nationwide emergency pursuant to Section 501(b) of the Robert T. Stafford Disaster Relief and Emergency Assistance Act, 42 U.S.C. 5121-5207 (the "Stafford" Act). The President's declaration provided authority for the Secretary of the U.S. Department of Health and Human Services to enhance States' ability to respond to the COVID-19 outbreak, including the power to temporarily waive or modify Medicaid and CHIP requirements under Section 1135 of the Social Security Act. Temporary flexibilities were granted through policy changes or various legal authorities.

To minimize disruption in care for AHCCCS members requiring home and community-based services (HCBS) during the course of the PHE, Arizona requested and received approval via an Appendix K amendment which allowed parents of minor children to receive payment for personal care services. Most recently, Arizona obtained an extension of this Appendix K amendment currently set to expire six months after the end of the public health emergency on November 11, 2023. Upon careful review of this authority with Agency staff and external stakeholders, AHCCCS has determined the need to make payments to parents of minor caregivers an on-going flexibility within the State's Section 1115 Research and Demonstration Waiver.

Addressing Arizona's Workforce Shortage Through Temporary Flexibilities

Prior to the PHE, Arizona experienced overall workforce shortages in the state. These shortages were further exacerbated by the PHE and are particularly pronounced for DCWs delivering services in HCBS settings. Further complicating matters, there is a nationwide shortage of in-home caregivers due to rising demand for services related to the aging population². In Arizona, this translates to potentially 41,000 new and available jobs for direct-care workers over the next seven years to help meet demand. A workforce survey of DCWs conducted by the Paraprofessional Healthcare Institute (PHI) in 2021 estimated that Arizona providers will need to fill nearly 130,000 job openings from 2016.⁴

As the PHE continued, the DCW workforce challenges were exacerbated and the system became more reliant on parents providing authorized paid care, while parents became increasingly accustomed to the care being delivered in this way. As a result, when ARP Section 9817 funding became available AHCCCS decided to continue this PPCG flexibility through September 30, 2024 using the Section 9817 funds to provide an additional runway for parents, case managers, and the provider agencies representing the DCW workforce to prepare for this flexibility to end and make plans for this transition to mitigate any potential access to care risks. Outside of extending PPCG, AHCCCS prioritized use of the ARP funding to develop a multi-pronged approach to address recruitment and retention of DCWs to bolster the workforce to assume the provision of care after the conclusion of the flexibility. These strategies were informed by the HCBS stakeholder community as well as the 2021 PHI survey findings suggesting opportunities to support paid caregivers through additional compensation, training, supervision, and opportunities for advancement and support. The multi-pronged approach includes the following activities:

- Time limited directed provider payments to support recruitment and retention efforts,
- Develop new or additional trainings, including specialized trainings as a way to promote workforce retention,
- Support the career pathway of a DCW by promoting transparency on how to begin a career as a DCW and provide administrative resources to encourage recruitment,
- Promote investments in the development of new tools and technologies, such as a workforce database that helps the agency monitor workforces across the state, including DCWs, and
- Expand existing processes and technologies in the state, such as home-grown training programs.

Seeking Payment to Parents as Paid Caregivers Permanently

Addressing workforce shortages needs to focus simultaneously on filling the current gaps as well as preparing for future membership growth to mitigate compounded shortages in the future. In recognition of these challenges, the Agency proposed numerous interventions and investments described above aimed at attracting and retaining the DCW workforce through its Section 9817 ARPA Spending Plan, including payments to parents of minor children. However, over the course of implementing the aforementioned initiatives, based on stakeholder feedback and available data it became apparent to the State that the PPCG program continues to be a critical lifeline for the complex children and families that AHCCCS serves. The anticipated workforce needs and projected increase in our ALTCS population, combined with the anticipated number of DCWs entering the workforce, creates a

- Watts, M., Musumeci, M., Ammula, M. 2021. State Medicaid Home & Community-Based Services (HCBS) Programs Respond to COVID-19: Early Findings from a 50-State Survey. Kaiser Family Foundation. https://www.kff.org/report-section/state-medicaid-home-community-based-serviceshcbs-programs-respond-to-covid-19-early-findings-from-a-50-state-survey-issue-brief/
- MACPAC. 2022, March. State Efforts to Address Medicaid Home-and Community-Based Services Workforce Shortages. https://www.azahcccs.gov/shared/Downloads/News/2022/220322 MACPAC-brief-on-HCBS-workforce.pdf
- Duarte, C., 2019, February 10. Shortage of Home-Care Workers in US, Arizona called a 'Growing Crisis'. Arizona Daily Star. https://tucson.com/news/local/shortage-of-home-care-workers-in-us-arizona-called-a/article f3acc21a-f915-593d-b0fa-d207080a3680.html
- Campbell, Stephen. Insights From the Frontline: Results of a Statewide Survey of Paid Caregivers in Arizona. Paraprofessional Healthcare Institute (PHI), 2021.

scenario where augmenting the DCW workforce in Arizona through his PPCG program is essential to ensuring members are able to receive the care they need.

Under this proposal, parents who do provide these services must meet all direct care worker requirements as established by AHCCCS policy including being employed/contracted by an AHCCCS Registered Direct Care Service Agency, passing specific direct care worker competency tests, and demonstrating compliance with Electronic Visit Verification (EVV) per the 21st Century Cures Act (Cures Act). The services and number of authorized hours will be assessed and determined through the Person-Centered Service Planning (PCSP) process including a determination of what services/hours will be provided by informal (uncompensated) supports. The provision of informal supports must be voluntary on the part of the caregiver. In accordance with AHCCCS Medical Policy Manual (AMPM) Section 1620, case managers will review with a member/family members/Health Care Decision Makers (and other members of the service planning team) various service delivery models and utilize a decision tree to make an informed decision regarding the model that will best meet the member's needs, including decisions about the individuals who will serve as caregivers such as DCWs recruited by the agency and/or member/family, non-parental family members, and/or parents as a last resort when other options have been exhausted and when the parent is willing and able to provide the paid care.

Consistent with AHCCCS' ALTCS guiding principles, the person centered planning process should maximize member-direction and support the member to make an informed decision and lead/participate in the process to the fullest extent possible. Case managers will document any selection of a member-directed service model option in the PCSP, including the option for parents of minor children to provide paid care. Parents who provide these services must also maintain quarterly in-person case management visits as well as agency supervisory visits as further detailed in AMPM 1240-A. Parents would be limited to 40 hours of paid care, per child, in a given week where paid care by a parent caregiver cannot exceed more than 16 hours in a single day. If two children are receiving direct care services (attendant care, personal care or homemaker services), the parent(s) may provide up to a combined 80 hours of paid care per week (40 hours for each child). The exact number of hours (up to 40 per child) approved for payment will be determined through the person-centered planning process and must meet medical necessity requirements. Although these hourly limitations are in place, members can still receive more than 40 hours of authorized paid care in a given week through the use of an alternate caregiver.

Extend Family Support/Home Care Maintenance:

As an auxiliary support to the PPCG proposal detailed above, the Agency is proposing to establish a home care training family support (family support) service as part of the HCBS benefit package detailed in "Attachment L" of the State's approved STC document (Project Number 11-W-00275/9) for the long-term care population on the basis of the institutional level of care criteria (age or disability) that qualifies them for long term services and supports. Family support is directed toward restoration, enhancement, or maintenance of the family functioning to increase the family's ability to effectively interact and care for the member in the home and community. This service provides critical supports to members and their caregivers for the purpose of learning about, navigating, and planning for implementation of their Person-Centered Service Plans (PCSP) and help to address the needs of the family member(s), who are providing compensated and uncompensated care, including challenges they face when coping with the member's health care condition(s) and related stress and isolation that accompanies continuous and daily care of the member. Currently, a comparable service is available to AHCCCS members with a behavioral health need under the rehabilitation benefit in the agency's State Plan. By extending this benefit to the long-term care population and expanding beyond just those with a behavioral health need, AHCCCS will be better positioned to preserve the supportive environment and sustain the likelihood of members remaining in their home, thereby mitigating access to care challenges and risks of the member's utilization of higher levels of care in order to have their needs met.

AHCCCS is seeking authority to provide family support to primary caregivers (providing compensated and uncompensated care) of children and adults enrolled in the Arizona Long Term Care System (ALTCS) program. The service will be provided by family members who have lived experience in supporting a family member enrolled in the ALTCS program and demonstrate competencies required to provide the service. Family support may involve activities such as assisting the family to learn skills related to adjustment to the member's disability or aging process or significant life events or transitions, enhancing and improving the health and wellbeing of the member and family unit, navigating the health care system, self-advocacy, development of natural supports and community support systems, participating in the PCSP development, and implementation of individual and family goals and long-term life planning.

Family support would be limited to ALTCS members who are residing at home and will not supplant case management services. Primary family caregivers are eligible for the service and that includes families created through birth, foster care, adoption, marriage, or a self-created family unit. The service will be authorized by the case manager with limits on the amount, frequency and/or duration specified in PCSP and based on assessed needs. The PCSP will include a specific assessment of the family members' physical and mental wellbeing and outline targeted goals for both the family member and the member specific to the family support service. Family support may be provided individually or in a group setting. Additionally, more than one provider agency may bill for family support provided to a member at the same time if indicated by the member's assessed needs as identified through their PCSP.

III. Waiver Amendment Proposal Details

A. Proposed Cost Sharing Requirements under the Demonstration as Amended:

This Demonstration does not change the Medicaid benefit package design; there is no new cost-sharing, copayments, or coinsurance for any benefit provided under the waiver. State Plan benefits will continue to be applied in accordance with the State Plan and all eligibility groups will continue to receive all State Plan benefits.

B. Proposed Changes to the Delivery System under the Demonstration as Amended:

The delivery system for persons impacted by this proposed 1115 Waiver amendment will not vary from AHCCCS' current program features as described in the current State Plan and Demonstration.

C. Proposed Changes to Benefit Coverage under the Demonstration as Amended:

Through the Extended Family Support and Home Care Maintenance Demonstration, AHCCCS is seeking to add an additional benefit to the existing HCBS benefit package detailed in "Attachment L" of the State's approved STC document (Project Number 11-W-00275/9). The proposed service provides critical support to members and their caregivers to assist with the education, navigation, and implementation of their PCSPs to address the needs of the family members serving with the goal of restoring, enhancing, and maintaining family functioning.

D. Proposed Changes to Eligibility Requirements.

The Demonstration does not change the Medicaid benefit package design; there are no new eligibility requirements outside of those established as an eligible minor within ALTCS enrolled within Arizona's 1115 Demonstration Project.

IV. Waiver and Expenditure Authorities Necessary to Authorize the Demonstration

Comparability; Amount, Duration, Scope of Services

1902(a)(10)(B); 1902(a)(17); (42 CFR 440.240); (42 CFR 440.230)

To the extent necessary to enable the State to offer different or additional services to some categorically eligible individuals, than to other eligible individuals, based on differing care arrangements for eligible minor ALTCS members in the Parents as Paid Caregivers Program.

To the extent necessary to permit the State to offer coverage through MCOs that provide additional or different benefits to enrollees, than those otherwise available to other eligible individuals.

Parents as Paid Caregivers 1905(a)(24); (42 CFR 440.167)

To the extent necessary to enable the State to allow parents to perform demonstration caregiver services, including personal care, for eligible minor ALTCS members notwithstanding the requirements of 42 CFR 440.167.

Comparability; Amount, Duration, Scope of Services

1902(a)(10)(B); 1902(a)(17); (42 CFR 440.240); (42 CFR 440.230)

To the extent necessary to enable the State to offer the family support demonstration service to some categorically eligible individuals, and not to other eligible individuals, based on differing care arrangements for eligible ALTCS members living at home.

To the extent necessary to permit the State to offer coverage through MCOs that provide additional or different benefits to enrollees, than those otherwise available to other eligible individuals.

Parents as Paid Caregivers

Expenditures for demonstration caregiver services, including personal care, provided by parents of eligible minor ALTCS members that are inconsistent with the requirements of 42 CFR 440.167.

Family Support

Expenditures for demonstration caregiver services, including personal care, provided by parents of eligible minor ALTCS members that are inconsistent with the requirements of 42 CFR 440.167.

V. <u>Evaluation Design</u>

Arizona's 1115 Waiver Evaluation design will be modified to incorporate the AHCCCS Parents as Paid Caregivers demonstration proposal. The table below outlines the proposed hypotheses for this 1115 Waiver amendment and potential performance measures that would allow AHCCCS to effectively test each of the specific hypotheses.

Parents as Paid Caregivers Objectives, Hypothesis, and Approaches (starts at the top of the next page)

Objectives	Proposed Hypotheses	Potential Approaches
The AHCCCS Parents as Paid Caregivers demonstration and Extended Family Support Demonstration will increase member satisfaction,	Both the AHCCCS Parents as Paid Caregivers demonstration and Extended Family Support demonstration will maintain or increase the rate of children in the ALTCS program being served in the home.	Data will be drawn from a variety of sources including, but not limited to: • Member surveys, • State eligibility and enrollment data, • Claims/encounter data, • Administrative program data (PMMIS),
ensure delivery of medically appropriate services in the community, and promote positive health and wellbe-	Both the AHCCCS Parents as Paid Caregivers demonstration and Extended Family Support demonstration yield improved member satisfaction with care.	
ing outcomes for the target population.	The AHCCCS Parents as Paid Caregivers demonstration will mitigate the DCW shortage by increasing timely accessibility to care providers.	T-MSIS, and National/regional benchmarks.
	The AHCCCS Parents as Paid Caregiver demonstration will improve ongoing care stability for the target population.	
	The AHCCCS Parents as Paid caregivers demonstration will yield cost-effective care for AHCCCS members.	
	The AHCCCS Extended Family Support demonstration will increase member and family unit stability through decreased stress and burnout.	

Arizona will develop and submit to CMS a summative evaluation report within 18 months of the end of the current Demonstration period. Included in this summative evaluation report will be a discussion on the impacts resulting from payment to parents of minor children as paid caregivers and extended family support services.

VI. Public Notice Process

Pursuant to the terms and conditions that govern Arizona's Demonstration, Arizona must provide documentation of its compliance with Demonstration of Public Notice process (42 CFR 431.408), the tribal consultation requirements pursuant to Section 1902(a)(73) of the Act as amended by Section 5006(e) of the American Recovery and Reinvestment Act of 2009, and the tribal consultation requirements outlined in STC 13.

Public Website

The AHCCCS Parents as Paid Caregivers amendment proposal was posted on the AHCCCS website at https://www.azahcccs.gov/Resources/Federal/PendingWaivers/ParentCareGivers.html on June 16, 2023, for public comment. The web page includes a summary of the waiver amendment request, the schedule (dates and times) of public forums across the state, and this draft Waiver amendment proposal. In addition to the website posting, AHCCCS is using social media accounts and electronic mail to notify interested parties about Arizona's Waiver amendment proposal.

Publication of Public Notice in the Arizona Administrative Register

This issue of the *Register* includes public notice of the AHCCCS Parents as Paid Caregivers amendment proposal. The notice includes a summary description of the 1115 Waiver amendment request, the locations, dates and times of the public hearings, instructions on how to submit comments, and a link to where copies of Arizona's Waiver amendment proposal are available for public review and comments.

Stakeholder Meetings

AHCCCS will present the details about AHCCCS' Parents as Paid Caregivers amendment proposal at two virtual public forum meetings on July 18, 2023 and August 2, 2023 and will conduct a virtual Tribal Consultation meeting on August 2, 2023. In addition, AHCCCS' Parents as Paid Caregivers demonstration proposal will be presented at the State Medicaid Advisory Committee (SMAC) meeting on July 12, 2023. Details regarding the public forum meetings, including TC and SMAC, can be found on the following pages.

Public Forum Meeting	Meeting Dates & Times	Meeting Web Link & Call-in Information
Public Forum #1	July 18, 2023, 2 p.m 4 p.m. AZ Time	Register in advance for this webinar: https://ahcccs.zoom.us/webinar/register/ WN atyB5uvUSKSj6jtfcsN-Ow Webinar Passcode: AHCCCS23! Or join by phone: Dial (for higher quality, dial a number based on your current location): US: +1 669 444 9171 or +1 669 900 6833 or +1 408 638 0968 or +1 253 215 8782 or +1 346 248 7799 or +1 719 359 4580 or +1 319 359 4580 or +1 305 224 1968 or +1 309 205 3325 or +1 310 626 6799 or +1 310 620 95623 or +1 386 347 5053 or +1 507 473 4847 or +1 564 217 2000 or +1 646 931 3860 or +1 649 278 1000 or +1 649 278 1000 or +1 649 278 1000 or +1 301 715 8592 or 833 548 0282 (Toll Free) or 877 853 5257 (Toll Free) or 878 8475 4499 (Toll Free) or
Public Forum #2	August 2, 2023,	833 548 0276 (Toll Free) Webinar ID: 828 3761 3099 Passcode: 578556317 Register in advance for this webinar:
Table Forum #2	1 p.m 3 p.m. AZ Time	https://ahcccs.zoom.us/webinar/register/WN_283HKrFEQ0aBaaum0ys34Q Webinar Passcode: AHCCCS23! Or join by phone: Dial (for higher quality, dial a number based on your current location): US: +1 408 638 0968 or +1 669 444 9171 or +1 669 900 6833 or +1 253 205 0468 or +1 253 215 8782 or +1 346 248 7799 or +1 719 359 4580 or +1 689 278 1000 or +1 301 715 8592 or +1 301 715 8592 or +1 302 205 3325 or +1 312 626 6799 or +1 360 209 5623 or +1 360 209 5623 or +1 360 437 5053 or +1 564 217 2000 or +1 646 876 9923 or +1 678 386 000 or 833 548 0276 (Toll Free) or 877 878 53 5257 (Toll Free) or 878 475 4499 (Toll Free) Webinar ID: 884 8665 8184 Passcode: 770241598
Tribal Consultation	August 10, 2023, 1 p.m 5 p.m. AZ Time	Register in advance for this Webinar: https://ahcccs.zoom.us/webinar/register/WN_y5wi6_mFR5uwABAHfERmVg

		Please click this URL to join:
Advisory Commit-	p.m 3 p.m. AZ	https://ahcccs.zoom.us/s/89593915466?pwd=NHMzaTZScG9xMTBibzBPaUUyOC9odz09
tee (SMAC)	Time	Passcode: SMAC2023!
· ·		Join by Audio Only:
		877 853 5257 (Toll Free) or
		888 475 4499 (Toll Free) or
		833 548 0276 (Toll Free) or
		833 548 0282 (Toll Free)
		Webinar ID: 895 9391 5466
		Passcode: 777510703

VII. Budget Neutrality

This Parents as Paid Caregivers Amendment Proposal is not changing or adding any existing service that will have a material impact on the existing Budget Neutrality Workbook that exists for the State's current 1115 Demonstration number 11-W-00275/9. Due to the authority regarding parents as paid caregivers already existing through a temporary COVID-19 Appendix K flexibility at the time the full budget neutrality model was created, the State does not anticipate a change within the existing member month rates or capitation rates. Rather, this proposal is requesting a permanent extension of an already existing temporary flexibility through an 1115 Demonstration Waiver.



Waiver Amendment Forum

Parents as Paid Caregivers Waiver Amendment Forums

TOPIC:

Parents as Paid Caregivers Benefit Extension

WHAT YOU'LL LEARN:

In a proposal to the Centers for Medicare and Medicaid Services (CMS), AHCCCS is requesting the authority to permanently extend the Parents as Paid Caregivers Program that is currently allowable through a temporary COVID-19 flexibility. AHCCCS is also requesting to add extended family supports to preserve a supportive home environment and



mitigate access to care challenges for the Arizona Long Term Care System (ALTCS) population.

Those who would like to provide their input on this proposal are encouraged to attend.

Forum Registration and Webinar Details

PUBLIC FORUMS		
Dates	Zoom Links	
Public Forum #1 July 18, 2023 2:00 p.m4:00 p.m. AZ Time	Register in advance for this webinar.	
Public Forum #2 August 2, 2023 1:00 p.m3:00 p.m. AZ Time	Register in advance for this webinar.	
Tribal Consultation June 22, 2023 1:00 p.m5:00 p.m. AZ Time	Register in advance for this webinar.	

American Sign Language (ASL) interpretation and Communication Access Realtime Translation (CART) captioning services are available upon request. If you require these or other types of accommodations pursuant to the Americans with Disabilities Act (ADA), please contact Austin Hernandez at austin.hernandez@azahcccs.gov.

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AHCCCS Opens Public Comment Period Regarding Caregiver Benefits for Parents The Arizona Health Care Cost Containment System (AHCCCS) opened a public comment period through August 21, 2023 to solicit input on the request for federal approval to extend Medicaid reimbursement to parents who provide caregiver services to their minor children.

To gather feedback on this proposal, AHCCCS will hold two virtual public forums, 2:00 p.m., July 18, 2023 and 1:00 p.m., August 2, 2023. See the forum flier and register in advance for either forum using the link on the Parents as Paid Caregivers web page. Public comments may also be submitted by email to waiverpublicinput@azahcccs.gov or by mail to the address on the Parents as Paid Caregivers web page.

Read more



AHCCCS Earns Healthy Arizona Worksite Platinum Award for Fifth Consecutive Year

AHCCCS received the Healthy Arizona Worksite Platinum Award for the fifth consecutive year for demonstrating efforts to positively affect the health of its employees.

The Platinum level award is given to organizations that properly identify health challenges among their employees

and actively work to overcome them.

"We are honored to receive this award for a fifth time, which is a testament to the value AHCCCS places on employee work/life balance and well-being," said Carmen Heredia, AHCCCS director. "With a majority remote workforce, maintaining that focus in a virtual environment is even more challenging. We have shifted the focus from in-office events to supporting a healthy workplace, whether in office or remote, for all employees."

Read more

AHCCCS Changes Enrollment Procedures for the American Indian Health Program

AHCCCS will no longer accept requests for enrollment into the American Indian Health Program (AIHP) over the phone. This is a change to the enrollment procedures for individuals selecting AIHP as their assigned Medicaid health plan, and is an additional measure to prevent fraudulent enrollment.

The American Indian Health Program Change Request Form on the American Indian Health Program web page now reflects this change, and all new enrollment requests must be submitted in writing to AHCCCS by fax or email by an Indian Health Service (IHS), Tribally owned/and or operated 638 facility, or Urban Indian Health Organization on behalf of a member.

Read more

Changes to AHCCCS Provider Enrollment and Billing System Close Ability for Fraudulent Behavioral Health Claims Payments

In response to the discovery of significant fraudulent Medicaid behavioral health billing in Arizona, AHCCCS has made numerous system changes to stop deceptive providers who bill for services that are or were not provided, not appropriate, or not necessary. Some of the holistic, system-wide improvements to the Medicaid payment system include:

- Added ability to flag concerning claims,
- Ended ability for providers to bill on behalf of others, and
- Imposed prepayment review for various scenarios including multiple providers billing the same client on the same day for similar services, excessive number of hours per day, and the age of patients.

A few of the changes to the AHCCCS provider enrollment process include:

- Moved three behavioral health provider types to the high risk category which requires a Fingerprint Clearance Background Check and site visit, and
- Received federal approval for a 6-month moratorium on all new provider enrollments for Behavioral Health Outpatient Clinics, Integrated Clinics, Non-Emergency Transportation providers, Behavioral Health Residential Facilities, and Community Service Agencies providers.

Read the press release and see the accompanying Provider Payment Suspension Fact Sheet.

AHCCCS Director Tours The Centers for Habilitation

Director Heredia had the chance to tour the Centers for Habilitation last month to learn more about their day and employment services for individuals with developmental or physical disabilities. She also met with providers of services for people with disabilities to learn more about their essential work in Arizona.



AHCCCS Encourages Members to Respond to Renewal Requests

AHCCCS encourages members to complete their annual renewal even if they do not believe they will meet Medicaid eligibility criteria. This is important for two reasons:

- 1. Individuals may qualify for *other* Medicaid program categories. For example, children may still qualify for KidsCare, even if a parent does not qualify for Medicaid, and
- Members who no longer meet financial Medicaid eligibility may be automatically referred to the Healthcare Marketplace at www.healthcare.gov, but only if their renewal has been completed. AHCCCS cannot refer members who do not complete their renewal.

Members can find their renewal date once they login to www.healthearizonaplus.gov by clicking on "My Medical Assistance."

Read more about the renewal process



Make a Well-Care Visit Part of Your Child's Back-to-School Plan

AHCCCS members ages 3-19 who complete their first wellcare visit this summer can receive a \$25 gift card

As you check off the list of your child's back-to-school items, AHCCCS encourages parents to schedule a well-care visit for health screenings and routine vaccines. AHCCCS or KidsCare members, ages 3-19, and who complete their first well-care visit of 2023 between June 5 and Sept. 5 are

eligible to receive a \$25 gift card from their health plan.

"Well-care visits are a vital tool to screen for health conditions and preventable diseases," said Dr. Sara Salek, chief medical officer at AHCCCS. "We want to help children get a healthy start this school year."

Read more

AHCCCS Community Forum

Mon., July 17, 10:00 a.m.—noon, online on Zoom.

Register in advance.

Topics for this month's forum include Parents as Paid Caregivers, Member Exploitation and Behavioral Health Fraud Response from AHCCCS, Solari SMI/SED Eligibility Determination Process, Office of Human Rights (OHR) Training Overview, and more.



Parents as Paid Caregivers Waiver Public Forum #1

Tues., July 18, 2:00 p.m.—4:00 p.m., online on Zoom Register in advance.

In a proposal to the Centers for Medicare and Medicaid Services (CMS), AHCCCS is requesting the authority to permanently extend the Parents as Paid Caregivers Program that is currently allowable through a temporary COVID-19 flexibility. AHCCCS is also requesting to add extended family supports to preserve a supportive home environment and mitigate access to care challenges for the Arizona Long Term Care System (ALTCS) population. Those who would like to provide their input on this proposal are encouraged to attend.

Office of Human Rights Training: Covered Behavioral Health Services

Wed., July 19, 10:00 a.m.—11:30 a.m., online on Zoom.

Register in advance.

This training will discuss covered behavioral health services specifically for those individuals with a Serious Mental Illness (SMI) designation.

Jacob's Law Training

Thurs., July 20, 10:00 a.m.—noon, online on Zoom.

Register in advance.

This training will cover Jacob's Law, the DCS placement packet, legal rights and protections of children and resource parents, and covered services.

OIFA Health Care Navigation: Funding and Oversight

Tues., July 25, noon—12:30 p.m., online on Zoom.

Register in advance.

Join us to learn about Behavioral Support Services and how they can support members with a behavioral health condition.

Parents as Paid Caregivers Waiver Public Forum #2

Wed., Aug. 2, 1:00 p.m.—3:00 p.m., online on Zoom Register in advance.

See the AHCCCS Calendar for events in August.











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National Data on Medicaid Renewals Demonstrates Arizona's Success

The Centers for Medicare and Medicaid Services (CMS) released national reporting of the Medicaid renewal progress by state, based on reporting by each state for the months of March and April. Arizona was one of five states that began the renewal and disenrollment process as of April 1, 2023.

The CMS data is a snapshot of Arizona's first month of renewals and does not reflect the current reality; the current Arizona Renewals dashboard is more illustrative of where the state stands today. Since April, AHCCCS has used its renewal data to learn in real time from the experience of members and how to better serve them through the renewal process.

Read more

Address Change Chatbot Helps AHCCCS Members Update Their Contact Information to Prepare for Renewal

AHCCCS launched a new feature that makes it easy for members to update their contact information. Sam, the chatbot on the Medicaid eligibility website www.healthearizonaplus.gov (HEAplus), can now process address changes directly in chat, in English and Spanish, with no need for the member to log into their HEAplus account.

Since launching at the end of June, more than 2,000 AHCCCS members have successfully updated their contact information in the chatbot in less than 3 minutes, on average.

Read more about the HEAplus chatbot

Nearly 70% of Medicaid Beneficiaries Renewed in June Kept AHCCCS Coverage On July 10, AHCCCS released its monthly Medicaid renewal data dashboard detailing progress since the regular renewal process began on April 1, 2023.

In the month of June, 67% of the renewals initiated were automatically determined to be eligible to maintain AHCCCS coverage. The automatic, also called ex parte, process requires no response from the member and no action from a State employee. Approximately 25% of all individuals who have been disenrolled for not responding to AHCCCS have taken advantage of the 90-day window to finish their renewal.

Read more

AHCCCS Holds Forum for Public Comment on Caregiver Benefits for Parents AHCCCS has opened a public comment period through August 21, 2023, to solicit input on the request for federal approval to extend Medicaid reimbursement to parents who provide caregiver services to their minor children.

To gather feedback on this proposal, AHCCCS will hold a virtual public forum at 1:00 p.m., August 2. See the forum flier and register in advance.

Public comments may also be submitted by email to waiverpublicinput@azahcccs.gov or by mail to the address on the Parents as Paid Caregivers web page.

Read more



AHCCCS Director Presents at The Hertel Report State of the State Meeting

AHCCCS director Carmen Heredia presented data and updates at The Hertel Report's summer State of the State meeting in July. The annual meeting brings health care leaders from around the state together to discuss health care system issues that impact all Arizonans. In this year's meeting, Director Heredia discussed the agency's progress with the return to the regular renewals and its most recent monthly renewal dashboard. Attendees also heard other speakers' updates about Arizona's health care marketplace, Medicare, Accountable Care Organizations, rising health care costs, and Arizona's uninsured rate.

Follow AHCCCS on social media or the latest news and events!

Hear Christine Holden, AHCCCS Tribal Liaison, on Native Talk Radio

Christine Holden, AHCCCS tribal liaison, was interviewed on Native Talk Radio this week about her role at the agency, how Native American members can engage with AHCCCS, and what they need to know about the Medicaid renewal process.



Native Talk Arizona | Jul 25

Christine Holden and Heidi Capriotti | Arizona Lehua Lani Dosela | Miss Gila River 2023-2024 Hear the podcast on Apple podcasts, Spotify, Google podcast, or find it on the Native Talk Arizona web page.

Parents as Paid Caregivers Waiver Public

Wed., Aug. 2, 1:00 p.m.—3:00 p.m., online on Zoom

Jacob's Law Training

Thurs., August 17, 10:00 a.m.— noon, online on Zoom



This training will cover Jacob's Law, the DCS placement packet, legal rights and protections of children and resource parents, and covered services.



Tues., August 22, noon—12:30 p.m., online on Zoom Register in advance.

Join us to learn about Behavioral Support Services and how they can support members with a behavioral health condition.

Office of Human Rights Training: Court-Ordered Evaluation & Treatment for Individuals Living with a Serious Mental Illness

Thurs., August 24, 10:00—11 a.m., online on Zoom Register in advance.

This training will cover what behavioral health services are covered, specifically for those with a Serious Mental Illness (SMI) designation.

See the AHCCCS calendar for more scheduled events.











Register in advance.

9/22/23. 9:48 AM Hi from OIFA

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Friday, June 30, 2023

Good morning,

Here's the latest from the AHCCCS Office of Individual and Family Affairs (OIFA).



AHCCCS Opens Public Comment Period Regarding...

AHCCCS Opens Public Comment Period Regarding Caregiver Benefits for Parents

Read more

myemail.constantcontact.com

9/22/23, 9:48 AM Hi from OIFA



Community Forums

Upcoming Initiatives

The Arizona Health Care Cost Containment System (AHCCCS) is hosting an online community forum to inform the community and gather feedback on upcoming AHCCCS initiatives.

Topics: Parents as Paid Caregivers, Member Exploitation and Behavioral Health Fraud Response from AHCCCS, Solari SMI/SED Eligibility Determination Process, Office of Human Rights (OHR) Training Overview, and more!



We look forward to hearing from AHCCCS members, family members, advocates, community members, providers, and stakeholders at this month's community forum.

Forum Registration and Webinar Details

Monday, July 17, 2023 10:00 a.m. – 12:00 p.m. Register in advance for this webinar.

After registering, you will receive a confirmation email containing information about joining the webinar.



AHCCCS Earns Healthy Arizona Worksite Platinum...

AHCCCS Earns Healthy Arizona Worksite Platinum Award for Fifth Consecutive Year

Read more myemail.constantcontact.com

9/22/23. 9:48 AM Hi from OIFA



Health Care Navigation: Using OIFA Empowerment Tools to Navigate the Health Care System

AHCCCS OIFA invites you to attend a virtual event to learn about tools that can help you take control of your health care.

Topic: Behavioral Support Services When: July 25, 2023, Noon – 12:30 p.m. Where: Online through Zoom

Join us to learn about Behavioral Support Services and how they can support members with a behavioral health condition.

All AHCCCS members, family members, and stakeholders are welcome to attend.

Register in advance for this event

After registering, you will receive a confirmation email containing information about how to join the meeting.



To learn more about OIFA and see a list of all Empowerment Tools, visit ahcccs.gov/oifa.



AHCCCS Changes Enrollment Procedures for the...

AHCCCS Changes Enrollment Procedures for the American Indian Health Program

Read more

myemail.constantcontact.com

9/22/23, 9:48 AM Hi from OIFA





Jacob's Law Training

Arizona House Bill 2442 was passed into law in 2016, and became known as Jacob's Law. It helped to correct many issues facing foster, kinship, and adopted children who receive behavioral health services.

This training covers the following:

- · Overview of Jacob's Law,
- · Review and Use of the DCS Placement Packet,
- Legal Rights & Protections for Children and Resource Parents, and
- · Covered Services.

Training length is two (2) hours. Certificates available upon request.

Thursday, July 20, 2023 10:00 a.m. -12:00 p.m. Register in advance for this webinar.

After registering, you will receive a confirmation email containing information about joining the webinar.

9/22/23, 9:48 AM Hi from OIFA



Waiver Amendment Forum

Parents as Paid Caregivers Waiver Amendment Forums

TOPIC:

Parents as Paid Caregivers Benefit Extension

WHAT YOU'LL LEARN:

In a proposal to the Centers for Medicare and Medicaid Services (CMS), AHCCCS is requesting the authority to permanently extend the Parents as Paid Caregivers Program that is currently allowable through a temporary COVID-19 flexibility. AHCCCS is also requesting to add extended family supports to preserve a supportive home environment and



mitigate access to care challenges for the Arizona Long Term Care System (ALTCS) population.

Those who would like to provide their input on this proposal are encouraged to attend.

Forum Registration and Webinar Details

PUBLIC FORUMS		
Dates	Zoom Links	
Public Forum #1 July 18, 2023 2:00 p.m4:00 p.m. AZ Time	Register in advance for this webinar.	
Public Forum #2 August 2, 2023 1:00 p.m3:00 p.m. AZ Time	Register in advance for this webinar.	
Tribal Consultation August 10, 2023 1:00 p.m5:00 p.m. AZ Time	Register in advance for this webinar.	



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Transparency (/AHCCCS/Transparency/)

Community Presentations

The Arizona Health Care Cost Containment System (AHCCCS) is hosting community forums across the state to inform the community **and** gather feedback on the upcoming AHCCCS initiative on RBHA services. We look forward to hearing from members, family members, advocates, community members, providers and stakeholders at one of the planned community forums listed below.

The Arizona Health Care Cost Containment System (AHCCCS) is hosting online forums to inform the community and gather feedback on the upcoming AHCCCS initiatives.

ASL interpretation and CART captioning services are available upon request. If you require these or other types of accommodations pursuant to the Americans with Disabilities Act (ADA), please contact the AHCCCS Public Information Officer at heidi.capriotti@azahcccs.gov (mailto:heidi.capriotti@azahcccs.gov?Subject=Community Presentations Requests) or 602-417-4729 at least seven business days prior to any meeting you wish to attend.

Date/Time	Meeting Name	Location	Details
September P 6, 2023 at For 1:00 p.m.— R	AHCCCS Public Forum: Review of Final	Webinar	At this community forum, AHCCCS will present the changes to the Parents as Paid Caregivers 1115 An a result of the public comment received, before it's submitted to the federal government for approval Presentation (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/ParentPaidCaregivers_PostPublic
	Parents as Paid Caregivers Waiver Amendment Proposal		Flier (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/ParentsasPaidCaregivers1115Wa
Monday, September 18, 2023 at	AHCCCS Hot Topics	Webinar	To help members, family members, stakeholders, advocates, and community members interact with AHCCCS regularly presents short meetings on "hot topics."
11:00 a.m. —11:30 a.m.			Join us to learn more about Arizona's comprehensive 1115 Waiver including its history, current initiati programs.
			This Month's Topic: Overview and Upcoming Initiatives of the AHCCCS 1115 Demonstration Waiver
			Presentation (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/AHCCCSHotTopics_Flier (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/AHCCCSHotTopics20230918
			Register in advance for this event 🗹
Thursday, September 21, 2023 at	Jacob's Law Training	Webinar	Arizona House Bill 2442 was passed into law in 2016, and became known as Jacob's Law. It helped to c foster, kinship, and adopted children who receive behavioral health services.
10:00 a.m.			This training covers the following:
—noon			Overview of Jacob's Law,
			Review and Use of the DCS Placement Packet, Review and Use of the DCS Placem
			Legal Rights & Protections for Children and Resource Parents, and Covered Services
			Covered Services.
			Training length is two (2) hours. Certificates available upon request.
			Flier (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/JacobsLawTraining2023092
			Register in advance for this event 🖸
Tuesday, September 26, 2023 at	Office of Human Rights	Webinar	The AHCCCS Office of Human Rights (OHR) will hold an online training session "Inpatient Treatment a Individuals Living with Serious Mental Illness"
10:30 a.m. —11:50	(OHR) Training		This training will cover:
a.m.	Session:		1. Division of Community Advocacy and Intergovernmental Relations (DCAIR) overview,
	Inpatient Treatment		2. Office of Human Rights (OHR) overview,
	and		3. Inpatient Treatment and Discharge Planning for Individuals Living with Serious Mental Illness,
	Discharge		4. Office of Individual and Family Affairs (OIFA) overview,
	Planning for Individuals		5. Advocacy resources, and
	Living with Serious		6. Upcoming AHCCCS forums and training.
	Mental Illness		Register in advance for this event 🖸

Date/Time	Meeting Name	Location	Details
Tuesday, September	OIFA Health Care	Webinar	This month's topic: Justice System Reach-In (Care Coordination) for Arizonans Leaving Jails or Prisons
26, 2023 at noon— 12:30 p.m.	Navigation		Join us to learn about Justice System Reach-In for Arizonans Leaving Jails or Prisons. Learn about the (upon release that can help connect individuals to medical care, transportation, employment services, necessary services.
			All AHCCCS members, family members, and stakeholders are welcome to attend.
			Flier (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/September2023SystemNavi
			Register in advance for this event 🗹

Community Presentations Archive

Previous Presentations ▼

January 2023

- Former Foster Youth Annual Automatic Renewal Waiver Amendment (1/23/23) (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/FormerFosterYouthWaiverAmendmentPresentation01230223.pdf)
- OIFA Health Care Navigation (1/24/23) (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/OIFA_HealthCareNavigation1_24_23.pdf)
- Housing and Health Opportunities (H20) Waiver Forum (1/31/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/H2O_CommunityForum1_31_23.pdf)

February 2023

- AHCCCS Hot Topics (2/13/23) (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/AHCCCS_HotTopics_20230213.pdf)
- Former Foster Youth Annual Automatic Renewal Waiver Amendment (2/22/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/FormerFosterYouthWaiverAmendmentPresentation02222023.pdf)
- OIFA Health Care Navigation (2/28/23) (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/SystemNavigation02282023.pdf)

March 2023

- AHCCCS Hot Topics (3/20/23) (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/AHCCCSHotTopics_20230320.pdf)
- OIFA Health Care Navigation (3/28/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/SystemNavigation03282023.pdf)

April 2023

- AHCCCS Community Forum (4/17/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/AHCCCSCommunityForum_20230417.pdf)
- OIFA Health Care Navigation (4/25/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/SystemNavigation04252023.pdf)

May 2023

AHCCCS Hot Topics (5/15/23) (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/AHCCCSHotTopics_20230515.pdf)

June 2023

- AHCCCS Hot Topics (6/19/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/HotTopics_Presentation_20230619.pdf)
- OIFA Health Care Navigation (6/27/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/SystemNavigation06272023.pdf)

July 2023

- AHCCCS Community Forum (7/17/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/AHCCCSCommunityForum_20230717.pdf)
- Parents as Paid Caregivers 1115 Waiver Amendment Community Forum (7/18/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/ParentPaidCaregivers_Prensentation.pdf)
- Parents as Paid Caregivers 1115 Waiver Amendment Community Forum (7/18/23) (Spanish)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/ParentPaidCaregivers_SpanishPrensentation.pdf)
- OIFA Health Care Navigation (7/25/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/SystemNavigation_072023.pdf)

August 2023

- Parents as Paid Caregivers 1115 Waiver Amendment Community Forum (8/2/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/ParentPaidCaregivers_Prensentation.pdf)
- Parents as Paid Caregivers 1115 Waiver Amendment Community Forum (8/2/23) (Spanish)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/ParentPaidCaregivers_SpanishPrensentation.pdf)
- OIFA Health Care Navigation (8/22/23) (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/08222023SystemNavigation.pdf)
- AHCCCS Hot Topics Presentation (8/21/23)
 (/AHCCCS/Downloads/PublicNotices/CommunityPresentations/2023/AHCCCSHotTopics_20230821.pdf)

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FACEBOOK



Arizona Health Care Cost Containment System
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July 10 ·

We need your input! Join us on July 18 at 2 p.m. to learn more about the Parents as Paid Caregivers Waiver proposal and give us your feedback. Register in advance: https://ow.ly/QvL450P6L5j



Parents Paid as Caregivers Community Forum

July 18, 2023 2:00 - 4:00 p.m. Online





Next Tuesday (7/18)! Join us for a community forum about our Parents as Paid Caregivers Waiver proposal and give us your feedback. Register now: https://ow.ly/091a50P6L6n



Parents Paid as Caregivers Community Forum

July 18, 2023 2:00 - 4:00 p.m. Online





Arizona Health Care Cost Containment System

Today (7/18) at 2 p.m.! Join our community forum and give us your feedback on our Parents as Paid Caregivers Waiver proposal. Register now! https://ow.ly/GjAq50P6Lbl



Parents Paid as Caregivers Community Forum July 18, 2023

2:00 - 4:00 p.m.



Arizona Health Care Cost Containment System 🥏 Published by Hootsuite 2 · July 21 · 3

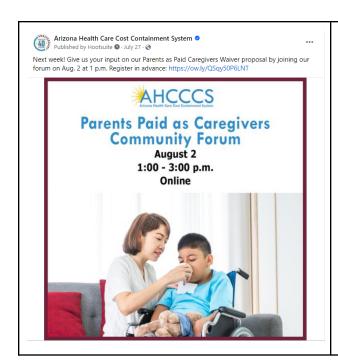
Did you miss our first Parents as Paid Caregivers forum? No need to worry, we are having another one on Aug. 2 at 1 p.m. Register now: https://ow.ly/Cu6650P6LM8

AHCCCS

Parents Paid as Caregivers Community Forum

August 2 1:00 - 3:00 p.m. Online











Parents Paid as Caregivers Community Forum

July 18, 2023 2:00 - 4:00 p.m. Online



ahcccsgov 😍



ahcccsgov Next Tuesday (7/18)! Join us for a community forum about our Parents as Paid Caregivers Waiver proposal and give us your feedback. Register now: Link in bio

#healthcare #health #AHCCCS #publichealth #healthinsurance #medicaid #arizona

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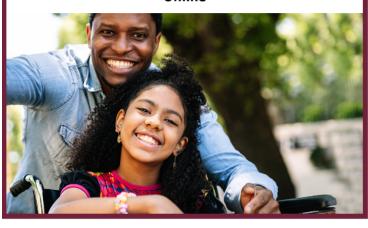


Add a comment...



Parents Paid as Caregivers **Community Forum**

July 18, 2023 2:00 - 4:00 p.m. Online



ahcccsgov 🕏



ahcccsgov OToday (7/18) at 2 p.m.! Join our community forum and give us your feedback on our Parents as Paid Caregivers Waiver proposal. Register now! Link in bio

#healthcare #health #AHCCCS #publichealth #healthinsurance #medicaid #arizona



his.mouthpiece A man near 1110 W Washington St said he's going to die because since I'm SMI the Human Services Campus interfered with me charging my phone (they do this all the time and kill it all the time too). I have enough to write this message. I

View insights



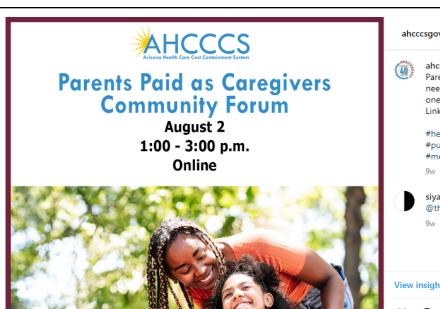




4 likes



Add a comment...









X (Formerly known as Twitter)



We need your input! Join us on July 18 at 2 p.m. to learn more about the Parents as Paid Caregivers Waiver proposal and give us your feedback. Register in advance: ow.ly/Vge250P6L5n



Parents Paid as Caregivers Community Forum

July 18, 2023 2:00 - 4:00 p.m. Online



9:30 AM · Jul 10, 2023 · 113 Views



Next Tuesday (7/18)! Join us for a community forum about our Parents as Paid Caregivers Waiver proposal and give us your feedback. Register now: ow.ly/OWzw50P6L6r



Parents Paid as Caregivers Community Forum

July 18, 2023 2:00 - 4:00 p.m. Online



1:00 PM · Jul 14, 2023 · **139** Views



Today (7/18) at 2 p.m.! Join our community forum and give us your feedback on our Parents as Paid Caregivers Waiver proposal. Register now! ow.ly/y7J650P6LbJ



Parents Paid as Caregivers Community Forum

July 18, 2023 2:00 - 4:00 p.m. Online





Did you miss our first Parents as Paid Caregivers forum? No need to worry, we are having another one on Aug. 2 at 1 p.m. Register now: ow.ly/Cizz50P6LM5

AHCCCS

Parents Paid as Caregivers Community Forum

August 2 1:00 - 3:00 p.m. Online





Next week! Give us your input on our Parents as Paid Caregivers Waiver proposal by joining our forum on Aug. 2 at 1 p.m. Register in advance: ow.ly/AH4r50P6LNU





TODAY (8/2) at 1 PM! Join our community forum and give us your feedback about our Parents as Paid Caregivers Waiver proposal. Register now! ow.ly/2oIs50P6LP9



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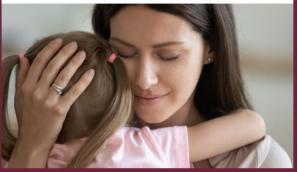
Arizona Health Care Cost Containment System (AHCCCS) 7.537 followers 2mo • 🔇

We need your input! Join us on July 18 at 2 p.m. to learn more about the Parents as Paid Caregivers Waiver proposal and give us your feedback. Register in advance: https://ow.ly/Hpy050P6L5k



Parents Paid as Caregivers Community Forum

July 18, 2023 2:00 - 4:00 p.m. Online





Arizona Health Care Cost Containment System (AHCCCS) 7,537 followers 2mo • 🕥

Next Tuesday (7/18)! Join us for a community forum about our Parents as Paid Caregivers Waiver proposal and give us your feedback. Register now: https://ow.ly/QM8950P6L6o



Parents Paid as Caregivers Community Forum

July 18, 2023 2:00 - 4:00 p.m. Online







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2mo · ⑤ Arizona Health Care Cost Containment System (AHCCCS)

Today (7/18) at 2 p.m.! Join our community forum and give us your feedback on our Parents as Paid Caregivers Waiver proposal. Register now! https://ow.ly/OsvP50P6LbK



Parents Paid as Caregivers Community Forum

July 18, 2023 2:00 - 4:00 p.m. Online





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Did you miss our first Parents as Paid Caregivers forum? No need to worry, we are having another one on Aug. 2 at 1 p.m. Register now: https://ow.ly/oltb50P6LM7

AHCCCS

Parents Paid as Caregivers Community Forum

August 2 1:00 - 3:00 p.m. **Online**



C& Kate Pochinski-Lemke, MBA, PMP and 15 others



Next week! Give us your input on our Parents as Paid Caregivers Waiver proposal by joining our forum on Aug. 2 at 1 p.m. Register in advance: https://ow.ly/wOJE50P6LNS





TODAY (8/2) at 1 PM! Join our community forum and give us your feedback about our Parents as Paid Caregivers Waiver proposal. Register now! https://ow.ly/6YZa50P6LP7



Parents Paid as Caregivers Community Forum August 2

August 2 1:00 - 3:00 p.m. Online

