Banner – University Family Care/ALTCS
5255 E Williams Circle, Ste 2050, Tucson, AZ 85711
Customer Care Center (833) 318-4146, TTY 711 | Fax (833) 262-3548
Nurse On Call (888) 747-7990 | www.BannerHealth.com/ALTCS

October 23, 2023

Meggan LaPorte
AHCCCS Chief Procurement Officer
801 E. Jefferson Street
Phoenix, AZ 85034

Subject: Response to Request for Best and Final Offer –
ALTCS E/PD Request for Proposal (RFP) #YH24-0001

Dear Ms. LaPorte:

Banner-University Care Advantage dba Banner-University Family Care (hereafter "BUFC") appreciates the opportunity to respond to AHCCCS' Request for Best and Final Offer. BUFC reviewed our Non-Benefit Costs Bid to evaluate whether there was an opportunity to improve our rate(s). We reviewed both the Administrative Cost Component and the Case Management Cost Component and determined that using the procurement modeling that is reliant on the provided data, we could reduce our Administrative Cost Component Bid but not our Case Management Cost Component Bid.

We determined we were able to make a reduction in our Administrative Cost Component while still meeting all contractually required program elements as well as all commitments outlined in our narrative bid submission. As such, BUFC has revised the attached Non-Benefit Cost Component Workbook.

BUFC has a strong track record of compliance and delivering on our bid commitments. We are well-situated both programmatically and operationally to continue to deliver high-quality, cost-effective care for our ALTCS members.

Sincerely,

James R. Stringham
VP/CEO, Banner-University Care Advantage
dba Banner-University Family Care