

**NOTICE OF PUBLIC INFORMATION  
AHCCCS 2021 Quality Strategy**

1. Name of the Agency: Arizona Health Care Cost Containment System (AHCCCS)
  2. The topic of the public information notice: AHCCCS 2021 Quality Strategy
  3. The public information relating to the topic:
    - a. In accordance with Code of Federal Regulations 42 CFR 438.200 et. seq., the Arizona Health Care Cost Containment System (AHCCCS) Quality Strategy was first established in 2003.
    - b. AHCCCS is seeking public review and comment on its proposed Quality Strategy. Members, the public, and stakeholders are asked to provide input and recommendations regarding the content and direction of the Quality Strategy. The Quality Strategy incorporates all required elements outlined in 42 CFR §438.340.
    - c. The Quality Strategy, which is submitted to the Centers for Medicare and Medicaid Services (CMS), must be reviewed minimally once every three years. The results of the Quality Strategy reviews, and any updates or revisions, are submitted to CMS for comment and feedback prior to adopting the changes. In addition, all updates and revisions are posted on the AHCCCS website and made available in accordance with 42 CFR 438.10 (c)(3) and 42 CFR 438.364.
    - d. The scope of the Quality Strategy is designed to incorporate the requirements outlined in the CMS Managed Care Regulation 42 CFR § 438.340. AHCCCS requires that the quality of health care and services it provides be transparent to its members, the community, and its funders. AHCCCS has developed quality initiatives and strategies for evidence-based outcomes that:
      - Reward quality of care, integrated service delivery, member safety, and member satisfaction outcomes,
      - Support best practices in disease management and chronic care,
      - Provide feedback on quality and outcomes to Managed Care Organizations (MCOs) and providers, and
      - Provide comparative information to potential members, current members, and stakeholders.
- AHCCCS has formulated strategies that intend to simultaneously improve care, improve population health, and reduce costs. AHCCCS intends to submit the Quality Strategy to CMS on June 30, 2021. CMS expects that a State's Quality Strategy will be an evolving document which will develop greater sophistication over time.
- e. The proposed 2021 Quality Strategy for AHCCCS is available for public review at the following link:  
<https://www.azahcccs.gov/AHCCCS/PublicNotices/>
  - f. Comments regarding the AHCCCS 2021 Quality Strategy may be submitted electronically at [AHCCCS-Public-Comment@azahcccs.gov](mailto:AHCCCS-Public-Comment@azahcccs.gov) or in writing to:

Arizona Health Care Cost Containment System  
ATTN: Division of Health Care Management/  
Quality Management  
801 E. Jefferson St., MD-8500  
Phoenix, AZ 85034

Any comments requesting inclusion of additional data must specify the source where the data can be obtained. All comments must be received no later than 5:00 p.m. on June 28, 2021.

- g. Many public libraries offer access to the internet. In addition, the information can be obtained at AHCCCS' administrative offices located at 801 E. Jefferson, Phoenix, AZ 85034.