

ADHS Provider Response to SAMHSA Fidelity Review

Complete the following form in response to the SAMHSA fidelity review process conducted by ADHS behavioral health staff.

Date: 11/5/14

Name and contact information of provider: **Choices Network of Arizona, Enclave Clinic**
Mark Montgomery, Sandra Lum, Dr. Randy Brazie.

Type of evidence-based practice provider (select one):

	Permanent Supportive Housing
	Supported Employment
	Consumer Operated Services
X	Assertive Community Treatment

What was your experience with the fidelity review conducted at your agency? **The staff who interacted with the clinical team members were pleasant, professional, and helpful.**

What was most helpful about the fidelity review process for your agency? **SAMHSA staff and reviewers were very professional and provided feedback helpful to improving the ACT SAMHSA compliance. While the region and the clinic do not operate in the manner that SAMHSA has indicated exactly, feedback regarding other programs was useful to both the Regional Behavioral Health Authority (RBHA) and to the clinic as well.**

What suggestions would improve the review process? **This feedback form was not provided until several weeks after the discussion with the reviewers. It would have been very helpful to the clinical team to have received this as part of the exit interview process.**

Comments from your agency regarding the findings of the review and/or the fidelity report: **While the RBHA does not operate by the standards exactly, the clinical team has operated within the scope of work as funded by the RBHA and the State of Arizona. The requirement of a second Nurse and additional training were discussed as future options to improve the clinical delivery of services.**