

ADHS Provider Response to SAMHSA Fidelity Review

Complete the following form in response to the SAMHSA fidelity review process conducted by ADHS behavioral health staff.

Date: 10/9/14

Name and contact information of provider: Lindsay Morrison, Site Administrator; Stephanie Brown, Clinical Director
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1616 E Roeser
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Type of evidence-based practice provider (select one):

	Permanent Supportive Housing
	Supported Employment
	Consumer Operated Services
X	Assertive Community Treatment

What was your experience with the fidelity review conducted at your agency?

As a team, it was rewarding to share our efforts in addressing the quality of care for our BHRs while providing our experiences and recommendations to strengthen our team. The agents were pleasant and brought a great ease to the experience.

What was most helpful about the fidelity review process for your agency?

The most helpful was knowing where we stand as a team and how we need to better our efforts moving forward. This team is quite open to suggestions in becoming a better functioning ACT team while further being able to remain focused on providing great quality care to our patients. The findings provided us with a glimpse into our efforts, and while there were many great scores, we realize there is room for improvement in areas of documentation and leadership being able to be more in the community with the clients.

What suggestions would improve the review process?

If the team's vacation time be reflected in the results in order to provide adequate data.

Comments from your agency regarding the findings of the review and/or the fidelity report:

We, the South Central ACT team, were humbled and appreciative of the comments provided on the report and thank you for the suggestions that were offered. We look forward to implementing new ideas to achieve better results next year and look forward to meeting with you again in the future.

