

ADHS Provider Response to SAMHSA Fidelity Review

Complete the following form in response to the SAMHSA fidelity review process conducted by ADHS behavioral health staff.

Date: 10/15/2015

Name and contact information of provider:

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Jose Rojas, Program Manager

Type of evidence-based practice provider (select one):

	Permanent Supportive Housing
X	Supported Employment
	Consumer Operated Services
	Assertive Community Treatment

What was your experience with the fidelity review conducted at your agency?

In year two, working with the fidelity review team was again a positive and useful experience. We appreciated the initial meeting to discuss the expectations for the review process. The purpose of the review was clear and we were able to establish a solid working relationship from the beginning. The review team was receptive to questions and inquired when they needed clarity around any of the data provided.

What was most helpful about the fidelity review process for your agency?

The fidelity review was a valuable way for Lifewell to evaluate our Supported Employment program. The most helpful aspect was obtaining information in regard to increasing zero exclusion among the PNO/Direct Care Clinic staff by working closely with team members to increase education on the Supported Employment fidelity model. The feedback received regarding increasing community based services was appreciated.

What suggestions would improve the review process?

It would be useful if, the data we report for the fidelity review was the same data we report to MMIC on a monthly basis to allow for consistency towards reporting and the fidelity model.

Comments from your agency regarding the findings of the review and/or the fidelity report:

Overall, the fidelity review process was an effective way for our organization to evaluate our Supported Employment program. We appreciated being part of the fidelity review process and are encouraged that this will lead to continued system wide changes for our members to receive integrated services with all levels of providers.