

### COVID-19 Behavioral Health Task Force

April 22, 2022



## COVID-19 Behavioral Health Task Force Agenda

- Welcome: Dr. Sara Salek
- Arizona Department of Health Services Update: Liam Hicks (10 min)
- Justice Reinvestment Funds/Prop 207: Siman Qaasim, MBA (10 min)
- AHCCCS Update: (30 min)
  - Maternal Mental Health Advisory Committee Updates: Dr. Salek
  - Telehealth Updates: Dr. Salek
  - Grant Updates: Hazel Alvarenga
  - Office of Individual and Family Affairs (OIFA) Updates: Susan Kennard
- Task Force Discussion: All
- Questions, Open Discussion & Wrap-Up: All



## Arizona Department of Health Services Update

## Liam Hicks, MPH Vaccine-Preventable Disease Epidemiologist Arizona Department of Health Services (ADHS) https://www.azdhs.gov/covid19/index.php



## Proposition 207 Smart and Safe Arizona Act

Justice Reinvestment Program

Siman Qaasim, MBA Health Equity Administrator Office of Health Equity Arizona Department of Health Services



# Proposition 207 Smart and Safe Arizona Act

# Justice Reinvestment Program



### **Quick Facts**

- Passed by Arizona voters November 2020
- Allows legalization, taxation, and recreational use of marijuana for adults 21 and over
   Justice Reinvestment Fund monies awarded to Local Health Departments and ADHS for

justice reinvestment programs



## A.R.S. 36-2863.

### Justice reinvestment fund; exemption; distribution; definition<sup>1</sup>

C. On or before June 30 and December 31 of each year, the state treasurer shall transfer all monies in the justice reinvestment fund in excess of the amounts paid pursuant to subsection B of this section as follows:

1. <u>Thirty-five percent</u> to county public health departments, in proportion to the population of each county according to the most recent United States decennial census, for the purpose of providing justice reinvestment programs or distributing grants to qualified nonprofit organizations to provide justice reinvestment programs in that county.

2. <u>Thirty-five percent</u> to the <u>department</u> for the purpose of distributing grants to qualified nonprofit organizations that provide justice reinvestment programs in this state.

3. <u>Thirty percent</u> to the <u>department</u> for the purpose of addressing important public health issues that affect this state.



ARIZONA DEPARTMENT OF HEALTH SERVICES

1. A.R.S. § <u>36-2863 (C)(1-3)</u>

## Justice Reinvestment Programs<sup>1</sup>

Justice Reinvestment Programs means initiatives or programs that focus on any of the following:

- 1. Public and behavioral health, including evidence-based and evidence-informed substance use prevention and treatment and substance use early intervention services.
- 2. Restorative justice, jail diversion, workforce development, industry-specific technical assistance or mentoring services for economically disadvantaged persons in communities disproportionately impacted by high rates of arrest and incarceration.
- 3. Addressing the underlying causes of crime, reducing drug-related arrests and reducing the prison population in this state.
- 4. Creating or developing technology and programs to assist with the restoration of civil rights and the expungement of criminal records.



ARIZONA DEPARTMENT OF HEALTH SERVICES

1. A.R.S. § 36-2863 (G)(1-4)

## **Justice Reinvestment Program planning**

### Identified Social Equity Licensure Program eligibility zip codes Hired a coordinator

#### Met with stakeholders from:

Youth and foster serving organizations Legal aid groups and the ACLU of Arizona Latino Coalition for Community Leadership (Colorado WAGEES Program) Substance Treatment providers (BCBS) African American Community Re-entry organizations



## **Next Steps**

#### Data gathering

Identify communities experiencing high rates of arrest and incarceration

#### Funding Landscape

Understand the current funding landscape in Arizona

### Community Input

Planning to hold a series of statewide community listening sessions

#### Program Evaluation

Develop a robust program evaluation process



**ARIZONA DEPARTMENT** 







## **Looking Forward**

#### Develop & release a Request for Grant Application (RFGA)

\*Announcement made public on our website

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ARIZONA DEPART Health and Wellness for A		TH SERVICES				
HOME AUDIENCES	TOPICS	DIVISIONS	A-Z INDEX	ENHANCED BY Google		
Procurement	Financial Services	/ Procurement - Requ	uest for Grant Application			
Home Federal Funding Accountability & Transparency Act	Request for Grant Application           tability &         Amendments may be issued at any time. It is the responsibility of the supplier/Offeror to routinely check the ADHS website for solicitation amendments.					
Invitation for Bid (IFB) Request for Grant Application (RFGA)	RFGA2		ealth Improvement Plan f	uesting Proposals for the following solicitation: or the Arizona Department of Health Services		
Request for Information (RFI) Request for Proposals (RFP)	Closir • RFGA Type:	ng Date: April 29, 20 2022-010: Investigat Request for Grant A	22 at 3:00:00 p.m. Local A or Grant (AZ IG) or New In Application (RFGA)	vestigator Award (NIA)		
Request for Quote (RFQ) State Procurement Office (SPO) Contact Us	To be addec	d to the bid holders	list and receive notification	pm (or as listed on the Application in eCivis) ns of future amendments to a solicitation, you must login to APP using return to the login page and complete the Registration process.		
	If you have :	any questions regar	ding announcements inlea	ase contact our office		



## We want to hear your voice!

## Ways to engage: will you be willing to be contacted by our external evaluator? Host a listening session?



## **Contact Information**

#### Siman Qaasim

Health Equity Administrator Office of Health Equity <u>siman.qaasim@azdhs.gov</u> Office: (602) 542-4666 Mobile: (602) 376-0982

#### Meghanne Bearden

SDOH & Justice Reinvestment Manager Office of Health Equity <u>meghanne.bearden@azdhs.gov</u>

Mobile: (480) 708-5607





## AHCCCS Update



## Maternal Mental Health Advisory Committee Updates

Dr. Salek Salek Chief Medical Officer AHCCCS



## Maternal Mental Health Advisory Committee

- Recommend improvements for screening and treating maternal mental health disorders
- On or before December 31, 2022, the advisory committee shall submit a report with recommendations concerning improvements for screening and treating maternal mental health disorders
- Advisory Committee terminates on June 30, 2023

https://www.azahcccs.gov/AHCCCS/CommitteesAndWorkgroups/maternalmentalhealthcommittee.html



## **Telehealth Updates**

#### Dr. Salek Salek



## AMPM 320-I Telehealth Updates

- Reason for changes: Incorporation of changes to align with HB2454 and adaptation based on flexibilities offered during pandemic
- Highlights of proposed changes
  - o Addition of E-Consults
  - o Pay parity for telemedicine with in-person for all service types
  - o Pay parity for audio-only with in-person for behavioral health services
  - Contractor may not limit or deny the coverage of services provided through telehealth and may apply only the same limits or exclusions on a service provided through telehealth that are applicable to an in-person encounter for the same service (except for services for which the weight of evidence, based on practice guidelines, peer-reviewed clinical publications or research or recommendations by the telehealth advisory committee on telehealth best practices established by section 36-3607, determines not to be appropriate to be provided through telehealth)
- Provide <u>public comment</u> on proposed policy changes
  - o Sign up for <u>notifications</u>

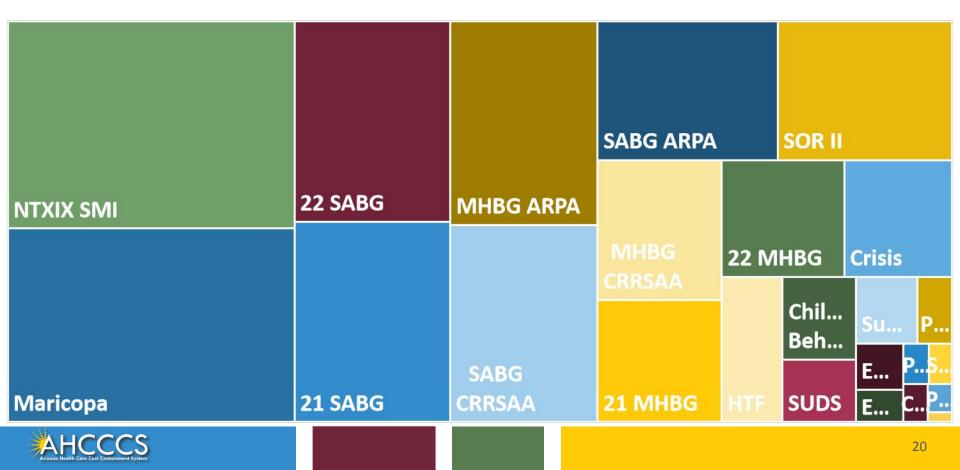


### **Grants Update**

Hazel Alvarenga, MPH Deputy Assistant Director Division of Grants Administration (DGA)



## FY 2022 Grant Funding: \$500,000,000

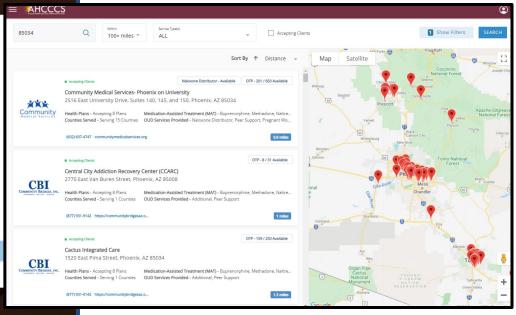


### **Opioid Use Disorder Services Locator**

#### Are you looking for opioid use disorder services in the area?

Enter a zip code to find a program that is right for you or for your loved one.

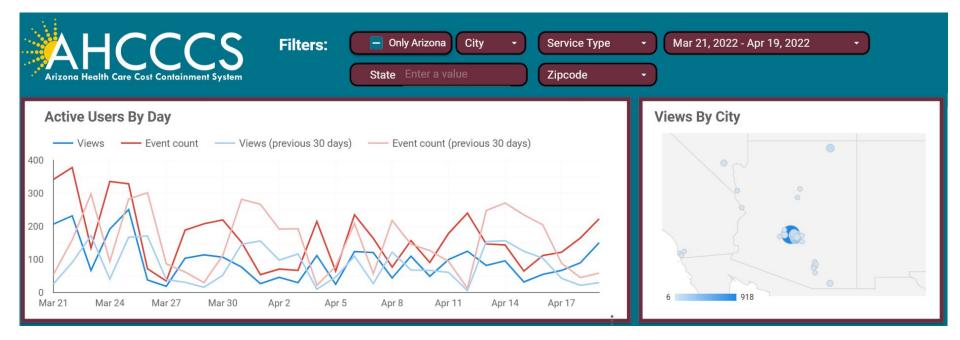
Zip Code	Q	Within 25 miles	7
Service Type(s) ALL		Accepting Clients	
			🚉 Show Filters
			Search



#### https://opioidservicelocator.azahcccs.gov/



AHCCCS



- 26,253 views between October 1, 2021 March 31, 2022
- Average 4,000+ hits per month



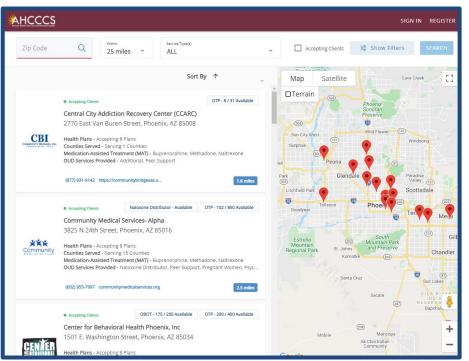
## **Opioid Use Disorder Services Locator**

If your Agency is not listed please register.

See the <u>How To Guides</u> posted on the Grants Administration <u>web page</u> under the Opioid Services Locator section.

**Please contact** 

<u>opioidservicelocator-support@azahcccs.gov</u> with any questions.





## **Substance Abuse Coalition Leaders of Arizona**



#### **Coalitions Activate in Response to Fentanyl Crisis**

Substance use prevention coalitions from across Arizona are working together in a first-of-its-kind effort to save lives in Arizona. With the alarming rise of fentanyl and counterfeit pill deaths, coalition leaders created a toolkit to aid communities in preventing and reversing overdoses. The toolkit contains educational materials and resources that can be customized for each community the coalition serves.

The following substance use prevention coalitions contributed to this toolkit and are utilizing the materials and resources to prevent and reduce overdoses and build healthier communities across Arizona.

- Apache County Youth
   Council
- BeMedSmart
- Casa Grande Alliance
- Chandler Coalition
   Against Youth Substance
   Abuse
- Copper Basin Coalition
- Fountain Hills Substance
   Abuse Prevention
   Coalition

Graham County
 Substance Abuse
 Mayahuel Prevention
 Consortium

Coalition

Help Enrich African

American Lives

Marana Prevention

HOPE Coconino

LPKNC

Alliance

MATFORCE

- Mesa Prevention Alliance
- Mohave Substance Abuse Treatment & Education Partnership
- Nexus Coalition for Drug
   Prevention
- PAACE Coalition
- Pima County Community Prevention Coalition

- South Mountain W.O.R.K.S. Coalition
- Tempe Coalition to Reduce Underage Drinking and Drug Use
- Safe Out LGBTQ+ Youth Coalition
- Santa Cruz County Drug Free Community Coalition
- Way Out West Coalition

In addition, the following organizations contributed to the contents of this toolkit. Arizona Health Care Cost Containment System, Health Choice, Arizona High Intensity Drug Trafficking Area, and Compass Evaluation and Research.

#### https://saclaz.org/toolkit/



## Arizona 988 State and Territory Cooperative Agreements Grant

- Awarded: 04/15/2022
- Funding Period: 04/30/2022 04/29/2024 (2 years)
- Amount: \$1,953,661
- Area served: All Regions
- Focus: Enhance Lifeline Center staffing and infrastructure capacity to ensure that Lifeline Centers can respond to 988 contacts (including calls, chats, and texts) originating in Arizona.



## Office of Individual and Family Affairs Updates

Susan Kennard Bureau Chief Office of Individual and Family Affairs (OIFA) Division of Community Advocacy and Intergovernmental Relations (DCAIR)





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## **Oversight Overview**

### A State-level Peer Support Program in a Managed Care Model



## **Evolution of Arizona's Peer Support Program**

2007	CMS gives state Medicaid programs the authority to develop peer support programs by setting certification, training and supervision standards (SMDL 07-011)
2010	Peer Support Services added to State Plan - Rehabilitative Services
2010-2012	<ul> <li>Stakeholder workgroups collaborated with ADHS/DBHS on Arizona's response to SMDL 07-011</li> </ul>
10/1/2012	<ul> <li>ADHS Provider Manual Section 9.2 (PM 9.2, Peer Support/Recovery Support Training, Certification and Supervision Requirements) published.</li> <li>PM 9.2 is Arizona's plan of compliance with SMDL 07-011</li> </ul>
2013 - 2015	DBHS OIFA collaborates with AHCCCS Health Plan OIFAs in implementing PM 9.2; including a statewide recertification exam for all currently employed PRSS to ensure certifications are universally recognized in all Contractor networks.
2015 - 2016	<ul> <li>ADHS/DBHS phases out State provider manual</li> <li>PM 9.2 is renamed and restructured as ADHS/DBHS Policy 404</li> <li>Growth of training organizations and credentialing</li> </ul>
2016 - 2017	<ul> <li>ADHS/DBHS undergoes administrative simplification with AHCCCS</li> <li>Policy 404 becomes AMPM 961-A. Major changes post transition in how policy is framed</li> <li>this included changing "certifying" to "credentialing"</li> </ul>
2018	<ul> <li>Government Accountability Office releases report - <u>Leading Practices for States to Certify Peer Support Specialists</u>. Listed 6 best practices</li> <li>Policy AMPM 961-A becomes <u>AMPM 963</u> - AHCCCS OIFA begins to incorporate best practices from GAO (such as best practice 5 for continuing education requirements) into the Policy.</li> </ul>
2019 - 2020	AHCCCS launched the Peer Support Development Workgroup to begin creating Arizona's first standard application form for trainings (GAO best practice 1,
2021	<u>Template of application</u> for peer support training (GAO best practice 1) was published and distributed to prepare agencies for standardized application process.
2022	<ul> <li>Peer Support Training Application will take a standardized and auditable form</li> <li>Contractors will ensure application is being used to screen potential trainees.</li> <li>AHCCCS OIFA incorporates physical health and wellness into continuing education requirements (GAO best practice 3)</li> </ul>





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## **Government Accountability Office**

### Leading Practices for States to Certify Peer Support Specialists (GA-19-41, 2018)





#### **PRACTICE 1: Systematic screening of applicants**

The program should have a systematic and objective screening process to assess the applicant's understanding of recovery and the peer role.



#### **PRACTICE 2: Conducting core training in-person**

The program should offer—or ensure approved training vendors offer—in-person core training to foster relationship building and allow peers to develop and practice their interpersonal skills.



#### PRACTICE 3: Incorporating physical health and wellness into training or continuing education

The program should ensure that peer support specialists are trained during core training or continuing education to help others manage their physical health in addition to their mental health.



#### PRACTICE 4: Preparing organizations to effectively use peers

The program should have efforts in place to educate staff at provider organizations about the peer support role and should help ensure that supervisors are prepared to supervise peers.

#### PRACTICE 5: Continuing education requirements specific to peer support

The program should ensure that peer support specialists take continuing education that is specific to the peer support role.

PRACTICE 6: Engaging peers in the leadership and development of certification programs

The program should ensure that peer support specialists who have been certified and are working in the field are involved throughout the certification process, including helping screen applicants, providing training, or developing curricula.

Source: GAO analysis of information from interviews with six selected states. | GAO-19-41



#### Click on the image to the right to see the full report



## Asking for Mental Health Awareness Events to Share in our Friday Newsletter for May!

Please send to OIFA@azahcccs.gov

#### GOVERNOR DOUGLAS A. DUCEY

# PROCLAMATION

WHEREAS, one in five Americans live with a mental health condition; and WHEREAS, suicide is a leading cause of death in Arizona; and

WHEREAS, mental health is essential to everyone's whole health and well-being; and

WHEREAS, everyone experiences times of difficulty and stress in their lives and should be comfortable in seeking help and support; and

WHEREAS, prevention, early identification, and early intervention are effective ways to reduce the burden and stigma of mental health conditions; and

WHEREAS, many people diagnosed with a substance use disorder also suffer from a co-occurring mental or behavioral condition; and

WHEREAS, with effective treatment, individuals with mental health conditions can recover and lead full, productive lives; and

WHEREAS, each business, school, government agency, healthcare provider, organization, and citizen shares a responsibility for addressing mental health concerns and promoting mental wellness; and

WHEREAS, the various challenges brought forth by the COVID-19 pandemic, including isolation, loss of income, fear, and bereavement, have significantly contributed to the decline in mental health; and

WHEREAS, Arizona has a strong behavioral health crisis system available to all residents, regardless of insurance coverage; and

WHEREAS, access to mental health and substance use disorder treatment will help improve overall health, decrease health care costs for all Arizonans, and allow individuals to live fulfilling lives.

NOW, THEREFORE, I, Douglas A. Ducey, Governor of the State of Arizona, do hereby proclaim May 2022 as

#### MENTAL HEALTH AWARENESS MONTH

and encourage citizens, government agencies, public and private institutions, businesses, and schools in Arizona to raise mental health awareness and continue helping Arizonans live healthier and longer lives.



IN WITNESS WHEREOF, I have hereunto set my hand and caused to be affixed the Great Seal of the State of Arizona

DONE at the Capitol in Phoenix on this twentieth day of April in the year Two Thomand and Twenty-Two and of the Independence of the United States of America the Two Hundred and Forty-Sinth.

SECRETARY OF STATE



PEER TO PEER COACHING PROGRAM

# Peer to Peer Coaching Program

Life and Wellness Coaching for Peer and Family Support Specialists

Group or 1:1 Coaching offered by specially trained Peer and Family Support Coaches "even my most stressful day melts away"



## UPCOMING EVENTS

- ➤ AHCCCS Community Forum 5/2 @ 12 2 PM
  - <u>Registration Link</u>
- > AHCCCS Hot Topics 5/16 @ 11:00 11:30
  - <u>Registration Link</u>
- > NoAZ OIFA Listening Session 6/1 @ 11:30 1:00
  - <u>bit.ly/3K3bca3</u>
  - In-person location: The Guidance Center Inc. 2187 N.
     Vickey St., Flagstaff, AZ 86004



## Questions, Discussion & Wrap Up



## Thank you!

- See the <u>Behavioral Health Task Force</u> web page for meeting past meeting presentations
- Send future topics you want to discuss to lauren.prole@azahcccs.gov

