

Access to Services

Description of Current Metrics

Access to Services Data –

Performance is presented for:

- FY2013 Annual MHSIP Consumer Survey for Adults and Youth receiving behavioral health services
- Quarter 5 FY2013 Access to Care performance measure
 - Results for initial reporting of Q5 and restatement of Q3 and Q4 FY13 are based on encounters available as of December 11, 2013
- FY2013 Provider Network analysis Geomapping

Adults and Children Statewide

Do individuals and families have access to recovery and resiliency oriented services?

Individuals...	Adults Statewide	Children Statewide
Are satisfied with their access to services	86.5%	83.7%
Receive timely services	90.6%	90.1%
Live within 15 miles of an outpatient clinic (within 10 miles for GSA 6)	96.4%	95.8%

Adults by GSA

Do individuals and families have access to recovery and resiliency oriented services?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Are satisfied with their access to services	85.1%	88.4%	88.2%	93.0%	79.1%	89.0%
Receive timely services	80.2%	92.9%	94.8%	95.9%	90.3%	91.9%
Live within 15 miles of an outpatient clinic (within 10 miles for GSA 6)	83.4%	98.1%	91.3%	89.9%	97.8%	99.2%

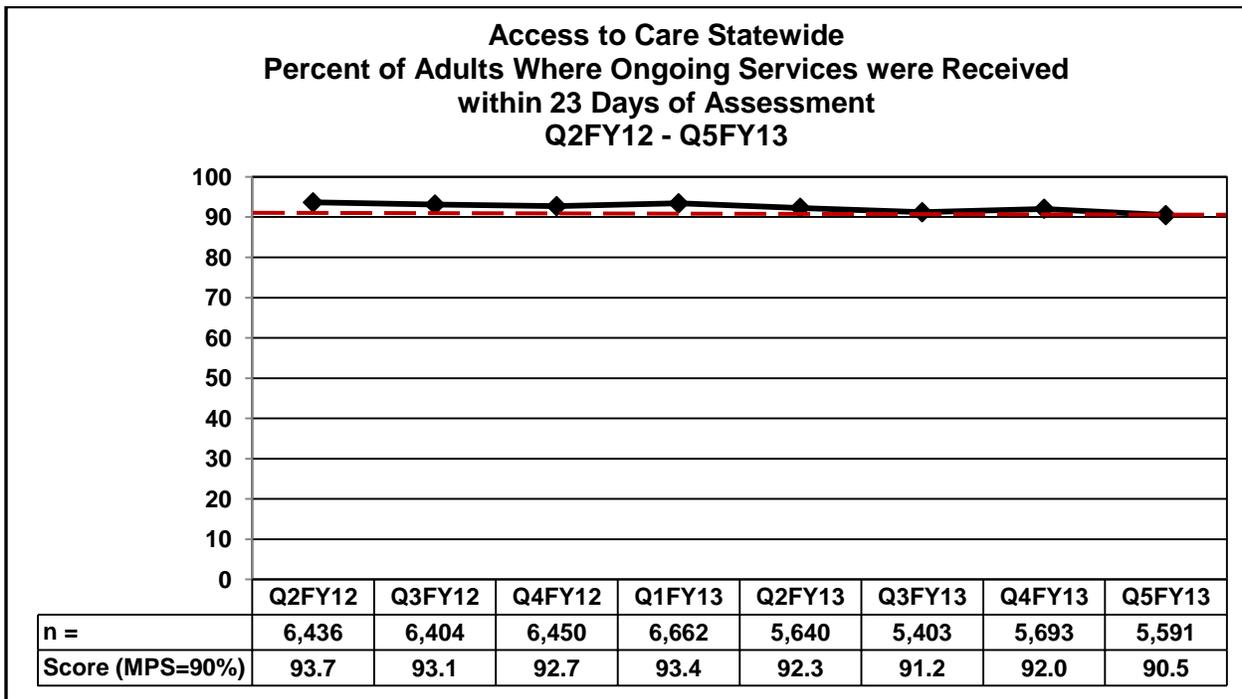
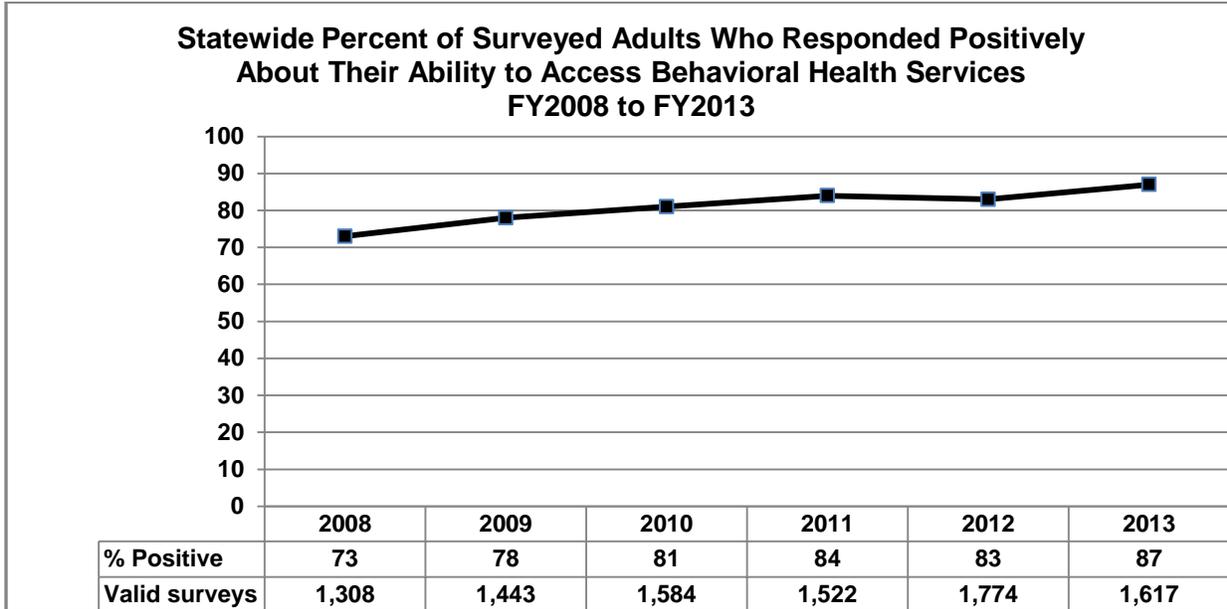
Children by GSA

Do individuals and families have access to recovery and resiliency oriented services?

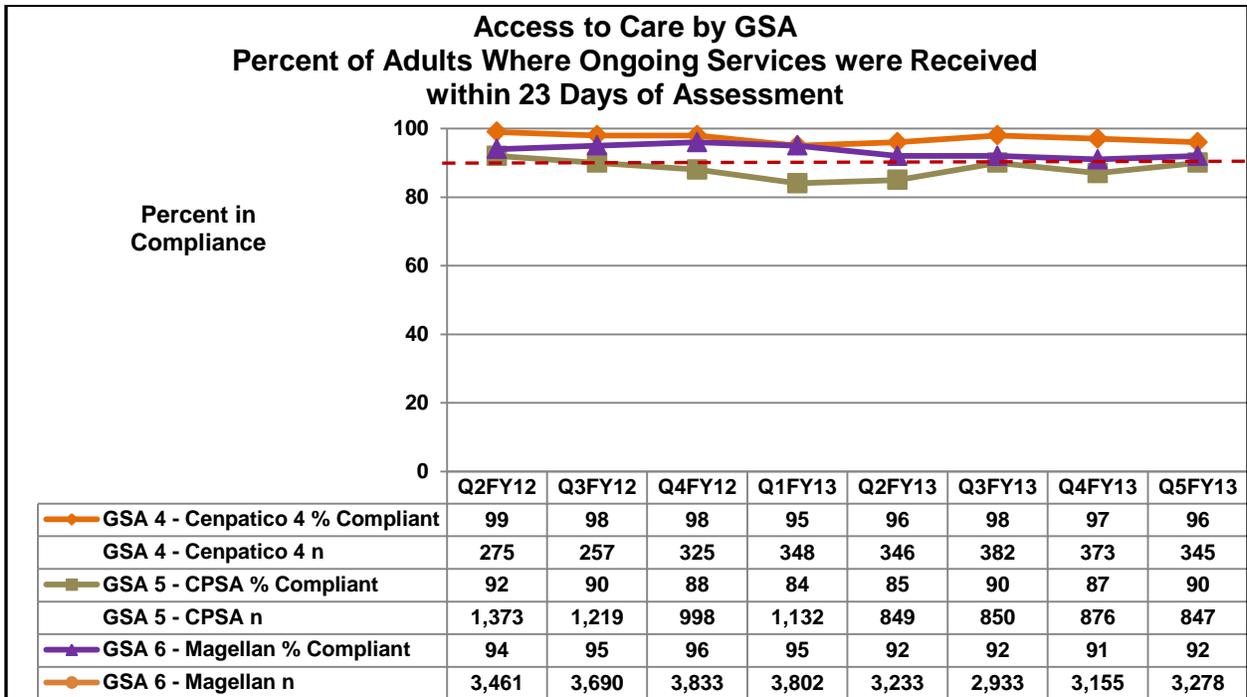
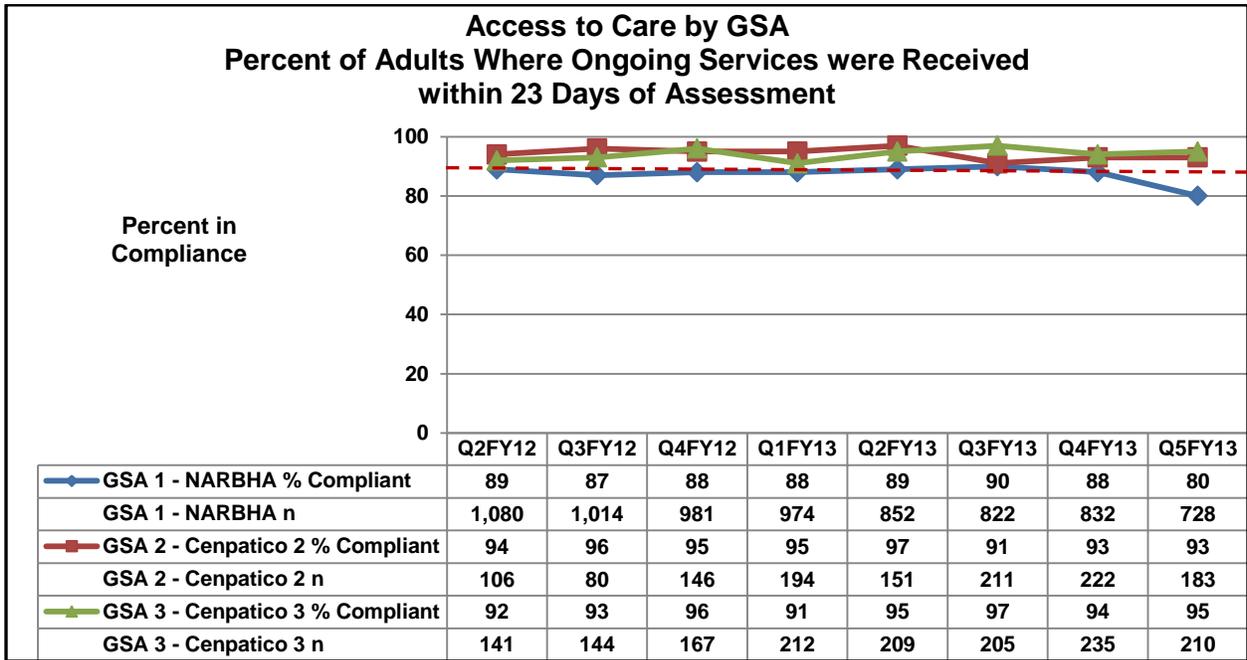
Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Are satisfied with their access to services	93.0%	90.7%	92.0%	90.9%	83.1%	80.7%
Receive timely services	83.0%	95.0%	96.9%	96.0%	92.8%	89.7%
Live within 15 miles of an outpatient clinic (within 10 miles for GSA 6)	82.2%	98.6%	93.0%	91.3%	98.0%	99.2%

Trend Charts

Adults Statewide

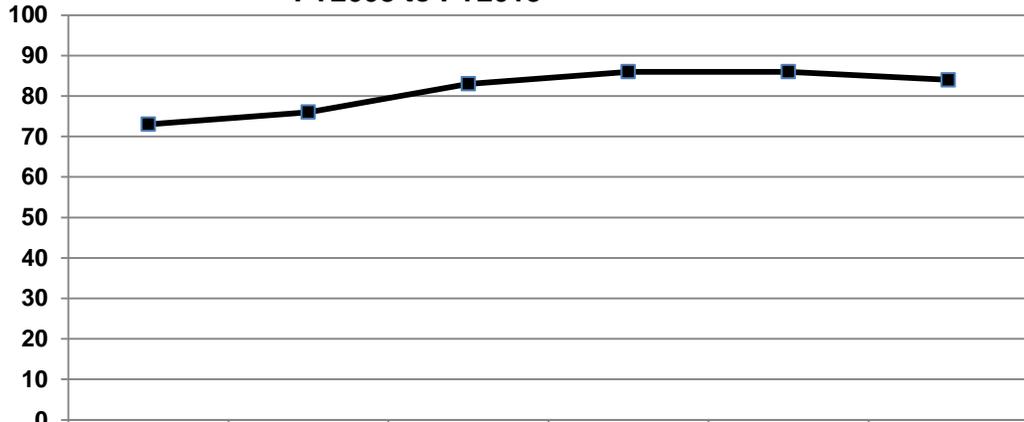


Adults by GSA



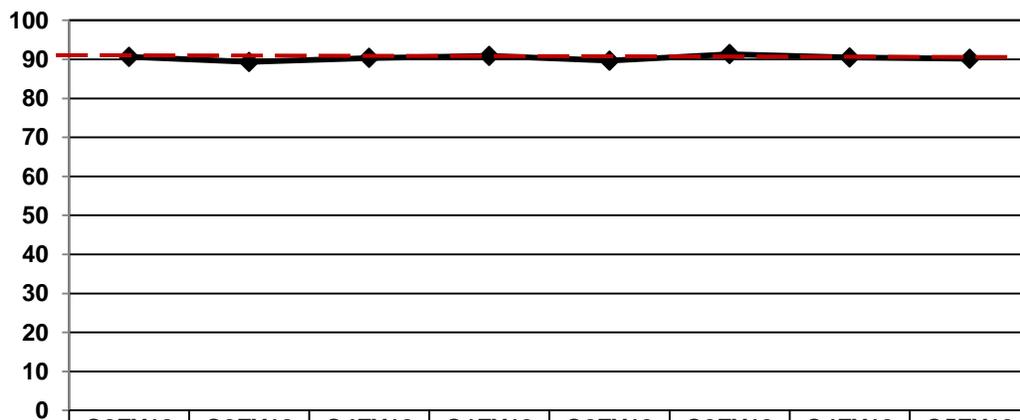
Children Statewide

**Statewide Percent of Surveyed Youth Whose Parents/Guardians Responded Positively About Their Ability to Access Behavioral Health Services
FY2008 to FY2013**



	2008	2009	2010	2011	2012	2013
% Positive	73	76	83	86	86	84
Valid surveys	1,007	1,153	1,377	1,299	1,469	1,561

**Access to Care Statewide
Percent of Children Where Ongoing Services were Received
within 23 Days of Assessment
Q2FY12 - Q5FY13**



	Q2FY12	Q3FY12	Q4FY12	Q1FY13	Q2FY13	Q3FY13	Q4FY13	Q5FY13
n =	6,481	6,831	6,990	8,069	8,064	8,300	7,838	7,308
Score (MPS=90%)	90.6	89.3	90.4	90.9	89.7	91.3	90.5	90.1

Children by GSA

