

ARIZONA

HEALTH CARE COST CONTAINMENT SYSTEM

Greetings!

The following AHCCCS Policies and related materials have been revised and are open for Public Comment. The general public may review and submit comments regarding changes that are being presented.

All policies can be accessed via this [link](#). Filtering your view is required and can be achieved by selecting the drop-down arrow in the box next to 'All' choose from either [Policies Currently Under Review](#) or [Policies Posted for Public Comment](#). Once you have selected your option click on the 'Apply Filter', this will bring you to the complete list of revised policies.

The comment deadline is listed for each policy. The instructions for reviewing and providing comments can be found following this [link](#).

AMPM POLICY 540 – ELECTRONIC VISIT VERIFICATION

Public Comment closes on June 15, 2026

AMPM Policy 540 had substantial changes below that included but were not limited to:

- Remove reference to vendor as the Aggregator is now in-house.
- Removed language regarding approved alternate Electronic Visit Verification (EVV) system as all providers are now required to procure their own Electronic Visit Verification (EVV) system.
- Added Live-in Caregivers requirement already outlined in AMPM Policy 1240-A.

Attachment A - Electronic Visit Verification Designee Attestation had no changes.

Attachment B - Paper Timesheet Attestation had no changes.

Attachment C - AHCCCS Electronic Visit Verification (EVV) Paper Timesheet had substantial changes below that included but were not limited to:

- Removed reference to state procured (Electronic Visit Verification) EVV system.

Attachment D - Electronic Visit Verification (EVV) Member Contingency/Back-Up Plan had substantial changes below that included but were not limited to:

- Removed reference to Sandata and updated process.

Resource links:

[AHCCCS Contractor Operations Manual](#)

[AHCCCS Medical Policy Manual](#)

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