

If you are an adult AHCCCS member you are entitled to behavioral health services. You do not have to have a designation of a Serious Mental Illness (SMI) to receive behavioral health services.

Covered behavioral health services include, but are not limited to:

- Counseling and Therapy
- Skills Training
- Supported Employment
- Case Management
- Personal Care Services
- Family Support
- Peer Support



See our website for a list of all covered behavioral health services at www.azahcccs.gov/PlansProviders/Downloads/GM/CoveredServiceGuide/covered-bhs-guide.pdf. For questions about services, please review your member handbook or contact your Regional Behavioral Health Authority (RBHA):

- Cenpatico Integrated Care (CIC) in Southern Arizona at 1-866-495-6738
- Health Choice Integrated Care (HCIC) in Northern Arizona at 1-800-640-2123
- Mercy Maricopa Integrated Care (MMIC) in Central Arizona at 1-800-564-5465

If you have been denied any behavioral health covered service, you may file an appeal with your assigned RBHA.

The Arizona Health Care Cost Containment System (AHCCCS) is committed to ensuring the availability of timely, quality behavioral health care. If you have questions, or difficulties accessing services, please call AHCCCS Clinical Resolution Team at 602-364-4558 or 1-800-867-5808 or by email at CQM@azahcccs.gov.