

Resources to Assist with Health Plan Selection

The following resources can be used to help educate applicants on health plan selection. Applicants are encouraged to select from the health plans available in their area however they are not required to pick a health plan. If they choose not to select a health plan, they will be auto-assigned to a health plan available in their county using a random selection algorithm.

Description of AHCCCS Programs - AHCCCS offers medical programs and resources to serve Arizona residents who meet certain income and other requirements.

This link <https://www.azahcccs.gov/AHCCCS/AboutUs/programdescription.html> will take you to a description of eligibility criteria for each of our programs.

AHCCCS Health Plan listing – this link <https://azweb.statemedicaid.us/HealthPlanLinksNet/HPLinks.aspx> will take you to a page that contains the most current links to the available AHCCCS health plans. Applicants (and those that assist them) are encouraged to review the information available on the health plans websites to assist an applicant if they choose to make a selection.

Please note:

- Every health plan offers the same benefit package, described here: <https://www.azahcccs.gov/Members/AlreadyCovered/coveredservices.html>.
- If the applicant qualifies for Long-term Care, additional services are available to them; a list is located at the bottom of the page here: <https://www.azahcccs.gov/Members/AlreadyCovered/coveredservices.html>.
- Effective October 1, 2018, newly awarded “AHCCCS Complete Care” health plans will begin providing services. Information describing this change can be found here: <https://www.azahcccs.gov/AHCCCS/Initiatives/AHCCCSCompleteCare/>

Provider listing – If the applicant has worked with a specific provider in the past, and would like to see if the provider is in the network of available AHCCCS health plans, they can search using this link; in addition, if the applicant has special needs, they can search specialty information to find available providers from this link:

<https://www.azahcccs.gov/Members/ProgramsAndCoveredServices/ProviderListings/>.

Covered Medical Services –

This link <https://www.azahcccs.gov/Members/ProgramsAndCoveredServices/> provides a list of the benefit package offered to Medicaid enrollees.

Behavioral Health Services Guide – The guide located here:

<https://www.azahcccs.gov/PlansProviders/Downloads/GM/CoveredServiceGuide/covered-bhs-guide.pdf> provides a list of the behavioral health services offered to a Medicaid enrollee.

Behavioral Health Services Map - The map located here:

<https://www.azahcccs.gov/Members/ProgramsAndCoveredServices/behavioralhealthservicesmap.html> provides a snapshot of the areas the RBHAs serve in Arizona.