

## What is a Peer-Run Organization?

Peer-run organizations are service providers owned, operated and administrated by persons with lived experiences of mental health and/ or substance use disorders. These organizations are based in the community and provide support services.

AHCCCS members have the right to request services provided by and/or participate in programs at a peer-run organization.

Here are some of the things you can find at a peer-run organization:

- 1-on-1 peer support
- Daily support groups
- Social outings
- Meals
- Employment programs
- Learning opportunities
- Health and exercise programs
- Creative arts
- Resources
- Advocacy
- Volunteer opportunities
- Youth and young-adult programs
- Meeting new people
- Personal development, and
- Empowerment
- Extended hours and/or weekends

## How to Access Services from a Peer-Run Organization

1. Contact a peer-run organization in your area to learn what services they offer.
2. Request the service be added to your service plan at the peer-run organization of your choice. Once the service has been requested, services should be initiated within 45 days.

### Recovery Empowerment Network

Phoenix  
[renaz.org](http://renaz.org)  
602.248.0368

### Helping Ourselves Pursue Enrichment (HOPE), Inc.

Tucson, Yuma, Apache Junction,  
Sierra Vista, Douglas, Safford,  
Nogales  
[hopearizona.org](http://hopearizona.org)  
520.770.1197

### Stand Together and Recover (STAR) Centers

Avondale, Phoenix, Mesa  
[thestarcenters.org](http://thestarcenters.org)  
602.231.0071

### Center for Health and Recovery (CHR)

Phoenix  
[azchr.org](http://azchr.org)  
602.246.7601

### Northern Arizona Consumers Advancing Recovery by Empowerment (NAZCARE)

Prescott, Benson, Globe, Show  
Low, Bullhead City, Kingman,  
Eagar, Parker, Yuma, Casa Grande,  
Apache Junction, Cottonwood  
[nazcare.org](http://nazcare.org)  
928.442.9205

### Hope Lives/Vive La Esperanza

Phoenix, Flagstaff  
[vivehopelives.org](http://vivehopelives.org)

1.855.747.6522

### Coyote TaskForce – Our Place Clubhouse /Café 54 and Truck 54

Tucson  
[ourplaceclubhouse.org](http://ourplaceclubhouse.org)  
520.884.5553

### Transitional Living Center Recovery (TLCR)

Yuma, Casa Grande  
[tlcrecoveryaz.com](http://tlcrecoveryaz.com)  
928.261.8668

### Avant Recovery

Tucson  
[avantrecovery.com](http://avantrecovery.com)  
415.652.1594

If you are having difficulty accessing timely services at the peer-run organization of your choice, please contact your assigned AHCCCS Health Plan listed on the next page.

The Arizona Health Care Cost Containment System (AHCCCS) is committed to ensuring the availability of timely, quality health care. If you know of an AHCCCS member who is unable to access health services, or if you have a concern about the quality of care, please call your AHCCCS health care plan's Member Services number. If your concern is not resolved, please call AHCCCS Clinical Resolution Unit at 602-364-4558, or 1-800-867-5308.