

Date

Dear Financial Institution:

**Re: Arizona Health Care Cost Containment System Asset Verification Services**

In accordance with Section 1940 of the Social Security Act, the Arizona Health Care Cost Containment System (AHCCCS) has contracted Public Consulting Group, Inc., (PCG) to perform asset verification services to allow the State to reduce fraud and abuse in the Arizona Long Term Care System (ALTCS) program.

PCG partner, Accuity Asset Verification Services, Inc. (Accuity AVS), an organization with 175 years of experience securing financial information and the ABA Registrar for the American Bankers Association since 1911, is obtaining and securely transmitting account balances from financial institutions like yours on AHCCCS' behalf. This letter is to introduce this program to the financial institution community and to answer frequently asked questions.

- ***Did the account holder authorize this release of account information?***  
As part of their application to obtain ALTCS services, your account holders authorized AHCCCS to obtain account balance information from any bank or financial institution where they have maintained an account. Authorization is also covered by Section 1940 of the Social Security Act.
- ***Is there an automated way to provide this information to Accuity?***  
Yes. We encourage you to join thousands of banks across the country and in the State of Arizona who rely on Accuity AVS's secure online asset verification solution. This solution will allow you to securely and efficiently respond to asset verification requests. Call 855-807-9822 or email [avs.support@accuity.com](mailto:avs.support@accuity.com) to obtain credentials.
- ***Is this information being stored securely?***  
Yes. AHCCCS contractors are subject to strict confidentiality and information security terms and conditions and PCG and Accuity AVS's asset verification services strictly comply with NIST standards, The Financial Modernization Act of 1999 (Gramm-Leach Bliley), Privacy Act of 1974, Computer Security Act of 1987, OMB Circular A-130, Health Insurance Portability and Accountability Act of 1996, Fair Credit Reporting Act, HITECH Act, and more.
- ***How can I verify that this is not a scam?***  
A copy of this letter has been placed on the AHCCCS website at this address:  
<https://www.azahcccs.gov/AHCCCS/PublicNotices/Asset-Verification-SPA.html>
- ***What if I have questions about the information being requested and/or the submission process?***  
Please call Accuity at 855-807-9822 or email [avs.support@accuitysolutions.com](mailto:avs.support@accuitysolutions.com).

Sincerely,

Joni Shipman



Assistant Director  
Division of Member Services