Welcome to AHCCCS Hot Topics

While you are waiting TEST YOUR AUDIO.
LISTEN FOR MUSIC.

You were automatically muted upon entry.

Please only join by phone or computer.

Please use the chat feature for questions or raise your hand.

Thank you.



National 24-Hour Crisis Hotlines

Phone

- 988 Suicide & Crisis Lifeline: 988
- National Substance Use and Disorder Issues Referral and Treatment Hotline:

1-800-662-HELP (4357)

Text

- Send a Text to 988
- Text the word "HOME" to 741741

Chat

988 Lifeline Chat

Videophone

 Select Deaf/HoH on the 988 Lifeline web page to connect with a 988 Lifeline counselor



Statewide Arizona Crisis Hotline



Call: 1-844-534-HOPE (4673) or

Text: 4HOPE (44673)

Chat: Solari Crisis Response

Network



Arizona Crisis Hotlines by County

Local Suicide and Crisis Hotlines by County Phone

Maricopa, Pinal, Gila Counties served by Mercy

Care: 1-800-631-1314 or 602-222-9444

Cochise, Graham, Greenlee, La Paz, Pima, Santa Cruz and Yuma Counties served by Arizona Complete Health: **1-866-495-6735**

Apache, Coconino, Mohave, Navajo and Yavapai Counties served

by Care1st: **1-877-756-4090**

Gila River and Ak-Chin Indian Communities: 1-800-259-3449

Especially for Teens

Teen Lifeline phone or text: 602-248-TEEN (8336)



How to access the crisis line in your area

Statewide:

Call: 1-844-534-HOPE (4673), Text: 4HOPE (44673) or

Chat: Solari Crisis Response Network

North GSA

Counties: Coconino, Mohave, Navajo, Yavapai:
 Health Choice Arizona: 1-877-756-4090

Central GSA

Maricopa County, Pinal, Gila: Mercy Care
 1-800-631-1314

South GSA

Counties: Apache, Cochise, Graham, Greenlee,
 La Paz County, Pima, Santa Cruz, Yuma:
 Arizona Complete Health - Complete Care Plan
 1-866-495-6735

Tribal

- Ak-Chin Indian Indian
 Community:
 1-800-259-3449
- Gila River Indian Community: 1-800-259-3449
- Salt River Pima Maricopa
 Indian Community:
 1-855-331-6432
- Tohono O'odham Nation: 1-844-423-8759

OARLine

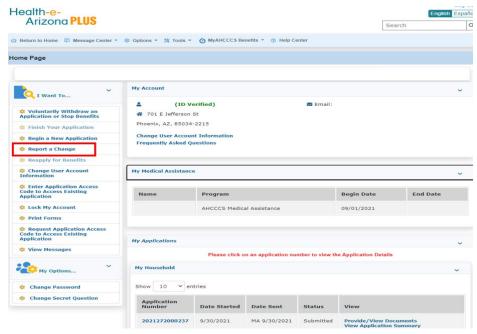


www.azdhs.gov/oarline

Email: AzOarline@gmail.com

Members: Make Sure Your Contact Info Is Current In Health-e-Arizona PLUS

Need to report a change?



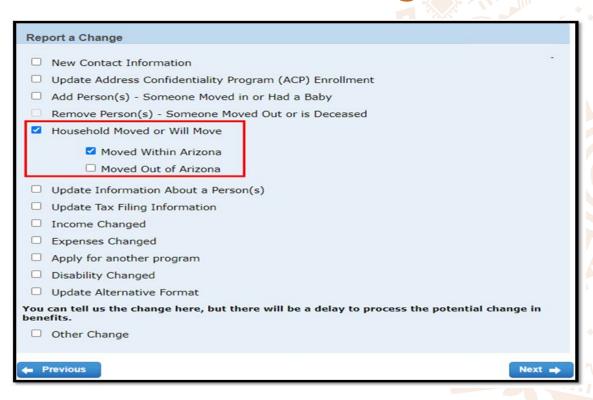


Log in or create an account today at www.healthearizonaplus.gov



Health-e-Arizona PLUS Address Changes

Address changes can be reported online using Health-e-Arizona PLUS.

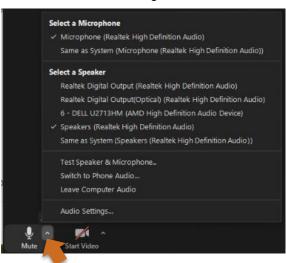


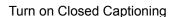


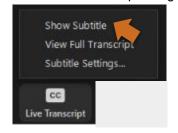
Zoom Webinar Controls

Navigating your bar on the bottom...

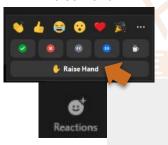
Audio Settings







Raise Hand



Chat



KEYBOARD SHORTCUTS TO RAISE HAND

Windows: Alt+Y to raise or lower your hand

Mac: Option+Y to raise or lower your hand



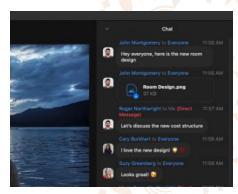
Webinar Tips



Mute your mic when you aren't speaking.



Limit background noise and distractions.



Use chat feature (or Q&A when available) to ask questions or share resources.



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1115 Waiver Renewal

Maxwell Seifer, Federal Relations Chief Parin Kaba, Waiver Administrator

Purpose

- Today's listening session will allow for:
 - An opportunity to provide feedback on <u>existing</u> waiver programs, and
 - A discussion of <u>potentially new</u> waiver programs or <u>changes to</u> <u>existing programs</u> you would like the state to consider.
- Today's session will be solely focused on our 1115 Waiver and will not include any information or discussion on ongoing federal budget discussions.
 - For the most up-to-date info on the federal budget discussions, check out the <u>AHCCCS Insights</u> Webpage.



Structure of Meeting

- Overview of the 1115 Waiver and the Renewal Process
- Program Breakdown and Discussion
 - Managed Care, ALTCS, H2O, TI 2.0, Traditional Healing, and more!



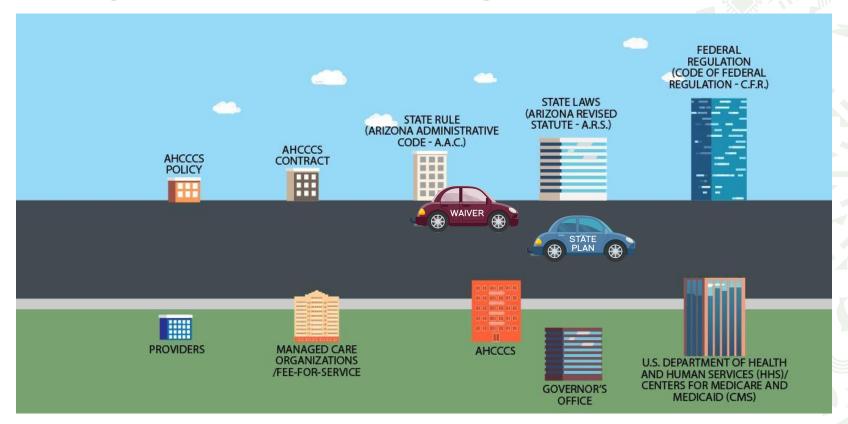


Section 1115 of the Social Security Act

- Allows states the flexibility to design Demonstration projects that promote the objectives of the Medicaid program,
- Demonstration projects are typically approved for a five-year period and can be renewed every five years, and
- Must be budget neutral, meaning that federal spending under the waiver cannot exceed what it would have been in absence of the waiver.



Making Health Care Change





Current 1115 Waiver Overview

- Arizona's current 1115 Waiver was last approved for a five-year extension on Oct. 14, 2022. This waiver is valid until September 30, 2027.
- This extension continued many longstanding AHCCCS programs including Integrated Managed Care through:
 - AHCCCS Complete Care (ACC);
 - the Arizona Long Term Care System (ALTCS);
 - o the Comprehensive Health Plan (CHP) for children in foster care;
 - and Regional Behavioral Health Agreements (RBHAs) which provide integrated care for individuals with a Serious Mental Illness (SMI)



Current 1115 Waiver Overview

- In addition to continuing many longstanding programs, AHCCCS also received approval on a variety of new programs:
 - Targeted Investments (TI) 2.0,
 - KidsCare Eligibility Expansion,
 - Parents as Paid Caregivers,
 - Traditional Healing services, and
 - Pre-release services.
- AHCCCS is now seeking to renew its 1115 Waiver Authority and is beginning much of the exploratory work to envision what this may look like.
- These sessions are purely meant to gain information and are not a commitment from the agency on any program.

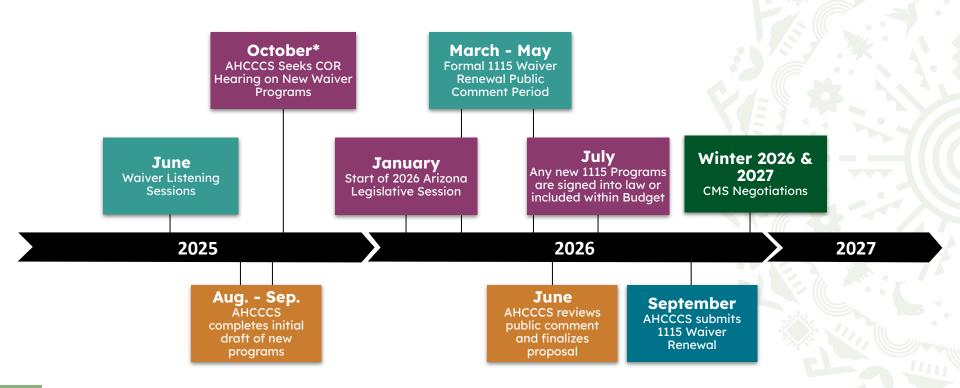


1115 Waiver Renewal

- To renew the 1115 authority, AHCCCS must submit a renewal application to CMS by September 30, 2026.
- This renewal application must include all existing programs under the waiver and could also include any new programs the state wishes to pursue.
- In May 2025, Arizona's Legislature passed HB 2945:
 - Institutes a new requirement for AHCCCS to first gain legislative approval prior to submitting any new 1115 Waiver Program that:
 - Expands Eligibility,
 - Adds new services, or
 - Will lead to an annual increase in utilization greater than 10%.



Arizona's 1115 Waiver Renewal Timeline







Mandatory Managed Care

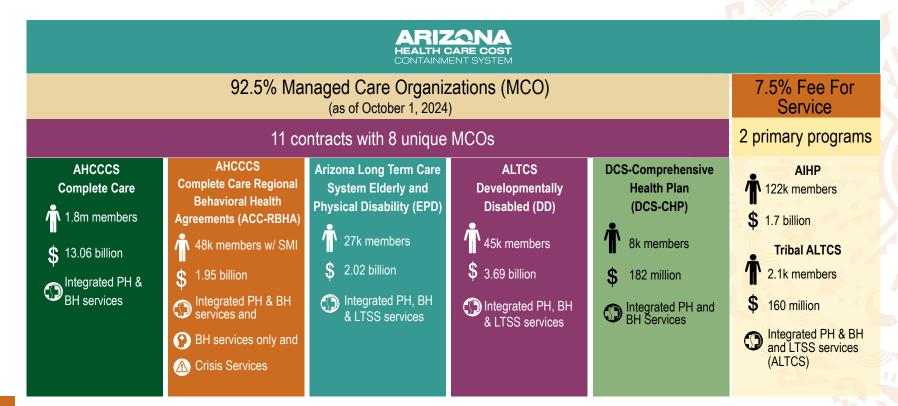


Managed Care Overview

- Arizona was the last state to join Medicaid but the first to utilize the statewide mandatory managed care model.
- All Medicaid enrollees must be enrolled with an MCO (health plan) with the exception of AI/AN tribal members.
- Through this model, AHCCCS continues to strive to provide the highest quality of care to its members.
- Through a pre-payment system (capitation), MCOs are incentivized to:
 - Promote health and wellness,
 - Ensure member access to preventative services, and;
 - Innovate ways to improve health outcomes, while also lowering costs.



AHCCCS System Overview





Regional Behavioral Health Authorities (RBHA)

- The 1115 Waiver allows us to assign specific health plans to Medicaid members with a Serious Mental Illness (SMI).
- RHBAs offer a streamlined system that reduces barriers to care and increases accountability for managing the "whole health" of persons with SMI.
 - This is done by identifying high-risk beneficiaries with an SMI and transitioning them across levels of care and effectively providing beneficiaries with tools to self-manage care to promote health and wellness by improving the quality of care.





Arizona Long Term Care System (ALTCS)



Arizona Long Term Care System (ALTCS)

- The ALTCS program is for individuals who have an age related and/or physical disability and who require nursing facility level of care.
- To qualify for the ALTCS program, an individuals must meet certain financial and non-financial requirements.
 - To meet medical requirements, the individual must be at immediate risk of institutionalization in a nursing facility or intermediate care facility for individuals with intellectual disabilities (the individual must require that level of care, but does not need to reside in a facility).
- In addition to physical and behavioral health care provided in alignment with ACC plans, these individuals may also qualify for services to be provided in an institution or in a home or community-based setting.



Arizona Long Term Care System (ALTCS)

- Home and Community Based Services (HCBS)
 - Provided to members at risk for institutionalization in the least restrictive settings such as their homes or approved alternative settings
 - O HCBS include:
 - Adult day health,
 - Attendant care,
 - Companion care,
 - Emergency Alert,
 - Family support services,
 - Habilitation,
 - Home delivered meals,
 - Home modifications,

- Homemaker Services,
- Personal Care,
- Private Duty Nursing,
- Respite Care, and
- More.



Arizona Long Term Care System (ALTCS)

- ALTCS also allows for spouses and legally responsible parents of ALTCS beneficiaries to serve as paid caregivers for their eligible spouse or child.
 - These programs are called Spouse as Paid Caregiver (SPCG) and Parents as Paid Caregivers (PPCG).
- In both PPCG* and SPCG, provider relatives are eligible to be paid for up to 40 hours of paid care per week per child.
 - "Extraordinary Care" services eligible for this program include personal care and habilitation.



^{*} PPCG program is in active phase down to this hourly limit



AHCCCS Housing & Health Opportunities (H2O) Demonstration



AHCCCS Housing & Health Opportunities (H2O) Demonstration Goals

Increase positive health and well-being outcomes for target populations.

Reduce the cost of care for individuals successfully housed.

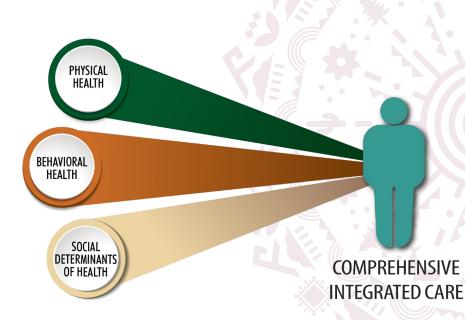
Reduce homelessness and maintain housing stability.

H2O Demonstration

- Initiative was launched on 10/1/2024, with a focus on members with an SMI diagnosis who are also experiencing:
 - Housing instability or homelessness, and;
 - Have an identified chronic illness, or;
 - Have experienced justice involvement in the last 3 months
- Total # Members who have received H2O services 281
- Total # of Members confirmed eligible or eligibility/connection to H2O services in progress - 634
- Total # Housed: **45** (As of 5/27/25)

1115 Waiver H2O HRSN Services

- Outreach and Education Services
- Transitional Housing 6 Months
 - Transitional Housing Setting (Enhanced Shelter)
 - Apartment or Rental Unit (Rental Assistance)
- One-time Transition and Moving Costs
- Home Accessibility Modifications
- Housing Pre-Tenancy Services
- Housing Tenancy Services



Who is Eligible for Services?

Member Experiencing
Homelessness

- •Z Code for Housing Instability, or
- •Identified through a Homeless Management Information System (HMIS) report
- Homeless Verification Letter

Member has an SMI Designation

Confirmed and list sent by AHCCCS

One of the following

- •Diagnosed with a chronic health condition, or
- •Currently in correctional facility with a release date scheduled within 90 days or released from a correctional facility within the last 90 days.



Targeted Investments (TI 2.0)



Targeted Investments 2.0

- \$250 million authorized by CMS in October 2022 as a part of 1115 waiver,
- Five-year project providing resources and guidance to PCP and BH outpatient providers to:
 - Effectively coordinate with health care providers and community partners to address whole-person care needs, and
 - Identify and reduce inequitable health outcomes of their patient population.
- Incentive payments based on meeting process- based milestones and performance measure targets.



Targeted Investments Programs

Initial Program (TI)

- Oct. 2016 Sept. 2022,
- Six Years, \$350 million,
- Reduce fragmentation of Behavioral Health (BH) and primary care (PCP),
- Increase provider integration, coordination, and
- Improve health outcomes for members with complex conditions.

Renewal Program (TI 2.0)

- Oct. 2022 Sept. 2027,
- Five Years, \$250 million,
- Identify and address health inequities,
- Implement Culturally and Linguistically Appropriate Service (CLAS) standards,
- Identify and address health related social needs (HRSN), and
- Project-specific initiatives.



TI 2.0 New Initiatives

Health Equity - Identify and address health inequities of patient population.

Culturally Appropriate Services - Implement CLAS standards.

Health Related Social Needs:

- Screening,
- Coordination CLRS, and
- Evaluation- needs analysis.

PCP

- Postpartum Behavioral Health Screening, and
- Dental Varnish (Peds only).

Justice

- Tobacco Cessation Programming, and
- Coordinating Early Reach-In.





1115 Waiver Dental Services



ALTCS and Tribal Dental Services

- Authorizes payment for medically necessary diagnostic, therapeutic, and preventative dental services for American Indian/Alaskan Native (AI/AN) beneficiaries.
 - Reimbursement for services beyond the current \$1,000 dental limit for individuals age 21 or older when provided by Indian Health Services or tribally operated 638 facility.
- ALTCS enrollees aged 21 or older also receive up to \$1000 per benefit year for diagnostic, therapeutic and preventative dental care.





Traditional Healing



Traditional Healing Program Overview

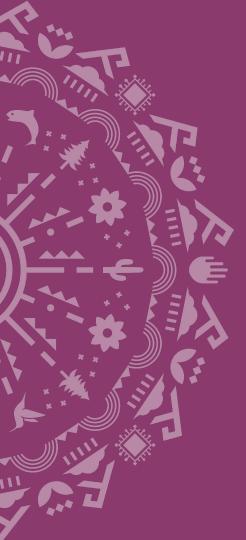
- Traditional Healing is a system of culturally appropriate healing methods developed and practiced by generations of Tribal healers who apply methods for physical, mental and emotional healing. The array of practices provided by traditional healers shall be in accordance with practitioners or providers who are employed by or contracted with one of the qualifying facilities.
- The purpose is to provide culturally appropriate options for AHCCCS members to maintain and sustain health and wellness through traditional healing practices made available at, in, or as part of services offered by facilities and clinics that provide or arrange traditional healing practices.



Traditional Healing Program Overview

- On October 16, 2024, CMS approved an amendment to provide expenditure authority for coverage of traditional health care practices received through Indian Health Service facilities or facilities operated by Tribes or Tribal organizations.
- This includes traditional health care practices that are provided in the community by or through IHS or tribal facility's direct employees or contracted traditional health care practice providers.
- Under this approval, Traditional Healing practices would be covered services in both inpatient and outpatient settings, and aid in care coordination and assist AHCCCS beneficiaries in achieving improved health outcomes.





Reentry Services



Reentry Waiver Overview and Goals

- On December 27, 2024, CMS granted approval to provide limited coverage for services furnished to a subset of incarcerated individuals for up to 90 days immediately prior to their expected dates of release.
- Goals of the Waiver Program include:
 - Increase coverage, continuity of coverage, and appropriate service uptake,
 - Improve access to services,
 - Improve coordination and communication,
 - Increase additional investments in health care and related services,
 - Improve connections between carceral settings and community services, and more.



Reentry Waiver Eligibility and Facilities

- To qualify for services covered under this demonstration approval:
 - The individual must be eligible for Medicaid or the Children's Health Insurance Program (CHIP), and
 - Have an expected release date within 90 days.
- Participating Waiver facilities will include:
 - Jails
 - Prisons
 - Youth Correctional Facilities
 - Tribal Correctional Facilities



^{*}NOTE* Participating facilities will individually have to meet readiness criteria.

Reentry Waiver Covered Services

Within the 90 day pre-release period, eligible individuals will be able to receive:

- Case Management
- Medication Assisted Treatment (MAT) Services
- 30-day Supply of Prescription Medications
- Practitioner Office Visit
- Peer Support Services





Other 1115 Waiver Programs



Other AHCCCS 1115 Waiver Programs

KidsCare Eligibility Expansion

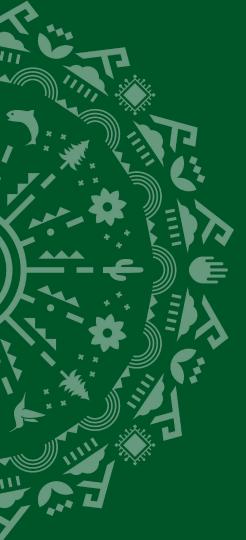
- In 2023, the Arizona Legislature passed a bill to increase the income limit for KidsCare (also known as the Children's Health Insurance Program or CHIP) eligibility to 225% of the federal poverty level.
- AHCCCS received the authority to implement this change through the 1115 waiver.
- This expansion has now allowed over 21,000 additional children to be enrolled in the KidsCare program.



Other State's 1115 Waiver Programs

- The 1115 Waiver allows states to fully customize their program to meet the needs of their population. Because of this, the waiver can vary greatly from state to state. Themes of other states 1115 waiver include:
 - Additional benefits:
 - Nutritional Supports (allowing Medicaid to offer services such as prescription groceries and nutritional counseling)
 - Activity Stipends (for physical wellness activities, music lessons, etc)
 - Innovative Healthcare Models such as:
 - Incentive programs to support safety net hospitals
 - Workforce Investments
 - County-level
 - Eligibility Expansions to offer certain Medicaid services to new populations.





Open Discussion



Open Discussion

Prompting Questions

- What existing 1115 Waiver programs are most important to you? Why?
- Are there any aspects of Arizona's 1115 Waiver program that we did not discuss today that you would like to?
- When considering any potential changes and/or new programs, what aspects of care and care delivery should AHCCCS focus on?





Next Steps



Next Steps

- If interested, please complete the survey and share any additional thoughts or insight about the Waiver renewal.
- AHCCCS will hold a few additional sessions throughout the month to ensure we reach all stakeholders.
- In July, we will review all feedback received and post a high-level summary of the results and a copy of this slide deck to a new waiver renewal webpage.
- As always, feel free to reach out with any additional comments or questions to our <u>waiverpublicinput@azahcccs.gov</u> email.



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Tribal Relations Updates

azahcccs.gov/AmericanIndians/ TribalRelations/



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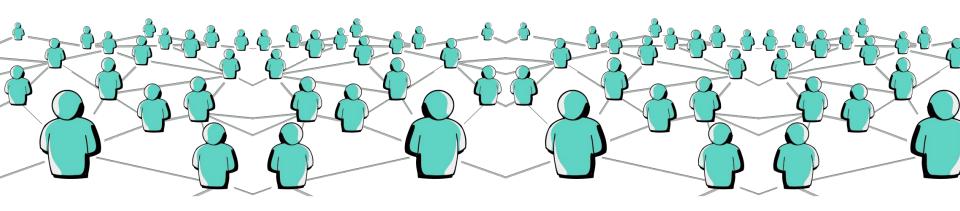
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Learn about AHCCCS' Medicaid Program on YouTube!





Watch our Playlist:

Meet Arizona's Innovative Medicaid Program



Other Resources - Quick Links

- AHCCCS Waiver
- AHCCCS <u>State Plan</u>
- AHCCCS Grants
- AHCCCS Whole Person Care Initiative (WPCI)
- AHCCCS <u>Office of Human Rights</u>
- AHCCCS <u>Office of Individual and Family Affairs</u>

