

## System Navigation: Making a Complaint for all AHCCCS Members

*AHCCCS OIFA invites you to attend a virtual event to learn about system navigation tools that can help you take control of your health care.*

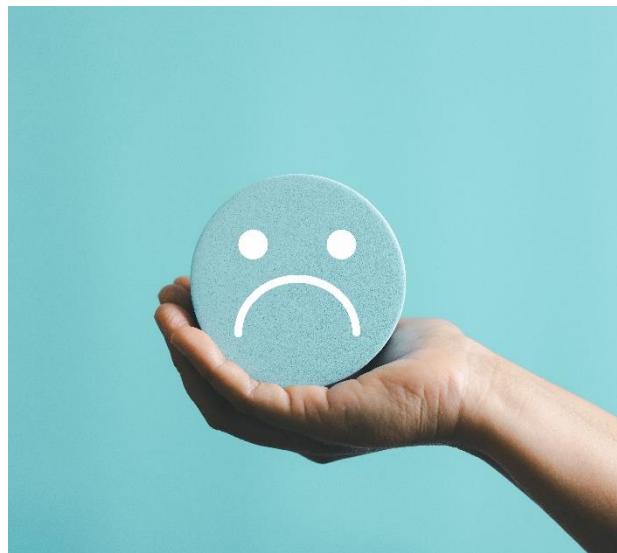
February 24, 2026  
Noon – 12:30 p.m.  
Online through Zoom

When you file a complaint, you are saying that you are not satisfied with the services being provided or the way an AHCCCS member is being treated. Filing a complaint brings attention to the problem so that it can be resolved.

Join us to learn how to navigate the complaint process.

**Register for this event.**

To learn more about the AHCCCS Office of Individual and Family Affairs (OIFA) and see a list of all Empowerment Tools, visit [azahcccs.gov/oifa](http://azahcccs.gov/oifa).



American Sign Language (ASL) interpretation and Communication Access Realtime Translation (CART) captioning services are available upon request. If you require these or other types of accommodations pursuant to the Americans with Disabilities Act (ADA), please contact Cynthia Burr at [cynthia.burr@azahcccs.gov](mailto:cynthia.burr@azahcccs.gov), no later than February 12, 2026, at 5:00 p.m.