



Welcome to AHCCCS Hot Topic

While you are waiting TEST YOUR AUDIO.

LISTEN FOR MUSIC.

You were automatically muted upon entry.

Please only join by phone or computer.

Please use the chat feature for questions or raise your hand.



Thank you.

Do you know that anyone in
Arizona can access crisis services?



How to access the crisis line in your area

North GSA

Counties: Coconino, Gila, Mohave, Navajo, Yavapai:
Health Choice Arizona: **1-877-756-4090**

Central GSA

- **Maricopa County:** Mercy Care **1-800-631-1314**

South GSA

- **Counties: Apache, Cochise, Graham, Greenlee, La Paz County, Pima, Pinal, Santa Cruz, Yuma:**
Arizona Complete Health - Complete Care Plan
1-866-495-6735

Tribal

- **Ak-Chin Indian Indian Community:**
1-800-259-3449
- **Gila River Indian Community:**
1-800-259-3449
- **Salt River Pima Maricopa Indian Community:**
1-855-331-6432
- **Tohono O'odham Nation:**
1-844-423-8759

Members: Make Sure Your Contact Info Is Current In Health-e-Arizona PLUS

Need to report a change?

The screenshot shows the Health-e-Arizona PLUS website interface. The 'I Want To...' menu on the left has 'Report a Change' highlighted with a red box. The main content area shows 'My Account' information, including a verified ID, address (701 E Jefferson St, Phoenix, AZ, 85034-2215), and email. Below this is 'My Medical Assistance' with a table showing one entry: AHCCCS Medical Assistance starting on 09/01/2021. At the bottom, 'My Applications' shows a table with one application: Application Number 2021272000237, Date Started 9/30/2021, Date Sent MA 9/30/2021, Status Submitted, and a View link.

Name	Program	Begin Date	End Date
	AHCCCS Medical Assistance	09/01/2021	

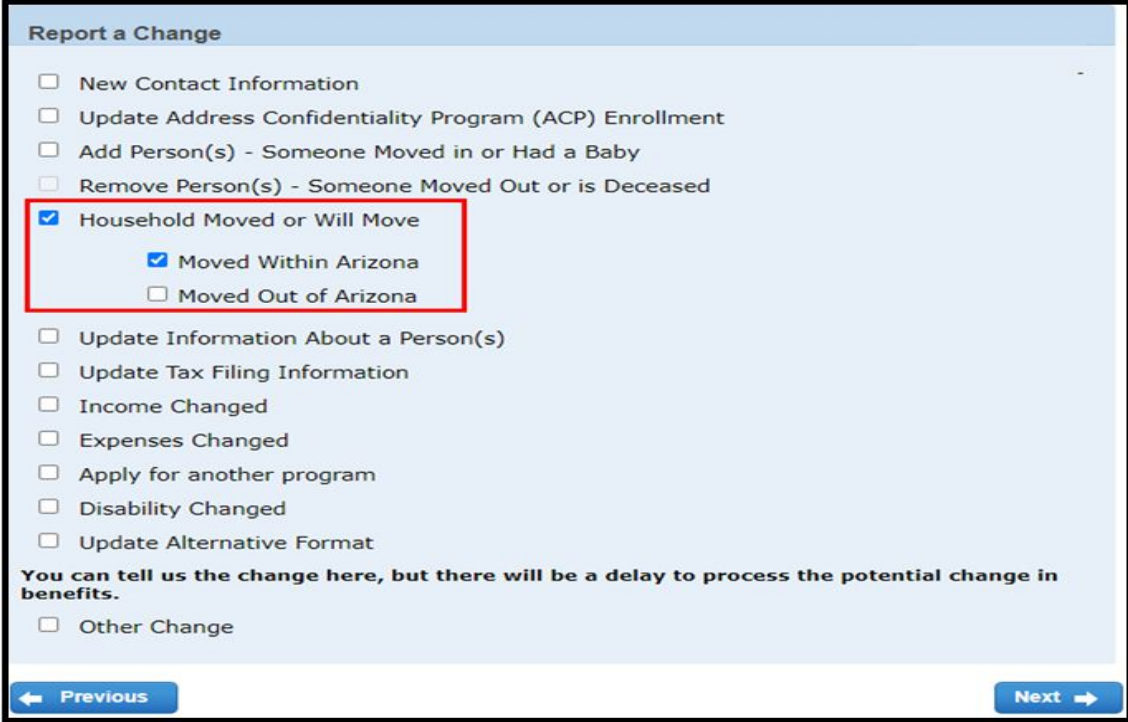
Application Number	Date Started	Date Sent	Status	View
2021272000237	9/30/2021	MA 9/30/2021	Submitted	Provide/View Documents View Application Summary

The graphic features a laptop displaying the website with a notification banner that says 'UPDATE YOUR INFORMATION TODAY!'. Text on the graphic reads: 'www.healtharizonaplus.gov', 'UPDATE YOUR INFORMATION TODAY!', 'Make sure your contact information is up to date so AHCCCS can contact you, if needed.', and 'INDIVIDUAL AND FAMILY'. The AHCCCS logo is at the bottom left.

Log in or create an account today at www.healtharizonaplus.gov

Health-e-Arizona PLUS Address Changes

Address changes can be reported online using Health-e-Arizona PLUS.



Report a Change

- New Contact Information
- Update Address Confidentiality Program (ACP) Enrollment
- Add Person(s) - Someone Moved in or Had a Baby
- Remove Person(s) - Someone Moved Out or is Deceased
- Household Moved or Will Move
 - Moved Within Arizona
 - Moved Out of Arizona
- Update Information About a Person(s)
- Update Tax Filing Information
- Income Changed
- Expenses Changed
- Apply for another program
- Disability Changed
- Update Alternative Format

You can tell us the change here, but there will be a delay to process the potential change in benefits.

- Other Change

← Previous Next →



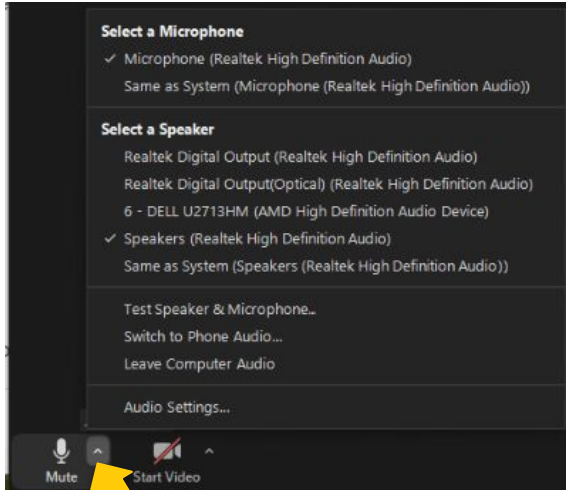
AHCCCS Hot Topic

August 15, 2022

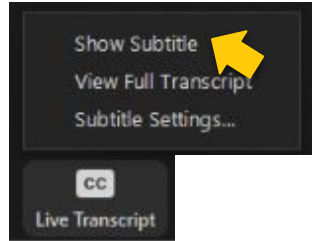
Zoom Webinar Controls

Navigating your bar on the bottom...

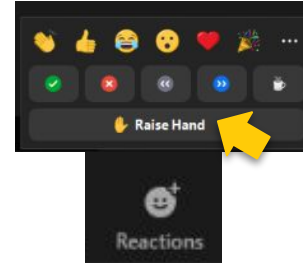
Audio Settings



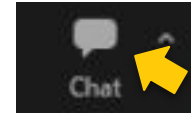
Turn on Closed Captioning



Raise Hand



Chat

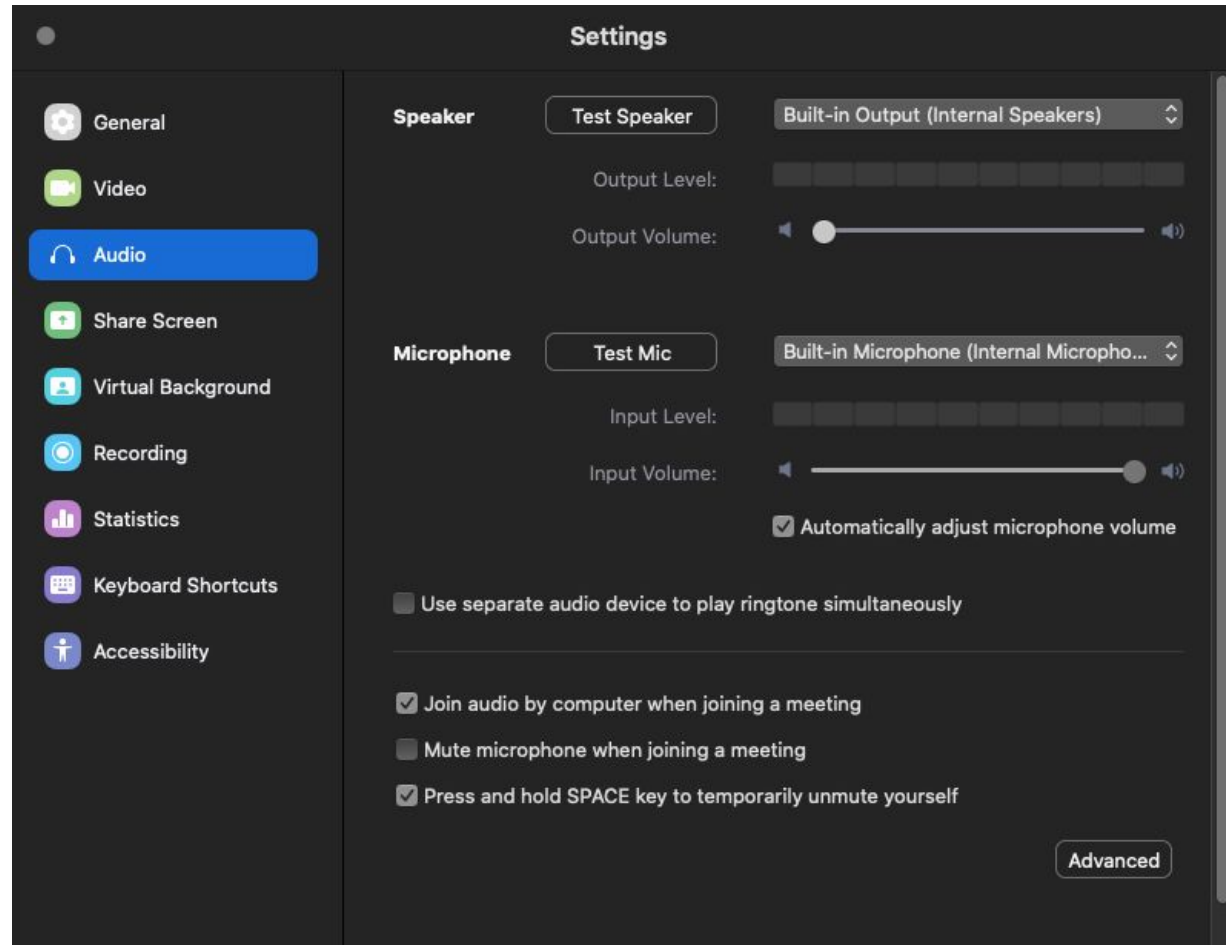


KEYBOARD SHORTCUTS TO RAISE HAND

Windows: Alt+Y to raise or lower your hand

Mac: Option+Y to raise or lower your hand

Audio Settings



The screenshot shows the Zoom application's settings window, specifically the Audio section. On the left is a sidebar with various settings categories: General, Video, Audio (highlighted in blue), Share Screen, Virtual Background, Recording, Statistics, Keyboard Shortcuts, and Accessibility. The main panel is titled 'Settings' and is divided into two sections: 'Speaker' and 'Microphone'. The 'Speaker' section includes a 'Test Speaker' button, a dropdown menu for 'Built-in Output (Internal Speakers)', an 'Output Level' indicator, and an 'Output Volume' slider. The 'Microphone' section includes a 'Test Mic' button, a dropdown menu for 'Built-in Microphone (Internal Micropho...', an 'Input Level' indicator, an 'Input Volume' slider, and a checked checkbox for 'Automatically adjust microphone volume'. Below these sections are several other options: 'Use separate audio device to play ringtone simultaneously' (unchecked), 'Join audio by computer when joining a meeting' (checked), 'Mute microphone when joining a meeting' (unchecked), and 'Press and hold SPACE key to temporarily unmute yourself' (checked). An 'Advanced' button is located at the bottom right of the settings panel.

Settings

Speaker Test Speaker Built-in Output (Internal Speakers)

Output Level: [Progress Bar]

Output Volume: [Slider]

Microphone Test Mic Built-in Microphone (Internal Micropho...)

Input Level: [Progress Bar]

Input Volume: [Slider]

Automatically adjust microphone volume

Use separate audio device to play ringtone simultaneously

Join audio by computer when joining a meeting

Mute microphone when joining a meeting

Press and hold SPACE key to temporarily unmute yourself

Advanced

Tips for successful ZOOM PARTICIPATION



MUTE your mic
when you're not
speaking



BACKGROUND
NOISE watch when
turning on mic



Limit the
DISTRACTIONS
around you



Look at the
CAMERA
not your screen



PREPARE & queue
docs or links that
you plan to share



Stay FOCUSED by
not texting or side
conversations



Use GALLERY
VIEW to see all
participants



Use CHAT to ask
questions or share
resources

This Meeting Is Being Recorded

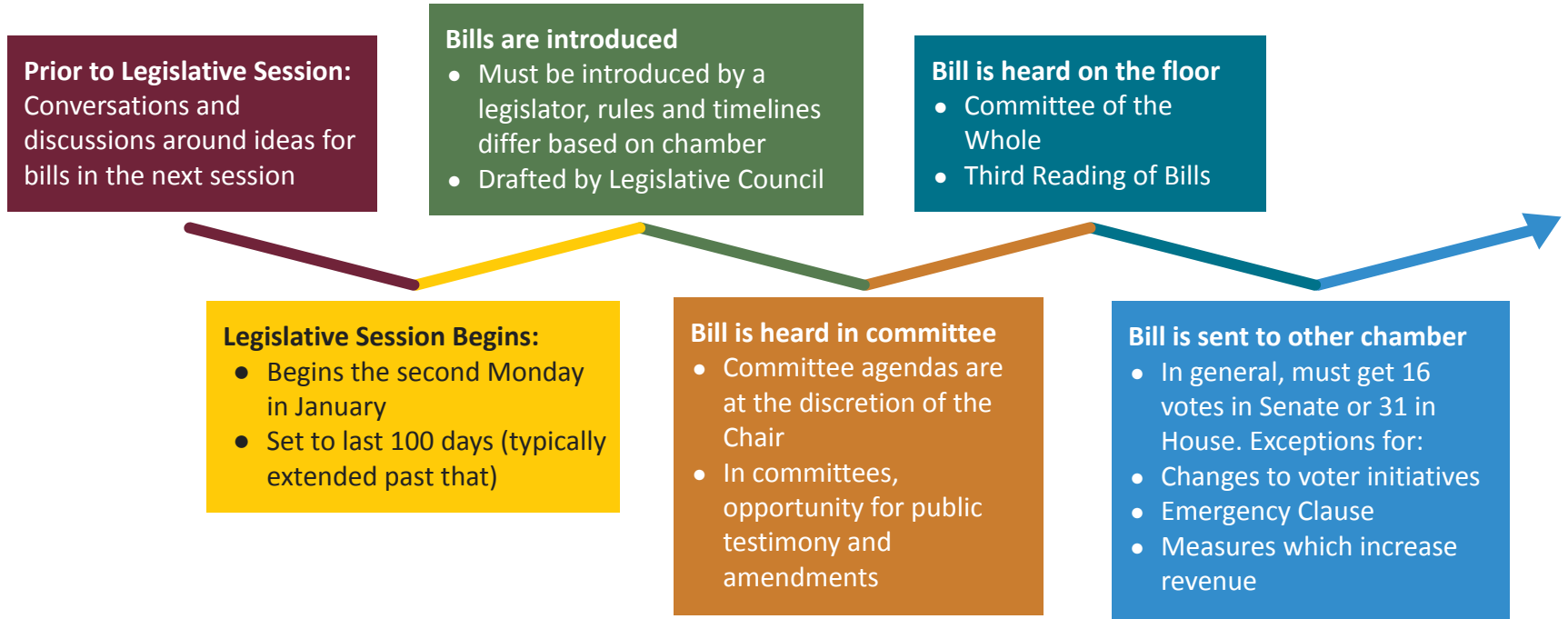
The recording shall be the sole property of AHCCCS and participation in this meeting indicates your waiver of any and all rights of publicity and privacy.

Please disconnect from this meeting if you do not agree to these terms.

AHCCCS Legislative Update

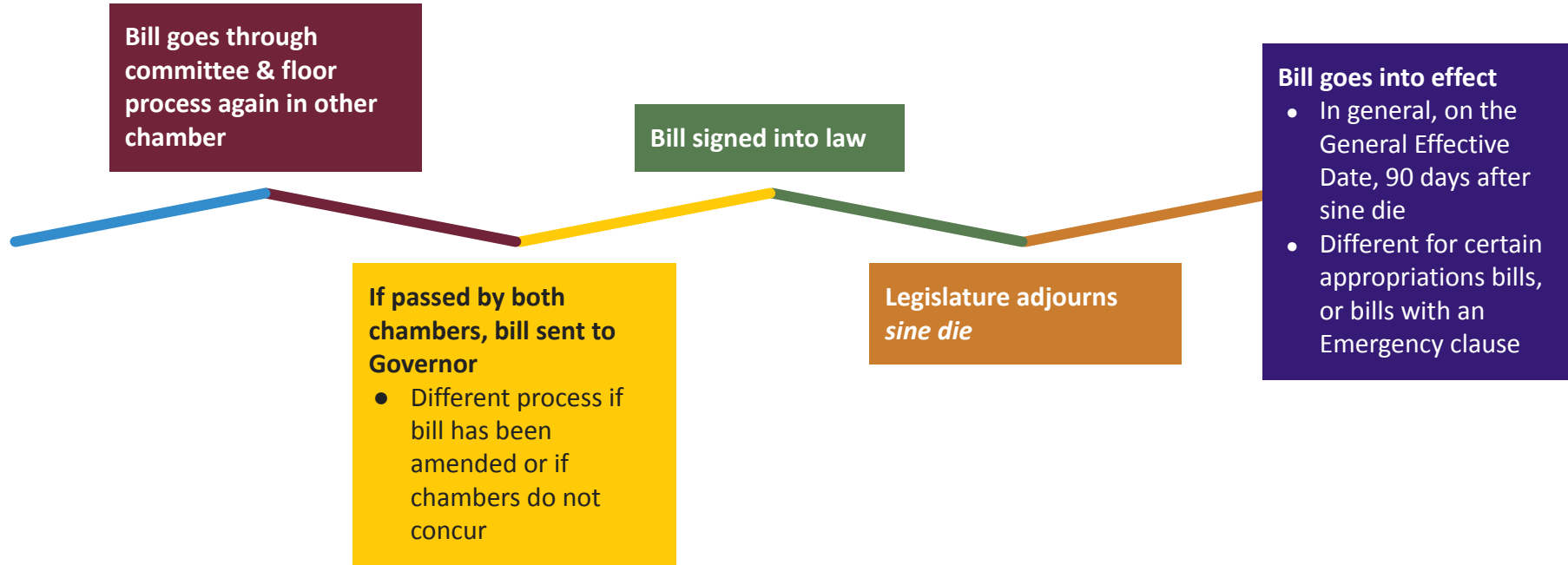
Willa Murphy, AHCCCS Legislative Liaison

Bill-to-Law Process



Adapted from Richards, R. (1977) "How Bill Becomes Law". Arizona Legislature. <https://www.azleg.gov/alisPDFs/hbillaw.pdf>

Bill-to-Law Process (cont'd)



Adapted from Richards, R. (1977) "How Bill Becomes Law". Arizona Legislature. <https://www.azleg.gov/alisPDFs/hbillaw.pdf>

2022 Legislative Session Timeline

- Session began on January 10
- Over 1800 bills introduced this year
- Regular committees ended in March, budget negotiations lasting until June
- Bipartisan budget passed June 23
- Adjourned sine die June 24, 2022
- General Effective Date is September 24, 2022



AHCCCS Legislative Highlights

AHCCCS Agency Bills

- HB 2157 AHCCCS' supplemental appropriation/exp. authority
- HB 2088 "ALTCS; preadmission screening"

AHCCCS Budget Requests:

- PMMIS Replacement/ System Integration
- 7 FTE for Integration of Care for AIHP Members determined SMI
- Federal Interoperability Compliance

FY 2023 Budget Highlights

- Chiropractic Services
- Diabetes Self-Management
- Postpartum Eligibility Extension to 12 Months
- Rate increases:
 - Providers serving the Elderly & Physically Disabled (EPD) and Developmentally Disabled (DD) population
 - Global Obstetric Package
 - Behavioral Health Outpatient

Additional Bills of Note:

- SB 1651 “serious mental illness; annual report”
- HB 2144 “health insurance coverage; biomarker testing”
- HB 2551 “CHIP; redetermination”
- HB 2622 “eligibility; AHCCCS”
- HB 2691 “health care workforce; grant programs”

Questions?

Upcoming Forums and Events

Arizona Long Term Care Services Listening Sessions:

(Members) Tues., 8/23, 5:30 p.m. - 6:30 p.m. [Register in Advance](#)

(Providers) Wed., 8/24, Noon - 1:00 p.m. [Register in Advance](#)

Foster, Kinship, and Adoptive Listening Session: Thurs., 8/25, 9:00 a.m. - 10:30 a.m. [Register in Advance](#)

ISP and Why It Matters: Thurs., 8/25, 3:00 p.m.- 4:30 p.m. [Register in Advance](#)

Olmstead Plan Community Forums:

Mon., 8/29, 9:00 a.m. - 10:30 a.m. [Register in Advance](#); Tues., 8/30, 5:00 - 6:30 [Register in Advance](#)

CommunityCares SDOH Roadshow Presentations: [8/18](#), noon; [8/24](#), 1:00 p.m.; [8/25](#), noon

Follow & Support AHCCCS on Social Media

facebook

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LinkedIn

 YouTube

Handle:

[@AHCCCSgov](https://www.facebook.com/AHCCCSgov)

Handle:

[@AHCCCSgov](https://twitter.com/AHCCCSgov)

Handle:

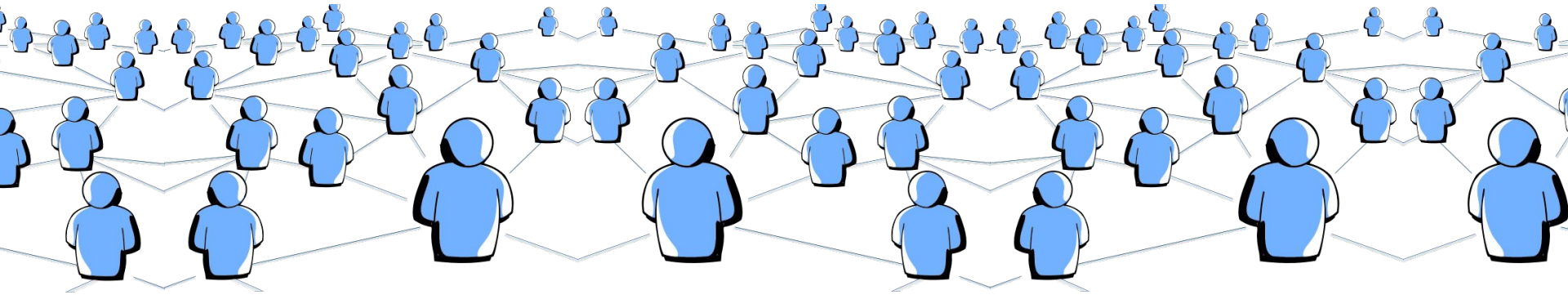
[@AHCCCSGov](https://www.instagram.com/AHCCCSGov)

Handle:

[@AHCCCS](https://www.linkedin.com/company/AHCCCS)

Channel:

[AHCCCSgov](https://www.youtube.com/channel/AHCCCSgov)



Other Resources - Quick Links

- AHCCCS [Waiver](#)
- AHCCCS [State Plan](#)
- AHCCCS [Grants](#)
- AHCCCS [Whole Person Care Initiative \(WPCI\)](#)
- AHCCCS [Office of Human Rights](#)
- AHCCCS [Office of Individual and Family Affairs](#)
- [Future RBHA Competitive Contract Expansion](#)



Please take the survey.

Surveys help us better
tailor meetings to
your needs.