

### Treatment options are available even if you don't have health insurance coverage

If you have used substances like prescriptions, alcohol, marijuana, opiates/heroin, and all other illicit/synthetic drugs in the last 12 months or are currently actively using these substances, treatment options are available, even if you are underinsured or uninsured. For example, you can receive treatment even if you:

- Have no health insurance.
- Have health insurance, but it does not cover substance use treatment.
- Have applied for Medicaid benefits through the Arizona Health Care Cost Containment System (AHCCCS), and are waiting for approval.
- Have used substances while incarcerated or prior to incarceration.



#### This funding is available for:

- Pregnant women/teenagers who use drugs by injection,
- Pregnant women/teenagers who use substances,
- Other persons who use drugs by injection,
- Substance using women and teenagers with dependent children and their families, including females who are attempting to regain custody of their children, and
- All other individuals with a substance use disorder, regardless of gender or route of use, (as funding is available).

#### These services can include but are not limited to:

- Medication Assisted Treatment (MAT).
- Residential Treatment.
- Case Management/Counseling.
- Transportation.
- Childcare.
- Other services supporting recovery.

Transportation and child care options can be arranged by the provider in order to help you access services.

AHCCCS is committed to ensuring the availability of timely, quality behavioral health services, including substance use treatment. If you know of an AHCCCS member who is unable to access services, or if you have a concern about the quality of care, please call the Member Services number on your health plan or AHCCCS member ID card, if enrolled. If your concern is not resolved or you do not have AHCCCS, please call AHCCCS Clinical Resolution Unit at 602-364-4558 or 1-800-867-5808.

The Arizona Health Care Cost Containment System (AHCCCS) is committed to ensuring the availability of timely, quality behavioral health care. If you know of an AHCCCS member who is unable to access behavioral health services, or if you have a concern about the quality of care, please call your AHCCCS health care plan's Member Services number. If your concern is not resolved, please call AHCCCS Clinical Resolution Unit at 602-364-4558, or 1-800-867-5808.

## AHCCCS Health Plan Contacts

AHCCCS ACUTE CARE/INTEGRATED HEALTH PLANS		
Arizona Complete Health Customer Service 1-888-788-4408 <a href="http://www.azcompletehealth.com/completecare">www.azcompletehealth.com/completecare</a>	Mercy Care Customer Service 1-800-624-3879 <a href="http://www.mercycareaz.org">www.mercycareaz.org</a>	Magellan Complete Care Customer Service 1-800-424-5891 <a href="http://www.mccofaz.com">www.mccofaz.com</a>
Care 1 <sup>st</sup> Health Plan Customer Service 1-866-560-4042 <a href="http://www.care1staz.com">www.care1staz.com</a>	Banner – University Family Care Customer Service 1-800-582-8686 <a href="http://www.bannerufc.com/acc">www.bannerufc.com/acc</a>	Steward Health Choice Arizona Customer Services 1-800-322-8670 <a href="http://www.stewardhealthchoiceaz.com">www.stewardhealthchoiceaz.com</a>
Department of Economic Security Division of Developmental Disabilities (DES/DDD) Customer Service 1-844-770-9500 <a href="http://www.azdes.gov/ddd/">www.azdes.gov/ddd/</a>	Department of Child Safety (CMDP) 1-602-351-2245 <a href="http://dcs.az.gov/cmdp">dcs.az.gov/cmdp</a>	United Healthcare Community Plan Customer Service 1-800-348-4058 <a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>
AHCCCS CLINICAL RESOLUTION UNIT (JACOB’S LAW – FOSTER/KINSHIP/ADOPTIVE)		
Phone 602-364-4558 or 800-867-5808 <a href="mailto:DCS@azahcccs.gov">DCS@azahcccs.gov</a>		
LONG TERM CARE HEALTH PLANS (PROGRAM CONTRACTORS)		
Banner – University LTC Customer Service 1-833-318-4146 <a href="http://www.bannerufc.com">www.bannerufc.com</a>	Mercy Care Long Term Care (ALTCS) Customer Services 1-800-624-3879 <a href="http://www.mercycareaz.org">www.mercycareaz.org</a>	
United Healthcare LTC Customer Service 1-800-293-3740 <a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>	LTC DD DES Customer Service 1-800-770-9500 <a href="http://www.azdes.gov/ddd/">www.azdes.gov/ddd/</a>	
TRIBAL REGIONAL BEHAVIORAL HEALTH AUTHORITIES (TRBHA)		
Gila River TRBHA Gila River Behavioral Health Services 602-528-7100	Pascua Yaqui TRBHA Pascua Yaqui Centered Spirit Program - 520-879-6060	White Mountain Apache TRBHA Apache Behavioral Health Services - 928- 338-4811