Welcome to the State Medicaid Advisory Committee

While you are waiting TEST YOUR AUDIO. LISTEN FOR MUSIC.
You were automatically muted upon entry.
Please only join by phone or computer.
Please use the chat feature for questions or raise your hand.

Thank you.
Zoom Webinar Controls

Navigating your bar on the bottom...

- **Windows**: You can also use the `Alt+Y` keyboard shortcut to raise or lower your hand.
- **Mac**: You can also use the `Option+Y` keyboard shortcut to raise or lower your hand.
Audio Settings
Tips for successful ZOOM PARTICIPATION

1. MUTE your mic when you're not speaking
2. BACKGROUND NOISE watch when turning on mic
3. Limit the DISTRACTIONS around you
4. Look at the CAMERA not your screen
5. PREPARE & queue docs or links that you plan to share
6. Stay FOCUSed by not texting or side conversations
7. Use GALLERY VIEW to see all participants
8. Use CHAT to ask questions or share resources
Proposed Goals and Strategies
SFY 2023 - 2027

Provide Equitable Access to High Quality, Whole-Person Care

● Address existing and ongoing provider workforce challenges
● Promote the use of models that seek to advance quality and lower cost
  ○ Alternative payment models, American Indian Medical Home, IHS/638 care coordination agreements, etc.
● Reduce provider administrative burden
  ○ Expanded use of CommunityCares, alignment of quality metrics, etc.
● Address deficiencies in the continuum of care to ensure access to services in the most appropriate setting
● Implement enhanced housing services/supports
● Pursue population health programming for individuals with special health care needs
  ○ Individuals with I/DD & behavioral health needs, individuals leaving correctional settings, pregnant women with substance use disorder, aging populations, etc.
Proposed Goals and Strategies
SFY 2023 - 2027

Implement solutions that ensure optimal member and provider experience

- Develop comprehensive information technology strategy plan
  - Modernize AHCCCS’ Medicaid Enterprise System (MES), leverage state designated HIE, etc.
- Develop system performance dashboards
- Accelerate agency-wide program integrity efforts
- Support technological advancements that foster member engagement in care planning and advance member independence
  - Remote monitoring (wearable devices), member clinical record access, telehealth
- Optimize federal block and discretionary grants to advance Medicaid programming and systems
Proposed Goals and Strategies
SFY 2023 - 2027

Maintain core organizational capacity, infrastructure and workforce planning that effectively serves AHCCCS operations

● Improve employee engagement
  ○ Enhanced communication strategies, professional development opportunities, cutting edge technological tools

● Increase retention rates
  ○ Continued exploration of workplace flexibilities, continued education on need for competitive compensation strategy

● Increase Arizona Management System self-assessment scores

● Develop a comprehensive, agency-wide knowledge management system
SMAC Members
Open Discussion, Comments and Questions
Call to the Public
Per Bylaws, meetings are to be held 2nd Wednesday of January, April, July and October from 1 p.m. - 3 p.m
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Thank You!