

Treatment options are available even if you don't have health insurance coverage

If you have used substances like prescriptions, alcohol, marijuana, opiates/heroin, and all other illicit/synthetic drugs in the last 12 months or are currently actively using these substances, treatment options are available, even if you are underinsured or uninsured. For example, you can receive treatment even if you:

- Have no health insurance.
- Have health insurance, but it does not cover substance use treatment.
- Have applied for Medicaid benefits through the Arizona Health Care Cost Containment System (AHCCCS), and are waiting for approval.
- Have used substances while incarcerated or prior to incarceration.



This funding is available for:

- Pregnant women/teenagers who use drugs by injection,
- Pregnant women/teenagers who use substances,
- Other persons who use drugs by injection,
- Substance using women and teenagers with dependent children and their families, including females who are attempting to regain custody of their children, and
- All other individuals with a substance use disorder, regardless of gender or route of use, (as funding is available).

These services can include but are not limited to:

- Medication Assisted Treatment (MAT).
- Residential Treatment.
- Case Management/Counseling.
- Transportation.
- Childcare.
- Other services supporting recovery.

Transportation and child care options can be arranged by the provider in order to help you access services.

The Arizona Health Care Cost Containment System (AHCCCS) is committed to ensuring the availability of timely, quality health care. If you know of an AHCCCS member who is unable to access health services, or if you have a concern about the quality of care, please call your AHCCCS health care plan's Member Services number. If your concern is not resolved, please call AHCCCS Clinical Resolution Unit at 602-364-4558, or 1-800-867-5308.

AHCCCS Health Plan Contacts

AHCCCS ACUTE CARE/INTEGRATED HEALTH PLANS	
Arizona Complete Health - Complete Care Plan Customer Service 1-888-788-4408 www.azcompletehealth.com/completecure	Mercy Care Customer Service 1-800-624-3879 www.mercycareaz.org
Care 1st Health Plan Customer Service 1-866-560-4042 www.care1staz.com	Molina Complete Care Customer Service 1-800-424-5891 www.mccofaz.com
Banner – University Family Care Customer Service 1-800-582-8686 www.bannerufc.com/acc	United Healthcare Community Plan Customer Service 1-800-348-4058 www.uhccommunityplan.com
Health Choice Arizona Customer Services 1-800-322-8670 www.healthchoiceaz.com	Mercy Care Department of Child Safety Comprehensive Health Plan Customer Service 1-833-711-0776 mercycareaz.org/members/chp-members

LONG TERM CARE HEALTH PLANS (PROGRAM CONTRACTORS)	
Banner – University Family Care LTC Customer Service 1-833-318-4146 www.bannerufc.com	Mercy Care LTC Customer Services 1-800-624-3879 www.mercycareaz.org
United Healthcare LTC Customer Service 1-800-293-3740 www.uhccommunityplan.com	Department of Economic Security/ Division of Developmental Disabilities (DES/DDD) Customer Service 1-844-770-9500 www.azdes.gov/ddd/

AHCCCS COMPLETE CARE - REGIONAL BEHAVIORAL HEALTH AGREEMENTS		
Arizona Complete Health - ACC-RBHA Customer Service 1-888-788-4408 www.azcompletehealth.com/completecure	Mercy Care ACC-RBHA Customer Service 1-800-564-5465 www.mercycareaz.org	Care1st ACC-RBHA Customer Service 1-866-560-4042 www.care1staz.com