AHCCCS' Tribal Health Care Management Plan Update

Presented By:

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UM/CM Care Coordination (Con't)

Current Facilities/In-Patient Census:

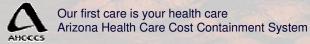
Medical Facility		In-Patient	Care Coordination F/U
Tucson Medical Center		56	56
Phoenix Children's Hospital		86	86
St Joseph's Hospital		120	97
Maricopa Medical Center		141	141
St. Mary's Hospital (added 08/01/2012)		33	33
	Total:	436	413

UM/CM Census dates: 02/06/12-08/25/12



Tribal Outreach Overview

- □ Total Member Contact: 413
- □ Weekly averages:
 - Average Calls per week: 150
 Successful weekly contacts: 40
 - I.H.S/638 Referrals: 30
 - Pharmacy: 5
 - Transportation: 23
 - Diabetic Education/Nutrition: 28
 - Behavioral Health: 6
 - Other: 12



Referred Services

- Daycare Assistance
- Food Box Programs
- Car Seat Programs
- Clothing Programs
- Domestic AbuseShelters/Programs
- Housing Information
- Educational Assistance/Information

- DES Services
- Parenting Classes
- □ Employment Agencies
- Utilities Assistance
- □ Traditional Belief
- Community SupportGroups
- Behavioral Health

Common Issues

- □ No established Primary Care Provider (PCP)
- □ Limited Specialty Providers at IHS/638
- □ Lack of Continuity of Care
- □ Appointment accessibility
- Limited Services

Questions?/Comments?

Division of Fee For Service Management

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