

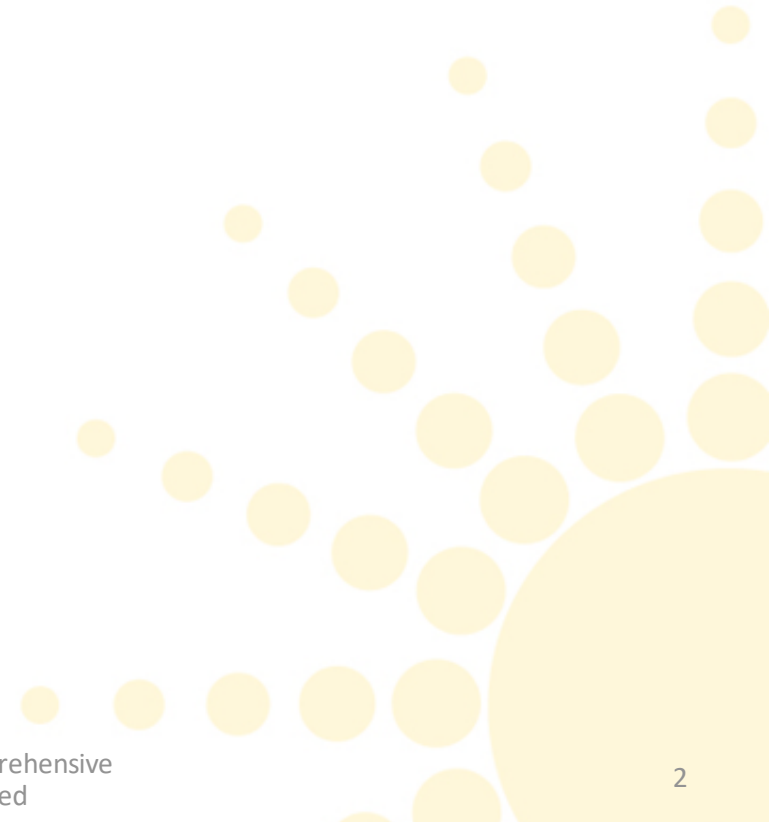
Electronic Visit Verification

January 2018 Update



Agenda

- Overview of Federal Requirement
- AHCCCS' Goals
- Proposed Decisions
- Public Comment Period



21st Century Cures Act

- Section 12006 requires states to implement an EVV System for Personal Care and Home Health Services provided in a Member's home.
 - Personal Care by January 1, 2019
 - Attendant Care (personal care and homemaker), respite care and habilitation (hourly) services.
 - Home Health by January 1, 2023
 - For efficiency and cost effectiveness, AHCCCS is planning to implement EVV for personal care and home health services at the same time.

21st Century Cures Act

- State loses Federal match for services for non-compliance with requirements.
 - Allowances are made if the State is making good faith efforts to comply and delays in implementation are unavoidable.



Reaching across Arizona to provide comprehensive quality health care for those in need

21st Century Cures Act

- The system must electronically verify:
 - **Type** of service performed
 - **Individual** receiving the service
 - **Date** of the service
 - **Location** of service delivery
 - **Individual** providing the service
 - **Time** the service begins and ends

21st Century Cures Act

The Act **does not**:

- Limit the services provided
- Limit provider selection
- Constrain individuals choice of caregiver
- Impede the way care is delivered
- In any way establish an employer-employee relationship

AHCCCS EVV Goals

- Ensuring timely service delivery for members including real time service gap reporting and monitoring.
- Reducing administrative burden associated with paper timesheet processing.
- Generating cost savings from the prevention of fraud, waste and abuse.

Proposed EVV Design

- Exploring marketplace options for approximately three years
- EVV Vendor Request for Information — May 2016
- EVV Vendor Demonstrations — May 2017
- Created EVV Steering Committee that includes:
 - Members
 - Provider agencies
 - MCO and Tribal Contractors
 - AHCCCS personnel

Proposed EVV Design

- Implement Personal Care and Home Health in 2019
 - Includes: attendant care, habilitation (hourly) , home health (hourly - aide, therapy, nursing), homemaker, personal care, and respite
- One statewide EVV system
- Data Aggregator for Legacy Systems
- Technology
 - Fixed Device
 - Smart Phone/Tablet Application
 - Paper Timesheets (limited exceptions)

Proposed EVV Design: Paper Timesheets

- Paper timesheets are eliminated except in certain circumstances.
- Criteria would be developed to allow provider agencies to be exempt from EVV requirements.
 - Geographic areas with limited connectivity/infrastructure
 - Providers with a small number of Direct Care Workers
- Direct Care Workers would enter the numeric code from a fixed device onto the timesheet.
- The timesheet can be manually entered or uploaded into the EVV System.

Proposed EVV Design (cont.)

- Plan of Care and Scheduling Modules
- Service Verification
 - Verification at the end of every shift/visit
 - Verification required by both Caregiver and Member/Responsible Party
- Module to track prior authorization, service approval and utilization reporting for managing and monitoring;

Proposed EVV Design: Summary

Things that Stay the Same	Things that are Different
Member choice of provider	Elimination of paper timesheets
Availability of services	Use of EVV devices
Member choice of individual direct care worker	How member/representative signature is collected
How services are provided	Member/representative signature at the end of every visit/shift
Where services are provided	

Public Comment Period

October 30 2017 – January 31 2018

- Community Forums
- EVV website
 - Information on how and where to send public comment
 - Recorded webinar
 - PowerPoints
 - Informational Handouts
- Provider RFI

www.azahcccs.gov/EVV

General Questions

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