Welcome to today’s Listening Session!

We will begin shortly. All lines have been automatically muted.
While you are waiting TEST YOUR AUDIO.

Please use the chat feature for questions or raise your hand.

Thank you.
Zoom Webinar Controls

Navigating your bar on the bottom...

- **Windows**: You can also use the `Alt+Y` keyboard shortcut to raise or lower your hand.
- **Mac**: You can also use the `Option+Y` keyboard shortcut to raise or lower your hand.
Audio Settings
Tribal Housing Listening Session

February 1, 2021
Tribal Housing Discussion
Amanda Bahe, AHCCCS Tribal Liaison
Intention of Today’s Session

• Help AHCCCS better understand unique housing systems and needs on tribal lands to inform our work on housing initiatives moving forward
• Voices from tribal housing programs, CHR programs, and other ITU-specific programs at the table.
• Group guidelines:
  o Respect
  o Member-specific info not to be shared
  o Recording answers for informational purposes
Outcomes

• AHCCCS Housing Programs would like to understand unique realities of tribal members and tribal housing systems (including providers)
• Help improve current and planned housing-related programs with a focus on:
  o Member experience
  o Focus
  o Coordination
<table>
<thead>
<tr>
<th>Acronym</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>AHCCCS</td>
<td>Arizona Health Care Cost Containment System</td>
</tr>
<tr>
<td>TXIX</td>
<td>Title 19</td>
</tr>
<tr>
<td>NTXIX</td>
<td>Non-Title 19</td>
</tr>
<tr>
<td>GMHSU</td>
<td>General Mental Health/Substance Use</td>
</tr>
<tr>
<td>SMI</td>
<td>Serious Mental Illness</td>
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</table>
AHCCCS Housing Programs (AHP)

David Bridge, AHCCCS Director of Housing Programs
History

1989 – Arnold v. Sarn (Maricopa)
• Court Order Included Housing
  o Maricopa HUD CoC for SMI Housing
  o AZ Legislative Appropriations
    ▪ Units purchased and rehabbed (ex: SB2003)
  o Subsidies/Scattered Sites Programs

2016 Arnold v. Sarn Settlement/Exited
• Housing in Exit Stipulations
• AHCCCS/DBHS Integrated Care
• AHCCCS as funder/Regulator RBHAs as operators
Housing Solutions
Behavioral Health Housing Continuum

- Treatment Based
- Services Mandatory
- Length of Stay Clinically Determined
- Restrictive – Cannot Leave
- Site/Facility Based

- Housing Focused
- Services Voluntary (for member)
- Length of Stay
  - Member Determined
  - Indefinite
- Independent Living
- Community Based
PERMANENT SUPPORTIVE HOUSING

A combination of housing and individualized services designed for people with serious mental illnesses or other disabilities who need support to live stably in their communities. It is a proven solution for people who have experienced chronic homelessness as well as people with disabilities.
Permanent Supportive Housing Principles

- Everyone Housing Ready
  (Start at Harm Reduction)
- Low Barriers to Housing
  “Screen In Not Out”
- Voluntary Individualized Quality
  Housing Focused Supportive Services
  (person-centric)
- Housing Availability
Medicaid Reimbursable Supportive Services

**Behavioral Health (Medicaid)**
- Group Counseling
- Case Management
- Individual Peer & Family supports
- Life Skills
- Health Promotion
- Medication Assistance
- Transportation
- Mainstream Benefit Assistance
- Pre & Post Employment Support

**COMMON AHCCCS MEDICAID ELIGIBLE SUPPORTIVE HOUSING SERVICES**

<table>
<thead>
<tr>
<th>Pre Tenancy (Attain)</th>
<th>Tenancy (Sustain)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ID and Documents</td>
<td>Crisis Planning</td>
</tr>
<tr>
<td>Completing Applications</td>
<td>Budgeting</td>
</tr>
<tr>
<td>Understanding Lease and Notices</td>
<td>Employment Support</td>
</tr>
<tr>
<td>Housing Search</td>
<td>Benefit Applications</td>
</tr>
<tr>
<td>Prep for Negotiations/Interviews</td>
<td>Life Skills (Cooking, Hygiene)</td>
</tr>
<tr>
<td>Accommodation Requests</td>
<td>Socialization</td>
</tr>
<tr>
<td>Move in Coordination</td>
<td>Family and Natural Supports</td>
</tr>
<tr>
<td>Attending Housing Briefings</td>
<td>Conflict Management</td>
</tr>
<tr>
<td>Budgeting and Planning</td>
<td>Landlord Communication</td>
</tr>
<tr>
<td>Identifying Housing Barriers</td>
<td>Substance Abuse Supports</td>
</tr>
<tr>
<td></td>
<td>Lease Renewal/Recertification</td>
</tr>
</tbody>
</table>
AHCCCS Housing Program Funding  
(2021 Proposed Housing Allocations)

<table>
<thead>
<tr>
<th>FY 2021</th>
<th>Non-TXIX SMI Housing</th>
<th>Supported Housing</th>
<th>SMI HTF Housing Projects/Rental Subsidy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>$22,498,821</td>
<td>$5,324,800</td>
<td>$2,000,000</td>
</tr>
</tbody>
</table>

**FUNDING/ELIGIBILITY CONSIDERATIONS:**

- Non XIX and Supported Housing Funds are State funded/discretionary
- Community Needs/Legislative Priorities/Funding Requirements
- Tribal Strategies
  - Funding Provided to 4 TRBHAs through spending plan process
  - All SMI members should have access to RBHA housing
## Background – Eligibility/Activities

<table>
<thead>
<tr>
<th>POPULATION</th>
<th>MEM. ELIGIBILITY</th>
<th>ELIGIBLE ACTIVITIES</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>SMI</td>
<td>GMHSU</td>
</tr>
<tr>
<td>SMI GF - Housing</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>Supported General Housing Fund</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>SMI Housing Trust Fund</td>
<td>YES</td>
<td>NO</td>
</tr>
</tbody>
</table>

- Per Laws 2019, 1st Regular Session, Chapter 270, funds can be used for rental assistance for SMI persons. Currently used in Bridge subsidy programs.

- **Subject to AHCCCS approval only. Note - AHCCCS does not do GMH/SU Housing Projects.
Current TRBHA Housing Activities

- Utility Assistance
- Home Improvements
- Eviction Prevention
- Rent Subsidies
HOW DOES IT WORK?
Housing Functions

- Determine Clinical Eligibility and Provide Referrals;
- Client Housing Search and Move In Coordination
- Coordination of Post Housing, Wrap Around Services
- Referrals, Waitlists, Eligibility
- Inspections, Rent Determination, HQS, Briefing
- Legal Compliance, Rent Payment, Renewals, Notices
- Reporting (Program and Fiscal)
- LLT Duties, Habitability, Maintenance, Safety, Rent
- CLP Housing - AHCCCS Purchased, Fixed Site, Owned by Providers, Block Leasing
- Scattered Site (Vouchers)
- Market affordable housing, community landlords.

AHCCCS (Funder)
- Funding
- Establish and Implement Priorities, Standards & Policies
- Monitoring of Housing Metrics/Performance Accounting
- Financial Accountability

Housing Providers

Housing Administration

Program Coordination

MEMBER

AHCCCS

Arizona Health Care Cost Containment System
CURRENT STRUCTURE

AHCCCS
FUNDING/POLICY

Health Choice
AZ

Providers
(ex: MARC)

MERCY CARE

Providers

Landlords

AHCCCS Members who meet criteria
(ACC and Fee for Service)

TRBHA

ABC

Housing Admin.
HOM, Inc.

Landlords
CLP Properties

AHCCCS

AZ

HUD (CoC)

Administration

Landlords
PROPOSED HOUSING ADMINISTRATION

**Funding Allocation to Contractor**
- Establish and Implement Standards, Policies
- Oversight of Contractor Metrics, monitoring
- Oversight of Referral Process

**Coordination of Clinical Eligibility and Referrals**
- Client Housing Placement Coordination
- Clinical Coord. of Post Housing Wrap Around Services

**Housing Administration**
- Waitlist Mgmt.; Inspections; Client Briefing/Lease Up; Utilization; Legal Compliance (Fair Housing); Landlord Payment; Housing Outcome Reporting and Tracking; HUD Unit Management; Renewals/Re-certifications; Fiscal Reporting; Notices

**CLP Housing** – AHCCC Purchased, Fixed Site, Owned by Provider/Non Profits, Block Leasing
- **Scattered Site (Vouchers)** – Market affordable housing, community landlords.

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**AHCCCS**

**ACC/RBHA/FFS**

**CONTRACTED ADMINISTRATOR**

**CLP HOUSING PROVIDERS**

**PUBLIC LANDLORDS (Scattered Site)**

**All Referrals**
AHCCCS Challenges to Tribal Housing Coordination

- Grant Requirements and Accountabilities
- RBHA Structure/Focus
- Lack of Knowledge of Tribal Resources/Entities/Realities
  - Scope of Needs (Quantity and Type)
  - Housing Authorities, Human Services Partners
  - Use of funds tribal lands
  - Unique tribal governmental systems
Open Discussion

Chat Questions
Breakout Questions
Challenges and Impacts

American Indian/Alaska Native Concerns

- Housing Resource Scarcity
- Complexity Needs and System
- Mental Health Stigma
Group Questions

● Based on our current services, how could we expand for tribal nations and communities?
● Who would be a current “provider” for referrals?
● Who would be a current “provider” for service coordination?
● What is your perception of barriers to housing for members you serve?
Group Questions

● Would it be appropriate for AHCCCS to target a specific population within tribal communities?
  ○ Right now we focus on SMI members - should this focus be expanded?

● General “risk” profiles we currently focus on include unsheltered relatives, justice-involved individuals, “high cost high need” members.
  ○ How are each of these populations defined in your community?
  ○ Are there other profiles that we should consider?

● What types of societal issues related to Indigeneity should be addressed?
System Questions

● What are current barriers to accessing housing funds through AHCCCS?
● What are current barriers to coordinating housing services for tribal members:
  o On tribal lands?
  o Off tribal lands?
Provider Questions

● What does housing referral currently look like for the tribal members that you serve?
● What are current barriers to helping coordinate housing services for members that you serve?
Concluding Questions

• Highlighted Questions:
  o Who else should be in the room?
  o Bright Ideas: Solutions
  o One or two key takeaways from group
Next Steps

• AHCCCS will send out a survey with all questions - please respond with additional feedback/concerns/questions.
  o Due 3/5/2021 COB.
• AHCCCS will consolidate all responses and send out a summary to the group.
  o Document will be shared with executive leadership team for system transformation.
• AHCCCS will alert group of any future housing-related meetings moving forward.
Thank You.
Resource Slides

*Provided for reference outside of session.
Permanent Supportive Housing Eligibility

PSH provides housing opportunities for homeless individuals diagnosed as having a serious mental illness and enrolled with Mercy Care. Members must also have a VI-SPDAT score in the range for Permanent Supportive Housing.

Homeless individuals include individuals or families who do not have a fixed, sustainable or appropriate nighttime residence, meaning:

1. The primary nighttime residence is a public or private place not meant for human habitation
2. Is living in a shelter designated to provide temporary living (including homeless shelters, transitional housing, hotels paid for by charitable organization or government program)
3. Is being discharged from an institution, such as a residential treatment or similar facility, a behavioral health inpatient stay, physical health hospitalization, and they were admitted as homeless