



Welcome to today's Tribal Policy Workgroup meeting!

While you are waiting TEST YOUR AUDIO.
LISTEN FOR MUSIC.

You were automatically muted upon entry.
Please only join by phone or computer.

Please use the chat feature for questions or raise your hand.



Thank you.

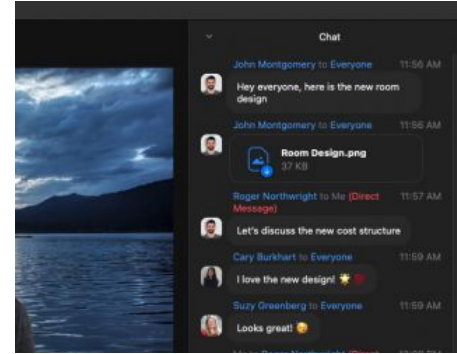
Webinar Tips



Mute your mic when you aren't speaking.



Limit background noise and distractions.



Use chat feature (or Q&A when available) to ask questions or share resources.

This Meeting Is Being Recorded

The recording shall be the sole property of AHCCCS and participation in this meeting indicates your waiver of any and all rights of publicity and privacy.

Please disconnect from this meeting if you do not agree to these terms.

Tribal Consultation Notification

In accordance with A.R.S. 41-2051 Section C, AHCCCS ensures reasonable notice and opportunity for consultation with Indian Tribes prior to implementing policy changes likely to have a direct effect on Tribal communities, thereby strengthening the relationship between Tribes and AHCCCS.

TPW Agenda Item Requests Received: 0



Tribal Policy Workgroup

May 20, 2024

Tribal Policy Workgroup Overview

The Tribal Policy Workgroup (TPW) plays a crucial role in ensuring that AHCCCS policies reflect the diverse perspectives and needs of Tribal communities, ultimately contributing to improved healthcare outcomes and services for Tribal populations.

General Tribal Policy Workgroup Goals:

- Policy Review and Feedback
- Identify Priorities
- Promote Transparency
- Enhance Engagement
- Policy Development Support
- Continuous Improvement

Welcome & Opening Remarks



Marcus Johnson

*Deputy Director, Community Engagement &
Regulatory Affairs (CERA)*

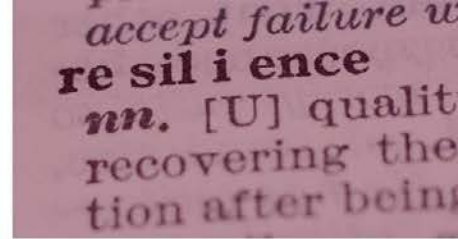
Tribal Stakeholder Open Mic

Open Mic Guidelines

The Open Mic is intended to empower Tribal and UIO leaders to voice perspectives, concerns, and updates, fostering collaborative dialogue with AHCCCS and fellow Tribal stakeholders.

General Guidelines:

- Priority is given to Tribal leaders and delegates.
- Following Tribal leaders, the floor is open to UIO leadership and delegates, then 638/Tribal health directors, TRBHA leadership, IHS leadership, and MCO Tribal Teams.
- Agency's Listening Role: The agency will primarily listen, gather insights, and take notes of concern raised during this session.



AHCCCS Medical Policy Manual

AMPM Policies

**Applies to Managed Care Organizations (MCO)s, Fee-for-Service (FFS) Programs, and Providers*

AHCCCS WELCOMES TRIBAL STAKEHOLDER FEEDBACK ON ALL POLICIES.

AHCCCS Medical Policy Manual (AMPM)

CONSISTS OF OVER 256 POLICIES, ATTACHMENTS, AND STAND-ALONE EXHIBITS

The AMPM is applicable to our MCOs and Fee-For-Service (FFS) Programs and Providers.

Including: all our MCO Contractors plus Fee-For-Service (FFS) Programs including: the American Indian Health Program (AIHP), DDD Tribal Health Program (DDD THP), Tribal ALTCS, Tribal Regional Behavioral Health Authority (TRBHA), and including (when applicable) the Federal Emergency Services (FES) Program

The purpose of the AMPM is to provide information to both Contractors and Providers regarding services that are covered within the AHCCCS program.

AMPM aligns with Federal and State regulations, other Agency manuals, and applicable contracts.

AHCCCS Contractor Operations Manual

ACOM Policies

**Applies to Managed Care Organizations (MCO)s.*

AHCCCS Welcomes Tribal Stakeholder Feedback On All Policies.

AHCCCS Contractor Operations Manual (ACOM)

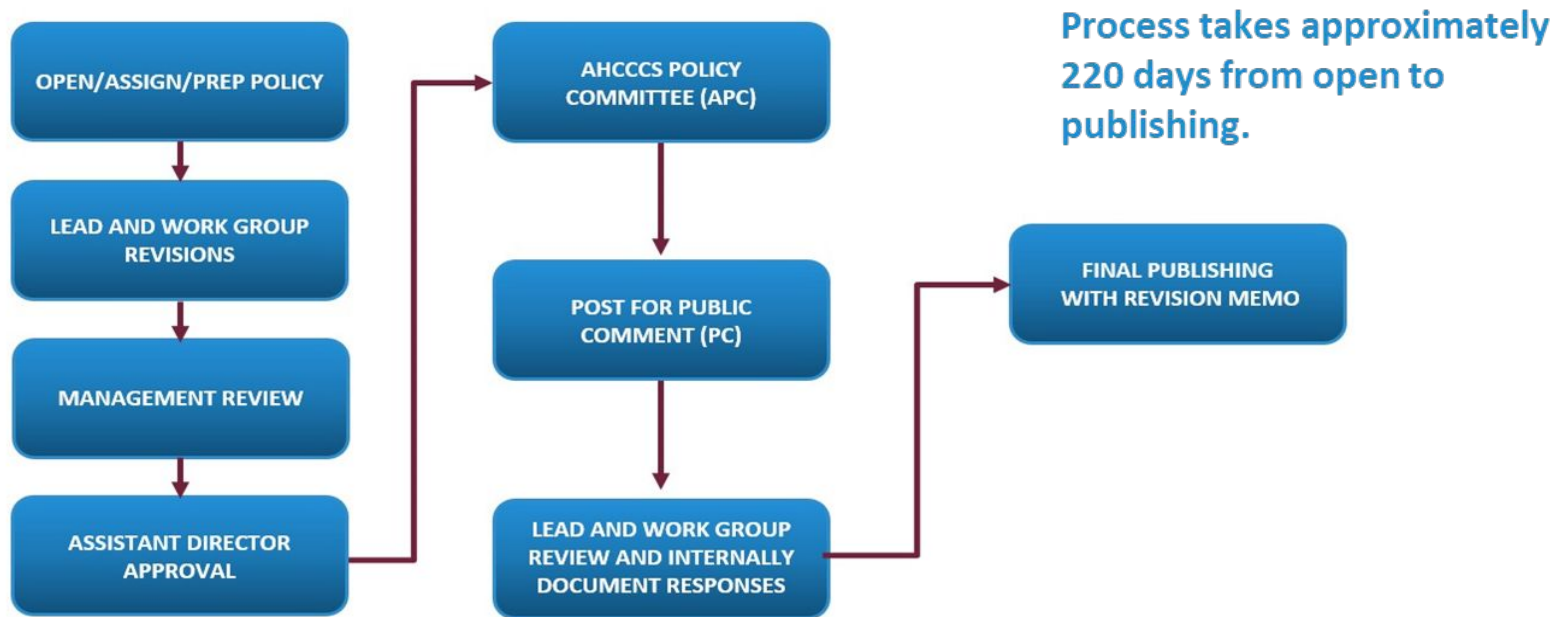
CONSISTS OF OVER 160 POLICIES AND ATTACHMENTS

This Manual applies to our MCO Contractors including ACC, ACC-RBHA, ALTCS E/PD, DCS/CHP (CHP), and DES/DDD (DDD) Contractors

The purpose of the ACOM is to consolidate and provide ease of access to the Administrative, Claims, Financial, and Operational Policies of the AHCCCS Administration. The ACOM Manual provides information to Contractors and Subcontractors who have delegated responsibilities under a Contract.

ACOM aligns with Federal and State regulations, other Agency manuals, and applicable contracts.

Policy Workflow





Contract and Policy Unit

List of Published Policies Since Last Tribal Policy Workgroup Meeting On 02/29/24.

List of Published Policies

(Since Last Tribal Policy Workgroup Meeting on 02/29/24)

- ACOM Policy 306 – Alternative Payment Model Initiative – Withhold and Quality Measure Performance Incentive
- ACOM Policy 307 – Alternative Payment Model Initiative – Strategies and Performance Based Payments Incentive
- ACOM Policy 310 - Delivery Supplemental Payment
- ACOM Policy 409 - Contractor Office of Individual and Family Affairs

List of Published Policies

(Since Last Tribal Policy Workgroup Meeting on 02/29/24)

- AMPM Policy 581 – Working with the Birth through Five Population
- AMPM Policy 582 – Support and Rehabilitation Services for Children, Youth, and Young Adults
- AMPM Policy 583 - Family Involvement in the Children’s Behavioral Health System
- AMPM Policy 584 - Youth Involvement in the Children’s Behavioral Health System

List of Published Policies

(Since Last Tribal Policy Workgroup Meeting on 02/29/24)

- AMPM Policy 585 – The Unique Needs of Children, Youth, and Families Involved with Department of Child Safety (DCS)
- AMPM Policy 586 – Children’s Out of Home Services
- AMPM Policy 587 – Transition to Adulthood



Public Comment

Link to: AHCCCS Public Comment Web page

<https://ahcccs.commentinput.com/comment/search>

Public Comment

- Both ACOM and AMPM Policies with substantial changes go out for Public Comment (PC)
- PC is typically 45 days; however, Executive Management may approve an expedited 14-day comment period
- All individuals that have signed up for our Constant Contact will be notified of the Policy being posted for comment and have the opportunity to provide feedback on the changes

The *AHCCCS Medical Policy Manual (AMPM)* provides information to Contractors and Providers regarding services that are covered within the AHCCCS program. The AMPM is applicable to both Managed Care and Fee-for-Service members.

The AMPM should be referenced in conjunction with State and Federal regulations, other Agency manuals [AHCCCS Contractors' Operations Manual (ACOM) and the AHCCCS Fee-for-Service Manual], and applicable contracts.

[Subscribe for Email Notifications of Policy Updates](#)

List of Policies Open for Public Comment (Open as of May 20, 2024)

ACOM CHAPTER 100 - ADMINISTRATION

- ACOM Policy 101 - Marketing

ACOM CHAPTER 300 - FINANCE

- ACOM Policy 301 - ALTCS E/PD Program Tiered Reconciliation (Through CYE 24)
- ACOM Policy 304 - Premium Tax Reporting
- ACOM Policy 311 - ACC And ACC-RBHA Program Tiered Reconciliation (CYE 23 and CYE 24)

List of Policies Open for Public Comment (Open as of May 20, 2024)

ACOM CHAPTER 300 - FINANCE (continued)

- ACOM Policy 311 - ACC and ACC-RBHA Program Tiered Reconciliation (CYE 25)
- ACOM Policy 325 - Targeted Investments 2.0 Program

ACOM CHAPTER 400 - OPERATIONS

- ACOM Policy 403 - Enrollment Choice in a County w/ Choice and Change of Contractor: ALTCS Contractors
- ACOM Policy 404 - Contractor Website and Member Information

List of Policies Open for Public Comment (Open as of May 20, 2024)

ACOM CHAPTER 400 - OPERATIONS (continued)

- ACOM Policy 405 - Cultural Competency, Family/Member Centered Care, and Language Access Plan
- ACOM Policy 406 - Member Handbook and Provider Directory
- ACOM Policy 414 - Requirements for Service Authorization Decisions and Notices of Adverse
- ACOM Policy 416 - Provider Manual and Required Notifications
- ACOM Policy 433 - Member Identification Cards
- ACOM Policy 436 - Network Standards

List of Policies Open for Public Comment (Open as of May 20, 2024)

AMPM CHAPTER 300 - MEDICAL POLICIES FOR COVERED SERVICES

- AMPM Exhibit 300-3 - AHCCCS Behavioral Health Clinical Oversight and Supervision Requirements

AMPM CHAPTER 300 - SECTION 310 - COVERED SERVICES

- AMPM Policy 310-B - Title XIX/XXI Behavioral Health Service Benefit
- AMPM Policy 310-F - Emergency Medical Services
- AMPM Policy 310-I - Home Health Services

List of Policies Open for Public Comment (Open as of May 20, 2024)

AMPM CHAPTER 300 - SECTION 320 - SERVICES WITH SPECIAL CIRCUMSTANCES

- AMPM Policy 320-V - Behavioral Health Residential Facility
- AMPM Policy 320-W - Therapeutic Foster Care For Children

AMPM CHAPTER 400 - MEDICAL POLICY FOR MATERNAL AND CHILD HEALTH

- AMPM Policy 440 - Kidscare (Title XXI)

List of Policies Open for Public Comment (Open as of May 20, 2024)

AMPM CHAPTER 600 - PROVIDER QUALIFICATIONS AND PROVIDER REQUIREMENTS

- AMPM Policy 660 - Opioid Treatment Program

AMPM CHAPTER 900 - QUALITY MANAGEMENT AND PERFORMANCE IMPROVEMENT PROGRAM

- AMPM Policy 930 - Implementation and Fidelity Monitoring of SAMHSA Evidence-Based Practices

List of Policies Open for Public Comment (Open as of May 20, 2024)

AMPM CHAPTER 1600 - SECTION 1620 - ALTCS CASE MANAGER STANDARDS

- AMPM Policy 1620-D - Placement and Service Planning Standard
- AMPM Policy 1620-E - Service Plan Monitoring and Reassessment Standard
- AMPM Policy 1620-K -Skilled Nursing Need Standard
- AMPM Exhibit 1620-20 - Prior Authorizations of Services for ALTCS Members

List of Policies Open for Public Comment (Open as of May 20, 2024)

AMPM CHAPTER 1600 - SECTION 1620 - ALTCS CASE MANAGER STANDARDS (continued)

- AMPM Policy 1620-L - Case File Documentation Standard
- AMPM Policy 1620-O - Abuse, Neglect, and Exploitation Reporting Standard

AMPM CHAPTER 1700 - UNDER DEVELOPMENT

- AMPM Policy 1710 - AHCCCS Housing Program



Behavioral Health Guide Overview

Behavioral Health Coding Workgroup

AHCCCS established the BHCWG in May of 2023 to coordinate efforts to update our system and tools in an effort to prevent fraud and provide guidance for providers.

May 2023

Publish the Covered Behavioral Health Services Guide (CBHSG) and B2 Matrix

CBHSG to be published on the AHCCCS website July 1st.

July 1, 2024

July Through Sept 2024

AHCCCS will continue to engage with Stakeholders, Contractors and Providers on CBHSG requirements and practical application including provider level training

October 1, 2024

Behavioral Health Coding Workgroup

AHCCCS will provide the revised CBHSG and B2 matrix to the BHCWG for final review. Additional revisions or clarifications will be added to the guide by June 30th.

June 5, 2024

CBHSG Effective Date

Beginning October 1, 2024, the CBHSG language and the B2 Matrix will be effective.

Open Floor

Announcements

Upcoming Meetings

May 30, 2024	June 13, 2024	June 27, 2024	July 12, 2024	August 5, 2024
<p>Session 1: AIHP Tribal Verification</p> <p>Time: 1:00 PM to 3:00 PM Location: Virtual / AHCCCS Offices, Phoenix, AZ</p>	<p>Session 2: AIHP Tribal Verification</p>	<p>Session 3: AIHP Tribal Verification</p>	<p>Session 4: AIHP Tribal Verification</p>	<p>Quarterly Tribal Consultation</p>




Next AHCCCS Tribal Policy Workgroup:

Monday, August 12, 2024
8:30 AM to 10:00 AM

**Agenda Requests Deadline:
July 26, 2024**

Please check the
[AHCCCS Tribal Consultation](#)
webpage for meeting information.





Next AHCCCS Quarterly Tribal Consultation:

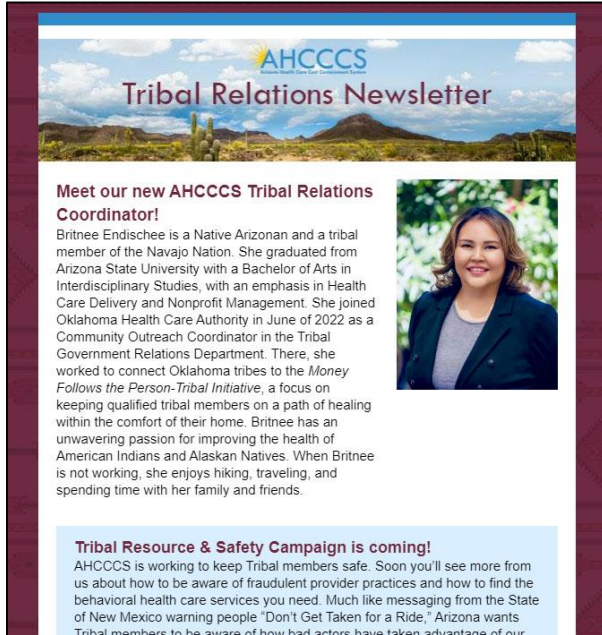
Monday, August 5, 2024
8:30 AM

Agenda Requests Deadline:
July 15, 2024

Please check the
[AHCCCS Tribal Consultation](#)
webpage for meeting information.



AHCCCS Tribal Relations Newsletter



- Utilize platform to optimize communication
- Increase access to information between AHCCCS Tribal Relation and Tribal Stakeholders/Tribal Organizations.
- Newsletter will be delivered to your inbox quarterly.
- Subscribe: scan QR code, use this [link](#) or email us at TribalRelations@ahcccs.gov



SCAN ME!

Subscribe to the [AHCCCS Tribal Relations Public Calendar!](#)

This centralized platform aims to compile significant events involving AHCCCS, sister agencies, and tribal partners. To request your event be added to this calendar, please email TribalRelations@azahcccs.gov with the following information:

- 1) Event Name & Description, 2) Event Sponsor(s), 3) Event Date(s)/Time(s) and Location, 4) Registration Information, and 5) Event Point of Contact.**

Learn about AHCCCS' Medicaid Program on YouTube!



Watch our Playlist:

[Meet Arizona's Innovative Medicaid Program](#)

Other Resources - Quick Links

- AHCCCS [Waiver](#)
- AHCCCS [State Plan](#)
- AHCCCS [Grants](#)
- AHCCCS [Whole Person Care Initiative \(WPCI\)](#)
- AHCCCS [Office of Human Rights](#)
- AHCCCS [Office of Individual and Family Affairs](#)
- [Future RBHA Competitive Contract Expansion](#)

Thank You.

Have a great day!