



Mercy Maricopa Integrated Care

BH Service Delivery to Children in Foster Care

May 16th, 2018



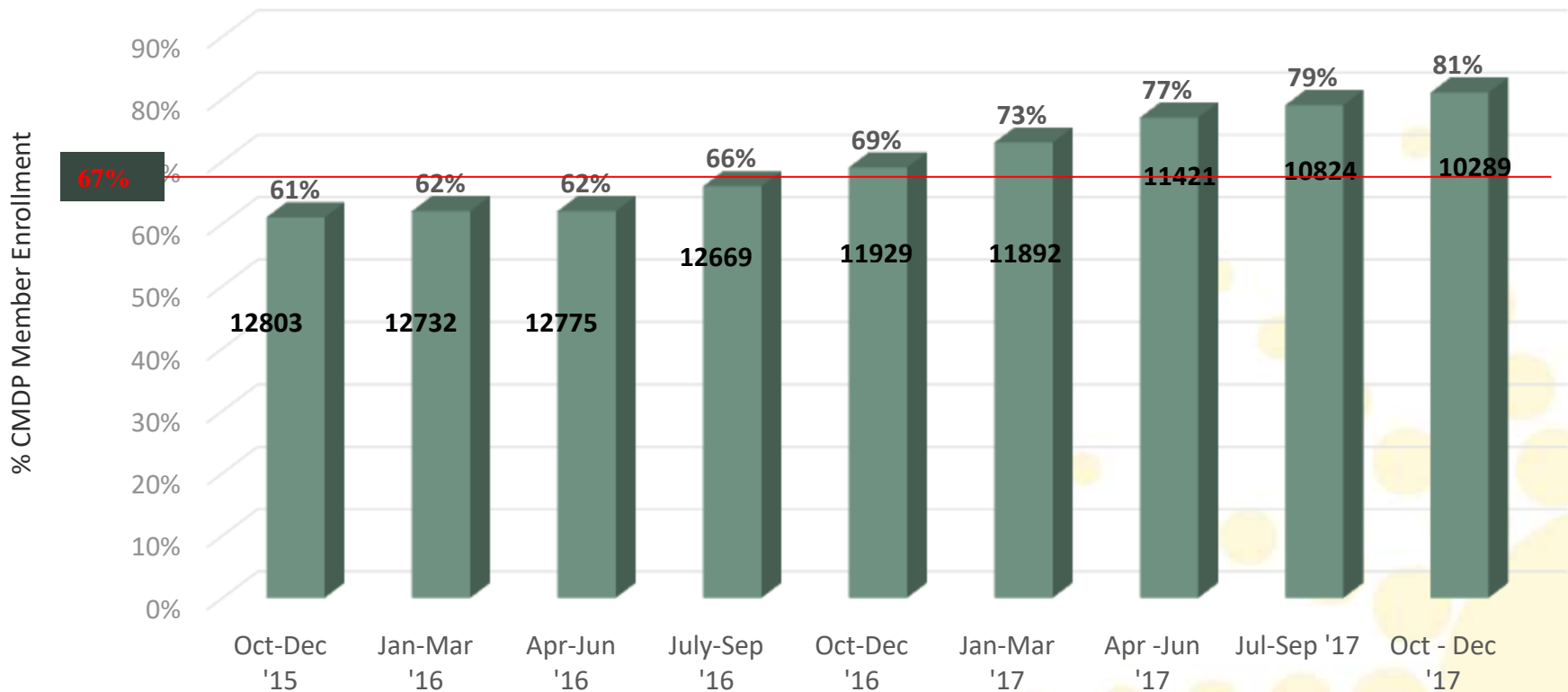
Summary of Measures

Quarterly trend data for 10/1/17 – 12/30/2017

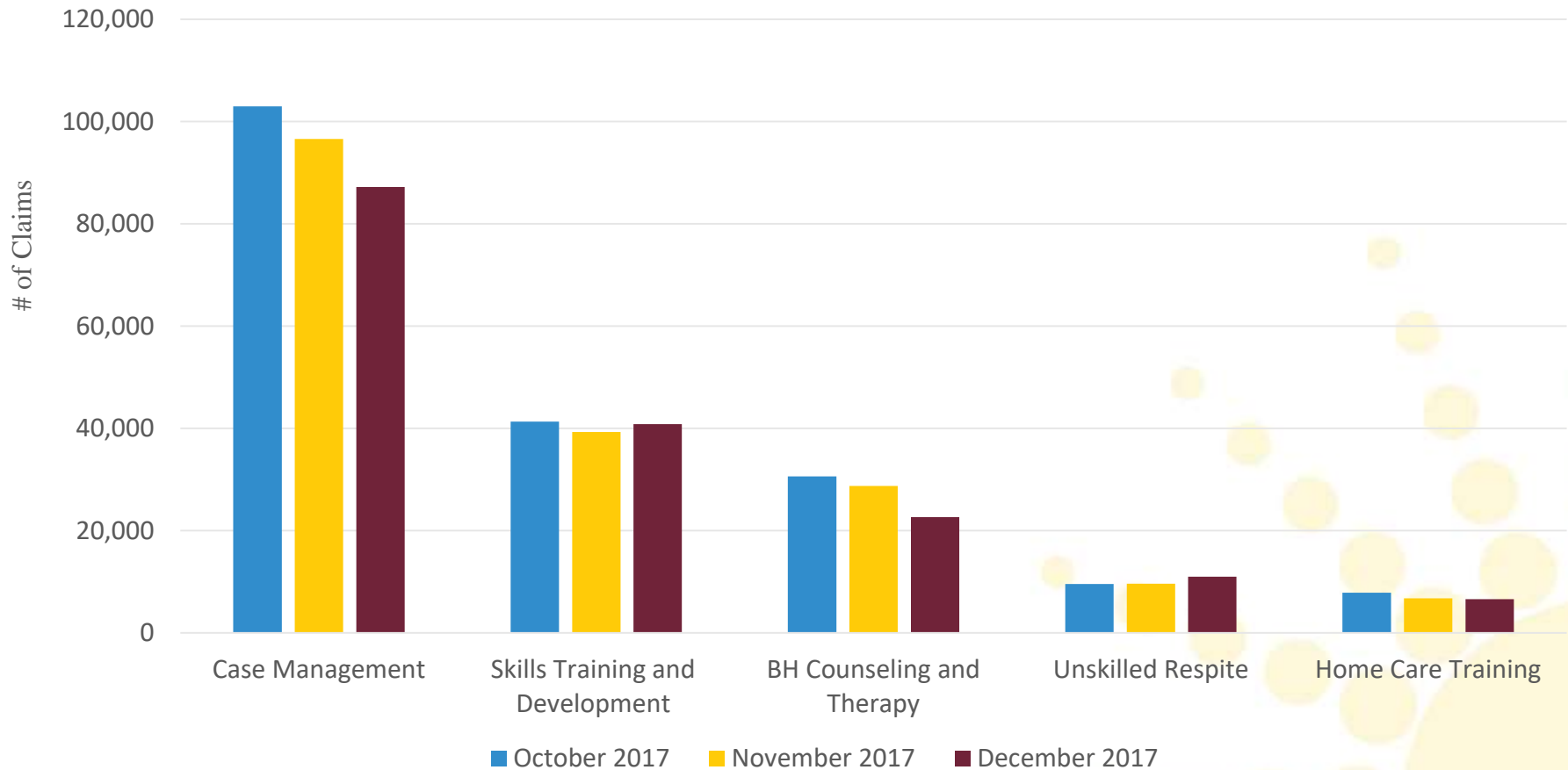
- Penetration Rate
- Top 5 Utilized Services by units
- Crisis Services Utilization – 2 hour response (performance vs contract requirement)
- Rapid Response – 72 hour response (performance vs contract requirement)
- HCTC Utilization - # of foster children, average LOS
- Respite Utilization
- Reunification Services
- Network Development
- Training and Education

Trended Quarterly CMDP Penetration Rate

Total CMDP Enrollment vs. Total CMDP Penetration

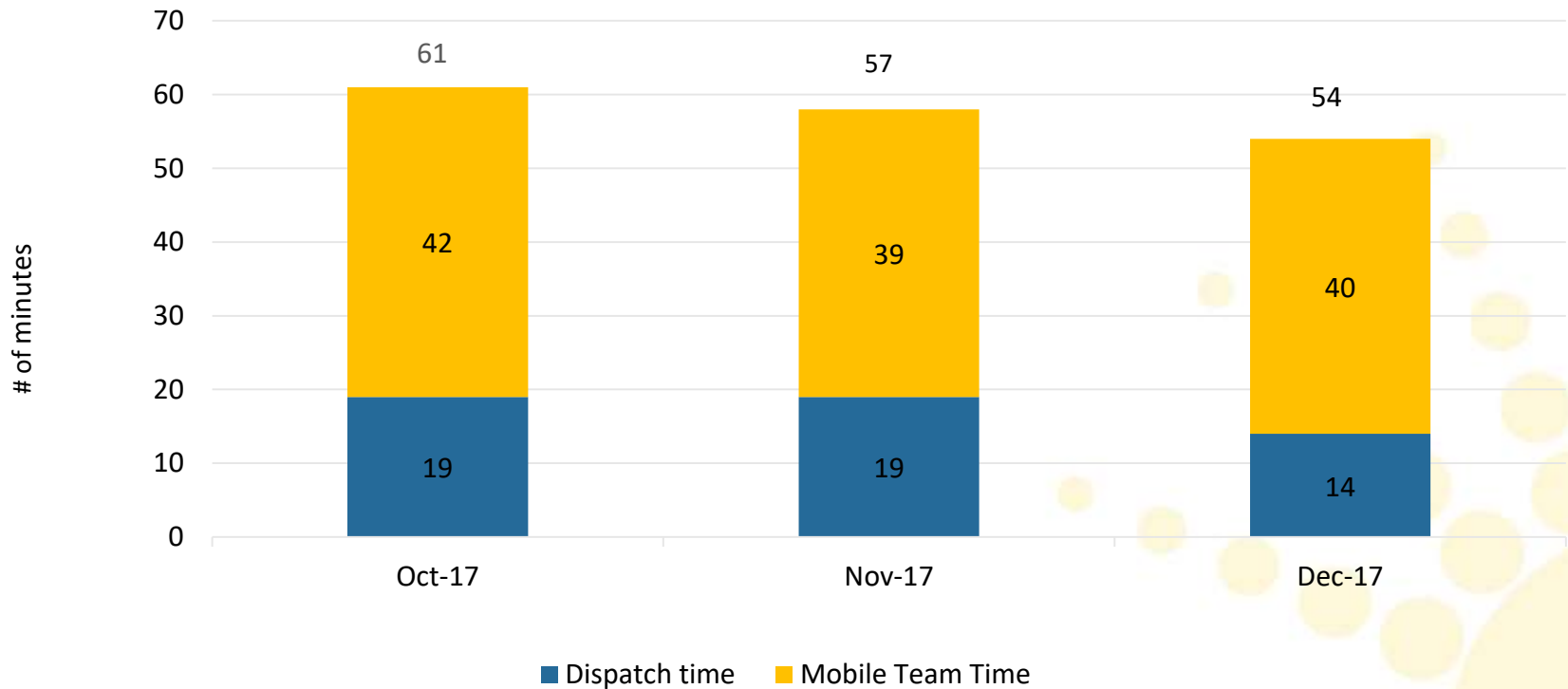


CMDP Top 5 Service Utilization



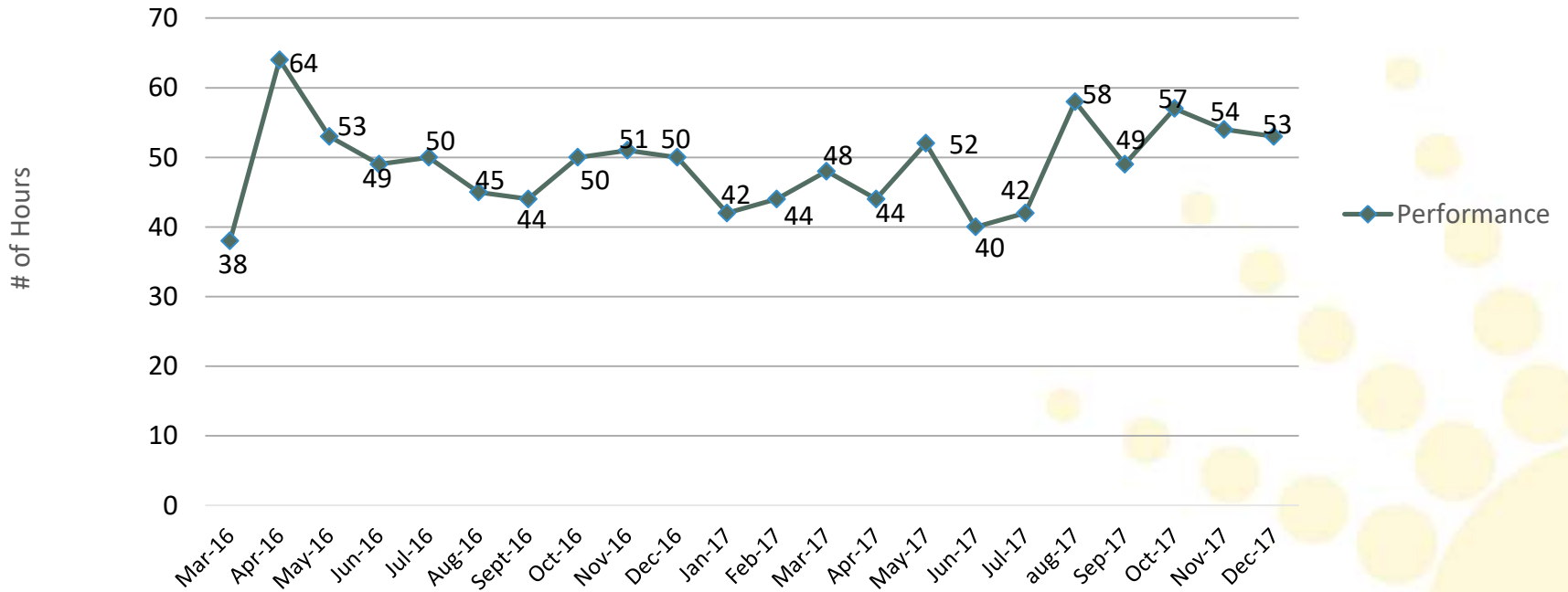
Crisis Services

Average Mobile Team Response Times for CMDP Members



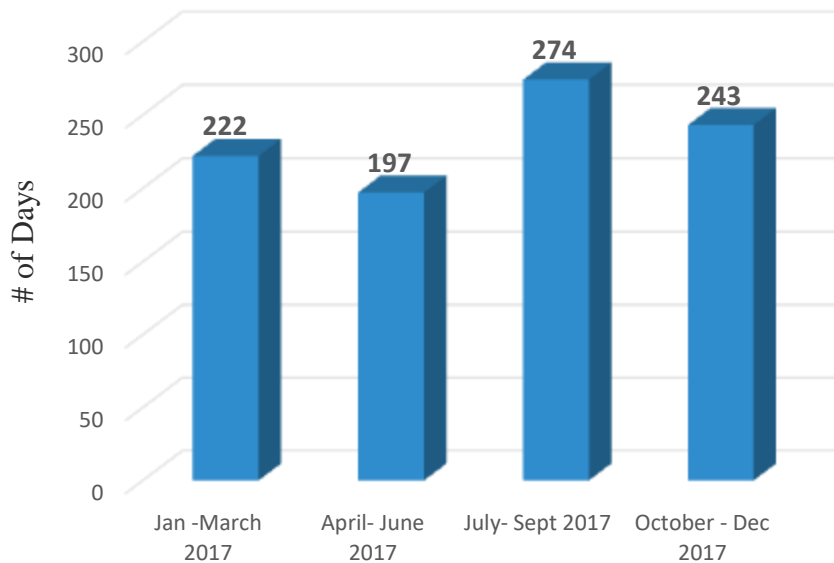
Rapid Response

Average Rapid Response Time

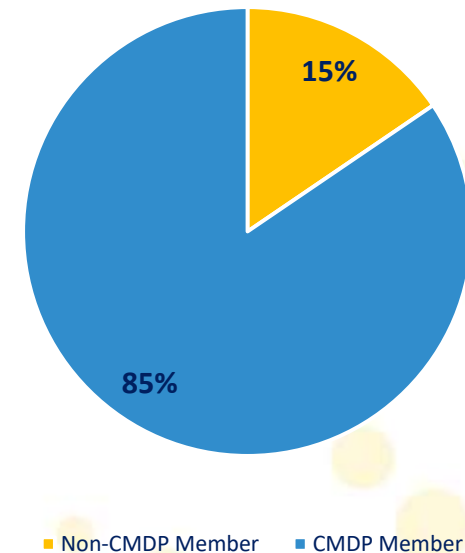


HCTC Utilization

**CMDP Members in HCTC
Average Length of Stay**



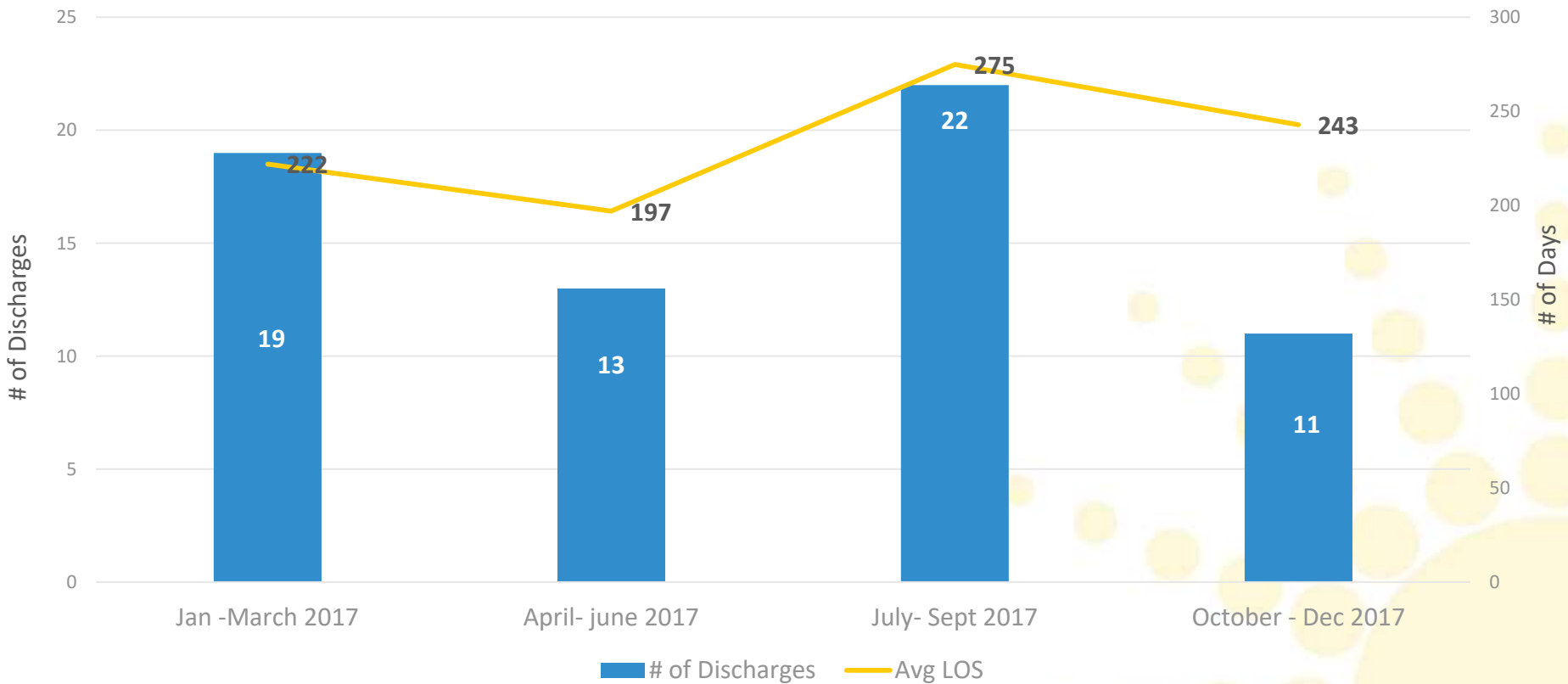
CMDP vs. Non CMDP Members



- There are a total of 71 Children in an HCTC level of care as of January 2, 2018 and 60 of those children were in Foster Care.
- The average length of stay for children in Foster Care who discharged between October 2017 to December 2017 was 243 days.

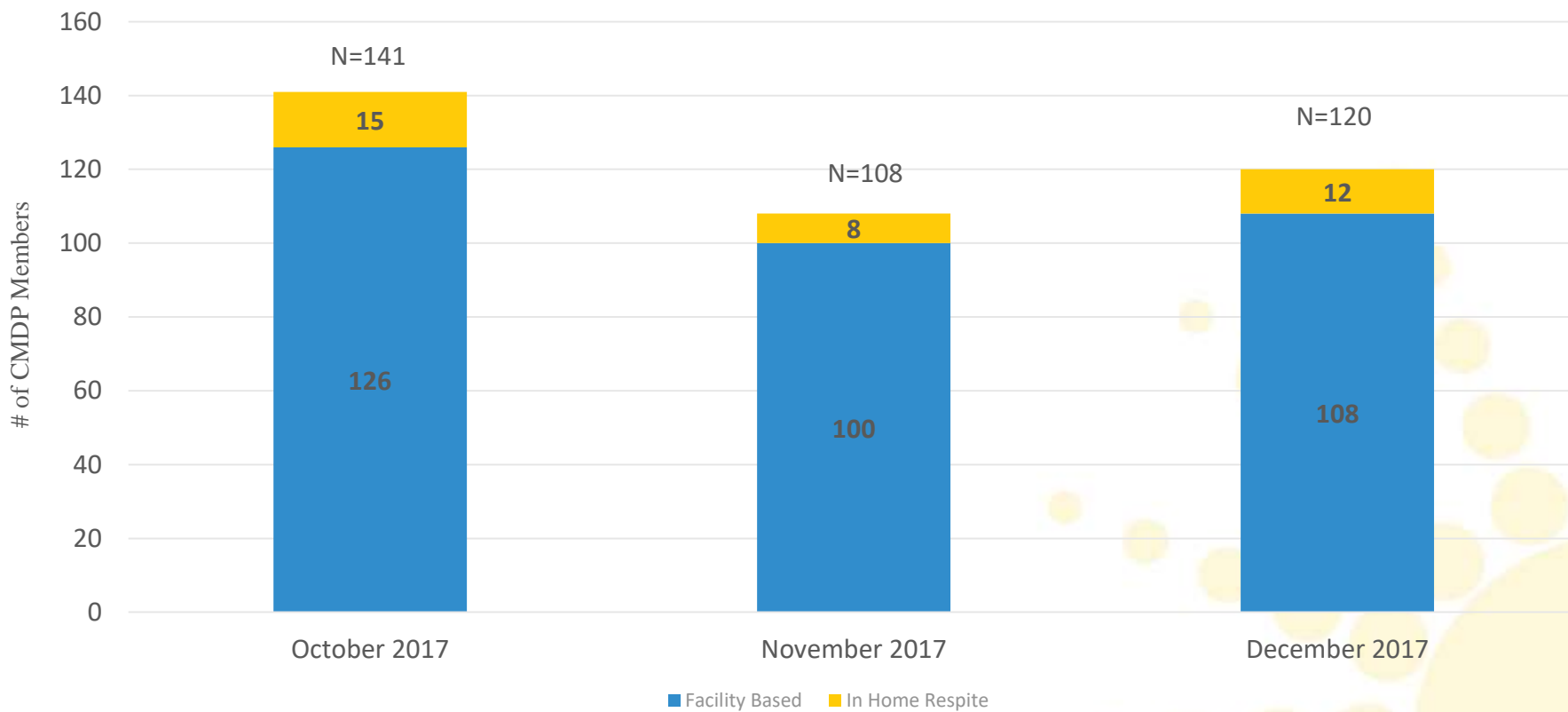
HCTC Utilization

HCTC Average Length of Stay and Discharges by Quarter



Respite Utilization

CMDP Member Respite Utilization



Reunification Services

- Rapid Response available to families involved with DCS in-home services
 - When requested by DCS, rapid response reaches out to the biological parents to gather information and assist them in connecting with services to the family in home
- Collaboration continues through the Mercy Maricopa/DCS Collaborative. Providers are required to:
 - Collaborate with DCS on in home interventions,
 - Attempt to enroll AHCCCS eligible children and adults in Behavioral Health,
 - Attempt engagement with the family, and
 - Provide services designed to increase child and family stability in the home whenever possible
- Multilevel response to children needing permanency and experiencing placement instability
 - Increased collaboration, services and support to the Welcome Center by crisis providers during hours indicated by DCS Welcome Center administration
 - Increased support by Mercy Maricopa staff to the DCS Placement Unit to assist in placement stability of high needs youth and provide planning for the BH needs of youth in DCS shelter care
 - Increased TA and High Level staffing provided when teams request additional support

Reunification Services

- Ongoing efforts:
 - Outreach and engagement of the biological family often begins with Rapid Response
 - DCS Model office support designed to increase biological family involvement and support
 - Parent mentors to provide outreach to parents and support engagement in services
 - No Wrong Door initiative with Family Involvement Center
 - Family Center of Excellence in Maryvale (designated area of high DCS removals and reports)
 - Fast Pass Identification and partnership with DCS
 - Foster and Adoptive Support Team (FAST)
 - Collaboration with the Maricopa County Juvenile Probation attempting to intervene with families of youth not held in detention
 - First Connections – Team in Children’s Provider that is connected to women that are pregnant and a designation of Serious Mental Illness.
 - Coordination on the DCS SAFE Model provider training

Network Development

- Mercy Maricopa has expanded services for youth by adding several new programs to the network:
 - West Valley Child Crisis Center has implemented a Pet Therapy program
 - Building Blocks and Valle del Sol each have programs designed to support LGBTQ youth
 - Devereux's Advance Behavioral Health Arizona Autism to support children and adolescents with autism spectrum disorder. Their program offers both Comprehensive and Focused ABA Treatment
 - Heather Stestili specializes in addressing trauma and grief/loss for children ages birth to twelve through play therapy (including sand work), Therapy and Parent-Child Interaction Therapy (PCIT).

Network Development

- Mercy Maricopa in collaboration with Phoenix Police Department, DCS and several providers have implemented the Human Trafficking Protocol
 - 60 trafficked youth have been identified through the protocol and connected to services
 - 88% of the youth identified have remained in treatment upon identification
- Mercy Maricopa continues to have providers co-located at the DCS Offices and expanded the model to be inclusive of family support and outreach at the
 - The Projects outlines a comprehensive behavioral health program model that meets the needs of the children, youth, families and caregivers that are involved in the child welfare system and enrolled in CMDP.
- Mercy Maricopa facilitates ongoing meetings with Providers and DCS Staff involved in the Family Engagement Model to identify solutions to barriers in the process and establish measurable outcomes.

Training and Education

- Mercy Maricopa continues to expand accessible training to stakeholders working with CDMP youth during October – December 2017:
 - Human Trafficking Training with Law Enforcement: 120 professionals trained through 4 sessions
 - MMIC Lunch and Learn
 - St. Luke's Crisis Collaborative
 - Governor's office
 - Cause Task Force
 - Relias on-line training for DCS Group Home staff: 85 trained
 - Foster-Adoptive Training Series: 71 trained through 5 sessions
 - Foster Navigation Forum: 42 trained
 - Forum has been recorded and will be available online
 - Completed the Infant-Toddler Mental Health training series. Additional training planned throughout the upcoming year
 - Completed Trauma Focused-Cognitive Behavior Therapy (TF-CBT) training of providers. Planning TF-CBT training and continued certification opportunities for clinicians and general training for stakeholders, including DCS staff

Stakeholder Engagement

- Regular Collaborative Meetings
 - DCS/CMDP Executive/Administrative/Regional
 - CMDP CCR
 - High Cost High Needs
 - DCS sites: Co-location Collaboration Meeting
 - Family Engagement Meeting
- DCS Stakeholder Meetings
 - DCS IV-E Waiver and improvement initiatives
- Workgroups
 - DCS SAFE Model training for behavioral health
 - Foster, Adoptive and Kinship Oversight
 - Transition Age Youth Meeting
 - Juvenile Justice Workgroup
 - Safe Reduction Workgroup
 - ASD Workgroup
 - Fostering Sustainable Connections – Statewide Implementation Team Meeting