

06/16/2016

Lauren Prole
Clinical Project Manager
AHCCCS -Office of the Director
801 E. Jefferson St. Phoenix, AZ 85034
Lauren.Prole@azahcccs.gov
Sent via email

Re: Addressing the BH Needs of Children Involved with DCS – HB2442 Implementation

Please find our update on current and upcoming activities related to addressing the behavioral health needs of children involved with DCS below. As requested the following topics - Community Forums/Stakeholder Engagement, Staff Training, and Network Development are broken out into sections.

Section I: Community Forums/Stakeholder Engagement

UnitedHealthcare Community Plan (UHCCP) convened our second UHCCP-CRS Foster, Adoptive and Kinship Parent Advisory Committee (FAKPAC) meeting on Tuesday, May 24, 2016 at the Ability 360, <http://ability360.org/>, located at 5025 E. Washington St., Phoenix, AZ 85034 from 12:30 – 2 PM.

There are five CRS family members who participate in our FAKPAC. Names withdrawn. Participation includes three foster parents and two kinship (grandparents) family members. Three participated by phone and two participated in person.

Professionals include:

Kevin Flynn, AHCCCS/transitioned from DBHS (in-person)
Robert Crouse, AHCCCS/transitioned from DBHS (in-person)
Laurie Devine, ADES/DCS Kinship (in-person)

Agenda items:

- Assigned: Provide names of folks/training being delivered so that the FAKPAC can begin to craft an inventory of known training opportunities. CRS DCS Liaison, Marta Urbina, will follow-up with committee members prior to the next scheduled meeting, 6/28/16.
- Completed: Written feedback on the UHCCP CRS draft BH flyer from verbal/written feedback from committee members
- Completed: established standing meeting schedule, 4th Tuesday of each month from 12:30 – 2 PM at the Ability 360 and telephonically. Future dates are 6/28/16, 7/26/16, 8/23/16 and 9/27/16.

Our next scheduled Advisory Committee meeting is on 6/28/16. Some continuing agenda items:

- Strategize about scheduling community forums (cont.)
- Discuss DD/BH Respite Issues (cont.)
- Marta Urbina will contact each FAKPAC member by end of next week to discuss their separate ideas/interests that they wish us to consider for future agenda items.

Current outreach thus far but not limited to:

- ADHS/OCSHCN disseminated the DCS Points of Contact flyer (Eng/Span) in May via their monthly enews (email formerly referred to as a Monday Memo).
- Sent introductory email to nine Home Visiting Coordinators along with the DCS Points of Contact Flyer (Eng/Span). Received response from the home visitation coordinator for Navajo County. Amy Stradling works out of the Public Health Department and coordinates efforts between programs that exist through other agencies. Some of the home visitation agencies that Amy works with include: Parents As Teachers/FTF, Healthy Families/MIECHV, Health Start, Healthy Steps, and Early Head Starts. Home visiting provides families the opportunity to take part in parent education programs within the comforts of their own home that helps families raise healthy children ready to succeed in school and in life with a focus on pregnant women and families with children birth to age 5. There are approximately 20 home visitors among all the agencies in Navajo County offering home visitation programs to residents. Amy committed to disseminating the DCS Points of Contact Flyer with the home visitors. We acquired the names of the home visitation program coordinators via the Strong Families AZ, <http://strongfamiliesaz.com/>.
- Susan Levy, Communication Coordinator, Volunteers and Community Involvement at Native Health responded on 5/19/16 that she would be delighted to participate on the committee until she is able to have other medical staff identify potential families to participate.
- Judie Walker, UHCCP Member Ombudsman, registered to attend the Mercy Maricopa Foster and Adoptive Parent Forum at the Family Involvement Center on 6/16/16 from 5:30 – 7:30 AM. The goal is to be able to collaborate as a fellow RBHA, and provide technical assistance, support should opportunities/questions arise related to CRS members. One of the FAKPAC, Kinship Parents, may also be attending.

Section II: Staff Training

- The embedded training flyer regarding care for individuals with intellectual and developmental disabilities was shared with the FAKPAC. It is available for UHCCP staff and it has been added to Optum’s website, providerexpress.com under the training/webinars section. The flyer will also be emailed to the UHCCP BH provider network.



Individuals with DD
ProgramWebinar_Flye

- Request sent to UHCCP Clinical Training team to add *Addressing the BH Needs of Children Involved with DCS* to existing curriculum called Arizona State School of Training that is required for all new UHCCP staff. The new module on BH will be required of all current and new employees once launched.

Section III: Network Development

Facility Adds:

Practitioner Name	Provider Type
Better Horizons LLC	Psychiatric Residential Fac-Adults Only
Community Connections LLC	Psychiatric Residential Fac-Adults Only
JFM Inspirations LLC	Psychiatric Residential Fac-Adults Only
Eureka Imperial Residence LLC	Psychiatric Residential Fac-Adults Only
West Yavapai Guidance Clinic	Level II Residential, SA Inpatient Detox, Level I MH Inpatient (Adults Only)

Group Adds:

Practitioner Name	Practice Type
Assurance Health and Wellness	OP Clinic MH
Crossroads Inc	OP Clinic SA & MH
FSL Pathways Inc	HCTC-Adults Only

In Contracting Process:

Practitioner Name	Practice Type/ Level of Care
Horizon Health and Wellness	Level II Residential and Level I Sub-Acute (Adults only)
Crossroads Inc.	Level II Residential-Substance Abuse (Adults Only)
Valley Hospital	Level I-Acute Inpatient (Adults only)
Phoenix Children's Hospital	Level I-Acute Inpatient (Pediatric)
Charles Residential	Level II Residential (Adults Only)
AZ Facts of Life	Outpatient Services, including in-home counseling services
Hope Group, LLC	Outpatient Services

Section IV: AHCCCS Call Tracking related to HB2442

Log provided for CRS. CRS DCS Liaison has received one call since the last report provided to AHCCCS on May 20th. The previous three calls/issues have been closed.