

05/19/2016

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*Sent via email*

**Re:** *Addressing the BH Needs of Children Involved with DCS – HB2442 Implementation*

On the following page, please find our one page update of current and upcoming activities. As requested, our summary also includes network development efforts specific to specialized services for children in foster care and foster parent contact/request for services post 21 days.

Thank you,  
Kristen Challacombe  
UHCCP CRS Vice President

Cc:  
Joe Gaudio, UHCCP CEO  
Stephen Chakmakian, DO, UHCCP CMO  
Leslie Paulus, MD, UHCCP CRS Medical Director  
Linda Downing, UHCCP Health Services Vice President  
Kelly Kreiselmeier, UHCCP Associate Compliance Director

## Section I: Current and Planned Activities

- 4/19 - CRS DCS Liaison emailed and called RBHA DCS Points of Contact to make an introduction
- 4/19 - CRS DCS Liaison began to track Foster/Adoptive Calls (AHCCCS tracking log attached)
- 4/19 & ongoing – Community outreach to share DCS Points of Contact and CRS recruitment efforts for parent council with Raising Special Kids, Pilot Parents Southern AZ, ADHS/OCSHCN, United Cerebral Palsy, Sharing Down Syndrome, Native Health, Hands and Voices, Gompers, Institute of Human Development – Arizona University Center on Disabilities at NAU and AzAAP
- 4/20 - Emailed request to develop CRS/RBHA Collaborative Protocols with MMIC and Cenpatico contacts; protocol already developed with HCIC and in process with MMIC
- 4/21 - Emailed DCS Points of Contact Flyer to CRS MSICs and requested posting to their websites
- 4/21 - Implemented process to distribute DCS Points of Contact Flyer to CRS foster/adoptive parents at each CFT. Receipt of flyer is noted in BH Service plan signed by the parent. Email receipt is confirmed and saved to UHC's care management system.
- 4/25 - Translated DCS Points of Contact into Spanish
- 4/26 - Hosted first CRS Foster, Adoptive, Kinship Parent Advisory Council (FAKPAC) meeting. Council includes: NAMES REMOVED BECAUSE OF ISSUES WITH SECURE EMAIL (Agenda Attached)
- 4/28 - Provided AHCCCS CRS BH Provider Network Environmental Scan
- 5/4 - UHCCP CRS participated in MMIC's RBHA/CRS System of Care meeting to review HB2442; shared feedback with RBHAs; requested clarification on the Crisis and Rapid Response process
- 5/4 - Emailed Shalom Jacobs, DCS Deputy Director Field Ops, requesting DCS Notification/Removal report for CRS. Confirmation received that report was being worked on; initial email request was made by Dr. Salek on behalf of CRS on 4/18
- 5/5 - UHCCP CRS presentation at Arizona's Children Association West Valley Office
- 5/11 - Optum BH meeting with CRN to discuss crisis services for CRS
- 5/12 – Optum BH meeting with MMIC to discuss crisis service for CRS
- 5/12 - UHCCP CRS participated in the first CRS/CMDP/DCS Collaborative Monthly Meeting; discussed updating CRS/DSC Collaborative Protocol and Rapid Response process/forms
- 5/13 - Met with Kim Light, CMDP Chief Health Services Officer, to discuss progress on CRS Notification/Removal Report; agreed that a new report created for CRS that identified monthly CRS members new to foster care statewide was acceptable – expect to receive June's report for April removals **any day**. Also agreed to provide current CRS/CMDP member roster (485 members) so that CMDP can do a one-time report to provide current members' DSC worker contact information and out of home placement contact information. CRS/CMDP Member Report sent 5/17. Going forward DCS case worker and out of home placement information will be included in the new monthly CRS Notification report.
- 5/18 - Provided feedback to UHC Marketing on CRS Foster Parent BH Flyer; draft to be shared at FAKPAC for stakeholder feedback before finalizing
- 5/18 - CRS FAKPAC member, Ann Nichols, participated in the Tucson Foster Parent Forum and will provide a report on the meeting to the FAKPAC on 5/24
- 5/19 - Requested and received blank DSC /RBHA Rapid Response Forms from CMDP
- 5/23 - UHCCP CRS/ Optum BH meeting with HCIC to discuss crisis services with CRN for CRS
- 5/24 - Second CRS FAKPAC Meeting Scheduled (Agenda/Minutes Attached)
- 6/15 - UHCCP CRS/ Optum BH meeting with Cenpatico to discuss crisis services with Nursewise for CRS
- ASAP – UHCCP to call every CRS/CMDP members' DCS case worker and out of home placement to identify if member is in need of BH services, currently receiving care and if there are any barriers to care. Letter will also be mailed; once receive report from CMDP with contact information

Section II: Network development effects specific to specialized services for children in foster care

- 3/28 – met with A New Leaf
- 5/16 – met with Devereux
- 5/26 – meeting with Crisis Prep and Recovery in the morning
- 5/26 – meeting scheduled with Spectrum in the afternoon

Section III: Currently addressing BH2442 – foster parents contact/request for services post 21 days

- AHCCCS Call Tracking Log attached for CRS; CRS DCS Liaison has received 1 call and 2 referrals from MMIC of CRS families. None were related to difficulty receiving a BH appointment or services post 21 days.