



# AHCCCS CHP Dashboard

(formally published as the AHCCCS CMDP Dashboard)

4/15/2021

# Mercy Care DCS Comprehensive Health Plan

- On April 1, 2021, CMDP changed to Mercy Care Department of Child Safety Comprehensive Health Plan, or Mercy Care DCS CHP. Children in foster care are able to get medical, dental and behavioral health services from one health plan, Mercy Care DCS CHP. Covered services for children in foster care remain the same.

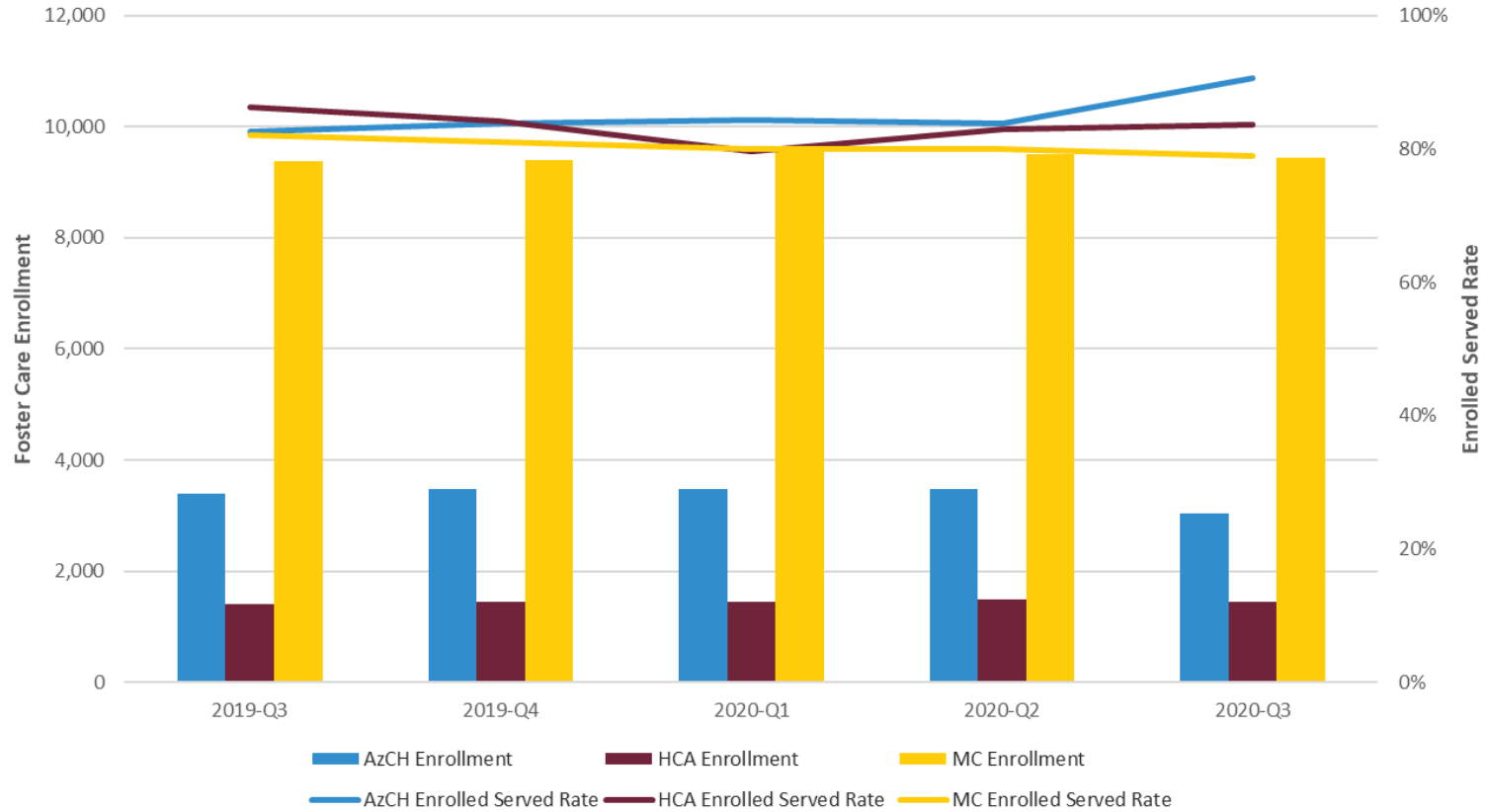
Dashboard Measure	Source	Occurrence
CMDP Enrolled/Served & Enrollment	BH Utilization and Timeframes Del. - HP Self Reported	Quarterly
Crisis	BH Utilization and Timeframes Del. - HP Self Reported	Quarterly
Rapid Response	BH Utilization and Timeframes Del. - HP Self Reported	Quarterly
Therapeutic Foster Care	AHCCCS Data Warehouse/Calculated*	Quarterly
Respite	AHCCCS Data Warehouse/Calculated*	Quarterly
Grievances	BH Utilization and Timeframes Del. - HP Self Reported	Quarterly
AHCCCS Jacob's Law Call Volume	AHCCCS Clinical Resolution Unit	Monthly
Jacob's Law HP Liaison and After Hours Communication	ACOM449 Deliverable - HP Self Reported	Monthly
Jacob's Law Access to Services	ACOM449 Deliverable - HP Self Reported	Quarterly
Newly Enrolled CMDP Members	AHCCCS Data Warehouse/Calculated*	Monthly
CMDP Enrolled Served – Percentage Served	AHCCCS Data Warehouse/Calculated*	Monthly

\*Internal source(s)

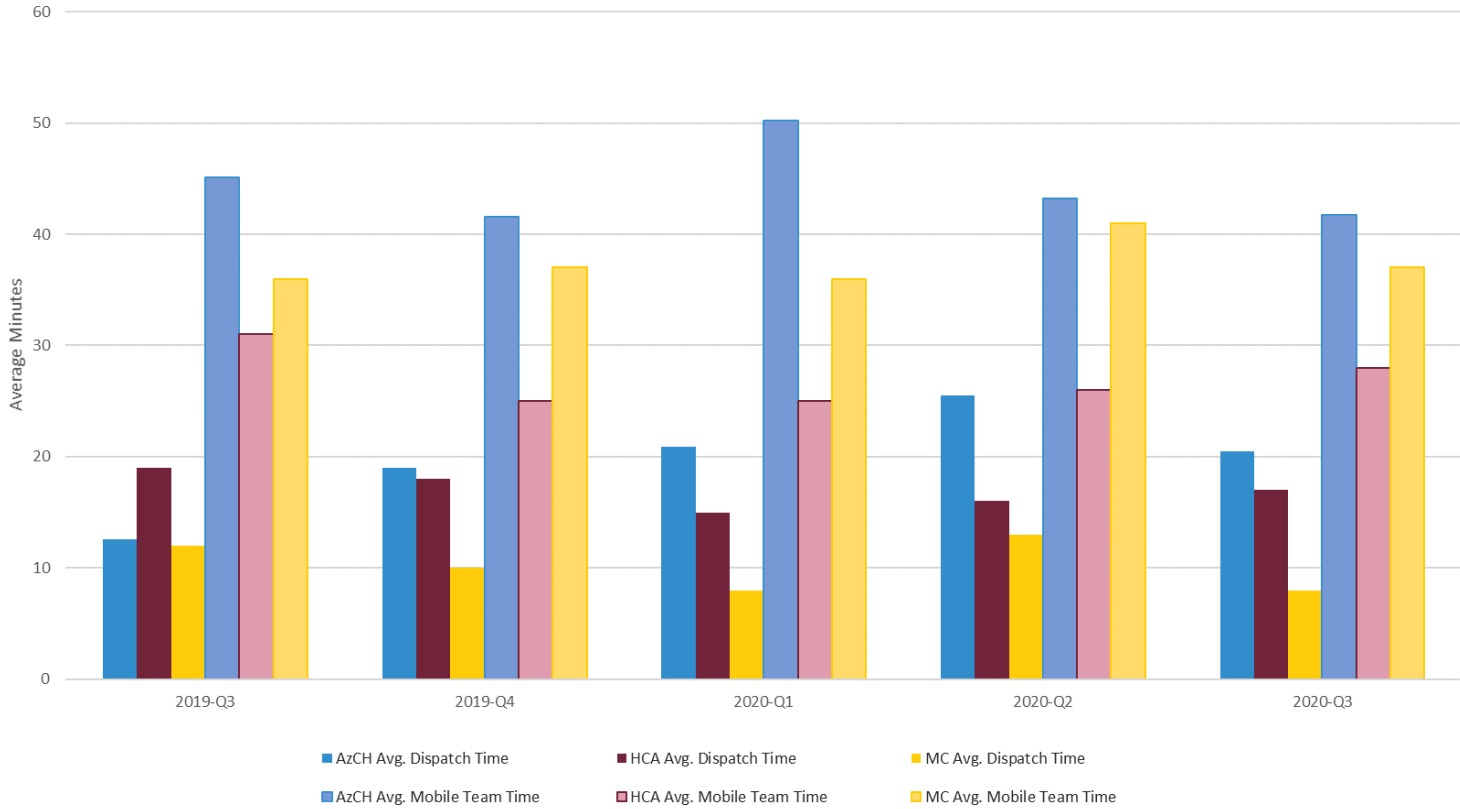
# Timeframe

Quarter	Date
2019-Q3	4/1/2019 – 6/30/2019
2019-Q4	7/1/2019 – 9/30/2019
2020-Q1	10/1/2019 – 12/31/2019
2020-Q2	1/1/2020 – 3/31/2020
2020-Q3	4/1/2020 – 6/30/2020

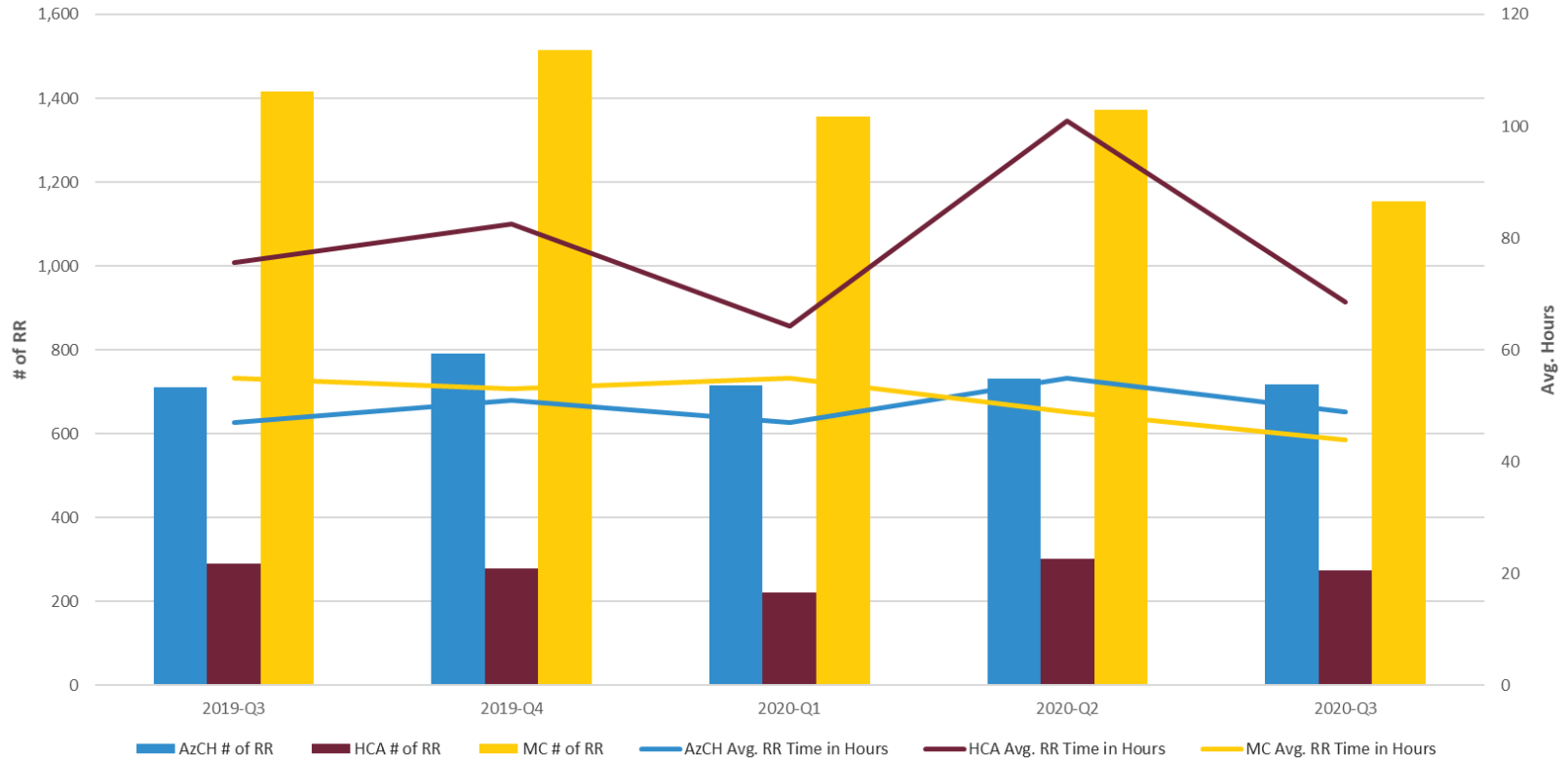
# Enrolled Served – HP Self Reported



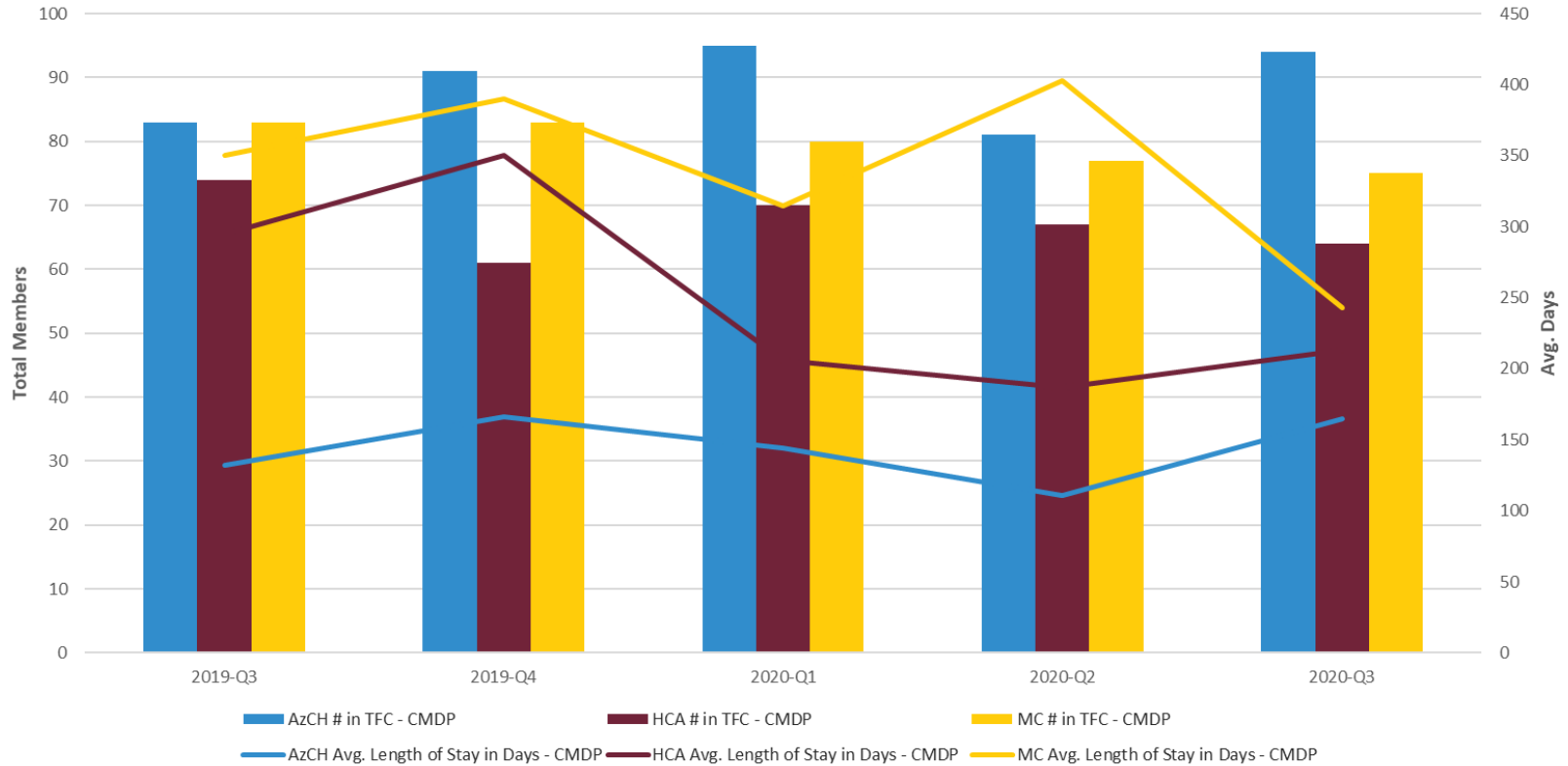
# Crisis Services – HP Self Reported



# Rapid Response – HP Self Reported (72-hour requirement)

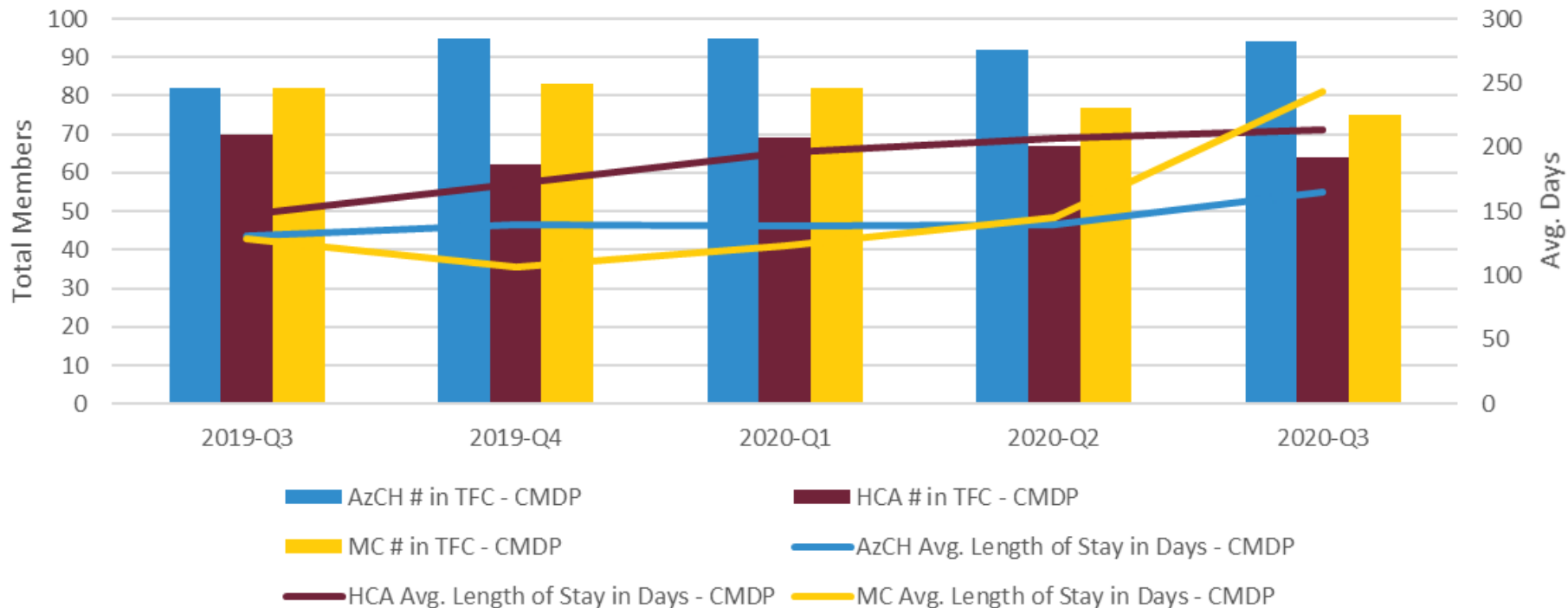


# TFC Utilization by Avg. Length of Stay – HP Self-Reported

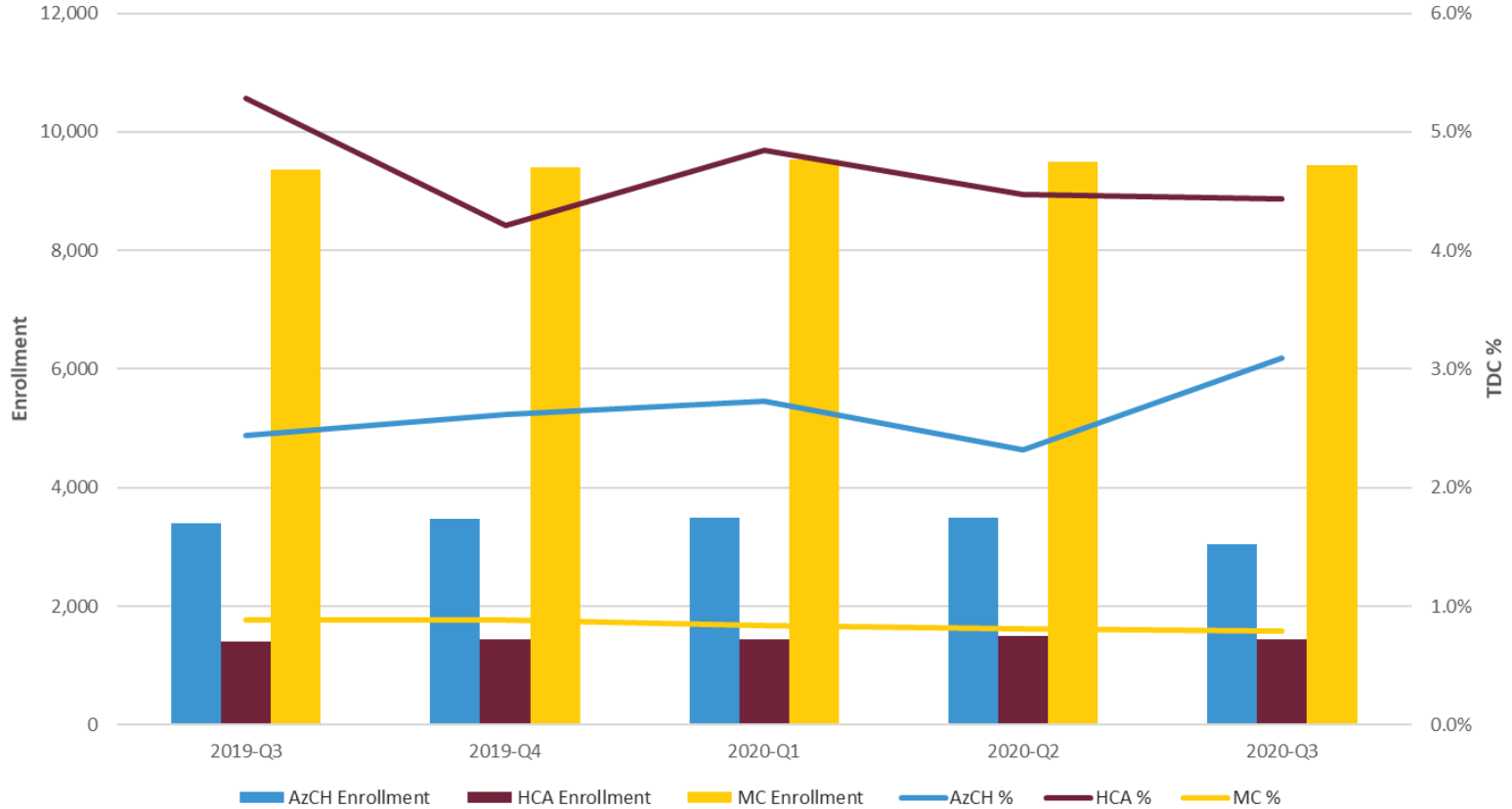




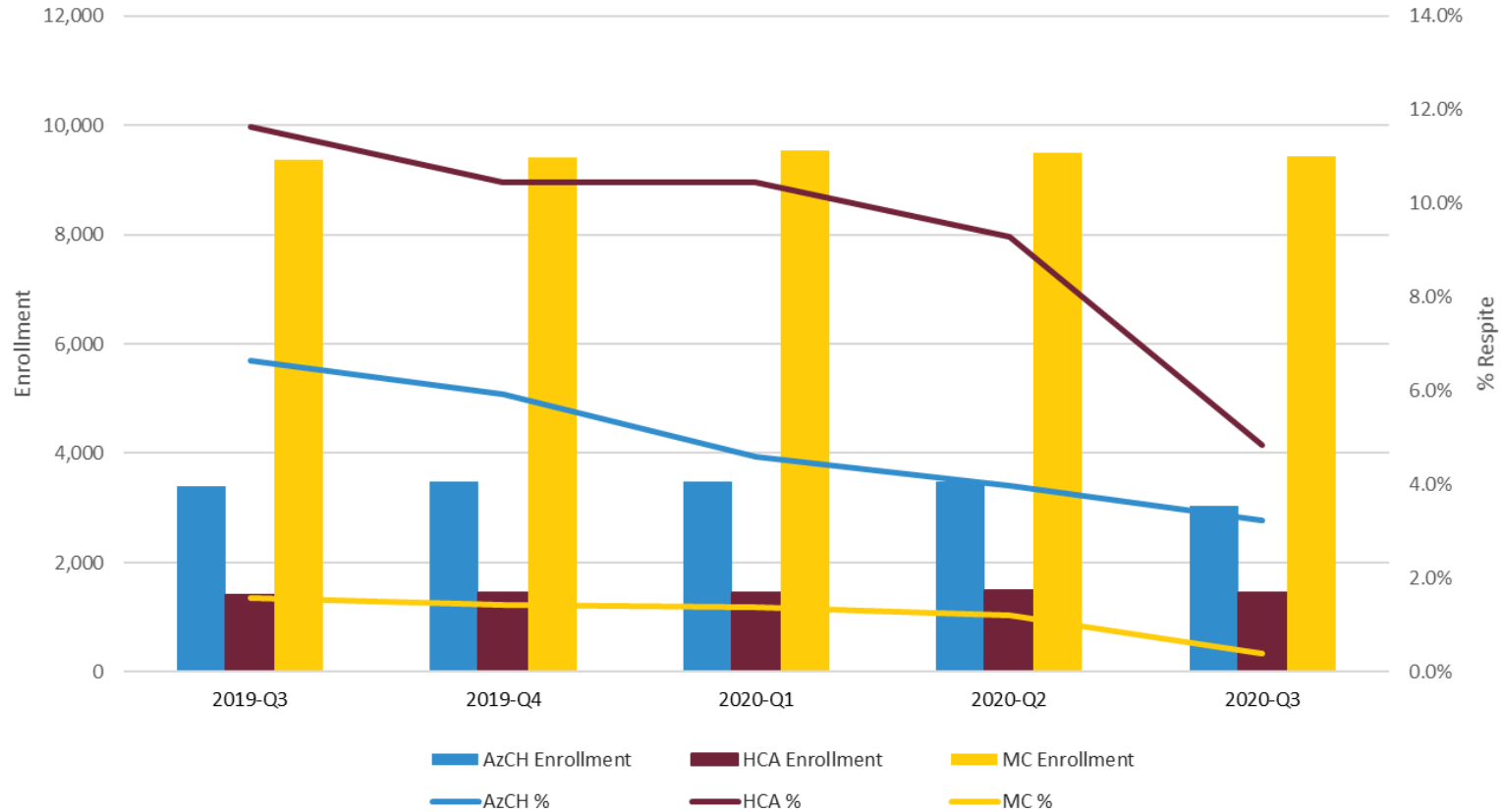
# TFC Utilization by Avg. Length of Stay – AHCCCS Calculated



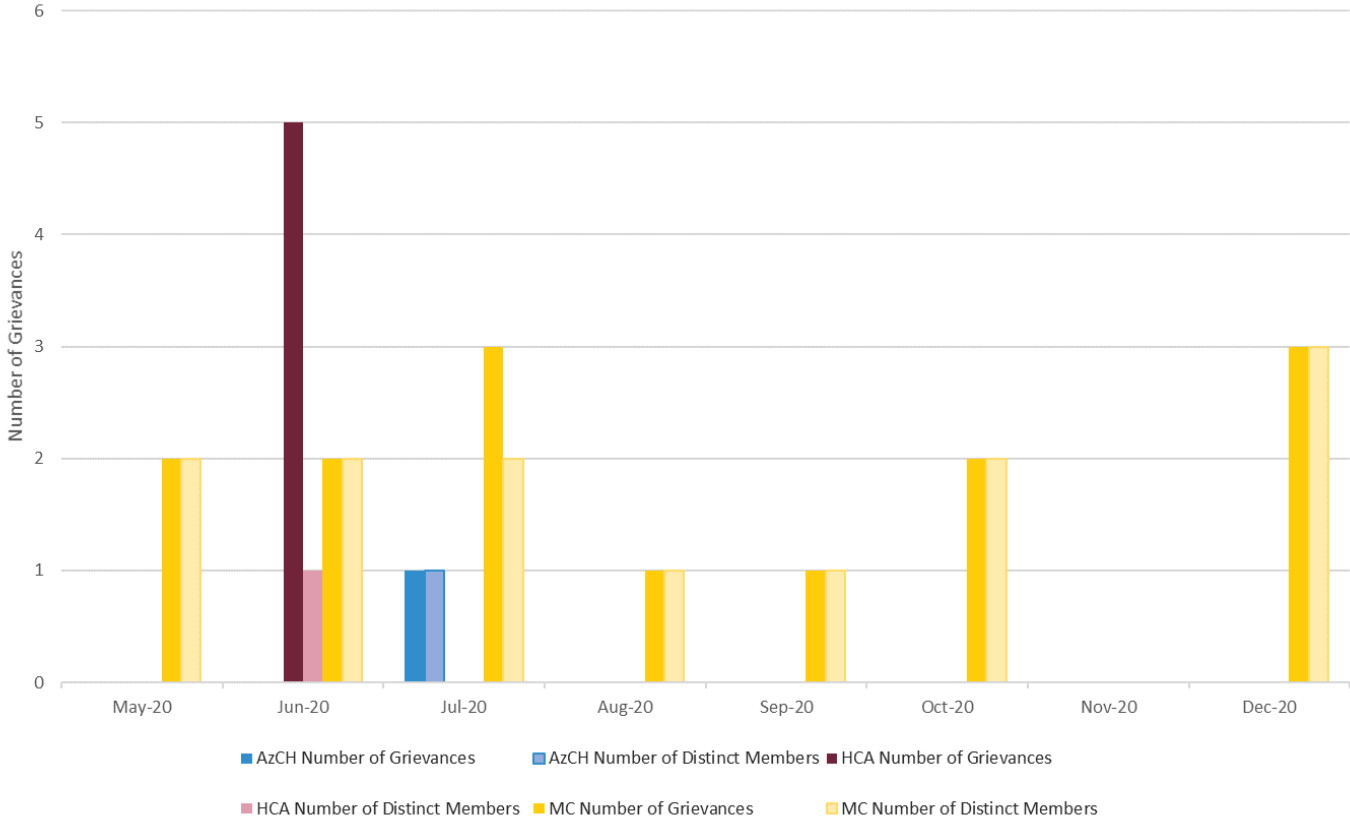
# TFC Utilization – AHCCCS Calculated



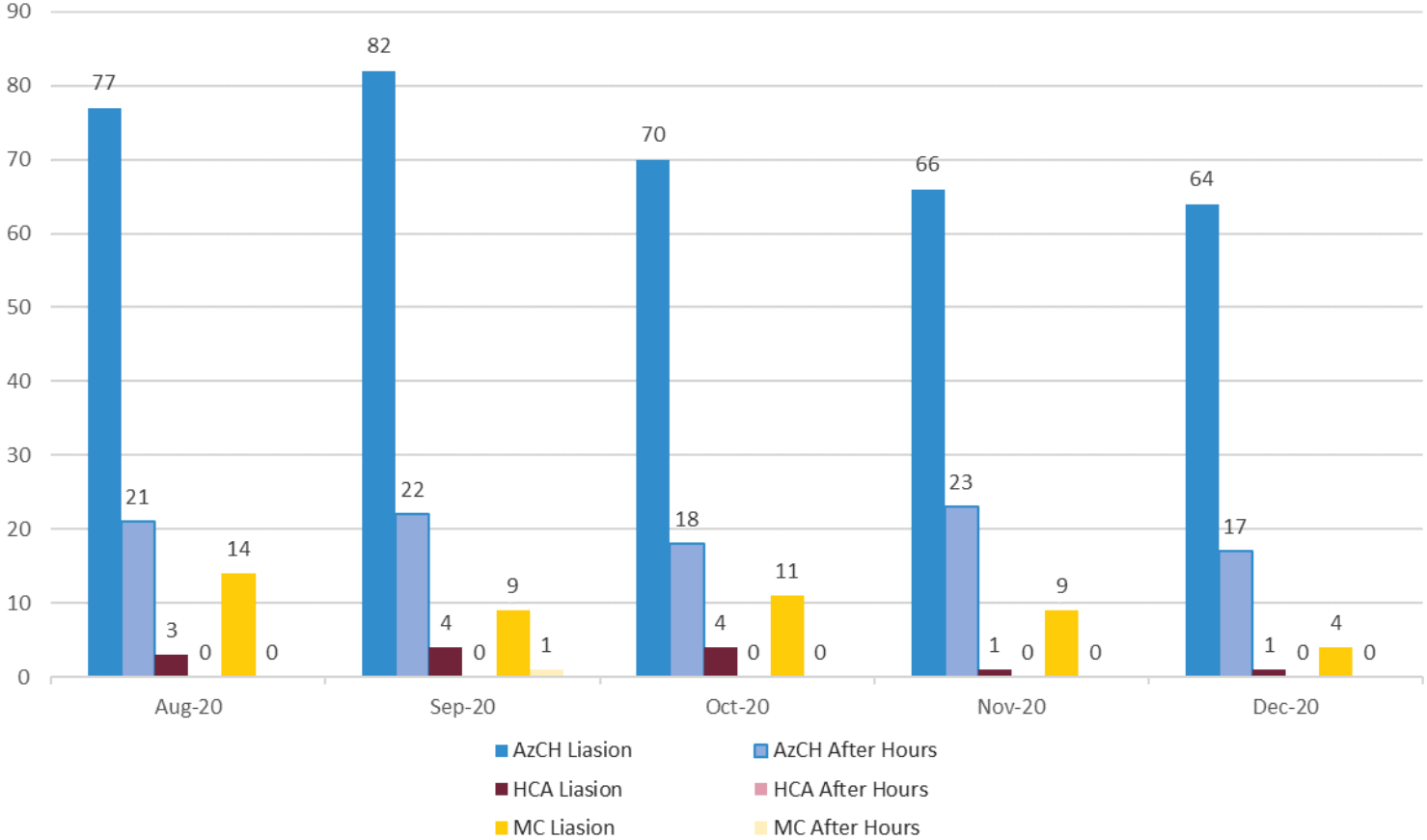
# Respite Utilization – AHCCCS Calculated



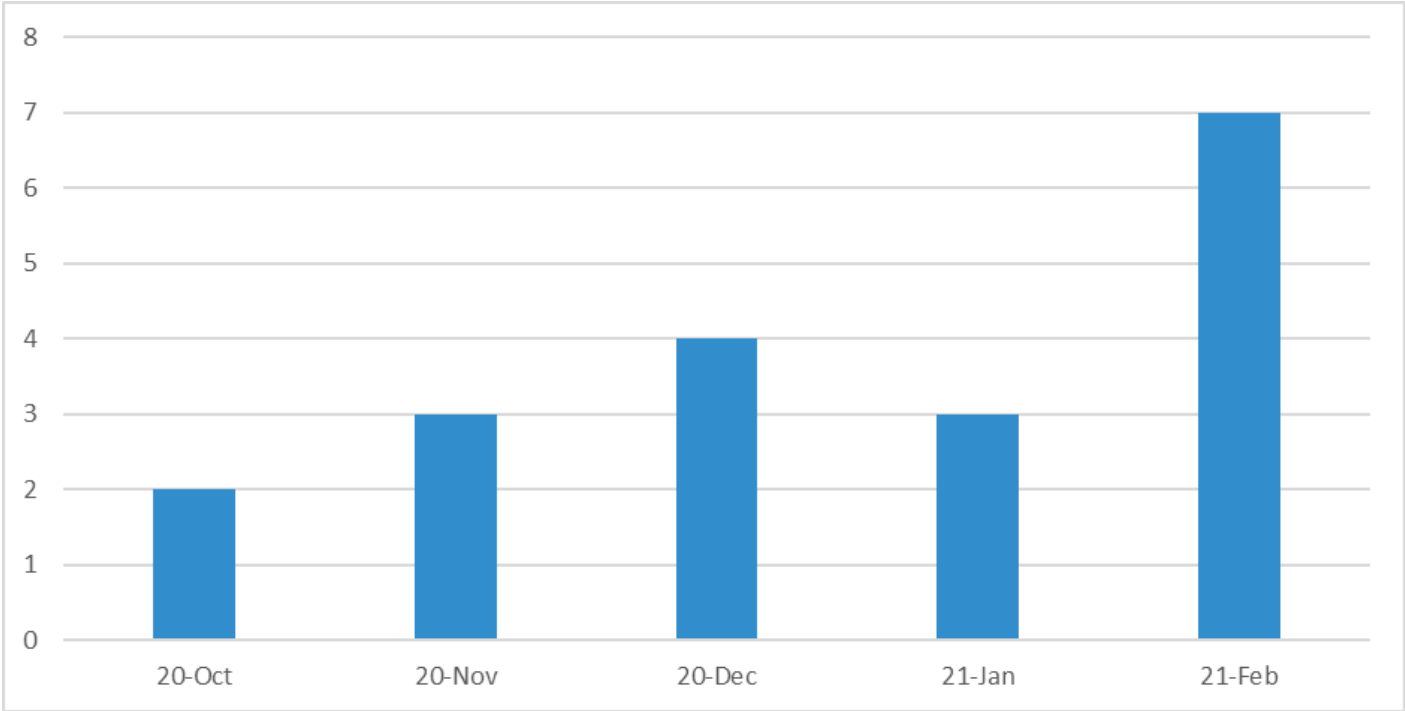
# Grievances – HP Self Reported



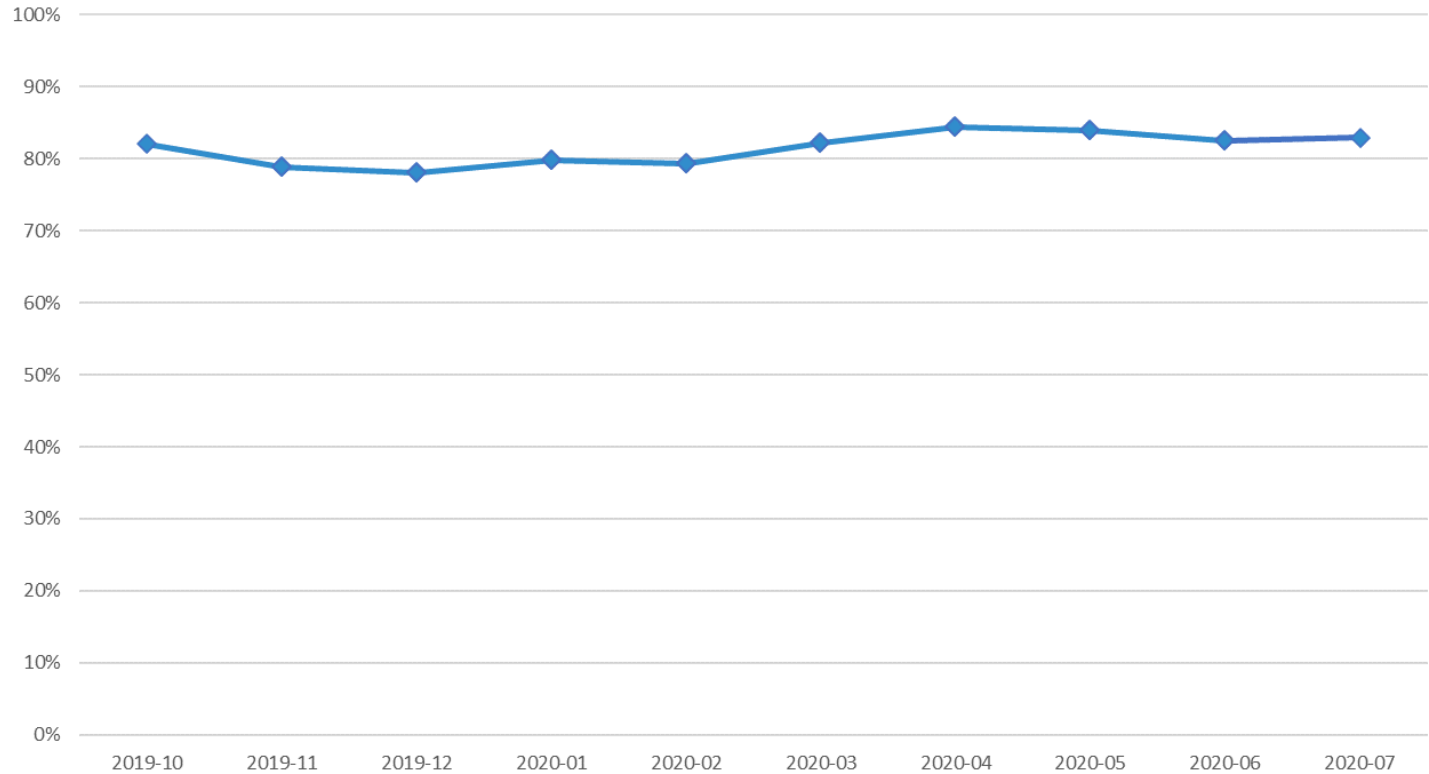
# ACOM 449 – Liaison and After Hours Call Volume – HP Self Reported



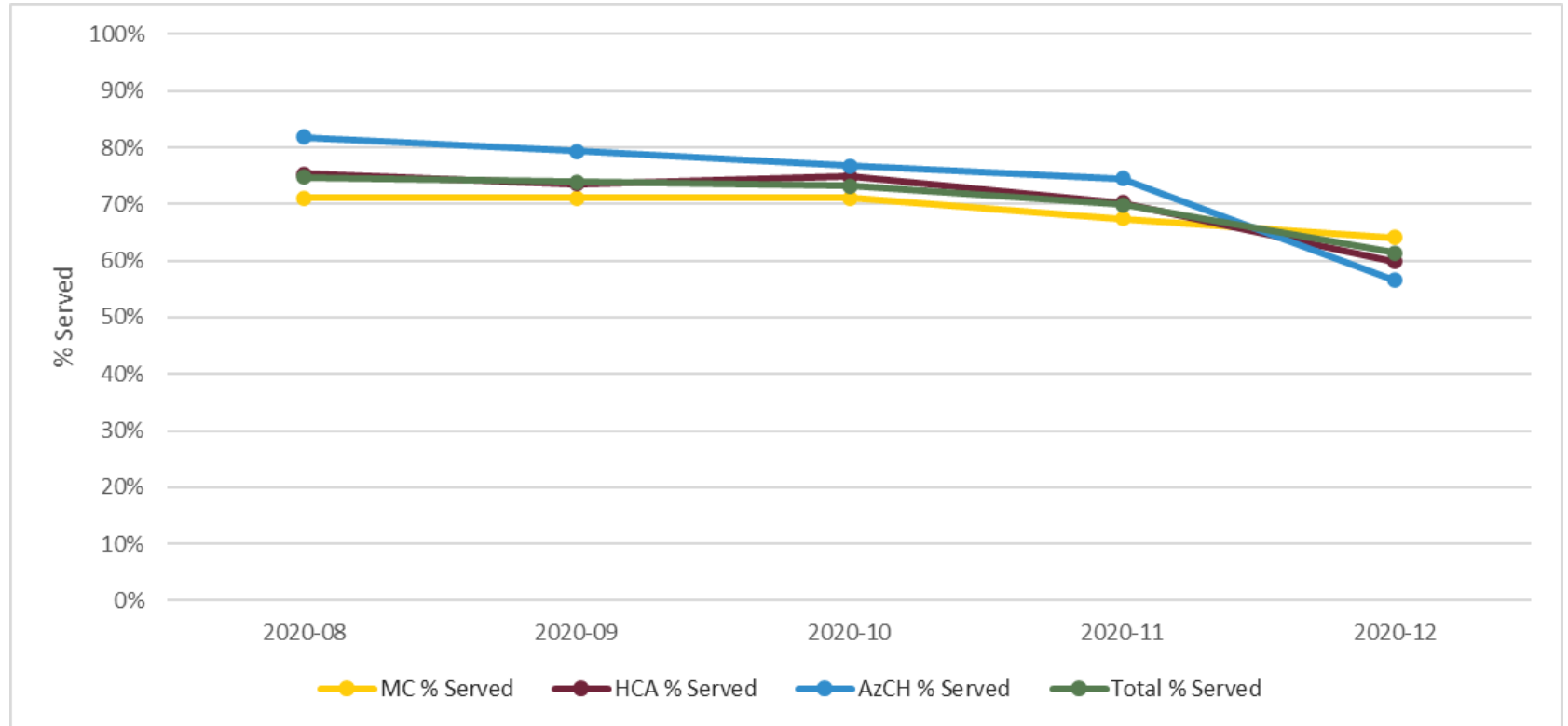
# AHCCCS Clinical Resolutions – Jacob’s Law Call Volume



# Newly Enrolled CMDP Members – Received services first 6 months of enrollment – AHCCCS Calculated



# CMDP Specific Enrolled/Served – Percentage Served – AHCCCS Calculated





Thank You.