



AHCCCS Foster Care Dashboard

12/31/2024

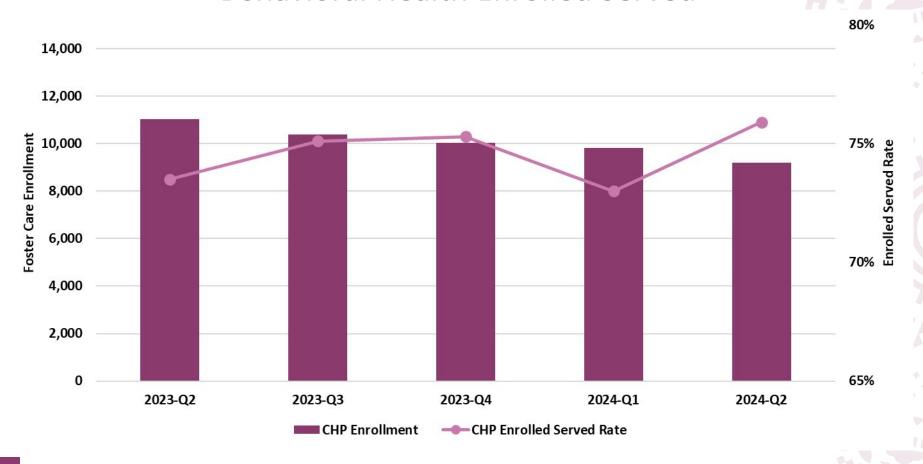
Dashboard Measure	Source	Occurrence
Enrolled Served	AHCCCS*	Monthly
Crisis Services	Regional Behavioral Health Authorities (RBHAs)	Quarterly
Rapid Response	Solari	Monthly
Therapeutic Foster Care	AHCCCS Data Warehouse/Calculated*	Quarterly
Respite	AHCCCS Data Warehouse/Calculated*	Quarterly
Grievances	Mercy Care CHP	Monthly
AHCCCS Jacob's Law Call Volume	AHCCCS Clinical Resolution Unit	Monthly
Jacob's Law HP Liaison and After-Hours Communication	ACOM449 Deliverable - HP Self Reported	Monthly
Jacob's Law Access to Services	ACOM449 Deliverable - HP Self Reported	Quarterly
DCS-CHP Enrolled Served – Percentage Served	AHCCCS Data Warehouse/Calculated*	Monthly

Timeframe

Quarter	Date	
2023-Q2	01/01/2023 - 03/31/2023	
2023-Q3	04/01/2023 - 06/30/2023	
2023-Q4	07/01/2023 - 09/30/2023	
2024-Q1	10/01/2023 - 12/31/2023	
2024-Q2	01/01/2024 - 03/31/2024	

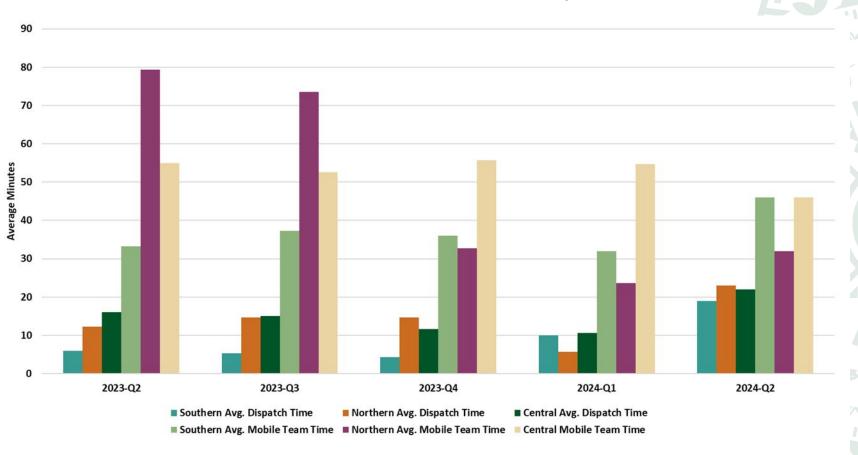


Behavioral Health Enrolled Served



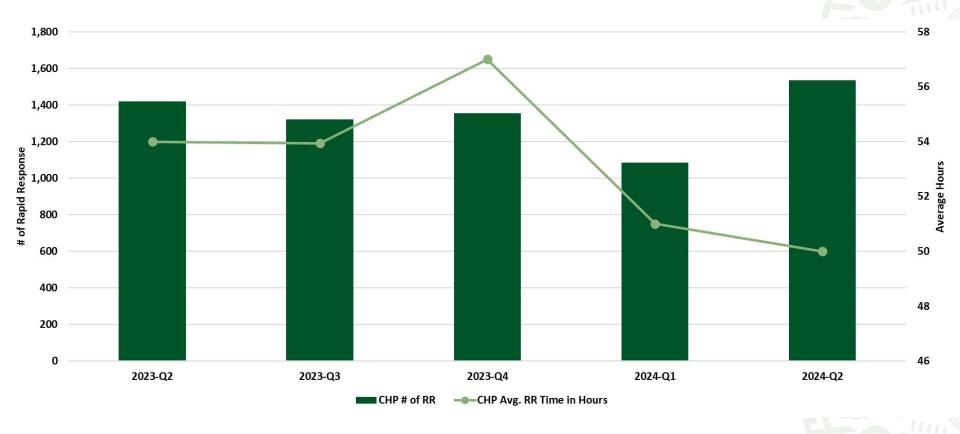


Crisis Services – HP Self Reported



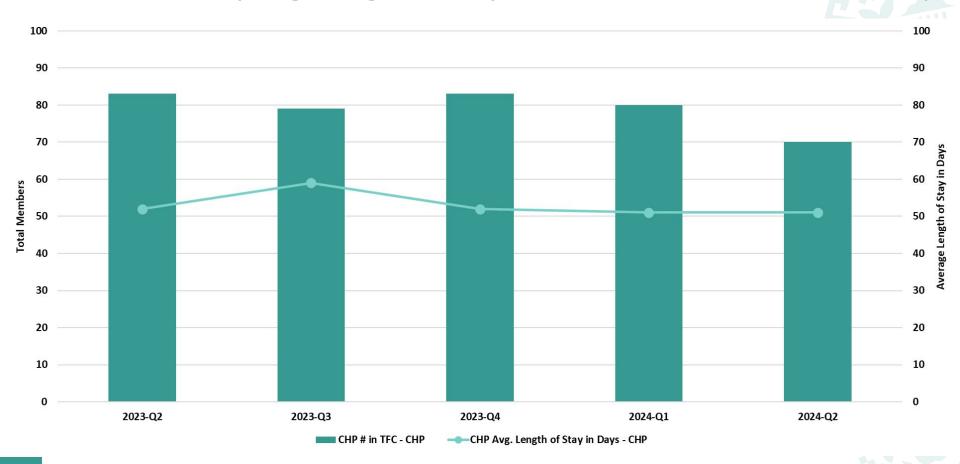


Rapid Response – HP Self-Reported (72-Hour Requirement)



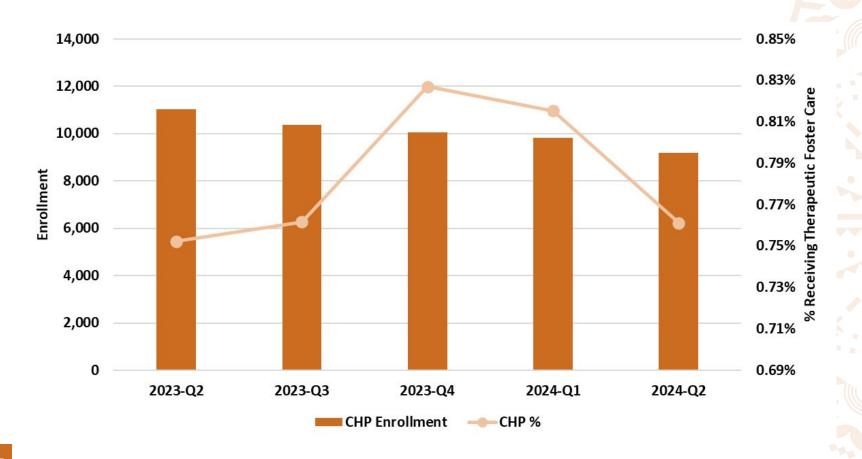


TFC Utilization by Avg. Length of Stay – AHCCCS Calculated Preliminary



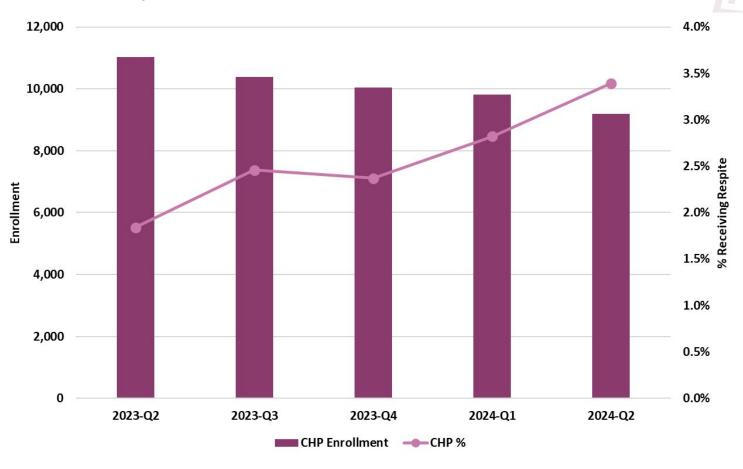


TFC Utilization – AHCCCS Calculated



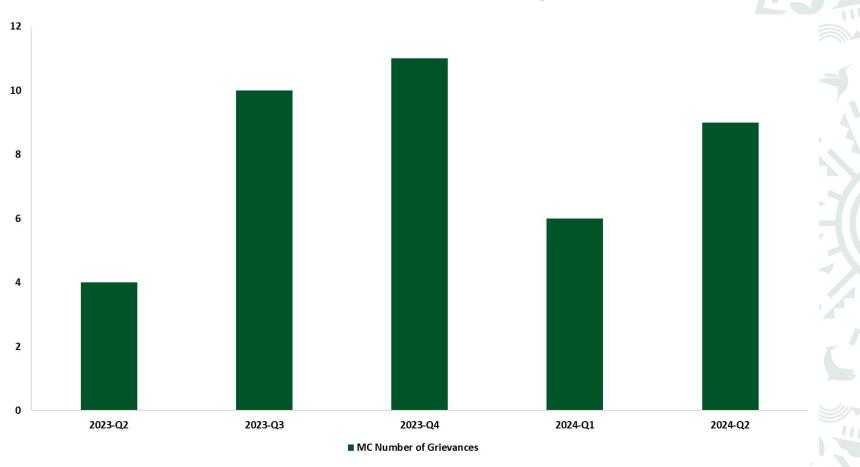


Respite Utilization – AHCCCS Calculated



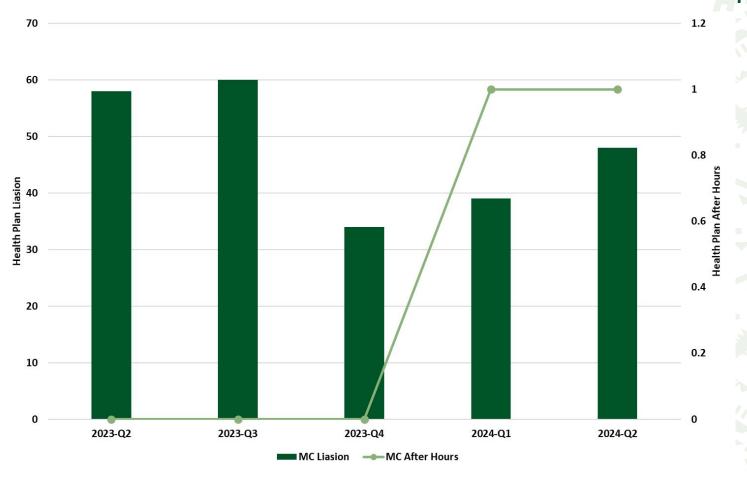


Grievances – HP Self-Reported





ACOM 449 – Liaison & After-Hours Call Volume – HP Self-Reported





AHCCCS Clinical Resolutions – Jacob's Law Call Volume¹

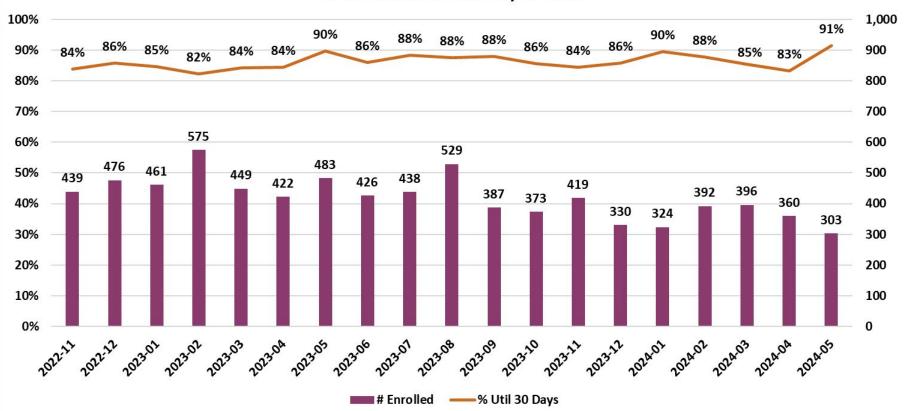
20 Jacob's Law Call Volume 2023-Q4 2024-Q1 2024-Q2 2024-Q3 2024-Q4 ■>21 Days ■ Total



25

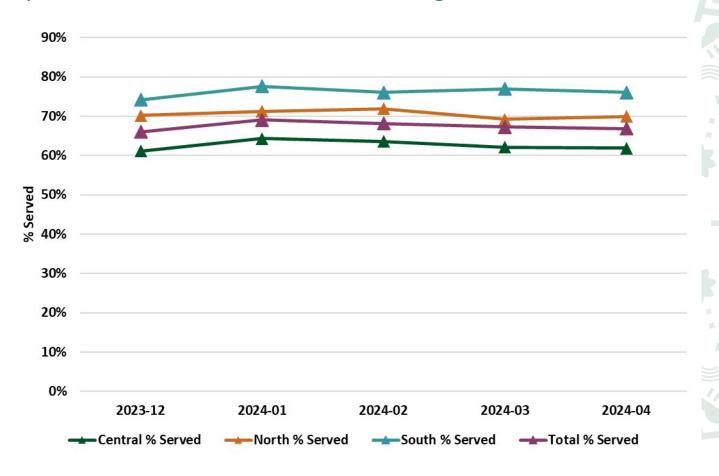
Behavioral Health Enrolled Served¹

% Members Seen of Newly Enrolled





DCS-CHP Specific Enrolled/Served – Percentage Served – AHCCCS Calculated







Thank you

