

This manual consists of:

- Substantive policy statements, and
- Internal staff instructions (for AHCCCS staff only).

The following statement regarding the substantive policy statements is required by ARS 41-1091:

This substantive policy statement is advisory only. A substantive policy statement does not include internal procedural documents that only affect the internal procedures of the agency and does not impose additional requirements or penalties on regulated parties or include confidential information or rules made in accordance with the Arizona administrative procedure act. If you believe that this substantive policy statement does impose additional requirements or penalties on regulated parties, you may petition the agency under Arizona Revised Statutes section 41-1003 for a review of the statement.

If you have questions about the policy contained in this manual, please e-mail us at DMS-PolicyClarificationRequest@azahcccs.gov

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