

APEP Changes Scheduled for November 2025

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes. This is a reminder that changes are being made to the AHCCCS Provider Enrollment Portal (APEP) effective 11/23/2025.

Who Is Impacted?

- All providers

What Is Changing?

Effective 11/23/2025 the following change will be made in APEP:

- Uploaded Documents, except Excel documents, will be included with the PDF of the Entire Application for pending applications.

Action Required

No action is required.

Questions?

You can contact us the following ways:

- Chat with us at <https://chat.azahcccs.gov/?id=2>
 - Live chat is available Monday through Friday from 8 AM to 5 PM
- Call us at (602) 417-7670.
 - The call center is available Monday through Friday from 8 AM to 5 PM
- Email us at APEPTrainingQuestions@azahcccs.gov