

Provider Enrollment Update

APEP Changes Effective 04/27/2025

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes. Changes are being made to the AHCCCS Provider Enrollment Portal (APEP) effective 04/27/2025.

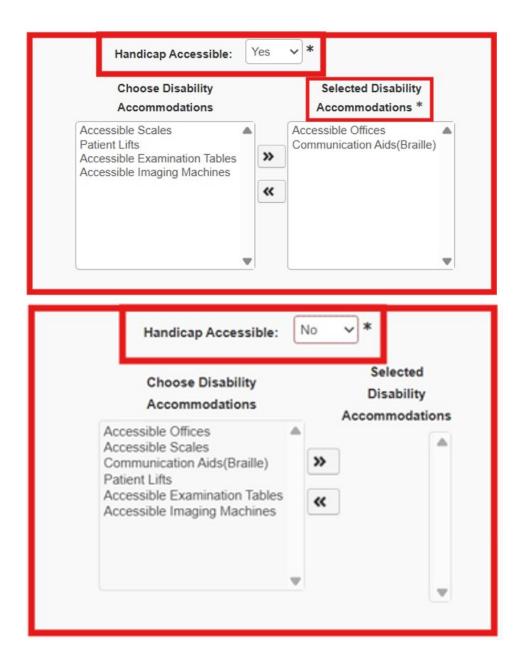
Who Is Impacted?

All providers

What Is Changing?

Effective 04/27/2025, the following changes are being made to APEP:

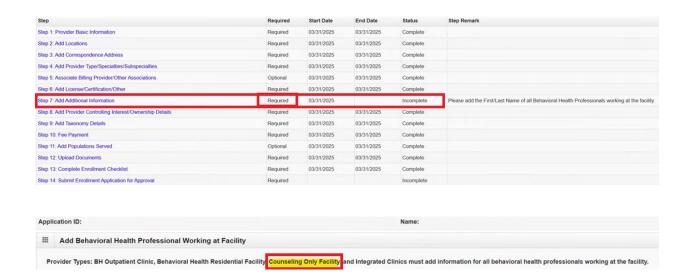
- For the upcoming Online Provider Directory, the Handicapped Accessible field will be required. A Disability Accommodations field will be added below the Handicapped Accessible field. When Handicapped Accessible is answered with Yes, the Disability Accommodations field must be completed by toggling at least one value from the left to the right to meet conditions of this section. The Disability Accommodations list will be inactive when the Handicapped Accessible field is answered with No. When answered with Yes, the following values are available:
 - Accessible Offices
 - Patient Lifts
 - Accessible Examination Tables
 - Accessible Imaging Machines
 - Accessible Scales
 - Communication Aids (Braille)



- The Provider Participation Agreement and the Group Billing Participation
 Agreement have been updated to reflect the change to the Electronic Funds
 Transfer (EFT) requirement. A provider must enroll in EFT prior to the effective
 date of the participation agreement.
 - o This change does not impact the ROPA Provider Participation Agreement.

The following change applies to the Counseling Only Facility provider type:

 The Behavioral Health Professional (BHP) section of the Additional Information step will be required for the Counseling Only Facility provider type. At least one BHP is required. The text on that step will read, "Provider Types: BH Outpatient Clinic, Behavioral Health Residential Facility, Counseling Only Facility and Integrated Clinics must complete the Behavioral Health Professional List by adding information for all behavioral health professionals working at the facility."



Action Required

No immediate action is required.

- Existing AHCCCS providers will update their information on the next modification or revalidation application. However, continue to report any other changes to AHCCCS in a timely manner.
- Providers do not need to sign a new Provider Participation Agreement at this time. However, a new agreement is required with any modification or revalidation application as well as new applications. Providers are subject to the new terms of the agreement posted to the website 30 days after the agreement is published.

Questions?

For more information about the EFT requirement, please refer to the <u>Provider Participation Agreement</u> or <u>Group Biller Participation Agreement</u>.

For any other questions, you can contact us the following ways:

- Chat with us at, https://chat.azahcccs.gov/?id=2
 - Live chat is available Monday through Friday from 8 AM to 5 PM

- Call us at, (602) 417-7670.
 - $_{\odot}$ The call center is available Monday through Friday from 8 AM to 5 PM
- Email us at, APEPTrainingQuestions@azahcccs.gov