

### AHCCCS Provider Emails Incident

**May 7, 2025**

AHCCCS has become aware of a technical issue with emails sent to [apectrainingquestions@azahcccs.gov](mailto:apectrainingquestions@azahcccs.gov). AHCCCS provider enrollment cannot view the submissions sent to this email address. We are working on a resolution as quickly as possible.

While AHCCCS works to restore communications to [apectrainingquestions@azahcccs.gov](mailto:apectrainingquestions@azahcccs.gov), providers are encouraged to chat with us at, <https://chat.azahcccs.gov/?id=2>

Live chat is available Monday through Friday from 8 AM to 5 PM.

Please do not resend any emails to [apectrainingquestions@azahcccs.gov](mailto:apectrainingquestions@azahcccs.gov) at this time. AHCCCS will provide updates as they become available.