

Reminder Regarding the Redesigned Online Provider Directory

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes. This is a reminder that the AHCCCS redesigned Online Provider Directory is set to launch on June 22, 2025.

Who Is Impacted?

- Everybody

What Is Changing?

The redesigned Online Provider Directory will be available on the AHCCCS website beginning 06/22/2025. The newly redesigned directory includes information that is not available in our current provider directory, including:

- Provider website address
- Whether or not the provider is accepting new Medicaid patients
- Handicap accessibility and disability accommodations
- The type of services offered; in person only, telehealth only, or both in person and telehealth
- Languages spoken
- Whether or not American Sign Language is offered

The new Online Provider Directory is in accordance with amendments to [42 USC 1396a](#).

Action Required

- No action is needed.

Additional Information

The new Online Provider Directory will replace the [current Provider Directory](#) on the [AHCCCS website](#).