



AHCCCS

CLAIMS CLUES

A Publication of the AHCCCS DFSM Claims Department

March 2014

Correction of February 2014 NEMT Article

The February edition contained an error regarding the -TN modifier. The language should read:
“The -TN modifier is **not** billable when the loaded mileage trip originates in the Phoenix or Tucson area.”

Thank you to the provider office for bringing this to our attention!

Billing reminders

When sending **medical records** do not submit double-sided pages. The imaging process will only scan the front page causing incomplete record submission and claim denial.

When billing a **-59 modifier** the medical records must be submitted with the claim. The FFS Provider Billing Manual Chapter 10 Professional and Technical Services, page 10-2 advises:

“Modifier 59 must be attached to a component code to indicate that the procedure was distinct or separate from other services performed on the same day and was not part of the comprehensive service. Claims submitted to AHCCCS utilizing modifier 59 will be subject to Medical Review. Medical records must reflect appropriate use of the modifier. Modifier 59 cannot be billed with evaluation and management codes (99201-99499) or radiation therapy codes (77261 -77499).”

NEMT Policy Changes Effective 4/1/2014

Effective 4/1/2014 all non-emergency transportation providers that transport AHCCCS recipients (pick up and/or drop off) on reservation will be required to obtain a Tribal business license from the Tribe. A copy of the Tribal business license must be submitted to AHCCCS Provider Registration for documentation. When auditing claims AHCCCS will ensure that this documentation is on file. Failure to obtain and submit your Tribal business license will result in claims recoupment.

Refer to the AHCCCS online FFS and IHS Provider Billing Manual chapters for Transportation Services Exhibit 3 for Tribal contacts at <http://www.azahcccs.gov>

Also effective 4/1/2014 all NEMT providers **MUST** have a sign or logo with the company name on the vehicle when transporting AHCCCS recipients.

PERM Cycle 3 Arizona

CMS has produced a short, 7 minute video clip to introduce providers to the Payment Error Rate Measurement (PERM) process and the provider's role in this audit process. You can view this video clip on YouTube at <http://www.youtube.com/watch?v=Vt3UAdLABUY>

We encourage providers and their staff to view this quick introduction to the PERM process even if you've been involved in prior audit cycles.

PERM 2014 CYCLE "Save The Date"

The Centers for Medicare & Medicaid Services (CMS) will be hosting four Payment Error Rate Measurement (PERM) **provider education webinar/conference calls** during 2014. The purpose is to provide opportunities for the providers of the Medicaid and Children's Health Insurance Program (CHIP) communities to enhance their understanding of specific Provider responsibilities during the PERM.

The PERM program is designed to measure improper payments in the Medicaid and CHIP programs, as required by the Improper Payments Information Act (IPIA) of 2002 (amended in 2010 by the Improper Payments Elimination and Recovery Improvement Act or IPERA, and the Improper Payments Elimination and Recovery Improvement Act of 2012 IPERIA).

Webinar/Conference call participants will learn from presentations that feature;

- The PERM process and provider responsibilities during a PERM review
- Recent trends, frequent mistakes and, best practices
- The Electronic Submission of Medical Documentation, esMD program

The presentations will be repeated for each session. You will have the opportunity to ask questions live through the conference lines, via the webinar, and through the dedicated PERM Provider email address.

The dates scheduled for these **provider education webinar/conference calls** are:

Tuesday, June 10, 2014 at 3:00-4:00p, Eastern Time
Thursday, June 26, 2014 at 3:00-4:00p, Eastern Time
Wednesday, July 16, 2014 at 3:00-4:00p, Eastern Time
Wednesday, July 30, 2014 at 3:00-4:00p, Eastern Time

The Webinars are being presented on the Adobe Connect Pro platform. To test your connection in advance, launch: https://webinar.cms.hhs.gov/common/help/en/support/meeting_test.htm

More details regarding these **provider education webinar/conference calls** will be published in next month's Claims Clues.