Background

Effective for dates of service on and after 04/01/2015 AHCCCS pays the all-inclusive per visit PPS rate on a per claim basis for providers registered as Federally Qualified Health Centers (FQHC) and Rural Health Clinics (RHC), replacing the previous method of reimbursing claims reported under individual FQHC/RHC employed practitioners by the capped fee-for-service fee schedule and annually reconciling to the PPS rate. The method for calculating the all-inclusive per visit PPS rates will not change.

AHCCCS will continue to perform annual reimbursement reconciliations. Additionally, AHCCCS anticipates that quarterly supplemental payments will continue, though in amounts appropriate to the expectation that the MCOs will, in most cases, be paying the PPS rate. MCOs may continue to establish sub-capitated reimbursement arrangements.

A provider designated by CMS as an FQHC or FQHC Look-Alike (FQHC-LA) will be registered by AHCCCS with an AHCCCS provider type of C2 (FQHC). A provider designated by CMS as an RHC will be registered by AHCCCS with an AHCCCS provider type of 29 (RHC). To be eligible for the PPS per visit rate claims must be reported under the FQHC or RHC.

Definitions

“FQHC/RHC visit” means: A face-to-face encounter with a licensed AHCCCS registered practitioner during which an AHCCCS-covered ambulatory service is provided when that service is not incident to another service. Multiple encounters with more than one practitioner within the same discipline, i.e., dental, physical, behavioral health, or with the same practitioner and which take place on the same day and at a single location, constitute a single visit unless the patient, subsequent to the first encounter, suffers illness or injury requiring additional diagnosis or treatment. In this circumstance, the subsequent encounter is considered a separate visit. A service which is provided incident to another service, whether or not on the same day or at the same location, is considered to be part of the visit and is not reimbursed separately.

Services “incident to” a visit means: (a) Services and supplies that are an integral, though incidental, part of the physician's or practitioner's professional service (examples: medical supplies; venipuncture; assistance by auxiliary personnel such as a nurse or medical assistant); or (b) Diagnostic or therapeutic ancillary services provided on an outpatient basis as an adjunct to basic medical or surgical services (Examples: x-ray; medication; laboratory test).
Behavioral Health

- **Case Management**
  - Effective with dates of service on and after 10/01/2015, AHCCCS will not recognize case management as a PPS-eligible service. To the extent that case management services are reimbursable, they will be reimbursed according to the Capped FFS Fee Schedule.

- **Group Therapy**
  - Group therapy does not qualify as an FQHC service, since it is not a face-to-face encounter. For a visit to qualify as a face-to-face encounter the visit must be one-on-one, disqualifying group therapy from being a PPS-eligible service.

Billing Guidelines

*Please note: FQHC pharmacy billing will remain under the pharmacy provider type and is not impacted by this change.*

For dates of service on and after 04/01/2015, in order to qualify for PPS reimbursement all FQHC, FQHC-LA, and RHC providers must utilize the appropriate NPI for the FQHC or RHC as the rendering provider for the claim. (Note: PPS reimbursement will only apply to the FQHC or RHC provider). For electronic billing applicable reporting standards apply (Billing Provider Loop – Required, sent for every transaction and Rendering Provider Loop – Situational, sent if the rendering provider is different than the billing provider).

PPS visits must be billed on a Form 1500, 837P professional format, ADA Form or 837D dental format as appropriate to the type of PPS eligible visit and utilize appropriate place of service coding. Place of service codes for inpatient settings are not appropriate for FQHC/RHC billing.

For purposes of reimbursing PPS eligible visits, AHCCCS has adopted the T1015 (Clinic visit/encounter, all-inclusive) procedure code for FQHC physical, behavioral health and dental visits. This procedure code should be reported on all claims to designate an FQHC/RHC visit and receive PPS reimbursement.

Billed charges associated with the T1015 procedure code should reflect the appropriate PPS rate for the FQHC/RHC to ensure full PPS reimbursement. If something less than the PPS rate is used to report billed charges for the T1015 visit code, the AHCCCS “lesser of” reimbursement policy will prevail and cause the claim to be paid a rate less than the PPS rate.

There is an allowed exception for an approved FQHC-Look Alike (FQHC-LA) to default to $0.00 billed charges for the T1015 code and still pay the applicable PPS rate.
A visit is identified by, and reimbursement for the visit is associated with, the T1015 code; all other covered services reported on the claim are bundled into the visit and valued at $0.00 for reimbursement purposes.

In addition to the T1015 PPS visit code, claims must continue to include all appropriate covered procedure codes (including appropriate E&M codes) describing the services rendered as part of the visit. If no covered procedure codes are reported in conjunction with the T1015 visit code or if there is no T1015 visit code reported, no PPS reimbursement will apply.

For dates of service on and after 04/01/2015, traditionally global services such as deliveries and/or surgery pre- and post-op days will no longer be treated as packages; however, they will be eligible for PPS visit reimbursement and, therefore, will require split billing.

Services which do not accompany a visit but are “incident to” that visit based upon the definition (lab, radiology, immunizations or other testing) are not separately reimbursed.

Multiple visits on the same day within the same discipline which are distinct based upon the FQHC/RHC visit definition above must be identified by billing the T1015 visit code for the same-day subsequent visit with a modifier 25 to indicate a distinct and separate visit.

In order to retain information related to the actual professional practitioner (provider) participating in/performing services associated with PPS visits, that professional practitioner (provider) participating in/performing services must also be reported on all claims as outlined below.

**Behavioral Health Technician (BHT)**

Behavioral Health Technician (BHT) services, excluding case management, may qualify as an FQHC/RHC visit when those services qualify as services incident to the services of an FQHC/RHC practitioner consistent with 42 CFR 405.2462.

**Telehealth and Telemedicine**

Telehealth and telemedicine may qualify as an FQHC/RHC visit if it meets the requirements specified in AMPM 320-I, Telehealth and Telemedicine.

**Instructions for Billing Participating/Performing Professional Practitioner:**

CMS Form 1500 (Paper/Web Claim): Field 19 - Additional Claim Information
Format Examples:

<table>
<thead>
<tr>
<th>One Participating/Performing Provider – XXNPIProviderName (NPI if a registerable Provider) or 9999999999ProviderName (no NPI if not a registerable Provider) (last, first, 20 characters) Example – XX1987654321Smitherhouse, Michelle</th>
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<td>Two Participating/Performing Providers – XXNPIProviderName (NPI if a registerable Provider) or 9999999999ProviderName (no NPI if not a registerable Provider) (last, first 20 characters) 3 blanks XXNPIProviderName (NPI if a registerable Provider) or 9999999999ProviderName (no NPI if not a registerable Provider) (last, first 20 characters) Example – XX1987654321Smitherhouse, Michelle   XX2123456789Fredricksburg, Cynthia</td>
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</table>

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Format Examples:
characters) 3 blanks XXNPIProviderName (NPI if a registerable Provider) or 9999999999ProviderName (no NPI if not a registerable Provider) (last, first 20 characters)

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<td>CLAIM NOTE</td>
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837 Dental (Electronic Claim): 2300 NTE

Format Examples:

One Participating/Performing Provider – XXNPI ProviderName (NPI if a registerable Provider) or 9999999999ProviderName (no NPI if not a registerable Provider) (last, first 20 characters)
Two Participating/Performing Providers – XXNPIProviderName (NPI if a registerable Provider) or 9999999999ProviderName (no NPI if not a registerable Provider)(last, first 20 characters) 3 blanks XXNPIProviderName (NPI if a registerable Provider) or 9999999999ProviderName (no NPI if not a registerable Provider)(last, first 20 characters)

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<td>Expect Claim Note Text One Participating Provider XXNPIProviderName or 9999999999ProviderName Two Participating Providers or Performing Providers XXNPIProviderName or 9999999999ProviderName 3 blanks XXNPIProviderName or 9999999999ProviderName</td>
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</table>

- Do not enter a space, hyphen, slash or other separator between the qualifier code and the NPI number or between the NPI and the Provider Name.
- When reporting a second item of data, enter three blank spaces and then the next qualifier and number/code/Provider Name.
- XX is the actual Qualifier Code designated by the standards body to indicate an NPI.
- At this time reporting of Participating Providers beyond 2 occurrences is not supported as defined in the standards for these transactions. If Participating Providers beyond 2 occurrences exist for a single claim, only the first two occurrences should be reported.
Billing Examples

Examples 1500:

Example Claim #1 – (based on actual services to a member on the same day) (may be billed on multiple claim forms or a single claim form)

PROC: 99202 PROC: T1015 PROC: 84005
MOD: MOD: MOD: 26
UNITS: 1.000 UNITS: 1.000 UNITS: 1.000
BILLED CHARGE: 114.00 BILLED CHARGE: 160.00 BILLED CHARGE: 24.00
PAY: 0.00 PAY: PPS Rate (or Billed Charge if less) PAY: 0.00

Example Claims #2 and #3 – (based on actual services for the same member over a period of time) (each claim example may be billed on multiple claim forms or a single claim form)

BEGIN/END DATES OF SERVICE – 5/1/2015
PROC: T1015 PROC: 99213 PROC: 84005
MOD: MOD: MOD: 26
UNITS: 1.000 UNITS: 1.000 UNITS: 1.000
BILLED CHARGE: 160.00 BILLED CHARGE: 90.00 BILLED CHARGE: 90.00
PAY: PPS Rate (or Billed Charge if less) PAY: 0.00 PAY: 0.00

BEGIN/END DATES OF SERVICE – 6/10/2015
PROC: T1015 PROC: 99213 PROC: 74000
MOD: MOD: MOD: 26
UNITS: 1.000 UNITS: 1.000 UNITS: 1.000
BILLED CHARGE: 160.00 BILLED CHARGE: 90.00 BILLED CHARGE: 90.00
PAY: PPS Rate (or Billed Charge if less) PAY: 0.00 PAY: 0.00

Example Claim #4 – (No T1015 billed)

PROC: 99213 PROC: 74000
MOD: MOD:
UNITS: 1.000 UNITS: 1.000
BILLED CHARGE: 114.00 BILLED CHARGE: 124.00
PAY: 0.00 PAY: 0.00
Examples ADA:

Example Claim #1 – (based on actual services to a member on the same day) (may be billed on multiple claim forms or a single claim form)

PROC: D7111          PROC: T1015          PROC: D0220
UNITS: 1.000         UNITS: 1.000         UNITS: 1.000
TOOTH NUMBER: J     TOOTH NUMBER: J     TOOTH NUMBER: J
SURFACE:            SURFACE:            SURFACE:
ORAL CAVITY:        ORAL CAVITY:        ORAL CAVITY:
BILLED CHRG: 114.00  BILLED CHRG: 160.00  BILLED CHARGE: 24.00
PAY: 0.00           PAY: PPS Rate (or    PAY: 0.00
                      Billed Charge if less)

Example Claims #2 and #3 – (based on actual services for the same member over a period of time) (each claim example may be billed on multiple claim forms or a single claim form)

BEGIN/END DATES OF SERVICE – 5/1/2015
PROC: T1015          PROC: D2392          PROC: D0220
UNITS: 1.000         UNITS: 1.000         UNITS: 1.000
TOOTH NUMBER:       TOOTH NUMBER: 28     TOOTH NUMBER: 29
SURFACE:            SURFACE: O D         SURFACE: O D
ORAL CAVITY:        ORAL CAVITY:         ORAL CAVITY:
BILLED CHRG: 160.00  BILLED CHRG: 90.00  BILLED CHARGE: 90.00
PAY: PPS Rate (or    PAY: 0.00           PAY: 0.00
      Billed Charge if less)

BEGIN/END DATES OF SERVICE – 6/10/2015
PROC: T1015          PROC: D2392          PROC: D0220
UNITS: 1.000         UNITS: 1.000         UNITS: 1.000
TOOTH NUMBER:       TOOTH NUMBER: 28     TOOTH NUMBER: 29
SURFACE:            SURFACE: O D         SURFACE: O D
ORAL CAVITY:        ORAL CAVITY:         ORAL CAVITY:
BILLED CHRG: 160.00  BILLED CHRG: 90.00  BILLED CHARGE: 90.00
PAY: PPS Rate (or    PAY: 0.00           PAY: 0.00
      Billed Charge if less)
BEGIN/END DATES OF SERVICE – 6/10/2015

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<th>PROC: D0220</th>
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<tr>
<td>UNITS: 1.000</td>
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<tr>
<td>TOOTH NUMBER: 28</td>
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<tr>
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<tr>
<td>PAY: 0.00</td>
<td>PAY: 0.00</td>
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For additional examples related to areas including EPSDT visits; multiple visits on the same date of service; global billing situations; Medicare and OTI primary, please refer to the FQHC/RHC page on the AHCCCS website at the following link: https://www.azahcccs.gov/PlansProviders/Downloads/FFSrates/FQHC/FQHC-RHCAdditionalBillingExamples.pdf

**FFS Billing Instructions with a Primary Payer**

When Medicare is primary payer
Crossover claims are received electronically from the Medicare plan with Medicare’s specified coding, which will not match to AHCCCS coding requirements.

The FQHC/RHC provider must first void the crossover claim and then submit on a 1500 claim form with the AHCCCS specified coding and include a copy of the EOMB.

On the 1500 claim form Medicare’s deductible/coinsurance/copay total amounts must be reported on the T1015 claim line for reimbursement in the correct Medicare fields. The appropriate EM codes must be billed on successive lines with 0.00 billed amount, while leaving the Medicare fields blank (do not enter 0’s).

If the Medicare claim did not crossover, the FQHC/RHC must submit the claim with the EOMB, even though the codes billed will not match the EOMB. The Medicare deductible/coinsurance/copay total amounts must be reported on the T1015 service line, in the correct Medicare fields, for reimbursement. The appropriate EM codes must be billed on successive lines with 0.00 billed amounts, leaving the Medicare deductible/coinsurance/copay fields blank (do not enter 0’s).

When other coverage paid as primary
The FQHC/RHC must submit the claim with the total amount paid by the other primary payer entered on the T1015 service line only (in the correct OT fields).
The appropriate EM codes must be billed on successive lines with 0.00 billed amount, leaving the other payer fields blank (do not enter 0’s). A copy of the primary payer’s EOB must be included with the claim. Since AHCCCS specifies the T1015 coding, the billing and the EOB coding will not match.

**References**

For information on billing with a 638 FQHC please refer to Chapter 20, 638 FQHC, of the IHS/Tribal Provider Billing Manual.

**Revision/Update History**

<table>
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<tr>
<th>Date</th>
<th>Description of changes</th>
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<td>7/26/2019</td>
<td>Language updated to include a clarification: “There is an allowed exception for an approved FQHC-Look Alike (FQHC-LA) to default to $0.00 billed charges for the T1015 code and still pay the applicable PPS rate.”</td>
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<td>5/23/2018</td>
<td>BHT services section added</td>
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<td>Telehealth/telemedicine services sections added</td>
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<td>References section added</td>
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<td>4/13/2018</td>
<td>Group therapy statement added under Behavioral Health section</td>
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<td>Updated Definition to indicated “registered” AHCCCS practitioner</td>
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<td>Added Behavioral Health Case Management language effective 10/01/2015</td>
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<td>Updated Place of Service language</td>
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<td>Updated directions for covered non-registerable Providers</td>
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<td>Corrected website link</td>
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<td>Minor formatting corrections</td>
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<tr>
<td>10/15/2015</td>
<td>Correction: Paper/Web Claims For clarification, added new section “FFS Billing Instructions with a Primary Payer”</td>
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