

**Janice K. Brewer, Governor**  
**Thomas J. Betlach, Director**

801 East Jefferson, Phoenix, AZ 85034  
PO Box 25520, Phoenix, AZ 85002  
Phone: 602-417-4000  
www.azahcccs.gov



*Our first care is your health care*  
ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

December 11, 2009

Dear AHCCCS Provider of Services to the Elderly and Physically Disabled:

The Arizona Health Care Cost Containment System (AHCCCS) is asking for your assistance in gathering information about the staffing, wages, and benefits that are the components of the rates paid for Home and Community Based Services (HCBS). AHCCCS will be collecting survey data from providers from now until December 31, 2009. It is important to receive data from as many providers as possible.

In the past, survey forms and instructions were sent to providers. To reduce costs AHCCCS is asking providers to download the survey forms and instructions from our web site and return the completed forms by e-mail.

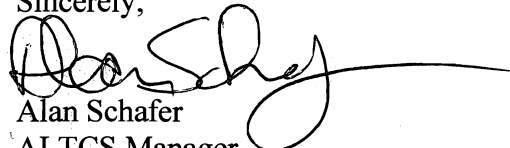
The link to download the forms and instructions is:

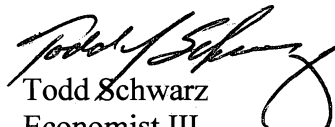
<http://www.azahcccs.gov/commercial/ProviderBilling/rates/rebase.aspx>

The click on the link "Download Provider survey and Instructions." Return completed surveys by e-mail to [FFSRates@azahcccs.gov](mailto:FFSRates@azahcccs.gov). You can also use this e-mail address to request forms and instructions if you do not wish to download them on your own.

Your participation in this survey is critical to our ability to set rates for HCBS services provided to the Elderly and Physically Disabled population. If you have any questions or need any assistance contact Todd Schwarz at 602-417-4487.

Sincerely,

  
Alan Schafer  
ALTCS Manager  
Division of Health Care Management  
AHCCCS

  
Todd Schwarz  
Economist III  
Division of Health Care Management  
AHCCCS