



***Division of Behavioral Health Services  
Office of Compliance***

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**TO:** The Arizona State Hospital

**FROM:** Margery Ault  
Deputy Director

William Eichelberger  
Bureau Chief of Policy

**SUBJECT:** **Policy Clarification: AzSH Policy Exemption**

**DATE:** February 23, 2016

This memorandum is intended to clarify the responsibilities of the Arizona State Hospital in meeting the Arizona Department of Health Services/Division of Behavioral Health Services (ADHS/DBHS) expectations regarding requirements in the following ADHS/DBHS policy:

- ADHS/DBHS Policy and Procedures Manual, Policy 1801, *Title XIX/XXI Notice and Appeal Requirements*

Effective immediately, the Arizona State Hospital is exempt from the requirements of ADHS/DBHS Policy and Procedures Manual Policy 1801, *Title XIX/XXI Notice and Appeal Requirements*. The Arizona State Hospital, unlike a Regional Behavioral Health Authority, is not a "managed care organization" (MCO) as defined under federal Medicaid law and thus is not subject to the requirements relating to the provision of Notice of Actions and processing of appeals for services denied by MCOs.

Questions regarding this clarification may be directed to the ADHS/DBHS Policy Office at (602) 364-4655 or [PolicyUnit@azdhs.gov](mailto:PolicyUnit@azdhs.gov).