



# Quality Strategy Update

# What is the State Quality Strategy?

Each state contracting with Managed Care Organization (MCO) must obtain input from members and other key stakeholders in the development of the quality strategy and make it available for public comment before adoption.

## Requirements

- The state must review and update its quality strategy as needed, but no less than once every 3 years.
- Must include an evaluation of the effectiveness of the quality strategy conducted within the previous 3 years.
- The Quality Strategy and Evaluation must be available on the state's website.

# What's Included

Managed Care Regulations ([42 CFR § 438.340](#)) require the Quality Strategy include, a minimum, to include the following:

- Network Adequacy and Availability of Services Standards
- Continuous Quality Improvement Goals and Objectives
- Quality Metrics, Performance Targets
- Performance Improvement Projects to be implemented
- Arrangements for External Independent Reviews Description of State's Transition of Care Policy
- State's plan to identify, evaluate, and reduce health disparities
- Use of intermediate sanctions
- Description for how the State will assess performance and quality outcomes achieved
- Mechanisms to comply with additional services for enrollees with special health care needs or who need Long-Term Services and Supports (LTSS)
- Information pertaining to the nonduplication of EQR activities

# Quality Strategy Updates

- Goals specific to various quality initiatives and broader system performance
- CMS feedback will be incorporated into the 2021 Strategy
- The State's system delivery model changes
- The State's Performance Measure Transition
- VBP goals, objectives, and overview
- Update AHCCCS quality initiatives

# Timeline

Community Quality Forum, State Medicaid Advisory Committee and Tribal Consultation Notifications	Dec 2020 - Feb 2021
AHCCCS Executive Management Review and Approvals	April/early May 2021
<b>Public Comment Period</b>	May-June 2021
Post Quality Strategy and Quality Strategy Evaluation on AHCCCS Website	No later than July 1, 2021
Submit Quality Strategy and Quality Strategy Evaluation to CMS	No later than July 1, 2021

Questions?