Updates re Criminal Justice Involved Members

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Project Manager January 23, 2019



Reaching across Arizona to provide comprehensive quality health care for those in need

Topics

- Data & information re eligibility, enrollment, health conditions, Targeted Investments
- Reach-In
- Request from Maricopa & Pima County
- Inspiration!



Pre-release Medicaid Applications

- Approximately **10,711** inmate pre-release medical assistance applications submitted by corrections assistors in SFY2018.
- Of those pre-release applications, there was an approval rate of over 80%



Cost Avoidance

Inpatient Inma	te Claims by County			
Payment Dates: Betwe		CCS		
riteria: 071, 093, 094, 095, 096, 097, 098, 099, 100, 101, 102,103, 104, 105, 106, 107, 153		Arizona Health Care Cost Containment System		
State Fiscal Year	Criteria Code Description	Distinct Member Count	Claim count	Paid Amount
2018	Arizona Department of Corrections	924	9,614	\$10,967,035.42
	Maricopa County Department of Corrections	355	2,864	\$2,025,091.90
	Pima County Department of Corrections	88	549	\$504,629.23
	Mohave County Department of Corrections	14	54	\$68,851.14
	Yuma County Department of Corrections	7	44	\$29,220.06
	Coconino County Department of Corrections	3	13	\$20,233.27
	Pinal County Department of Corrections	9	18	\$19,458.28
	Yavapai County Department of Corrections	4	10	\$10,274.12
	Cochise County Department of Corrections	2	11	\$5,366.10
	Graham County Department of Corrections	1	3	\$71.20
2018 - Summary		1,398	13179	\$13,650,230.72
Overall - Summary		1,398	13179	\$13,650,230.72
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In State Fiscal Year 2018

- Incarcerated member enrollment was suspended (instead of terminated) approximately 120,000 times.
- AHCCCS avoided \$42,433,657.00 in capitation for incarcerated members





- 410 S. Maiden Lane, Yuma, AZ 85364
- 801 S. 16th Street, Phoenix, AZ 85034
- 460 North Mesa Drive #211 Mesa, AZ 85210 or 85201
- 3864 N 27th Avenue, Phoenix, AZ 85017
- 2445 W Indianola Ave, Phoenix, AZ 85015
- 2215 Hualapai Mountain Road, Suite H & I, Kingman, AZ 86401
- 452 W Finnle Flat Road, Camp Verde, AZ 86322
- 651 W Mingus Avenue, Cottonwood, AZ 86326
- 10. 1111 S. Stapley Dr. Mesa
- 6153 W. Olive Ave Glendale, AZ 85302
- 1923 N Trekell Rd. Casa Grande, AZ 85122
- 13. 950 E Van Buren St, Avondale, AZ 85323

 ¹⁷⁷³ W. St. Mary's Rd, Suite 102, Tucson, 85745

Access to Services

- AHCCCS Strategic Plan includes a measure to:
 - Increase access to a Medicaid service from 43% to 50% for members within 90 days of their release





ADC – Second Chance Reentry Centers

Prison / SCC Name	Lewis: Eagle Point Unit	Perryville: Piestewa Unit	Tucson: Manzanita Unit	Total
# Currently Participating	257	52	45	354
# Completed	1301	323	377	2,001
# Individuals Employed	594	156	236	986
# Placements	713	189	341	1,243



Employment

AZ Department of Corrections

Employed Offenders FY 2018-19





From DHS – Tobacco

- Partnership with ADC and ASHLine for follow up coaching of inmates after participation and release from the Second Chance Centers.
- Completed pilots at 2nd Chance facilities, with a reported 50% reduction in tobacco use.
- Both the inmate population and ADC staff received the program with great enthusiasm.
- Two new pilots launching in January (both at Lewis), based on our review of the original pilots, which include a train-the-trainer model with select inmates.
- The initiative has received rave reviews from the TRUST Commission, which advises ADHS on the use of tobacco tax revenues.



Reduced Recidivism

AZ Department of Corrections





From MCSO: Total population : 7,494 (5/18/18)

Our most vulnerable: Point in time:

- Hepatitis C-
- Hypertension-
- Heart Disease/Hyperlipidemia-
- Diabetes-
- SMI Active and Inactive-
- Mental Health Chronic Care-
- COWS (opioid withdrawal)-
- CIWA (CIWA-A and CIWA-B) –

507 (6.8%) 466 (6.2%) 152 (2%) 168 (2.2%) 621 (8.3%) 1013 (13.5%) 140 (1.9%) * 118 (1.6%)





Reach-In

- MCOs have quarterly Reach-In deliverables:
 - # of members incarcerated
 - *#* of members with complex health needs
 - # of members who received Reach-In care coordination
 - In person at jail/prison
 - Via video visitation
 - Via communication with probation/parole officer
- Since October 2016...
 - More than 5,000 high health risk individuals have been contacted pre-release to coordinate care with a community provider



Data Sharing Agreements

• Data addresses:

- Protocols for optimizing use of services for MH and SUD Courts
- Coordination of care for individuals with an SMI designation
- "Reach-in" Coordination of Care for releasing members
- Data collected includes at a minimum: name, DOB, AHCCCS ID, SSN, Gender, COT status, Public Fiduciary/guardian status, Assigned provider(s), name of ACC plan, PCP name & #, diagnosis, medications



Feedback & Request from Maricopa & Pima

- Justice Liaisons have been WONDERFUL to work with (several mentioned by name)
- Request contact information of attorney's with the health plans that can work with them to finalize data agreements (completed with Mercy Care and AZCH)
- Pima offers a tool for sharing CJ data for care coordination



<u>Message from a probationer:</u>

...I am 31 years old. I have spent *most of my adult life in and out of jail* and prison. I have a *long history of drug use* and used to believe I would *do drugs for the rest of my life*. I *cared about nothing* else *including my children*, who are now 12 and 3.

Up until my last incarceration in the county jail (2017), I had *never even considered rehab*, because I *didn't believe I had a problem*. When the chance of going was given to me through the Reach Out program, I *decided to try it*. That was the *best decision of my life*.

I entered CROSSROADS for women on Sept.13, 2017 and that *day changed my life forever*. *I am so grateful* that I learned things about myself that I had never known, things that kept me "sick". Things that kept me going back to drugs. I dealt with those things in treatment and *I was given the tools to change my thinking* and to *remain clean and sober*.

I completed the typically 30 day program in 110 days and have remained sober and clean for 19 months. Because of the Reach Out program, I am now living a life with purpose. I am on my way to successfully **completing probation** for the **very first time ever**. I have my **certification as a Peer Support Specialist** and my hope is to be able to **one day give back by "reaching out"** to our **at risk youth**.

I now *have relationships with my daughters* and family. I *did the work* and continue to *do so everyday*, but I wouldn't have been able without the Reach Out program. It and places like Crossroads are *saving lives* since without them I would be dead or in prison. I hope that they *continue to reach out* because sometimes that's *all someone needs*, somebody to *reach out and show them another way*. I am *forever grateful*, thank you!

Resources

• AHCCCS Website:

https://www.azahcccs.gov/AHCCCS/Initiatives/CareCoordination/justicei nitiatives.html; templates on this page that address:

- Enrollment Suspense/Reinstatement IGA
- Technical Requirements for Enrollment Suspense Agreement
- Hospitalization IGA
- AHCCCS Contracts with Health Plans Describing Reentry:

https://www.azahcccs.gov/Resources/Downloads/ContractAmendments/ACC/ACC_Contract Amend 1.pdf



Thank you!





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