




AHCCCS Complete Care

Successful Transition Efforts

- Videos on AHCCCS and Plan websites
- Web Page/FAQs 
- Statewide Public Meetings
- Stakeholder Organization meetings
- Provider Flyers/Director's Message
- Readiness with plans
- AZ Association of Health Plan Letter to Providers
 - Don't turn transitioning members away
 - Allow sufficient time to establish a contract or transition the member

Frequently Asked Questions



Learn More

[View all FAQs](#)

[Community Meetings](#)

[Members With CRS Conditions](#)

[American Indian Members](#)

Frequently Asked Questions

[View General FAQs \(.pdf\)](#) 

[View American Indian Member FAQs \(.pdf\)](#) 

[View Provider FAQs - AHCCCS Complete Care for American Indians \(.pdf\)](#) 

[View FAQs for Members with CRS Conditions \(.pdf\)](#) 

[View Crisis Service FAQs \(.pdf\)](#)  (Updated 10/18/2018)

[View FAQs for Providers \(.pdf\)](#) 

[Download the ACC Provider Flyer \(.pdf\)](#) 

Continued work in process....

- Crisis system transition
 - Two meetings have been held
 - Next meeting is 11/29
 - Rotating providers



Continued work in process....

- COE/COT
 - Workgroup - One meeting held
 - Working on modifier options
 - COE/COT FAQ [in the works](#)
 - Updates to COE/COT policy
- Covered BH Services Guide to AMPM
- Policy
- And more!

Continued work in process...

- Block grant FAQs were posted 11/1/18
- AMPM 320-T policy is being updated to include Non-Title XIX/XXI funding
- BHPC looking to recruit – next meeting 11/30 open to the public with this focus

Questions?

