



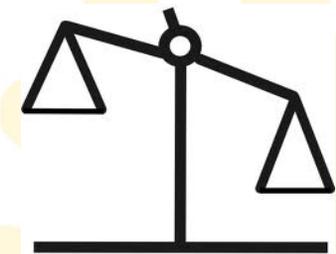
Independent Contractor Workgroup

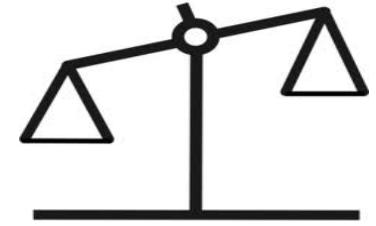
April 30, 2015



Current Service Models

- Traditional In-Home Care
- Agency with Choice
- Self-Directed Attendant Care





Traditional In-Home Care

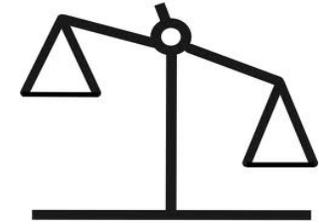
- Option has been available since the inception of ALTCS
- Not a member-directed option
- Direct Care Worker is employed by the agency
- The Member:
 - Recruits or chooses a Direct Care Worker from the agency's talent pool
 - Provides input on the schedule for service delivery
- The Agency:
 - Hires and fires the worker
 - Trains the worker
 - Schedules service delivery
 - Conducts supervision visitations



Agency with Choice

- A member-directed option available beginning January 2013
- Formal partnership between the Member/Individual Representative and the agency
 - Agency employs the Direct Care Worker
 - Member acts as the day-to-day managing employer
- Members must, at a minimum, agree to select and dismiss Direct Care Workers
- Members have the option to choose to assume additional “employer” responsibilities including:
 - Training workers
 - Managing workers
 - Supervising workers

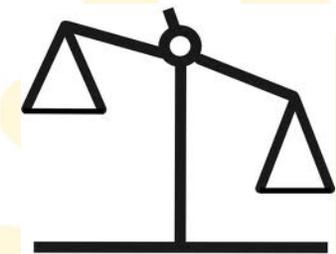
Self-Directed Attendant Care



- A member-directed option available beginning in September 2008
- Direct Care Workers are employed by the Member/Legal Guardian
- Members assume all employer responsibilities
- Fiscal Intermediary provides fiscal management services:
 - Files state and federal paperwork required for member to serve as the employer
 - Files state and federal paperwork required for Direct Care Worker to be an employee
 - Performs payroll functions

Service Model Utilization [October 2014]

- Traditional In-Home Care
 - 9,299 Members (72% of EPD Members)
- Agency with Choice
 - 3,244 Members (25% of EPD Members)
- Self-Directed Attendant Care
 - 382 Members (3% of EPD Members)



Member Choice

- Uniform training was developed and is implemented for Case Managers
- Case Managers are required to present options to members at a minimum:
 - At initial enrollment
 - On an annual basis
- Case Managers utilize a decision tree to help members make an informed choice about what service model to utilize



Independent Contractor Model Workgroup

Discussion Categories

- Roles and Responsibilities of the Member
- Roles and Responsibilities of the Agency
- Roles and Responsibilities of the Managed Care Organization
- Roles and Responsibilities of AHCCCS
- Contractual Arrangements
- Billing and Reimbursement
- Oversight and Quality of Care Monitoring
- HCBS Service Model Continuum

**Independent Contractor Model Workgroup
System Design Discussion Categories and Topics**

Roles and Responsibilities of the <u>Member</u>		
Topics	Notes	Workgroup Recommendations
Roles and Responsibilities of the <u>Agency</u>		

Roles and Responsibilities of the Managed Care Organization

Topics	Notes	Workgroup Recommendations

Roles and Responsibilities of AHCCCS

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Contractual Arrangements

Topics	Notes	Workgroup Recommendations

Billing and Reimbursement

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Oversight and Quality of Care Monitoring

Topics	Notes	Workgroup Recommendations

HCBS Service Model Continuum

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