



**Contract Year Ending 2021  
AHCCCS Complete Care Program Capitation Rate  
Notification - Targeted Investments Program**

**October 1, 2020 through September 30, 2021**

**Prepared for:  
The Centers for Medicare & Medicaid Services**

**Prepared by:  
AHCCCS Division of Health Care Management**

**December 13, 2022**

**Table of Contents**

Introduction and Limitations ..... 1

Section I Medicaid Managed Care Rates ..... 2

I.1. General Information ..... 2

I.2. Data ..... 2

I.3. Projected Benefit Costs and Trends ..... 2

I.4. Special Contract Provisions Related to Payment ..... 2

I.4.A. Incentive Arrangements ..... 2

I.4.B. Withhold Arrangements ..... 2

I.4.C. Risk-Sharing Mechanisms ..... 2

I.4.D. Delivery System and Provider Payment Initiatives ..... 2

I.4.D.i. Rate Development Standards ..... 2

I.4.D.ii. Appropriate Documentation ..... 2

I.4.D.ii.(a) Description of Delivery System and Provider Payment Initiatives ..... 2

I.4.D.ii.(a)(i) Type and Description of Directed Payment Arrangements ..... 2

I.4.D.ii.(a)(ii) Directed Payments Incorporated in Capitation Rates ..... 3

I.4.D.ii.(a)(iii) Directed Payments Under Separate Payment Arrangement ..... 3

I.4.D.ii.(a)(iii)(A) Aggregate Amount ..... 3

I.4.D.ii.(a)(iii)(B) Actuarial Certification of the Amount of the Separate Payment Term ..... 3

I.4.D.ii.(a)(iii)(C) Providers Receiving Payment ..... 3

I.4.D.ii.(a)(iii)(D) Distribution Methodology ..... 3

I.4.D.ii.(a)(iii)(E) Estimated Impact by Rate Cell ..... 4

I.4.D.ii.(a)(iii)(F) Pre-Print Acknowledgement ..... 4

I.4.D.ii.(a)(iii)(G) Future Documentation Requirements ..... 4

I.4.E. Pass-Through Payments ..... 4

I.5. Projected Non-Benefit Costs ..... 4

I.6. Risk Adjustment and Acuity Adjustments ..... 4

Section II Medicaid Managed Care Rates with Long-Term Services and Supports ..... 4

Section III New Adult Group Capitation Rates ..... 4

Appendix 1: CYE 21 TI Program Payments ..... 5

Appendix 2: CYE 21 Certified and Adjusted Capitation Rates ..... 11

Appendix 3: CYE 21 TI Program PMPM by TI Program Categories ..... 20

## Introduction and Limitations

The purpose of this capitation rate notification document is to provide documentation of the data, assumptions, and methodologies used to allocate a delivery system and provider payments initiative (i.e., state directed payment), the Arizona Health Care Cost Containment System (AHCCCS) Targeted Investments (TI) Program, across the October 1, 2020 through September 30, 2021 (Contract Year Ending 2021 or CYE 21, or alternatively, Federal Fiscal Year 2021 (FFY 21)) capitation rates for the AHCCCS Complete Care (ACC) Program. The TI Program payments are payments under 42 CFR § 438.6(c)(1)(iii)(B), as codified in the 2016 Medicaid and Children’s Health Insurance Program (CHIP) Managed Care Final Rule. This capitation rate notification document was prepared for Centers for Medicare & Medicaid Services (CMS), or its actuaries, for review of the TI Program payments allocation methodology. This capitation rate notification document also provides the CYE 21 ACC Program capitation rates with and without the TI Program payments for CMS review. This capitation rate notification document may not be appropriate for any other purpose.

This capitation rate notification document may also be made available publicly on the AHCCCS website or distributed to other parties. If this capitation rate notification document is made available to third parties, then this capitation rate notification document and the original rate certification along with any amendments should be provided in their entirety. Any third party reviewing this capitation rate notification document and capitation rate certifications should be familiar with the AHCCCS Medicaid managed care program, the provisions of 42 CFR Part 438 of 81 FR 27497 applicable to this rate certification, the 2020-2021 Medicaid Managed Care Rate Development Guide (2021 Guide), Actuarial Standards of Practice and generally accepted actuarial principles and practices.

CMS has yet to release a rate development guide for capitation rate updates related to payments under 42 CFR § 438.6(c). In lieu of having an official guide to follow, AHCCCS will follow the 2021 Guide for organizing this capitation rate notification document. The 2021 Guide describes the rate development standards and appropriate documentation to be included within Medicaid managed care rate certifications. In particular, Section I.4.D. covers state directed payments and it is this section that will contain the capitation rate notification documentation. Sections of the 2021 Guide that do not apply will be marked as “Not Applicable” and will be included in this rate notification document for completeness.

## Section I Medicaid Managed Care Rates

### I.1. General Information

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

### I.2. Data

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

### I.3. Projected Benefit Costs and Trends

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

### I.4. Special Contract Provisions Related to Payment

#### I.4.A. Incentive Arrangements

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

#### I.4.B. Withhold Arrangements

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

#### I.4.C. Risk-Sharing Mechanisms

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

#### I.4.D. Delivery System and Provider Payment Initiatives

##### I.4.D.i. Rate Development Standards

This section of the 2021 Guide provides information on delivery system and provider payment initiatives authorized under 42 CFR § 438.6(c).

##### I.4.D.ii. Appropriate Documentation

The following sections of the 2021 Guide, Section I.4.D.ii.(a)(i) through Section I.4.D.ii.(a)(iii), were provided in the CYE 21 ACC Program Capitation Rate Certification as signed by Windy Marks and Erica Johnson on November 13, 2020. These sections are being provided again to facilitate CMS' review, updated as necessary to provide additional information. There were two amendments to the CYE 21 rate certifications which did not impact the TI Program. The amendments were signed on December 10, 2021 (costs associated with the flu vaccine gift cards to be claimed at 50 percent administrative match) and March 14, 2022 (new directed payment added for American Rescue Plan Act Home and Community Based Services). The certified capitation rates shown in Appendix 2 exclude the flu vaccine gift card PMPMs subject to administrative FMAP, consistent with the amendment signed December 10, 2021.

##### I.4.D.ii.(a) Description of Delivery System and Provider Payment Initiatives

###### I.4.D.ii.(a)(i) Type and Description of Directed Payment Arrangements

The TI Program is designed to provide a uniform dollar increase to eligible AHCCCS providers to develop systems for integrated care and support ongoing efforts to improve care coordination, increase

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

efficiencies in service delivery and reduce fragmentation between behavioral health and physical health care.

### **I.4.D.ii.(a)(ii) Directed Payments Incorporated in Capitation Rates**

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

### **I.4.D.ii.(a)(iii) Directed Payments Under Separate Payment Arrangement**

The TI Program payments were not included in the ACC certified capitation rates and have been paid out via lump sum payments.

### **I.4.D.ii.(a)(iii)(A) Aggregate Amount**

The original estimates of anticipated payments including premium tax for TI were approximately \$33.59 million. After completion of the contract year, the total payments paid through the ACC Contractors for the TI Program totaled \$ \$35.69 million, inclusive of premium tax.

### **I.4.D.ii.(a)(iii)(B) Actuarial Certification of the Amount of the Separate Payment Term**

The actuaries certified to the aggregate directed payment estimates as actuarially sound according to 42 CFR § 438.4 in the original rate certification. The original estimates were based on projections of future events. This notification document incorporates the actual final aggregate payments by rate cell and the actuaries certify the final payment amounts by rate cell as actuarially sound according to 42 CFR § 438.4.

### **I.4.D.ii.(a)(iii)(C) Providers Receiving Payment**

The providers receiving the payments include primary care physicians, Integrated Clinic providers, Behavioral Health Outpatient Clinics and hospitals which qualify for the TI Program and who demonstrate performance improvement by meeting certain benchmarks for integrating and coordinating physical and behavioral health care.

### **I.4.D.ii.(a)(iii)(D) Distribution Methodology**

The distribution methodology for the TI Program is unchanged from the original capitation rate certification. The distribution methodology for the TI Program for CYE 21 is based on the utilization of services by members with providers participating in the TI Program. Adjudicated and approved CYE 21 encounter data are used to allocate the TI payments by capitation rate cell. The encounter data includes billing provider tax ID numbers (TINs) that were eligible and received payments for the TI Program, relevant claim health plan information, relevant rate cell information, and health plan paid (HPP) information. The encounter HPP data for these TINs and claim health plans could exceed the amount that each TIN would receive in TI payments. The encounter data is therefore only used for distribution purposes to calculate the distribution percentage at the capitation rate cell level per TIN and claim health plan. This distribution percentage is then applied to the actual TI amounts by TIN and claim health plan to derive the amount per capitation rate cell level. Member month data is also utilized to develop the PMPMs for TI payments associated with each rate cell.

## **CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI**

### **I.4.D.ii.(a)(iii)(E) Estimated Impact by Rate Cell**

Appendix 1 shows the total dollars paid, including premium tax, by TI Program category and rate cell. Appendix 2 shows the total TI Program payments by rate cell incorporated into the capitation rates as PMPMs. Appendix 3 shows the TI Program PMPMs, including premium tax, by TI Program category and rate cell.

### **I.4.D.ii.(a)(iii)(F) Pre-Print Acknowledgement**

These payments are being made under the approved TI Program 42 CFR § 438.6(c) payment arrangements in a manner consistent with the pre-prints reviewed by CMS (inclusive of any/all correspondence between the state and CMS regarding the pre-prints).

### **I.4.D.ii.(a)(iii)(G) Future Documentation Requirements**

AHCCCS is submitting this notification document to CMS which incorporates the total amount of the TI Program payments into the rate certification's rate cells, consistent with the distribution methodology described in Section I.4.D.ii.(a)(iii)(D). The capitation rates with and without the TI Program payments can be found in Appendix 2.

### **I.4.E. Pass-Through Payments**

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

### **I.5. Projected Non-Benefit Costs**

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

### **I.6. Risk Adjustment and Acuity Adjustments**

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

## **Section II Medicaid Managed Care Rates with Long-Term Services and Supports**

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

## **Section III New Adult Group Capitation Rates**

Not applicable to the TI Program for the CYE 21 ACC Program rate update.

**Appendix 1: CYE 21 TI Program Payments**

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### PCP Dollars

		CYE 21 TI PCP Dollars								
GSA	MCO	Age < 1	Age 1-20	Age 21+	Duals	SSIWO	Prop 204 Childless Adults	Expansion Adults	Delivery Supplemental Payments	Total
North	Care 1st Health Plan Arizona, Inc	\$92,917	\$293,534	\$172,130	\$35,756	\$73,722	\$269,864	\$78,139	\$0	\$1,016,061
North	Health Choice Arizona	\$229,355	\$509,342	\$386,800	\$65,950	\$140,104	\$578,547	\$161,071	\$0	\$2,071,168
Central	Arizona Complete Health - Complete Care Plan	\$118,864	\$238,117	\$138,962	\$11,842	\$33,022	\$219,417	\$67,648	\$0	\$827,872
Central	Banner University Family Care	\$137,878	\$289,797	\$226,689	\$25,518	\$55,246	\$413,952	\$121,543	\$0	\$1,270,622
Central	Care 1st Health Plan Arizona, Inc	\$166,501	\$735,219	\$216,904	\$22,325	\$62,057	\$236,432	\$99,255	\$0	\$1,538,694
Central	Magellan Complete Care	\$60,279	\$116,549	\$68,932	\$7,087	\$27,755	\$143,578	\$42,094	\$0	\$466,274
Central	Mercy Care	\$481,013	\$1,489,296	\$620,996	\$105,871	\$156,990	\$665,541	\$266,491	\$0	\$3,786,198
Central	Health Choice Arizona	\$184,414	\$677,213	\$315,210	\$44,525	\$80,697	\$393,943	\$120,447	\$0	\$1,816,449
Central	UnitedHealthcare Community Plan	\$451,089	\$1,243,852	\$489,227	\$95,844	\$175,193	\$648,663	\$226,498	\$0	\$3,330,367
South	Arizona Complete Health - Complete Care Plan	\$142,220	\$374,353	\$63,743	\$13,943	\$37,286	\$113,493	\$24,794	\$0	\$769,832
South	Banner University Family Care	\$286,238	\$752,808	\$166,652	\$30,401	\$88,068	\$217,556	\$59,047	\$0	\$1,600,770
South	UnitedHealthcare Community Plan	\$303,431	\$867,339	\$116,441	\$22,392	\$57,881	\$141,071	\$48,861	\$0	\$1,557,416
Total		\$2,654,199	\$7,587,420	\$2,982,686	\$481,453	\$988,022	\$4,042,056	\$1,315,888	\$0	\$20,051,724



## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Hospital Dollars

GSA	MCO	CYE 21 TI Hospital Dollars								
		Age < 1	Age 1-20	Age 21+	Duals	SSIWO	Prop 204 Childless Adults	Expansion Adults	Delivery Supplemental Payments	Total
North	Care 1st Health Plan Arizona, Inc	\$430	\$21,853	\$10,158	\$3,049	\$4,083	\$22,271	\$3,589	\$0	\$65,434
North	Health Choice Arizona	\$559	\$14,680	\$10,381	\$2,516	\$4,112	\$22,281	\$2,739	\$0	\$57,268
Central	Arizona Complete Health - Complete Care Plan	\$4,127	\$4,341	\$9,500	\$485	\$4,002	\$21,701	\$4,921	\$0	\$49,077
Central	Banner University Family Care	\$4,184	\$2,978	\$8,400	\$502	\$4,149	\$24,727	\$5,571	\$0	\$50,511
Central	Care 1st Health Plan Arizona, Inc	\$4,844	\$7,751	\$13,207	\$758	\$7,095	\$16,530	\$4,177	\$0	\$54,363
Central	Magellan Complete Care	\$10,674	\$8,478	\$14,511	\$1,011	\$7,234	\$43,033	\$5,679	\$0	\$90,620
Central	Mercy Care	\$48,723	\$70,275	\$131,182	\$13,569	\$47,483	\$211,432	\$49,496	\$0	\$572,161
Central	Health Choice Arizona	\$1,640	\$2,749	\$5,105	\$530	\$2,890	\$8,550	\$1,490	\$0	\$22,955
Central	UnitedHealthcare Community Plan	\$5,099	\$5,521	\$10,981	\$845	\$5,357	\$17,905	\$3,672	\$0	\$49,379
South	Arizona Complete Health - Complete Care Plan	\$1,010	\$6,253	\$20,860	\$3,868	\$14,603	\$59,188	\$11,307	\$0	\$117,088
South	Banner University Family Care	\$2,724	\$5,406	\$13,716	\$2,146	\$9,387	\$30,814	\$6,213	\$0	\$70,406
South	UnitedHealthcare Community Plan	\$900	\$1,584	\$6,322	\$634	\$4,298	\$12,226	\$2,053	\$0	\$28,017
Total		\$84,912	\$151,870	\$254,324	\$29,914	\$114,693	\$490,659	\$100,908	\$0	\$1,227,279

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Behavioral Health Dollars

		CYE 21 TI Behavioral Health Dollars								
GSA	MCO	Age < 1	Age 1-20	Age 21+	Duals	SSIWO	Prop 204 Childless Adults	Expansion Adults	Delivery Supplemental Payments	Total
North	Care 1st Health Plan Arizona, Inc	\$446	\$259,489	\$110,439	\$34,530	\$47,105	\$235,503	\$45,846	\$0	\$733,359
North	Health Choice Arizona	\$459	\$261,569	\$141,530	\$38,680	\$53,213	\$350,179	\$61,142	\$0	\$906,772
Central	Arizona Complete Health - Complete Care Plan	\$1,093	\$211,039	\$74,674	\$17,870	\$30,641	\$153,721	\$25,532	\$0	\$514,571
Central	Banner University Family Care	\$887	\$200,466	\$81,388	\$17,672	\$29,546	\$143,691	\$25,960	\$0	\$499,611
Central	Care 1st Health Plan Arizona, Inc	\$1,406	\$332,261	\$109,580	\$22,823	\$37,169	\$123,454	\$28,672	\$0	\$655,366
Central	Magellan Complete Care	\$417	\$62,347	\$19,345	\$2,361	\$9,070	\$48,303	\$6,198	\$0	\$148,042
Central	Mercy Care	\$6,216	\$1,406,622	\$438,716	\$115,963	\$208,045	\$778,748	\$127,170	\$0	\$3,081,480
Central	Health Choice Arizona	\$1,616	\$331,552	\$155,349	\$36,639	\$60,489	\$209,078	\$40,488	\$0	\$835,211
Central	UnitedHealthcare Community Plan	\$2,756	\$741,017	\$237,148	\$79,041	\$124,139	\$380,651	\$74,546	\$0	\$1,639,297
South	Arizona Complete Health - Complete Care Plan	\$1,284	\$245,657	\$145,197	\$60,727	\$69,667	\$382,624	\$54,846	\$0	\$960,002
South	Banner University Family Care	\$723	\$322,265	\$181,486	\$56,064	\$77,332	\$355,435	\$54,825	\$0	\$1,048,131
South	UnitedHealthcare Community Plan	\$777	\$234,485	\$144,903	\$43,473	\$52,753	\$263,005	\$46,609	\$0	\$786,005
Total		\$18,081	\$4,608,770	\$1,839,754	\$525,843	\$799,171	\$3,424,395	\$591,833	\$0	\$11,807,847

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Criminal Justice Dollars

		CYE 21 TI Criminal Justice Dollars								
GSA	MCO	Age < 1	Age 1-20	Age 21+	Duals	SSIWO	Prop 204 Childless Adults	Expansion Adults	Delivery Supplemental Payments	Total
North	Care 1st Health Plan Arizona, Inc	\$190	\$38,325	\$30,641	\$9,947	\$8,562	\$75,034	\$13,485	\$0	\$176,185
North	Health Choice Arizona	\$229	\$24,738	\$17,807	\$7,079	\$7,868	\$50,925	\$9,329	\$0	\$117,976
Central	Arizona Complete Health - Complete Care Plan	\$562	\$11,042	\$42,577	\$3,535	\$7,515	\$92,505	\$15,840	\$0	\$173,577
Central	Banner University Family Care	\$827	\$10,839	\$42,470	\$3,191	\$7,333	\$107,556	\$14,289	\$0	\$186,505
Central	Care 1st Health Plan Arizona, Inc	\$677	\$13,241	\$40,520	\$2,782	\$7,364	\$50,365	\$9,148	\$0	\$124,099
Central	Magellan Complete Care	\$656	\$4,742	\$23,056	\$255	\$3,569	\$67,912	\$9,516	\$0	\$109,707
Central	Mercy Care	\$842	\$17,546	\$48,985	\$5,679	\$9,212	\$79,732	\$11,998	\$0	\$173,995
Central	Health Choice Arizona	\$491	\$10,691	\$78,510	\$4,669	\$7,731	\$108,947	\$10,293	\$0	\$221,332
Central	UnitedHealthcare Community Plan	\$1,567	\$36,741	\$103,662	\$8,973	\$23,226	\$169,830	\$31,833	\$0	\$375,832
South	Arizona Complete Health - Complete Care Plan	\$84	\$71,056	\$66,570	\$31,673	\$25,578	\$149,177	\$22,783	\$0	\$366,921
South	Banner University Family Care	\$233	\$97,150	\$96,623	\$30,539	\$31,464	\$183,984	\$26,864	\$0	\$466,856
South	UnitedHealthcare Community Plan	\$45	\$21,789	\$20,779	\$7,384	\$3,775	\$52,134	\$5,700	\$0	\$111,606
Total		\$6,404	\$357,900	\$612,201	\$115,705	\$143,198	\$1,188,102	\$181,080	\$0	\$2,604,591

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Total Dollars

		CYE 21 TI Total Dollars								
GSA	MCO	Age < 1	Age 1-20	Age 21+	Duals	SSIWO	Prop 204 Childless Adults	Expansion Adults	Delivery Supplemental Payments	Total
North	Care 1st Health Plan Arizona, Inc	\$93,983	\$613,201	\$323,369	\$83,282	\$133,473	\$602,671	\$141,060	\$0	\$1,991,038
North	Health Choice Arizona	\$230,602	\$810,330	\$556,518	\$114,225	\$205,296	\$1,001,932	\$234,281	\$0	\$3,153,184
Central	Arizona Complete Health - Complete Care Plan	\$124,646	\$464,539	\$265,713	\$33,733	\$75,180	\$487,345	\$113,942	\$0	\$1,565,098
Central	Banner University Family Care	\$143,776	\$504,080	\$358,947	\$46,883	\$96,274	\$689,926	\$167,362	\$0	\$2,007,248
Central	Care 1st Health Plan Arizona, Inc	\$173,429	\$1,088,474	\$380,211	\$48,689	\$113,686	\$426,781	\$141,253	\$0	\$2,372,523
Central	Magellan Complete Care	\$72,025	\$192,117	\$125,844	\$10,714	\$47,629	\$302,826	\$63,488	\$0	\$814,643
Central	Mercy Care	\$536,794	\$2,983,739	\$1,239,880	\$241,083	\$421,731	\$1,735,454	\$455,154	\$0	\$7,613,835
Central	Health Choice Arizona	\$188,160	\$1,022,205	\$554,174	\$86,362	\$151,808	\$720,518	\$172,719	\$0	\$2,895,946
Central	UnitedHealthcare Community Plan	\$460,511	\$2,027,131	\$841,017	\$184,702	\$327,915	\$1,217,050	\$336,549	\$0	\$5,394,874
South	Arizona Complete Health - Complete Care Plan	\$144,598	\$697,319	\$296,370	\$110,211	\$147,134	\$704,482	\$113,729	\$0	\$2,213,844
South	Banner University Family Care	\$289,918	\$1,177,628	\$458,477	\$119,149	\$206,251	\$787,789	\$146,950	\$0	\$3,186,162
South	UnitedHealthcare Community Plan	\$305,153	\$1,125,197	\$288,445	\$73,882	\$118,707	\$468,437	\$103,223	\$0	\$2,483,044
Total		\$2,763,596	\$12,705,960	\$5,688,965	\$1,152,914	\$2,045,084	\$9,145,212	\$2,189,709	\$0	\$35,691,440

**Appendix 2: CYE 21 Certified and Adjusted Capitation Rates**

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### AGE < 1

		Capitation Rates Effective 10/1/20 - 9/30/21		
GSA	MCO	Cap Rates without TI	TI PMPM	Cap Rates with TI
North	Care 1st Health Plan Arizona, Inc	\$582.20	\$5.26	\$587.46
North	Health Choice Arizona	\$623.40	\$9.48	\$632.88
Central	Arizona Complete Health - Complete Care Plan	\$607.76	\$4.01	\$611.77
Central	Banner University Family Care	\$623.21	\$4.08	\$627.29
Central	Care 1st Health Plan Arizona, Inc	\$614.42	\$5.50	\$619.92
Central	Magellan Complete Care	\$651.53	\$3.44	\$654.97
Central	Mercy Care	\$624.43	\$4.42	\$628.85
Central	Health Choice Arizona	\$614.00	\$5.92	\$619.92
Central	UnitedHealthcare Community Plan	\$605.60	\$5.36	\$610.96
South	Arizona Complete Health - Complete Care Plan	\$631.02	\$3.72	\$634.74
South	Banner University Family Care	\$631.44	\$5.98	\$637.42
South	UnitedHealthcare Community Plan	\$610.89	\$10.14	\$621.03

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### AGE 1-20

		Capitation Rates Effective 10/1/20 - 9/30/21		
GSA	MCO	Cap Rates without TI	TI PMPM	Cap Rates with TI
North	Care 1st Health Plan Arizona, Inc	\$211.95	\$1.85	\$213.80
North	Health Choice Arizona	\$201.63	\$1.99	\$203.62
Central	Arizona Complete Health - Complete Care Plan	\$198.47	\$1.17	\$199.64
Central	Banner University Family Care	\$201.97	\$1.30	\$203.27
Central	Care 1st Health Plan Arizona, Inc	\$198.88	\$1.59	\$200.47
Central	Magellan Complete Care	\$231.13	\$1.11	\$232.24
Central	Mercy Care	\$198.22	\$1.46	\$199.68
Central	Health Choice Arizona	\$192.79	\$1.50	\$194.29
Central	UnitedHealthcare Community Plan	\$200.75	\$1.34	\$202.09
South	Arizona Complete Health - Complete Care Plan	\$212.76	\$1.11	\$213.87
South	Banner University Family Care	\$204.23	\$1.51	\$205.74
South	UnitedHealthcare Community Plan	\$216.08	\$2.16	\$218.24

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### AGE 21+

		Capitation Rates Effective 10/1/20 - 9/30/21		
GSA	MCO	Cap Rates without TI	TI PMPM	Cap Rates with TI
North	Care 1st Health Plan Arizona, Inc	\$364.43	\$2.21	\$366.64
North	Health Choice Arizona	\$351.14	\$2.89	\$354.03
Central	Arizona Complete Health - Complete Care Plan	\$400.52	\$1.46	\$401.98
Central	Banner University Family Care	\$400.37	\$2.06	\$402.43
Central	Care 1st Health Plan Arizona, Inc	\$396.85	\$1.84	\$398.69
Central	Magellan Complete Care	\$391.29	\$1.62	\$392.91
Central	Mercy Care	\$433.44	\$1.63	\$435.07
Central	Health Choice Arizona	\$398.19	\$2.30	\$400.49
Central	UnitedHealthcare Community Plan	\$420.18	\$1.49	\$421.67
South	Arizona Complete Health - Complete Care Plan	\$373.66	\$1.01	\$374.67
South	Banner University Family Care	\$365.00	\$1.28	\$366.28
South	UnitedHealthcare Community Plan	\$394.84	\$1.22	\$396.06



## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Duals

		Capitation Rates Effective 10/1/20 - 9/30/21		
GSA	MCO	Cap Rates without TI	TI PMPM	Cap Rates with TI
North	Care 1st Health Plan Arizona, Inc	\$124.83	\$0.90	\$125.73
North	Health Choice Arizona	\$117.15	\$1.32	\$118.47
Central	Arizona Complete Health - Complete Care Plan	\$144.79	\$0.54	\$145.33
Central	Banner University Family Care	\$137.35	\$0.88	\$138.23
Central	Care 1st Health Plan Arizona, Inc	\$144.95	\$0.64	\$145.59
Central	Magellan Complete Care	\$166.08	\$0.55	\$166.63
Central	Mercy Care	\$134.67	\$1.01	\$135.68
Central	Health Choice Arizona	\$136.88	\$0.86	\$137.74
Central	UnitedHealthcare Community Plan	\$135.09	\$0.66	\$135.75
South	Arizona Complete Health - Complete Care Plan	\$141.64	\$0.69	\$142.33
South	Banner University Family Care	\$134.26	\$0.65	\$134.91
South	UnitedHealthcare Community Plan	\$131.02	\$0.55	\$131.57

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### SSI Without Medicare

		Capitation Rates Effective 10/1/20 - 9/30/21		
GSA	MCO	Cap Rates without TI	TI PMPM	Cap Rates with TI
North	Care 1st Health Plan Arizona, Inc	\$1,177.66	\$4.15	\$1,181.81
North	Health Choice Arizona	\$1,174.14	\$5.62	\$1,179.76
Central	Arizona Complete Health - Complete Care Plan	\$1,179.23	\$2.35	\$1,181.58
Central	Banner University Family Care	\$1,222.54	\$3.12	\$1,225.66
Central	Care 1st Health Plan Arizona, Inc	\$1,205.94	\$2.70	\$1,208.64
Central	Magellan Complete Care	\$1,349.08	\$2.93	\$1,352.01
Central	Mercy Care	\$1,406.07	\$3.36	\$1,409.43
Central	Health Choice Arizona	\$1,254.28	\$3.24	\$1,257.52
Central	UnitedHealthcare Community Plan	\$1,319.27	\$2.98	\$1,322.25
South	Arizona Complete Health - Complete Care Plan	\$1,253.88	\$2.72	\$1,256.60
South	Banner University Family Care	\$1,229.39	\$2.97	\$1,232.36
South	UnitedHealthcare Community Plan	\$1,300.12	\$2.60	\$1,302.72

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Proposition 204 Childless Adults

		Capitation Rates Effective 10/1/20 - 9/30/21		
GSA	MCO	Cap Rates without TI	TI PMPM	Cap Rates with TI
North	Care 1st Health Plan Arizona, Inc	\$612.41	\$3.09	\$615.50
North	Health Choice Arizona	\$590.19	\$4.10	\$594.29
Central	Arizona Complete Health - Complete Care Plan	\$701.33	\$1.85	\$703.18
Central	Banner University Family Care	\$673.92	\$2.74	\$676.66
Central	Care 1st Health Plan Arizona, Inc	\$674.25	\$2.20	\$676.45
Central	Magellan Complete Care	\$740.74	\$2.04	\$742.78
Central	Mercy Care	\$752.09	\$2.41	\$754.50
Central	Health Choice Arizona	\$677.66	\$3.04	\$680.70
Central	UnitedHealthcare Community Plan	\$701.67	\$1.95	\$703.62
South	Arizona Complete Health - Complete Care Plan	\$615.46	\$2.19	\$617.65
South	Banner University Family Care	\$609.52	\$2.01	\$611.53
South	UnitedHealthcare Community Plan	\$622.50	\$1.67	\$624.17

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Expansion State Adults

		Capitation Rates Effective 10/1/20 - 9/30/21		
GSA	MCO	Cap Rates without TI	TI PMPM	Cap Rates with TI
North	Care 1st Health Plan Arizona, Inc	\$500.68	\$2.82	\$503.50
North	Health Choice Arizona	\$466.31	\$3.71	\$470.02
Central	Arizona Complete Health - Complete Care Plan	\$497.07	\$1.66	\$498.73
Central	Banner University Family Care	\$487.91	\$2.77	\$490.68
Central	Care 1st Health Plan Arizona, Inc	\$454.18	\$2.38	\$456.56
Central	Magellan Complete Care	\$519.90	\$2.16	\$522.06
Central	Mercy Care	\$499.15	\$2.12	\$501.27
Central	Health Choice Arizona	\$471.45	\$2.58	\$474.03
Central	UnitedHealthcare Community Plan	\$487.52	\$1.92	\$489.44
South	Arizona Complete Health - Complete Care Plan	\$435.98	\$1.19	\$437.17
South	Banner University Family Care	\$437.75	\$1.23	\$438.98
South	UnitedHealthcare Community Plan	\$452.00	\$1.24	\$453.24

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Delivery Supplemental Payments

		Capitation Rates Effective 10/1/20 - 9/30/21		
GSA	MCO	Cap Rates without TI	TI PMPM	Cap Rates with TI
North	Care 1st Health Plan Arizona, Inc	\$6,463.47	\$0.00	\$6,463.47
North	Health Choice Arizona	\$6,400.12	\$0.00	\$6,400.12
Central	Arizona Complete Health - Complete Care Plan	\$6,395.43	\$0.00	\$6,395.43
Central	Banner University Family Care	\$6,382.13	\$0.00	\$6,382.13
Central	Care 1st Health Plan Arizona, Inc	\$6,398.60	\$0.00	\$6,398.60
Central	Magellan Complete Care	\$6,394.80	\$0.00	\$6,394.80
Central	Mercy Care	\$6,398.60	\$0.00	\$6,398.60
Central	Health Choice Arizona	\$6,335.88	\$0.00	\$6,335.88
Central	UnitedHealthcare Community Plan	\$6,398.60	\$0.00	\$6,398.60
South	Arizona Complete Health - Complete Care Plan	\$6,752.27	\$0.00	\$6,752.27
South	Banner University Family Care	\$6,751.60	\$0.00	\$6,751.60
South	UnitedHealthcare Community Plan	\$6,755.61	\$0.00	\$6,755.61

**Appendix 3: CYE 21 TI Program PMPM by TI Program Categories**

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### AGE < 1

GSA	MCO	CYE 21 TI PMPMs				Total TI PMPM
		TI PCP PMPM	TI Hospital PMPM	TI BH PMPM	TI Justice PMPM	
North	Care 1st Health Plan Arizona, Inc	\$5.20	\$0.02	\$0.02	\$0.01	\$5.26
North	Health Choice Arizona	\$9.43	\$0.02	\$0.02	\$0.01	\$9.48
Central	Arizona Complete Health - Complete Care Plan	\$3.82	\$0.13	\$0.04	\$0.02	\$4.01
Central	Banner University Family Care	\$3.91	\$0.12	\$0.03	\$0.02	\$4.08
Central	Care 1st Health Plan Arizona, Inc	\$5.28	\$0.15	\$0.04	\$0.02	\$5.50
Central	Magellan Complete Care	\$2.88	\$0.51	\$0.02	\$0.03	\$3.44
Central	Mercy Care	\$3.96	\$0.40	\$0.05	\$0.01	\$4.42
Central	Health Choice Arizona	\$5.81	\$0.05	\$0.05	\$0.02	\$5.92
Central	UnitedHealthcare Community Plan	\$5.25	\$0.06	\$0.03	\$0.02	\$5.36
South	Arizona Complete Health - Complete Care Plan	\$3.65	\$0.03	\$0.03	\$0.00	\$3.72
South	Banner University Family Care	\$5.91	\$0.06	\$0.01	\$0.00	\$5.98
South	UnitedHealthcare Community Plan	\$10.08	\$0.03	\$0.03	\$0.00	\$10.14

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### AGE 1-20

GSA	MCO	CYE 21 TI PMPMs				
		TI PCP PMPM	TI Hospital PMPM	TI BH PMPM	TI Justice PMPM	Total TI PMPM
North	Care 1st Health Plan Arizona, Inc	\$0.88	\$0.07	\$0.78	\$0.12	\$1.85
North	Health Choice Arizona	\$1.25	\$0.04	\$0.64	\$0.06	\$1.99
Central	Arizona Complete Health - Complete Care Plan	\$0.60	\$0.01	\$0.53	\$0.03	\$1.17
Central	Banner University Family Care	\$0.75	\$0.01	\$0.52	\$0.03	\$1.30
Central	Care 1st Health Plan Arizona, Inc	\$1.07	\$0.01	\$0.48	\$0.02	\$1.59
Central	Magellan Complete Care	\$0.68	\$0.05	\$0.36	\$0.03	\$1.11
Central	Mercy Care	\$0.73	\$0.03	\$0.69	\$0.01	\$1.46
Central	Health Choice Arizona	\$1.00	\$0.00	\$0.49	\$0.02	\$1.50
Central	UnitedHealthcare Community Plan	\$0.82	\$0.00	\$0.49	\$0.02	\$1.34
South	Arizona Complete Health - Complete Care Plan	\$0.60	\$0.01	\$0.39	\$0.11	\$1.11
South	Banner University Family Care	\$0.96	\$0.01	\$0.41	\$0.12	\$1.51
South	UnitedHealthcare Community Plan	\$1.67	\$0.00	\$0.45	\$0.04	\$2.16



## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### AGE 21+

GSA	MCO	CYE 21 TI PMPMs				
		TI PCP PMPM	TI Hospital PMPM	TI BH PMPM	TI Justice PMPM	Total TI PMPM
North	Care 1st Health Plan Arizona, Inc	\$1.18	\$0.07	\$0.75	\$0.21	\$2.21
North	Health Choice Arizona	\$2.01	\$0.05	\$0.73	\$0.09	\$2.89
Central	Arizona Complete Health - Complete Care Plan	\$0.76	\$0.05	\$0.41	\$0.23	\$1.46
Central	Banner University Family Care	\$1.30	\$0.05	\$0.47	\$0.24	\$2.06
Central	Care 1st Health Plan Arizona, Inc	\$1.05	\$0.06	\$0.53	\$0.20	\$1.84
Central	Magellan Complete Care	\$0.89	\$0.19	\$0.25	\$0.30	\$1.62
Central	Mercy Care	\$0.82	\$0.17	\$0.58	\$0.06	\$1.63
Central	Health Choice Arizona	\$1.31	\$0.02	\$0.64	\$0.33	\$2.30
Central	UnitedHealthcare Community Plan	\$0.87	\$0.02	\$0.42	\$0.18	\$1.49
South	Arizona Complete Health - Complete Care Plan	\$0.22	\$0.07	\$0.50	\$0.23	\$1.01
South	Banner University Family Care	\$0.46	\$0.04	\$0.51	\$0.27	\$1.28
South	UnitedHealthcare Community Plan	\$0.49	\$0.03	\$0.61	\$0.09	\$1.22

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Duals

GSA	MCO	CYE 21 TI PMPMs				
		TI PCP PMPM	TI Hospital PMPM	TI BH PMPM	TI Justice PMPM	Total TI PMPM
North	Care 1st Health Plan Arizona, Inc	\$0.39	\$0.03	\$0.37	\$0.11	\$0.90
North	Health Choice Arizona	\$0.76	\$0.03	\$0.45	\$0.08	\$1.32
Central	Arizona Complete Health - Complete Care Plan	\$0.19	\$0.01	\$0.29	\$0.06	\$0.54
Central	Banner University Family Care	\$0.48	\$0.01	\$0.33	\$0.06	\$0.88
Central	Care 1st Health Plan Arizona, Inc	\$0.29	\$0.01	\$0.30	\$0.04	\$0.64
Central	Magellan Complete Care	\$0.36	\$0.05	\$0.12	\$0.01	\$0.55
Central	Mercy Care	\$0.44	\$0.06	\$0.49	\$0.02	\$1.01
Central	Health Choice Arizona	\$0.44	\$0.01	\$0.37	\$0.05	\$0.86
Central	UnitedHealthcare Community Plan	\$0.34	\$0.00	\$0.28	\$0.03	\$0.66
South	Arizona Complete Health - Complete Care Plan	\$0.09	\$0.02	\$0.38	\$0.20	\$0.69
South	Banner University Family Care	\$0.17	\$0.01	\$0.31	\$0.17	\$0.65
South	UnitedHealthcare Community Plan	\$0.17	\$0.00	\$0.33	\$0.06	\$0.55

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### SSI Without Medicare

GSA	MCO	CYE 21 TI PMPMs				Total TI PMPM
		TI PCP PMPM	TI Hospital PMPM	TI BH PMPM	TI Justice PMPM	
North	Care 1st Health Plan Arizona, Inc	\$2.29	\$0.13	\$1.46	\$0.27	\$4.15
North	Health Choice Arizona	\$3.84	\$0.11	\$1.46	\$0.22	\$5.62
Central	Arizona Complete Health - Complete Care Plan	\$1.03	\$0.13	\$0.96	\$0.23	\$2.35
Central	Banner University Family Care	\$1.79	\$0.13	\$0.96	\$0.24	\$3.12
Central	Care 1st Health Plan Arizona, Inc	\$1.48	\$0.17	\$0.88	\$0.18	\$2.70
Central	Magellan Complete Care	\$1.71	\$0.44	\$0.56	\$0.22	\$2.93
Central	Mercy Care	\$1.25	\$0.38	\$1.66	\$0.07	\$3.36
Central	Health Choice Arizona	\$1.72	\$0.06	\$1.29	\$0.16	\$3.24
Central	UnitedHealthcare Community Plan	\$1.59	\$0.05	\$1.13	\$0.21	\$2.98
South	Arizona Complete Health - Complete Care Plan	\$0.69	\$0.27	\$1.29	\$0.47	\$2.72
South	Banner University Family Care	\$1.27	\$0.14	\$1.11	\$0.45	\$2.97
South	UnitedHealthcare Community Plan	\$1.27	\$0.09	\$1.15	\$0.08	\$2.60

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Proposition 204 Childless Adults

GSA	MCO	CYE 21 TI PMPMs				Total TI PMPM
		TI PCP PMPM	TI Hospital PMPM	TI BH PMPM	TI Justice PMPM	
North	Care 1st Health Plan Arizona, Inc	\$1.38	\$0.11	\$1.21	\$0.38	\$3.09
North	Health Choice Arizona	\$2.37	\$0.09	\$1.43	\$0.21	\$4.10
Central	Arizona Complete Health - Complete Care Plan	\$0.83	\$0.08	\$0.58	\$0.35	\$1.85
Central	Banner University Family Care	\$1.64	\$0.10	\$0.57	\$0.43	\$2.74
Central	Care 1st Health Plan Arizona, Inc	\$1.22	\$0.09	\$0.64	\$0.26	\$2.20
Central	Magellan Complete Care	\$0.97	\$0.29	\$0.33	\$0.46	\$2.04
Central	Mercy Care	\$0.92	\$0.29	\$1.08	\$0.11	\$2.41
Central	Health Choice Arizona	\$1.66	\$0.04	\$0.88	\$0.46	\$3.04
Central	UnitedHealthcare Community Plan	\$1.04	\$0.03	\$0.61	\$0.27	\$1.95
South	Arizona Complete Health - Complete Care Plan	\$0.35	\$0.18	\$1.19	\$0.46	\$2.19
South	Banner University Family Care	\$0.56	\$0.08	\$0.91	\$0.47	\$2.01
South	UnitedHealthcare Community Plan	\$0.50	\$0.04	\$0.94	\$0.19	\$1.67

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Expansion State Adults

GSA	MCO	CYE 21 TI PMPMs				Total TI PMPM
		TI PCP PMPM	TI Hospital PMPM	TI BH PMPM	TI Justice PMPM	
North	Care 1st Health Plan Arizona, Inc	\$1.56	\$0.07	\$0.92	\$0.27	\$2.82
North	Health Choice Arizona	\$2.55	\$0.04	\$0.97	\$0.15	\$3.71
Central	Arizona Complete Health - Complete Care Plan	\$0.99	\$0.07	\$0.37	\$0.23	\$1.66
Central	Banner University Family Care	\$2.01	\$0.09	\$0.43	\$0.24	\$2.77
Central	Care 1st Health Plan Arizona, Inc	\$1.67	\$0.07	\$0.48	\$0.15	\$2.38
Central	Magellan Complete Care	\$1.43	\$0.19	\$0.21	\$0.32	\$2.16
Central	Mercy Care	\$1.24	\$0.23	\$0.59	\$0.06	\$2.12
Central	Health Choice Arizona	\$1.80	\$0.02	\$0.60	\$0.15	\$2.58
Central	UnitedHealthcare Community Plan	\$1.29	\$0.02	\$0.43	\$0.18	\$1.92
South	Arizona Complete Health - Complete Care Plan	\$0.26	\$0.12	\$0.57	\$0.24	\$1.19
South	Banner University Family Care	\$0.50	\$0.05	\$0.46	\$0.23	\$1.23
South	UnitedHealthcare Community Plan	\$0.59	\$0.02	\$0.56	\$0.07	\$1.24

## CYE 21 AHCCCS Complete Care Program Capitation Rate Notification – TI

### Delivery Supplemental Payments

GSA	MCO	CYE 21 TI PMPMs				Total TI PMPM
		TI PCP PMPM	TI Hospital PMPM	TI BH PMPM	TI Justice PMPM	
North	Care 1st Health Plan Arizona, Inc	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
North	Health Choice Arizona	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Central	Arizona Complete Health - Complete Care Plan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Central	Banner University Family Care	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Central	Care 1st Health Plan Arizona, Inc	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Central	Magellan Complete Care	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Central	Mercy Care	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Central	Health Choice Arizona	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Central	UnitedHealthcare Community Plan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
South	Arizona Complete Health - Complete Care Plan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
South	Banner University Family Care	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
South	UnitedHealthcare Community Plan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00