



**Contract Year Ending 2021  
AHCCCS Complete Care Program  
Capitation Rate Notification  
American Rescue Plan Act  
Home and Community Based Services**

**October 1, 2020 through September 30, 2021**

**Prepared for:  
The Centers for Medicare & Medicaid Services**

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**Table of Contents**

Introduction and Limitations ..... 1

Section I Medicaid Managed Care Rates ..... 2

    I.1. General Information ..... 2

    I.2. Data ..... 2

    I.3. Projected Benefit Costs and Trends ..... 2

    I.4. Special Contract Provisions Related to Payment ..... 2

        I.4.A. Incentive Arrangements ..... 2

        I.4.B. Withhold Arrangements ..... 2

        I.4.C. Risk-Sharing Mechanisms ..... 2

        I.4.D. Delivery System and Provider Payment Initiatives ..... 2

            I.4.D.i. Rate Development Standards ..... 2

            I.4.D.ii. Appropriate Documentation ..... 2

                I.4.D.ii.(a) Description of Delivery System and Provider Payment Initiatives ..... 2

                    I.4.D.ii.(a)(i) Type and Description of Directed Payment Arrangements ..... 2

                    I.4.D.ii.(a)(iii) Directed Payments Under Separate Payment Arrangement ..... 3

                        I.4.D.ii.(a)(iii)(A) Aggregate Amount ..... 3

                        I.4.D.ii.(a)(iii)(B) Actuarial Certification of the Amount of the Separate Payment Term ..... 3

                        I.4.D.ii.(a)(iii)(C) Providers Receiving Payment ..... 3

                        I.4.D.ii.(a)(iii)(D) Distribution Methodology ..... 3

                        I.4.D.ii.(a)(iii)(E) Estimated Impact by Rate Cell ..... 3

                        I.4.D.ii.(a)(iii)(F) Pre-Print Acknowledgement ..... 3

                        I.4.D.ii.(a)(iii)(G) Future Documentation Requirements ..... 3

        I.4.E. Pass-Through Payments ..... 4

    I.5. Projected Non-Benefit Costs ..... 4

    I.6. Risk Adjustment and Acuity Adjustments ..... 4

Section II Medicaid Managed Care Rates with Long-Term Services and Supports ..... 4

Section III New Adult Group Capitation Rates ..... 4

Appendix 1: CYE 21 ARPA HCBS Payments ..... 5

Appendix 2: CYE 21 Certified and Adjusted Capitation Rates ..... 7

## Introduction and Limitations

The purpose of this capitation rate notification document is to provide documentation of the data, assumptions, and methodologies used to allocate a delivery system and provider payments initiative (i.e., state directed payment) across the October 1, 2020, through September 30, 2021, (Contract Year Ending 2021 or CYE 21, or alternatively, Federal Fiscal Year 2021 (FFY 21)) capitation rates for the AHCCCS Complete Care (ACC) Program. The American Rescue Plan Act (ARPA) Home and Community Based Services (HCBS) directed payments are payments under 42 CFR § 438.6(c)(1)(iii)(B), as codified in the 2016 Medicaid and Children’s Health Insurance Program (CHIP) Managed Care Final Rule. This capitation rate notification document was prepared for Centers for Medicare & Medicaid Services (CMS), or its actuaries, for review of the ARPA HCBS payments allocation methodology. This capitation rate notification document also provides the CYE 21 ACC Program capitation rates with and without the ARPA HCBS payments for CMS review. This capitation rate notification document may not be appropriate for any other purpose.

This capitation rate notification document may also be made available publicly on the AHCCCS website or distributed to other parties. If this capitation rate notification document is made available to third parties, then this capitation rate notification document and the original rate certification along with any amendments should be provided in their entirety. Any third party reviewing this capitation rate notification document and capitation rate certifications should be familiar with the AHCCCS Medicaid managed care program, the provisions of 42 CFR Part 438 of 81 FR 27497 applicable to this rate certification, the 2020-2021 Medicaid Managed Care Rate Development Guide (2021 Guide), Actuarial Standards of Practice and generally accepted actuarial principles and practices.

CMS has yet to release a rate development guide for capitation rate updates related to payments under 42 CFR § 438.6(c). In lieu of having an official guide to follow, AHCCCS will follow the 2021 Guide for organizing this capitation rate notification document. The 2021 Guide describes the rate development standards and appropriate documentation to be included within Medicaid managed care rate certifications. In particular, Section I.4.D. covers state directed payments and it is this section that will contain the capitation rate notification documentation. Sections of the 2021 Guide that do not apply will be marked as “Not Applicable” and will be included in this rate notification document for completeness.

## Section I Medicaid Managed Care Rates

### I.1. General Information

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

### I.2. Data

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

### I.3. Projected Benefit Costs and Trends

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

### I.4. Special Contract Provisions Related to Payment

#### I.4.A. Incentive Arrangements

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

#### I.4.B. Withhold Arrangements

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

#### I.4.C. Risk-Sharing Mechanisms

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

#### I.4.D. Delivery System and Provider Payment Initiatives

##### I.4.D.i. Rate Development Standards

This section of the 2021 Guide provides information on delivery system and provider payment initiatives authorized under 42 CFR § 438.6(c).

##### I.4.D.ii. Appropriate Documentation

The following sections of the 2021 Guide, Section I.4.D.ii.(a)(i) through Section I.4.D.ii.(a)(iii), were provided in an amendment to the CYE 21 ACC Program Capitation Rate Certification, which was signed by Windy Marks and Erica Johnson on March 14, 2022. These sections are being provided again to facilitate CMS' review, updated as necessary to provide additional information. The original CYE 21 rate certification was signed on November 13, 2020. There was one more amendment to the CYE 21 rate certification which was signed on December 10, 2021, (costs associated with the flu vaccine gift cards to be claimed at 50 percent administrative match). The certified capitation rates shown in Appendix 2 exclude the flu vaccine gift card PMPMs subject to administrative FMAP, consistent with the amendment signed December 10, 2021.

##### I.4.D.ii.(a) Description of Delivery System and Provider Payment Initiatives

###### I.4.D.ii.(a)(i) Type and Description of Directed Payment Arrangements

The ARPA HCBS directed payment is designed to provide a uniform percentage increase to eligible AHCCCS providers who provide qualifying HCBS and Behavioral Health Outpatient services (Rehabilitative and Case Management services) to enhance, expand, and strengthen HCBS providers and services. The ARPA HCBS directed payment is intended to focus on providing additional funding to support provider network and staffing capacity.

## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

### **I.4.D.ii.(a)(ii) Directed Payments Incorporated in Capitation Rates**

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

### **I.4.D.ii.(a)(iii) Directed Payments Under Separate Payment Arrangement**

The ARPA HCBS payments were not included in the ACC certified capitation rates and have been paid out via lump sum payments.

### **I.4.D.ii.(a)(iii)(A) Aggregate Amount**

The original estimates of anticipated payments, including premium tax, for the ACC Program for ARPA HCBS were approximately \$77.53 million. The total payments paid through the ACC Contractors for the ARPA HCBS were \$72.8 million, inclusive of premium tax.

### **I.4.D.ii.(a)(iii)(B) Actuarial Certification of the Amount of the Separate Payment Term**

The actuaries certified the aggregate directed payment estimates as actuarially sound according to 42 CFR § 438.4 in the rate certification. The estimates were based on projections of future events. This notification document incorporates the actual final aggregate payments by rate cell and the actuaries certify the final payment amounts by rate cell as actuarially sound according to 42 CFR § 438.4.

### **I.4.D.ii.(a)(iii)(C) Providers Receiving Payment**

The qualifying providers receiving the uniform percentage increase include AHCCCS registered providers who provide qualifying HCBS and Behavioral Health Outpatient services (Rehabilitative and Case Management services).

### **I.4.D.ii.(a)(iii)(D) Distribution Methodology**

The distribution methodology for ARPA HCBS is unchanged from the capitation rate certification signed March 14, 2022. The distribution is based on the utilization of services by qualifying providers participating in the ARPA HCBS directed payment. Adjudicated and approved encounter data for the time period October 1, 2020, through March 31, 2021, has been used for the final payments by capitation rate cell. The encounter data used to distribute the final payment amounts included relevant rate cell and program information to determine utilization, and thus distribution into the individual rate cells.

### **I.4.D.ii.(a)(iii)(E) Estimated Impact by Rate Cell**

Appendix 1 shows the total ARPA HCBS dollars paid, including premium tax, by rate cell. Appendix 2 shows the ARPA HCBS payments by rate cell incorporated into the capitation rates as PMPMs. Totals may not add up due to rounding.

### **I.4.D.ii.(a)(iii)(F) Pre-Print Acknowledgement**

These payments are being made under the approved ARPA HCBS 42 CFR § 438.6(c) payment arrangement in a manner consistent with the pre-prints approved by CMS (inclusive of any/all correspondence between the state and CMS regarding the pre-print). The control name for the CYE 21 ARPA HCBS directed payment is AZ\_Fee\_HCBS.BHO1\_New\_20201001-20210930.

### **I.4.D.ii.(a)(iii)(G) Future Documentation Requirements**

AHCCCS is submitting this notification document to CMS which incorporates the total amount of the ARPA HCBS payments into the rate certification's rate cells, consistent with the distribution

## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

methodology described in Section I.4.D.ii.(a)(iii)(D). The capitation rates with and without the ARPA HCBS payments can be found in Appendix 2.

### **I.4.E. Pass-Through Payments**

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

### **I.5. Projected Non-Benefit Costs**

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

### **I.6. Risk Adjustment and Acuity Adjustments**

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

## **Section II Medicaid Managed Care Rates with Long-Term Services and Supports**

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

## **Section III New Adult Group Capitation Rates**

Not applicable to the ARPA HCBS payments for the CYE 21 ACC Program rate update.

**Appendix 1: CYE 21 ARPA HCBS Payments**

## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

		CYE 21 ARPA HCBS Dollars with Premium Tax								
GSA	MCO	Age < 1	Age 1-20	Age 21+	Duals	SSIWO	Prop 204 Childless Adults	Expansion Adults	Delivery Supplemental Payments	Total
North	Care 1st Health Plan Arizona, Inc	\$3,201	\$1,874,697	\$546,958	\$210,925	\$249,020	\$1,399,765	\$227,269	\$0	\$4,511,835
North	Health Choice Arizona	\$6,647	\$1,284,743	\$457,567	\$148,206	\$221,663	\$1,080,735	\$140,604	\$0	\$3,340,165
Central	Arizona Complete Health - Complete Care Plan	\$3,375	\$1,216,550	\$374,889	\$105,867	\$201,875	\$1,076,981	\$162,711	\$0	\$3,142,248
Central	Banner University Family Care	\$3,847	\$1,149,294	\$545,519	\$135,676	\$210,688	\$1,576,072	\$196,188	\$0	\$3,817,284
Central	Care 1st Health Plan Arizona, Inc	\$4,029	\$1,830,241	\$529,426	\$110,484	\$277,261	\$1,034,230	\$165,122	\$0	\$3,950,793
Central	Magellan Complete Care	\$3,441	\$479,563	\$174,589	\$11,660	\$93,956	\$980,434	\$64,591	\$0	\$1,808,232
Central	Mercy Care	\$24,765	\$7,586,342	\$1,931,790	\$591,436	\$1,481,664	\$4,986,671	\$621,557	\$0	\$17,224,225
Central	Health Choice Arizona	\$5,607	\$1,697,100	\$754,400	\$199,029	\$286,550	\$1,369,858	\$186,140	\$0	\$4,498,685
Central	UnitedHealthcare Community Plan	\$11,511	\$3,964,891	\$1,208,147	\$349,791	\$908,051	\$3,807,191	\$435,478	\$0	\$10,685,059
South	Arizona Complete Health - Complete Care Plan	\$12,434	\$2,224,355	\$1,089,728	\$474,372	\$623,746	\$2,790,969	\$402,014	\$0	\$7,617,618
South	Banner University Family Care	\$6,765	\$2,542,949	\$1,162,295	\$335,202	\$607,933	\$2,885,239	\$418,278	\$0	\$7,958,660
South	UnitedHealthcare Community Plan (Pima Only)	\$5,603	\$1,393,111	\$634,838	\$178,553	\$326,457	\$1,522,771	\$222,634	\$0	\$4,283,968
<b>Total</b>		<b>\$91,225</b>	<b>\$27,243,836</b>	<b>\$9,410,147</b>	<b>\$2,851,199</b>	<b>\$5,488,862</b>	<b>\$24,510,916</b>	<b>\$3,242,586</b>	<b>\$0</b>	<b>\$72,838,770</b>



**Appendix 2: CYE 21 Certified and Adjusted Capitation Rates**

## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

**AGE < 1**

GSA	MCO	Capitation Rates Effective 10/1/20 - 9/30/21		
		Cap Rates without ARPA HCBS	ARPA HCBS PMPM	Cap Rates with ARPA HCBS
North	Care 1st Health Plan Arizona, Inc	\$582.20	\$0.18	\$582.38
North	Health Choice Arizona	\$623.40	\$0.27	\$623.67
Central	Arizona Complete Health - Complete Care Plan	\$607.76	\$0.11	\$607.87
Central	Banner University Family Care	\$623.21	\$0.11	\$623.32
Central	Care 1st Health Plan Arizona, Inc	\$614.42	\$0.13	\$614.55
Central	Magellan Complete Care	\$651.53	\$0.16	\$651.69
Central	Mercy Care	\$624.43	\$0.20	\$624.63
Central	Health Choice Arizona	\$614.00	\$0.18	\$614.18
Central	UnitedHealthcare Community Plan	\$605.60	\$0.13	\$605.73
South	Arizona Complete Health - Complete Care Plan	\$631.02	\$0.32	\$631.34
South	Banner University Family Care	\$631.44	\$0.14	\$631.58
South	UnitedHealthcare Community Plan (Pima Only)	\$610.89	\$0.19	\$611.08

## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

### AGE 1-20

GSA	MCO	Capitation Rates Effective 10/1/20 - 9/30/21		
		Cap Rates without ARPA HCBS	ARPA HCBS PMPM	Cap Rates with ARPA HCBS
North	Care 1st Health Plan Arizona, Inc	\$211.95	\$5.65	\$217.60
North	Health Choice Arizona	\$201.63	\$3.16	\$204.79
Central	Arizona Complete Health - Complete Care Plan	\$198.47	\$3.08	\$201.55
Central	Banner University Family Care	\$201.97	\$2.97	\$204.94
Central	Care 1st Health Plan Arizona, Inc	\$198.88	\$2.67	\$201.55
Central	Magellan Complete Care	\$231.13	\$2.78	\$233.91
Central	Mercy Care	\$198.22	\$3.70	\$201.92
Central	Health Choice Arizona	\$192.79	\$2.49	\$195.28
Central	UnitedHealthcare Community Plan	\$200.75	\$2.62	\$203.37
South	Arizona Complete Health - Complete Care Plan	\$212.76	\$3.54	\$216.30
South	Banner University Family Care	\$204.23	\$3.25	\$207.48
South	UnitedHealthcare Community Plan (Pima Only)	\$216.08	\$2.68	\$218.76

## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

### AGE 21+

GSA	MCO	Capitation Rates Effective 10/1/20 - 9/30/21		
		Cap Rates without ARPA HCBS	ARPA HCBS PMPM	Cap Rates with ARPA HCBS
North	Care 1st Health Plan Arizona, Inc	\$364.43	\$3.74	\$368.17
North	Health Choice Arizona	\$351.14	\$2.37	\$353.51
Central	Arizona Complete Health - Complete Care Plan	\$400.52	\$2.05	\$402.57
Central	Banner University Family Care	\$400.37	\$3.14	\$403.51
Central	Care 1st Health Plan Arizona, Inc	\$396.85	\$2.56	\$399.41
Central	Magellan Complete Care	\$391.29	\$2.25	\$393.54
Central	Mercy Care	\$433.44	\$2.54	\$435.98
Central	Health Choice Arizona	\$398.19	\$3.13	\$401.32
Central	UnitedHealthcare Community Plan	\$420.18	\$2.14	\$422.32
South	Arizona Complete Health - Complete Care Plan	\$373.66	\$3.72	\$377.38
South	Banner University Family Care	\$365.00	\$3.24	\$368.24
South	UnitedHealthcare Community Plan (Pima Only)	\$394.84	\$2.68	\$397.52

## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

### Duals

GSA	MCO	Capitation Rates Effective 10/1/20 - 9/30/21		
		Cap Rates without ARPA HCBS	ARPA HCBS PMPM	Cap Rates with ARPA HCBS
North	Care 1st Health Plan Arizona, Inc	\$124.83	\$2.27	\$127.10
North	Health Choice Arizona	\$117.15	\$1.72	\$118.87
Central	Arizona Complete Health - Complete Care Plan	\$144.79	\$1.70	\$146.49
Central	Banner University Family Care	\$137.35	\$2.54	\$139.89
Central	Care 1st Health Plan Arizona, Inc	\$144.95	\$1.46	\$146.41
Central	Magellan Complete Care	\$166.08	\$0.60	\$166.68
Central	Mercy Care	\$134.67	\$2.49	\$137.16
Central	Health Choice Arizona	\$136.88	\$1.99	\$138.87
Central	UnitedHealthcare Community Plan	\$135.09	\$1.25	\$136.34
South	Arizona Complete Health - Complete Care Plan	\$141.64	\$2.99	\$144.63
South	Banner University Family Care	\$134.26	\$1.83	\$136.09
South	UnitedHealthcare Community Plan (Pima Only)	\$131.02	\$1.34	\$132.36

## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

### SSI Without Medicare

GSA	MCO	Capitation Rates Effective 10/1/20 - 9/30/21		
		Cap Rates without ARPA HCBS	ARPA HCBS PMPM	Cap Rates with ARPA HCBS
North	Care 1st Health Plan Arizona, Inc	\$1,177.66	\$7.73	\$1,185.39
North	Health Choice Arizona	\$1,174.14	\$6.07	\$1,180.21
Central	Arizona Complete Health - Complete Care Plan	\$1,179.23	\$6.31	\$1,185.54
Central	Banner University Family Care	\$1,222.54	\$6.82	\$1,229.36
Central	Care 1st Health Plan Arizona, Inc	\$1,205.94	\$6.59	\$1,212.53
Central	Magellan Complete Care	\$1,349.08	\$5.77	\$1,354.85
Central	Mercy Care	\$1,406.07	\$11.81	\$1,417.88
Central	Health Choice Arizona	\$1,254.28	\$6.11	\$1,260.39
Central	UnitedHealthcare Community Plan	\$1,319.27	\$8.25	\$1,327.52
South	Arizona Complete Health - Complete Care Plan	\$1,253.88	\$11.53	\$1,265.41
South	Banner University Family Care	\$1,229.39	\$8.75	\$1,238.14
South	UnitedHealthcare Community Plan (Pima Only)	\$1,300.12	\$7.14	\$1,307.26

## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

### Proposition 204 Childless Adults

GSA	MCO	Capitation Rates Effective 10/1/20 - 9/30/21		
		Cap Rates without ARPA HCBS	ARPA HCBS PMPM	Cap Rates with ARPA HCBS
North	Care 1st Health Plan Arizona, Inc	\$612.41	\$7.17	\$619.58
North	Health Choice Arizona	\$590.19	\$4.43	\$594.62
Central	Arizona Complete Health - Complete Care Plan	\$701.33	\$4.08	\$705.41
Central	Banner University Family Care	\$673.92	\$6.25	\$680.17
Central	Care 1st Health Plan Arizona, Inc	\$674.25	\$5.32	\$679.57
Central	Magellan Complete Care	\$740.74	\$6.60	\$747.34
Central	Mercy Care	\$752.09	\$6.93	\$759.02
Central	Health Choice Arizona	\$677.66	\$5.78	\$683.44
Central	UnitedHealthcare Community Plan	\$701.67	\$6.10	\$707.77
South	Arizona Complete Health - Complete Care Plan	\$615.46	\$8.67	\$624.13
South	Banner University Family Care	\$609.52	\$7.37	\$616.89
South	UnitedHealthcare Community Plan (Pima Only)	\$622.50	\$5.42	\$627.92

## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

### Expansion State Adults

GSA	MCO	Capitation Rates Effective 10/1/20 - 9/30/21		
		Cap Rates without ARPA HCBS	ARPA HCBS PMPM	Cap Rates with ARPA HCBS
North	Care 1st Health Plan Arizona, Inc	\$500.68	\$4.54	\$505.22
North	Health Choice Arizona	\$466.31	\$2.23	\$468.54
Central	Arizona Complete Health - Complete Care Plan	\$497.07	\$2.37	\$499.44
Central	Banner University Family Care	\$487.91	\$3.25	\$491.16
Central	Care 1st Health Plan Arizona, Inc	\$454.18	\$2.78	\$456.96
Central	Magellan Complete Care	\$519.90	\$2.20	\$522.10
Central	Mercy Care	\$499.15	\$2.89	\$502.04
Central	Health Choice Arizona	\$471.45	\$2.78	\$474.23
Central	UnitedHealthcare Community Plan	\$487.52	\$2.48	\$490.00
South	Arizona Complete Health - Complete Care Plan	\$435.98	\$4.21	\$440.19
South	Banner University Family Care	\$437.75	\$3.51	\$441.26
South	UnitedHealthcare Community Plan (Pima Only)	\$452.00	\$2.67	\$454.67



## CYE 21 ACC Program Capitation Rate Notification – ARPA HCBS

### Delivery Supplemental Payments

GSA	MCO	Capitation Rates Effective 10/1/20 - 9/30/21		
		Cap Rates without ARPA HCBS	ARPA HCBS PMPM	Cap Rates with ARPA HCBS
North	Care 1st Health Plan Arizona, Inc	\$6,463.47	\$0.00	\$6,463.47
North	Health Choice Arizona	\$6,400.12	\$0.00	\$6,400.12
Central	Arizona Complete Health - Complete Care Plan	\$6,395.43	\$0.00	\$6,395.43
Central	Banner University Family Care	\$6,382.13	\$0.00	\$6,382.13
Central	Care 1st Health Plan Arizona, Inc	\$6,398.60	\$0.00	\$6,398.60
Central	Magellan Complete Care	\$6,394.80	\$0.00	\$6,394.80
Central	Mercy Care	\$6,398.60	\$0.00	\$6,398.60
Central	Health Choice Arizona	\$6,335.88	\$0.00	\$6,335.88
Central	UnitedHealthcare Community Plan	\$6,398.60	\$0.00	\$6,398.60
South	Arizona Complete Health - Complete Care Plan	\$6,752.27	\$0.00	\$6,752.27
South	Banner University Family Care	\$6,751.60	\$0.00	\$6,751.60
South	UnitedHealthcare Community Plan (Pima Only)	\$6,755.61	\$0.00	\$6,755.61