



Arizona Health Care Cost Containment System Quality Update

August 2013



“Reaching across Arizona to provide comprehensive quality
health care for those in need”



Performance Measure Status Update

Transition



“Reaching across Arizona to provide comprehensive quality
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Transition Plan

- AHCCCS preparation for transition
 - Extensive internal planning efforts
 - Evaluation of new Centers for Medicare and Medicaid Services (CMS) requirements and anticipated federal direction
 - AHCCCS goals
 - AHCCCS current capabilities
 - Identification of barriers



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Options Communicated to Contractors

- Freeze current Performance Measures ensuring that a minimum number are run each year to meet annual Balanced Budget Act (BBA) Managed Care Act External Quality Review requirements
 - Status - completed
- Shift resources from updating current MeasureBase performance measure methodologies to developing measures from the CMS Core Measure sets
 - Status - completed
- Adopt a phased in approach, perhaps identifying key measures that are included in multiple measure sets or those that AHCCCS currently utilizes
 - Status - completed
- Implement by product line (for example, Acute, ALTCS, etc.)
 - Status – in-process
- Align transition to new Performance Measures with RFP cycle
 - Status - completed



Additional Challenges Identified

- COGNOS update
 - Transition to a new COGNOS environment
 - Data warehouse staff time transferred to implementing new environment
 - Decision made not to develop old performance measure methodologies in the new COGNOS environment
- Identification of external vendor for performance measures
 - Request for Information completed
 - Vendors presented developed processes that did not include new CMS Core Measures or other CMS measure sets
 - Lack of Desire of most vendors to move in this national direction
 - Discussion on whether AHCCCS would continue to “own” the data in order to conduct further detailed analysis after rate calculations completed by vendor



Decisions and Actions

- Utilize a vendor already under contract with AHCCCS and adopt additional modules to support performance measures
- Update AHCCCS/CMS Data Warehouse IAPD to include costs of the vendor expansion
- Work with vendor to ensure capability and willingness to support:
 - Known CMS measure sets and new measures as they develop
 - Hybrid methodology
 - Various break-downs in data as requested or needed
 - Receipt of data back by the Agency for further analysis



Current Status

- Performance measure results need to be in compliance with federal requirements for CYE 2012, and potentially CYE 2013
- Decision made to utilize an AHCCCS contracted EQRO to perform this function
 - 75/25 allowed match rate if utilizing EQRO for performance measure calculations
 - Allowed almost complete transition of data warehouse resources to implementing new COGNOS environment and to develop processes with the new performance measure vendor



Current Status (continued)

- ❑ MeasureBase not maintained since 2010 – created unique challenges in running performance measures beyond that year
- ❑ Resulted in decision to utilize EQRO to run the CYE 2011 measures to ensure on-going comparability – complete
- ❑ Data directly from PMMIS rather than from data warehouse due to resource re-allocation
- ❑ Decision made to report fewer measures for CYE 2011, particularly those where AHCCCS anticipates implementing methodology changes including:
 - Prenatal Measure (hybrid beginning CYE 2014)
 - Diabetes Measure (hybrid beginning CYE 2014)
 - Asthma (concerns about completeness of Contractor encounters)



CYE 2011 Performance Measures Reported

- All Children's Access to PCP
 - 12-24 months
 - 25 months – 6 years
 - 7-11 years
 - 12-19 years
- Well Child Visits First 15 months
- Well Child Visits 3-6 years
- Adolescent Well Care
- Annual Dental Visits
- EPSDT Participation (run by AHCCCS utilizing PMMIS)



CYE 2012 Performance Measures

- AHCCCS will utilize same EQRO to run the CYE 2012 performance measures - agreement being negotiated and discussed
- AHCCCS anticipates also reporting a limited number of measures for CYE 2012
- AHCCCS determining completeness of encounters from Contractors which may result in additional changes to reported measures
- AHCCCS will either utilize new vendor or may utilize EQRO for CYE 2013 performance measures depending on the status of vendor implementation



CYE 2011 Aggregate Performance Measure Results - Medicaid

CYE 2011 Results

All Children's Access to PCP

96.8% 12-24 months

86.9% 25 months – 6 years

89.3% 7-11 years

87.2% 12-19 years

70.2% Well Child Visits First 15 months

64.5% Well Child Visits 3-6 years

35.2% Adolescent Well Care

62.9% Annual Dental Visit

63.6% EPSDT Participation

Red indicates declining rate

CYE 2010 Results

All Children's Access to PCP

87.0% 12-24 months

84.1% 25 months – 6 years

83.5% 7-11 years

83.9% 12-19 years

64.1% Well Child Visits First 15 months

67.4% Well Child Visits 3-6 years

42.1% Adolescent Well Care

64.7% Annual Dental Visit

64.5% EPSDT Participation

Red indicates declining rate



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CYE 2011 Aggregate Performance Measure Results - KidsCare

CYE 2011 Results

All Children's Access to PCP

100% 12-24 months

93.4% 25 months – 6 years

95.3% 7-11 years

93.8% 12-19 years

66.7% Well Child Visits First 15 months

72.7% Well Child Visits 3-6 years

50.6% Adolescent Well Care

78.1% Annual Dental Visit

63.9% EPSDT Participation

Red indicates declining rate

CYE 2010 Results

All Children's Access to PCP

97.0% 12-24 months

89.3% 25 months – 6 years

91.0% 7-11 years

89.3% 12-19 years

67.9% Well Child Visits First 15 months

75.9% Well Child Visits 3-6 years

52.9% Adolescent Well Care

76.4% Annual Dental Visit

67.6% EPSDT Participation

Red indicates declining rate



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Questions?



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