

**LONG TERM CARE RFP YH18-0001 IT SYSTEMS DEMONSTRATION QUESTIONS AND RESPONSES TEMPLATE**

<b>AHCCCS Response #</b>	<b>Date Question Received</b>	<b>Related Exchange</b>	<b>Date Exchange Rcvd or Due</b>	<b>Question</b>	<b>Date Response Provided</b>	<b>Response</b>
1	1/24/17	Encounters 837	1/26/2017	Do we use existing ALTCS TSNs to submit encounter files for the IT Demo?	1/24/2017	TSN's will not be required as a component of the Encounter IT Demo exchanges.
2	1/24/17	Encounters 837	1/26/2017	Will we be testing claims with Dates of Service prior to 12/1/2014?	1/24/2017	AHCCCS IT Demo scenarios will not be for dates of service prior to 12/1/2014.
3	1/24/17	Encounters 837	1/26/2017	Will we be receiving response files for encounter submissions? If yes, Can you please list which response files we will be receiving?	1/24/2017	Encounter IT Demo exchanges will not include standard Encounter Cycle response files.
4	1/24/17	Claims	1/24/2017	For dual eligible members do we assume a \$0.00 payment from the primary?	1/24/2017	All criteria to be applied for Claims IT Demo exchanges are as outlined on the corresponding Claim or 837 file.
5	1/24/17	Claims	1/24/2017	Files were downloaded on 01/23/2017. Do we use receipt date of 01/23/2017 or 01/24/2017?	1/24/2017	Please use the date corresponding to the date specified on the SFTP server for each file.
6	1/24/17	Claims	1/24/2017	Do we assume there are no typographical errors on ALL claims provided as part of this IT Demo?	1/24/2017	Bidders are expected to utilize all IT Demo data exactly as provided in each file provided.
7	1/24/17	Claims	1/24/2017	To the extent that AHCCCS does not have a set rate for a code, what is the expectation regarding pricing?	1/24/2017	When a rate is not specified, Bidders are expected to utilize standard FFS pricing defaults.
8	1/24/17	Initial 837 Encounter Submission	1/24/2017	Is the expectation that the Offeror submit a completed Encounter Response, as well as provide the 837 outbound files for each claim form type?	1/24/2017	Refer to IT Systems Demo Provisions #4 which states: "Formats and content for 'processing summaries' from Offerors to AHCCCS will be provided by AHCCCS with each related data exchange, and should not be altered in any way by the Offeror."
9	1/24/17	Initial 837 Encounter Submission	1/24/2017	Is there a preferred naming convention for the encounter response files (template) and the 837 electronic files?	1/24/2017	Refer to IT Systems Demo Provisions #4 which states: "Formats and content for 'processing summaries' from Offerors to AHCCCS will be provided by AHCCCS with each related data exchange, and should not be altered in any way by the Offeror."

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10	1/24/17	Second 837 encounter submission?	1/24/2017	Will there be any recoupments needed to claims paid and encountered under Claims Scenarios - group 1. Are we expected to void and replace the encounter with second 837 encounter submission?	1/24/2017	All criteria to be applied for Claims IT Demo exchanges are as outlined on the corresponding Claim or 837 file. Bidders are expected to process claims as presented.
11	1/24/17	Claims	1/24/2017	Do we override timely filing?	1/24/2017	All criteria to be applied for Claims IT Demo exchanges are as outlined in the Information Technology (IT) Systems Demonstration Provisions or on the corresponding Claim or 837 file.
12	1/24/17	1500 claim forms	1/24/2017	Regarding the 1500 forms, we noticed the filenames are not continuously sequentially named. Can you please confirm that the list below is all of the Day 1 1500 forms? 1500-1.pdf 1500-11.pdf 1500-18.pdf 1500-19.pdf 1500-22.pdf 1500-23.pdf 1500-24.pdf 1500-3.pdf 1500-8.pdf 1500-9.pdf	1/24/2017	File names for the IT Claims Demo represent specific testing scenarios and are not intended to be sequential. All Data Provided in Outbound SFTP folders have been reviewed by AHCCCS at the time of placement.
13	1/24/17	Dental claim forms	1/24/2017	Regarding the Dental claim forms, we noticed the filenames are not continuously sequentially named. Can you please confirm that the list below is all of the Day 1 Dental claims? AD01.pdf AD02.pdf AD04.pdf AD05.pdf	1/24/2017	File names for the IT Claims Demo represent specific testing scenarios and are not intended to be sequential. All Data Provided in Outbound SFTP folders have been reviewed by AHCCCS at the time of placement.

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14	1/24/17	Electronic Claims	1/24/2017	Regarding the electronic claims files, is the below list inclusive of all of the Day 1 837's? AZCI837.00006.20170106.UB02.TXT AZCI837.00006.20170106.UB4.TXT AZCI837.00009.20170109.UB14.TXT AZCI837.99888.20170106-UB10.TXT AZCP837.00254.20170103.1500-10.TXT AZCP837.00312.20170103.1500-13.TXT AZCP837.00312.20170103.1500-14.TXT AZCP837.00312.20170103.1500-4.TXT	1/24/2017	File names for the IT Claims Demo represent specific testing scenarios and are not intended to be sequential. All Data Provided in Outbound SFTP folders have been reviewed by AHCCCS at the time of placement.
15	1/24/17	All	1/24/2017	Please identify the AHCCCS FTP folders that is to contain files uploaded by bidders.	1/24/2017	All outbound IT Demo data from AHCCCS will be placed in the centralized SFTP testing folder entitled – "InformationTechnology(IT)SystemsDemonstration ReviewFiles". All inbound IT Demo data from Bidders are to be placed in each individual Bidders secure testing folder, which is accessed via the centralized SFTP testing folder entitled – "InformationTechnology(IT)SystemsDemonstration ReviewSubmission".
16	1/24/17	Encounters Submission 2	2/3/2017	Should claims scenario group #2 received on January 27 and claims scenario group #3 received on February 1 both be included in second 837 encounter submission on February 3rd?	1/24/2017	AHCCCS intent regarding IT Demo Encounter exchanges is as follows: Encounter Exchange 1 based on Claims Exchange 1 Encounter Exchange 2 based on Claims Exchanges 2 and 3.
17	1/24/17	All	1/24/2017	For date responses in the Excel files, what format should be used?	1/24/2017	AHCCCS will accept any of the following date formats as components of the IT Demo responses - MMDDYY; MMDDCCYY; MM/DD/YY; MM/DD/CCYY.

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18	1/24/17	Initial Extract	1/24/2017	If there are multiple rates for a specific code, but different places of service, provider types, etc, is the expectation that the responder would provide all rates?	1/24/2017	Bidders are expected to utilize the single appropriate rate applicable to the corresponding question as outlined by AHCCCS.
19	1/24/17	Claims Scenarios - Group 1	1/24/2017	Is the expectation that all rendering providers NPIs and TINs included on the AHCCCS IT demo claims would be reflected on the reference files?	1/24/2017	Refer to IT Systems Demo Provisions #6 which states: "Initial and subsequent claims scenarios will not exceed 50 records per iteration and will include member information, provider information and reference data supplied by AHCCCS as components of this exercise".
20	1/25/17	834 Enrollment	1/24/2017	Do we assume the AHCCCS Date of Eligibility posting is Jan 24, 2017?	1/25/2017	Bidders are expected to utilize the date within each 834 IT Demo File as the posting date related to that file.
21	1/25/17	Encounters Submission 1	1/26/2017	In IT SYSTEMS DEMO PROVISIONS #7, it states that Encounters submissions will be based upon claims adjudicated as paid by the Offeror as part of the claims scenarios exercises. Is AHCCCS only expecting to see paid claims (i.e., no denials)?	1/25/2017	Bidders are expected, as outlined in IT Systems Demo Provisions #7 which states: "Encounter submissions will be based upon claims adjudicated as paid by the Offeror as part of the claims scenarios exercises."
22	1/25/17	Claims Scenario Group 1	1/24/2017	On a 1500 form under the FFS manual Box 33a is showing "Required if Applicable," please clarify what situations where the NPI would not be required?	1/25/2017	All data to be applied for Claims IT Demo exchanges are as outlined on the corresponding Claim or 837 file. Bidders are expected to process claims as presented.
23	1/25/17	Claims Scenario Group 1	1/24/2017	On a UBO4 form under the FFS manual box 81a, is showing "Required if Applicable," please clarify what situation where the Taxonomy would not be required?	1/25/2017	All data to be applied for Claims IT Demo exchanges are as outlined on the corresponding Claim or 837 file. Bidders are expected to process claims as presented.
24	1/25/17	Summary of Initial 820	1/25/2017	Our internal process is to reconcile 820 Capitation to 834 Enrollment.	1/25/2017	Bidders are expected to utilize the data within each 820 IT Demo File to provide expected responses.

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				The 820 file received has no members matching the 834 file received. Is the exception of AHCCCS that these two files be reconciled for the 820 response?		Reconciliation between 834 IT Demo Files and 820 IT Demo Files is not expected as a component of these exchanges.
25	1/26/17	Provider Data Initial Extract – correct response	1/26/17	Please confirm if 12/31/2014 is acceptable as a correct response for question 2. The active segment on the reference file provided has an end date of 12/31/2014 and new termination segment was added beginning 01/01/2015	1/26/2017	Please note - IT Demo Q&A Process Provision #9 states: AHCCCS will not respond to any questions received outside the daily timeframes noted above, or related to exchanges already concluded or not yet in process. AHCCCS evaluates the responses submitted by all Bidders as part of the IT Demo. After the deadline for submission of each exchange and related evaluation is completed, AHCCCS posts, for all Bidders, the Correct Summary Responses for each completed exchange.
26	1/26/17	Claims Scenarios – Group 1	1/26/17	IT Demo provision #22 states: All claims scenarios should assume that appropriate Prior Authorizations were obtained and that necessary documentation was supplied. Please confirm that this would include medical necessity review which approved services above AHCCCS unit limits in the reference files provided.	1/26/2017	IT Demo Provision #22 states: “All claims scenarios should assume that appropriate Prior Authorizations were obtained and that necessary documentation was supplied.” As a component of this provision, Claims IT Demo exchanges should be assumed approved by AHCCCS for the medical necessity for the units included in each exchange.
27	1/26/17	Initial Daily 834	1/24/17	What is definition of “prospective enrollment” in regards to processing the daily 834 files? For example, “prospective enrollment” is listed in cells A3 and A4 of the spreadsheet “ALTCS EPD YH18 - IT Demo Correct Response 834 Initial Daily”. There is no definition of prospective enrollment in the “ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM	1/26/2017	Please refer to IT Demo Q&A Process Provision #9 states: AHCCCS will not respond to any questions received outside the daily timeframes noted above, or related to exchanges already concluded or not yet in process.

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				(AHCCCS)834/820 Standard Companion Guide Transaction Information" or in the "ReqForProp_Solicitation" or in the IT Demo documentation on AHCCCS website.		
28	1/26/17	Initial Daily 834	1/24/17	What is definition of "prior period enrollment" in regards to processing the daily 834 files? For example, "prior period enrollment" is listed in cells A18 and A19 of the spreadsheet "ALTCES EPD YH18 - IT Demo Correct Response 834 Initial Daily". There is no definition of "prior period enrollment" in the "ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM (AHCCCS)834/820 Standard Companion Guide Transaction Information" or in the "ReqForProp_Solicitation" or in the IT Demo documentation on AHCCCS website. How does "prior period enrollment" relate to prior period coverage, which is defined in "ReqForProp_Solicitation"? Does the word "enrollment" in "prior period enrollment" mean date enrolled with the contractor?	1/26/2017	Please refer to IT Demo Q&A Process Provision #9 states: AHCCCS will not respond to any questions received outside the daily timeframes noted above, or related to exchanges already concluded or not yet in process.
29	1/26/17	Correct Response File	1/25/17	In our interpretation of the Enrollment file received as part of the IT Demonstration, we note that Member A98784733 has a Prospect Enrollment Segment only. However, on the AHCCCS Correct Response File the member is listed as having both a Prospective and PPC	1/26/2017	IT Demo Q&A Process Provision #2 states: Offerors must submit all questions to the AHCCCS IT Demonstration email address <a href="mailto:AHCCCSRFPITDemoQuestions@azahcccs.gov">AHCCCSRFPITDemoQuestions@azahcccs.gov</a> This question was not submitted via the above email address.

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				enrollment segment. Please confirm our interpretation.		
30	1/26/17	Correct Response File	1/25/17	We also note in our interpretation of the Enrollment file that Member A98431752 has a PPC segment only however, we do not see this member's ID listed at all within the Correct Response File. Please confirm our interpretation.	1/26/2017	IT Demo Q&A Process Provision #2 states: Offerors must submit all questions to the AHCCCS IT Demonstration email address <a href="mailto:AHCCCSRFPITDemoQuestions@azahcccs.gov">AHCCCSRFPITDemoQuestions@azahcccs.gov</a> This question was not submitted via the above email address.
31	1/27/17	Second Daily 834	1/26/17	What is definition of "prospective enrollment" in regards to processing the daily 834 files? There is no definition of prospective enrollment in the "ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM (AHCCCS)834/820 Standard Companion Guide Transaction Information" or in the "ReqForProp_Solicitation" or in the IT Demo documentation on AHCCCS website.	1/27/2017	For purposes of the 834 IT Demo exchanges the following definition applies: Prospective enrollment refers to the period of time from the date of notification/834 File date forward.
32	1/27/17	Second Daily 834	1/26/17	What is definition of "prior period enrollment" in regards to processing the daily 834 files? There is no definition of "prior period enrollment" in the "ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM (AHCCCS)834/820 Standard Companion Guide Transaction Information" or in the "ReqForProp_Solicitation" or in the IT Demo documentation on AHCCCS website. How does "prior period enrollment" relate to prior period coverage, which is defined in "ReqForProp_Solicitation"? Does the	1/27/2017	For purposes of the 834 IT Demo exchanges the following definition applies: Prior period enrollment refers to the period of time from the effective date of eligibility up to the date of notification/834 File date.

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				word "enrollment" in "prior period enrollment" mean date enrolled with the contractor?		
33	1/27/17	IT Demo Response Encounters 1	1/27/17	If we, the Offeror, administratively denied a claim does AHCCCS expect to see this in the encounter? If so, how would you like us to denote that?	1/27/2017	Bidders are expected, as outlined in IT Systems Demo Provisions #7 which states: "Encounter submissions will be based upon claims adjudicated as paid by the Offeror as part of the claims scenarios exercises."
34	1/27/17	IT Demo Response Encounters 1	1/27/17	For today's processes, should we make the corrections you provided in the Correct Response File first, and then move on? For example, if any claim status on the Offeror's initial submission did not match the outcome of a claim scenario on the Correct Response File for Claims Submission 1, is it AHCCCS' intention that the Offeror re-adjudicate claims to mirror the results in this document before encountering these claims for today's process? Or should the Offeror submit encounters that match the status of the claims they submitted in their initial response?	1/27/2017	Bidders are expected, as outlined in IT Systems Demo Provisions #7 which states: "Encounter submissions will be based upon claims adjudicated as paid by the Offeror as part of the claims scenarios exercises." Consistent with the above provision, Bidders are expected to provide responses to Encounter IT Demo exchanges that are consistent with their responses to the related Claims IT Demo exchange or exchanges.
35	1/27/17	Claims Group 2	1/27/17	The Rendering Provider Name and NPI number supplied on UB24 do not match. According to the Reference Files provided the NPI number is not a registered provider. Is it the intent of AHCCCS for the Offeror to utilize the Provider Name in lieu of the NPI number supplied?	1/27/2017	All criteria to be applied for Claims IT Demo exchanges are as outlined on the corresponding Claim or 837 file. Bidders are expected to process claims as presented including use of NPI information provided.
36	1/26/17	Correct Response	1/25/17	In our interpretation of the Enrollment file received as part of	1/27/2017	Please refer to IT Demo Q&A Process Provision #9 states: AHCCCS will not respond to any questions



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		File		the IT Demonstration, we note that Member A98784733 has a Prospect Enrollment Segment only. However, on the AHCCCS Correct Response File the member is listed as having both a Prospective and PPC enrollment segment. Please confirm our interpretation.		received outside the daily timeframes noted above, or related to exchanges already concluded or not yet in process. AHCCCS evaluates the responses submitted by all Bidders as part of the IT Demo. After the deadline for submission of each exchange and related evaluation is completed, AHCCCS posts, for all Bidders, the Correct Summary Responses for each completed exchange. Bidders should ensure when reviewing that all columns and rows on the related Correct Summary Response file are viewed and that questioned values are verified.
37	1/26/17	Correct Response File	1/25/17	We also note in our interpretation of the Enrollment file that Member A98431752 has a PPC segment only however, we do not see this member's ID listed at all within the Correct Response File. Please confirm our interpretation.	1/27/2017	Please refer to IT Demo Q&A Process Provision #9 states: AHCCCS will not respond to any questions received outside the daily timeframes noted above, or related to exchanges already concluded or not yet in process. AHCCCS evaluates the responses submitted by all Bidders as part of the IT Demo. After the deadline for submission of each exchange and related evaluation is completed, AHCCCS posts, for all Bidders, the Correct Summary Responses for each completed exchange. Bidders should ensure when reviewing that all columns and rows on the related Correct Summary Response file are viewed and that questioned values are verified.
38	1/27/17	Encounters Submission 1	1/30/17	For the summary template question #: Total Number of Encounters Submitted (Paid Claims Only), Do you want the total number of paid claims or paid claim lines?	1/30/2017	Bidders are expected, as outlined in IT Systems Demo Provisions #7 which states: "Encounter submissions will be based upon claims (scenarios) adjudicated as paid by the Offeror as part of the Claims scenarios exercises." Consistent with the

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						above provision, Bidders are expected to provide responses to the Encounter IT Demo exchange Total # of Encounters Submitted, at the scenario level, consistent with the Total # of corresponding paid Claims scenarios.
39	1/30/17	834 Enrollment – third daily	1/30/17	Prior guidance from AHCCCS defined demographic changes as only including name, date of birth, and gender. Please clarify for future daily and monthly files the current definition of demographic changes.	1/30/2017	AHCCCS defines demographic data as any information including but not limited to name, date of birth, gender, address, language, ethnicity, etc.
40	1/30/17	Eligibility Status Inquiry – 1	1/30/17	For question #4: Is Recipient A98503044 eligible on date of service 1/15/2017 and is he or she enrolled for full services? - Please provide the definition of full services; and please clarify if the question is specific to the date of service 01/15/17 or if the member is enrolled for full services as of today.	1/31/2017	For purposes of the Eligibility Status Inquiry IT Demo exchanges ALTCS enrollment may be either for Full Services (Acute and LTC) or for Acute Services only. Acute Services Only is as defined in the RFP PART 2. DEFINITIONS PERTAINING TO ONE OR MORE AHCCCS CONTRACTS as: “The enrollment status of a member who is otherwise financially and medically eligible for ALTCS but who 1) refuses HCBS offered by the case manager; 2) has made an uncompensated transfer that makes him or her ineligible; 3) resides in a setting in which Long Term Care Services cannot be provided; or 4) has equity value in a home that exceeds \$552,000. These ALTCS enrolled members are eligible to receive acute medical services but not eligible to receive LTC institutional, alternative residential or HCBS.” A member’s ALTCS enrollment is designated by the contract type associated with the enrollment segment on the 834 for a given enrollment time period.
41	1/31/17	Eligibility Response	1/30/17	Question 4 within file "ALTCS EPD YH18 - IT Demo Response Eligibility Status 1.xlsx" states “Is Recipient A9850304 eligible on date of service 1/15/2017 and is he or she enrolled	1/31/2017	For purposes of the Eligibility Status Inquiry IT Demo exchanges ALTCS enrollment may be either for Full Services (Acute and LTC) or for Acute Services only. Acute Services Only is as defined in the RFP PART 2. DEFINITIONS PERTAINING TO ONE

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				for full services?" Please define the phrase full services.		OR MORE AHCCCS CONTRACTS as: "The enrollment status of a member who is otherwise financially and medically eligible for ALTCS but who 1) refuses HCBS offered by the case manager; 2) has made an uncompensated transfer that makes him or her ineligible; 3) resides in a setting in which Long Term Care Services cannot be provided; or 4) has equity value in a home that exceeds \$552,000. These ALTCS enrolled members are eligible to receive acute medical services but not eligible to receive LTC institutional, alternative residential or HCBS." A member's ALTCS enrollment is designated by the contract type associated with the enrollment segment on the 834 for a given enrollment time period.
42	1/31/17	Claims Scenarios – Group 2	1/31/17	In the response document for claims group 1 item number 3 (number of claims not paid) includes scenario number and reason not paid, however in the response document for claims group 2, the reason not paid is not included in item number 3. Does AHCCCS want us to include the reason not paid as part of the group 2 response?	1/31/2017	Refer to IT Systems Demo Provisions #4 which states: "Formats and content for 'processing summaries' from Offerors to AHCCCS will be provided by AHCCCS with each related data exchange, and should not be altered in any way by the Offeror." Bidders are expected to provide responses to the Claims Group 2 IT Demo exchange consistent with the response format provided.
43	1/31/17	Claims Status Inquiry – 1	1/31/17	What level of detail do you require for claim status? i.e. status alone, status with paid date and amount, etc.	2/1/2017	For purposes of the Claims Status Inquiry – 1 IT Demo exchange, Bidders are expected to respond with the applicable status for any claims which meet the criteria for the inquiry.
44	1/31/17	Claims Scenarios – Group 3	1/31/17	When downloaded, UB27 appears as a blank form. Can AHCCCS re-upload the claim?	2/1/2017	AHCCCS has identified and corrected the issue with Claims Group 3 IT Demo exchange scenarios UB16 and UB27. However, due to the delay in providing accessible versions of these two scenarios for Bidders, we have removed scenarios UB16 and UB27 from the Claims Group 3 IT Demo exchange and from the posting to the SFTP. Therefore

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						AHCCCS will not expect that scenarios UB16 and UB27 be included in any Responses from Bidders related to the IT Demo Exchange Claims Group 3.
45	1/31/17	Claims Scenarios – Group 3	2/1/17	We received errors opening UB27.pdf and UB16.PDF, files are damaged and could not be repaired. Can you please provide replacement files for these scenarios asap.	2/1/2017	AHCCCS has identified and corrected the issue with Claims Group 3 IT Demo exchange scenarios UB16 and UB27. However, due to the delay in providing accessible versions of these two scenarios for Bidders, we have removed scenarios UB16 and UB27 from the Claims Group 3 IT Demo exchange and from the posting to the SFTP. Therefore AHCCCS will not expect that scenarios UB16 and UB27 be included in any Responses from Bidders related to the IT Demo Exchange Claims Group 3.
46	1/31/17	Claims Scenarios – Group 3	2/1/17	The following files are damaged: UB16.pdf and UB27.pdf. We are unable to open them both directly from the SFTP site as well as after downloading them. We've tried multiple browsers to no avail. May we please have the files replaced with ones that work? Thank you.	2/1/2017	AHCCCS has identified and corrected the issue with Claims Group 3 IT Demo exchange scenarios UB16 and UB27. However, due to the delay in providing accessible versions of these two scenarios for Bidders, we have removed scenarios UB16 and UB27 from the Claims Group 3 IT Demo exchange and from the posting to the SFTP. Therefore AHCCCS will not expect that scenarios UB16 and UB27 be included in any Responses from Bidders related to the IT Demo Exchange Claims Group 3.
47	2/1/17	Claim Batch 3 Scenarios	1/31/17	We found that the UB16 and UB27 pdfs on posted to the sftp server appear to be corrupt and cannot be opened. We tested them numerous times. Will AHCCCS repost these files? Will AHCCCS provide additional time to review these two files, since bidders have lost time on this work?	2/1/2017	AHCCCS has identified and corrected the issue with Claims Group 3 IT Demo exchange scenarios UB16 and UB27. However, due to the delay in providing accessible versions of these two scenarios for Bidders, we have removed scenarios UB16 and UB27 from the Claims Group 3 IT Demo exchange and from the posting to the SFTP. Therefore AHCCCS will not expect that scenarios UB16 and UB27 be included in any Responses from Bidders related to the IT Demo Exchange Claims Group 3.
48	2/1/17	Claims Scenarios –	2/1/17	We disagree with the denial reason for UB12. According to the	2/1/2017	AHCCCS agrees that this denial reason is not appropriate to the Claims Group 2 IT Demo

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		Group 3		reference files provided on 1/24/17 and 1/31/17, there is a rate for this provider type (B5).		Scenario UB12, and we have revised the Claims Group 2 IT Demo Correct Responses to reflect acceptance of this scenario as either paid or denied specific to each Bidder processing, and have posted a current version of the Claims Group 2 IT Demo Correct Responses to the SFTP.
49	2/1/17	Claims Scenarios – Group 3	2/1/17	We disagree with the paid status of UB20. According to the reference files provided 1/24/17 and 1/31/17 there is not a rate for this provider type (22).	2/1/2017	As stated in the Claims Group 2 IT Demo Correct Responses: Paid claims reported by each Bidder <i>must not include any scenarios other than those listed</i> (this statement is intended to allow flexibility for Bidders to pay or deny scenarios as appropriate within maximum and minimum parameters).
50	2/1/17	Claims Scenario Group 3	2/1/17	The following files are damaged: UB16.pdf and UB27.pdf. We are unable to open them both directly from the SFTP site as well as after downloading them. We've tried multiple browsers to no avail. May we please have the files replaced with ones that work? Thank you.	2/1/2017	AHCCCS has identified and corrected the issue with Claims Group 3 IT Demo exchange scenarios UB16 and UB27. However, due to the delay in providing accessible versions of these two scenarios for Bidders, we have removed scenarios UB16 and UB27 from the Claims Group 3 IT Demo exchange and from the posting to the SFTP. Therefore AHCCCS will not expect that scenarios UB16 and UB27 be included in any Responses from Bidders related to the IT Demo Exchange Claims Group 3.
51	2/1/17	[blank]	2/1/17	Is the Header file that is referenced in Question 1 referring to “Data Exchange-Blind Spots File.txt”? Should the count exclude claims from the “Data Exchange-Blind Spots Supplemental File.txt”?	2/1/2017	Bidders are expected to provide a count of claims as presented on the Data Exchange-Blind Spots file only and should not include any counts or information related to the Data Exchange-Blind Spots Supplemental file when providing responses to the Data Exchange-Blind Spots IT Demo exchange.
52	2/1/17	Claims Scenarios – Group 3	2/1/17	For future claim scenarios, should we assume an exact match on Medicaid ID is required even if full name and date of birth and member address are identical?	2/1/2017	All data to be applied for Claims IT Demo exchanges are as outlined on the corresponding Claim or 837 file. Bidders are expected to process claims as presented including use of Recipient ID information provided.
53	2/1/17	834	1/31/17	For future 834 response files, if a	2/1/2017	For purposes of the 834 Enrollment File IT Demo

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		Enrollment – Third Daily		member is termed, should it also be considered a behavioral health change?		exchanges, terminations should not be counted in any other category in provided responses.
54	2/1/17	Claims Scenarios – Group 3	2/1/17	Is it AHCCCS's expectation that a request to void a denied claim with a non-admin encounter denial be considered as a valid void request?	2/1/2017	For purposes of the Claims Scenarios – Group 3 data exchange, the attempted void of a denied claim should result in the denial of the attempted void.
55	2/1/17	Encounter Magic File Extract	2/1/17	File received appears to be missing a provider ID and incomplete CRN on the first record, do we include this record in the total number of Encounters in file?	2/1/2017	For purposes of the Encounter “Magic” File Extract IT Demo exchange, Bidders should not include line one (the first line) of the extract in any counts provided as responses.
56	2/2/17	Summary of Second Extract – Summary of Provider Data Extract	2/2/17	For the submission today, does AHCCCS anticipate that all correct responses for the summary will be found within the Provider Data Extract?	2/2/2017	For purposes of the Provider Data Extract IT Demo exchange, Bidders are expected to utilize information in the Provider and Reference Extracts provided as a component of the IT Demo, as well as information available to all Bidders in the Bidders’ Library and on the AHCCCS website.
57	2/3/17	834 Last Daily Response	2/1/17	Regarding Question 10, Number of Recipients with Behavioral Health Changes, does AHCCCS define “change” as a 5010 transactional change indicator or a change to the member’s benefit status?	2/3/2017	For purposes of the 834 IT Demo exchanges, a change is defined by the 5010 transactional change indicator.
58	2/3/17	Claims Group 3 Response	2/2/17	We disagree with the decision to pay claim scenario 1500-25. The claim would be denied according to reference file received 01/30/2017, as the Q8 modifier is showing not valid with procedure code G0127.	2/3/2017	As stated in the Claims Group 3 IT Demo Correct Responses: Paid claims reported by each Bidder <i>must not include any scenarios other than those listed</i> (this statement is intended to allow flexibility for Bidders to pay or deny scenarios as appropriate within maximum and minimum parameters).
59	2/3/17	Claims Group 3 Response	2/2/17	We disagree with the payment of resubmission scenario UB-28. Although there were charges removed and additional amounts added to revenue code 121, the	2/3/2017	As stated in the Claims Group 3 IT Demo Correct Responses: Paid claims reported by each Bidder <i>must not include any scenarios other than those listed</i> (this statement is intended to allow flexibility for Bidders to pay or deny scenarios as appropriate

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				claim image total amount billed reflected on line 23 does not match the amounts on the claim line level. This does not meet clean claim requirements.		within maximum and minimum parameters).
60	2/3/17	Monthly 820	2/3/17	Does AHCCCS expect that the Monthly 820 file be combined or reconciled with the Daily 820 file received last week? Or should the files be considered independent of each other?	2/3/2017	For purposes of the 820 Monthly IT Demo exchange, Bidder are expected to respond to this file independent of the previously provided 820 Daily IT Demo file.
61	2/6/17	834 Enrollment – Summary of Last Daily	2/3/17	We have not received the correct responses to the file submitted Friday, Feb 3, 2016. Please advise as to when this will be available.	2/6/2017	Requested information provided.
62	2/6/17	Second Encounters 834 Submission	2/3/17	We have not received the correct responses to the file submitted Friday, Feb 3, 2016. Please advise as to when this will be available.	2/6/2017	Requested information provided.
63	2/6/17	Day 10 Checklist	2/3/17	We have not received the Day 10 IT Checklist for Mon, Feb 6, 2016. Please advise as to when this will be available.	2/6/2017	Requested information provided.
64	2/6/17	834 Last Daily Response	2/3/17	We disagree that there is no demographic change in the 834 last daily response. In the 834 first and second daily files, member A98503942 had a DMG (Demographic) segment had a blank marital status. In the 834 last daily file, the same member had a “W” marital status, indicating a change from blank (unknown) to W (widowed). In AHCCCS’ response to Q39, AHCCCS states “AHCCCS	2/6/2017	As stated in the AHCCCS 820/834 EDI Companion Guide, marital status is included on add transactions, behavioral health change, and behavioral health termination transaction; marital status is not included on name change transactions. For purposes of the 834 Enrollment IT Demo exchanges related to this member: the marital status was W on the initial daily 834 exchange, the marital status is not a part of the name change transaction on the second daily 834 exchange, and the marital status was W on the last daily 834 exchange. Therefore the marital status

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				<p>defines demographic data as any information including, but not limited to name, date of birth, gender, address, language, ethnicity, etc.” Based on AHCCCS response to Q39 and a “W” appearing the marital status of the DMG segment of member A98503942 in the third daily 834, where blank existed previously, we assert there was a change to this member’s demographics and the ALTCS EPD YH18 – IT Demo Correct Response 834 Last Daily file should be updated to allow 1 demographic change.</p>		<p>for this member did not change related to the 834 Enrollment IT Demo exchanges.</p>
65	2/6/17	Claims Status Response 2	2/3/17	<p>Regarding Question 4, will AHCCCS please validate that the date of service end date is correct?</p>	2/6/2017	<p>For purposes of the Claims Status 2 IT Demo exchange, Bidders are expected to process the data as provided by AHCCCS including the use of specified dates.</p>