AHCCCS Request for Proposal for SMI Eligibility Determination Contractor YH18-0017
Purpose

- Request for Proposal to serve as statewide contractor to conduct Eligibility Determinations for those who may have a Serious Mental Illness
  - For Persons 18 or older who request or consent to a determination
  - For persons 17 and six months who are currently receiving behavioral health services in preparation for behavioral health services as an adult
  - For Persons ordered to undergo a determination by/through a Superior Court in Arizona
Overview of Requirements

- A critical component of the AHCCCS service delivery system is the effective and efficient identification of persons who have special behavioral health service needs due to significant functional impairments resulting from a behavioral health disorder.

- AHCCCS has developed a standardized process and criteria to determine SMI eligibility to ensure that persons designated as SMI are promptly identified and enrolled for services.

- SMI eligibility criteria is applied to the information obtained through a behavioral health assessment, the assessor’s evaluation of whether the individual meets the SMI eligibility criteria, and all relevant treatment records necessary for the Contractor to make a final determination of SMI eligibility.
Overview of Requirements

• The Contractor will be responsible for rendering final SMI Eligibility Determinations, the Grievance System requirements, and all administrative responsibilities related thereto

• The Contractor must develop and maintain
  o Quality Management Program
  o Information Systems

• Must adhere to Key Personnel requirements

• Statewide Contractor
Overview – Current Landscape

• Current Contract ends 12-31-2018

• Recent changes impacting the current contractor

  o Administrative Simplification – merger with DBHS makes this the first time this RFP is under AHCCCS

  o Service expansion for FFS, Tribal ALTCS, ALTCS E/PD

  o AHCCCS Complete Care RFP is underway for integrated physical and behavioral health services for most members

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## Anticipated Procurement Timeline

<table>
<thead>
<tr>
<th>Date</th>
<th>Activity</th>
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<tbody>
<tr>
<td>Issue Request for Proposal</td>
<td>March 15, 2018</td>
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<tr>
<td>RFP Questions Due from Prospective Offerors By 5:00 p.m. Arizona Time</td>
<td>March 26, 2018</td>
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<tr>
<td>First RFP Amendment Including Responses to RFP Questions</td>
<td>April 02, 2018</td>
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<tr>
<td>Proposals Due By 3:00 p.m. Arizona Time</td>
<td>May 10, 2018</td>
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<tr>
<td>Contract Awarded</td>
<td>July 02, 2018</td>
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<td>Implementation</td>
<td>January 01, 2019</td>
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<td>Term of Contract</td>
<td>Through September 30, 2023</td>
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*Note: Dates are subject to change*
RFP Bidders’ Library

• Website to assist Offerors with information and resources regarding the RFP

• Pre-Release RFP Information in the RFP Bidders’ Library on the AHCCCS website: https://azahcccs.gov/PlansProviders/HealthPlans/YH18-0017.html

• To receive notification of update to the Bidders’ Library sign up for Constant Contact Notifications: Sign Up RFP SMI Eligibility Determination
Seeking Stakeholder Feedback

• AHCCCS is seeking stakeholder feedback on the following topics regarding this RFP:
  o How can the SMI eligibility determination process be improved for applicants?
  o How can the SMI eligibility determination process be improved for providers?
  o Requirements regarding education and training for Tribal ALTCS, FFS, MCOs, and Providers
  o SMI eligibility grievance and appeal processes
Seeking Stakeholder Feedback

• Tribal Liaison Collaboration
• Collaboration with IHS/638 facilities
• Coordination with Justice System
• Exchange of behavioral health assessments
  • What is working? What could be improved?
  • Should this be an AHCCCS product and not a vendor product?
• Exchange of determination decision via the AHCCCS SMI Portal

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Public Comment

• Submit feedback and comments to: SMIEligDet_RFP_Feedback@azahcccs.gov

• Comments and feedback will be accepted until close of business November 23, 2017.